## Micro Hi-Fi System

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User Manual



## MCM158

# **PHILIPS**



#### LEA CUIDADOSAMENTE ESTE INSTRUCTIVO ANTES DE USAR SU APARATO.

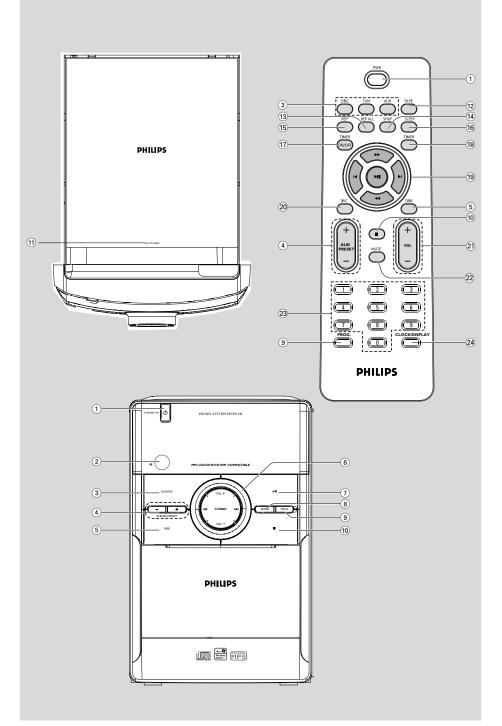
## AVISO IMPORTANTE

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- Maltrato, descuido o mal uso, presencia de insectos o roedores (cucarachas, ratones etc.).
- Cuando el aparato no haya sido operarado de acuerdo con el instructivo del uso, fuera de los valores nominales y tolerancias de las tensiones (voltaje), frecuencia (ciclaje) de alimentación eléctrica y las características que deben reunir las instalaciones auxiliares.
- Por fenómenos naturales tales como: temblores, inundaciones, incendios, descargas eléctricas, rayos etc. o delitos causados por terceros (choques asaltos, riñas, etc.).

## CAUTION

Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.



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## **General Information**

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

#### IMPORTANT!

PLEASE NOTE THAT THE VOLTAGE SELECTOR LOCATED AT THE REAR OF THIS SYSTEM IS PRESET AT 220V FROM THE FACTORY. FOR COUNTRIES THAT OPERATE AT 110V-127V, PLEASE ADJUST TO 110V-127V BEFORE YOU SWITCH ON THE SYSTEM.

#### Supplied accessories

- 2 speaker boxes
- remote control

#### **Environmental Information**

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet).

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

#### Safety Information

- Before operating the system, check that the operating voltage indicated on the typeplate (or the voltage indication beside the voltage selector) of your system is identical with the voltage of your local power supply. If not, please consult your dealer.
- Place the system on a flat, hard and stable surface.
- Where the MAINS plug or an appliance coupler is used as the disconnet device, the disconnet device shall remain readily operable.
- The apparatus shall not be exposed to dripping or splashing.

- Install the unit near the AC outlet and where the AC power plug can be easily reached.
- Place the system in a location with adequate ventilation to prevent internal heat build-up in your system. Allow at least 10 cm (4 inches) clearance from the rear and the top of the unit and 5 cm (2 inches) from each side.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
- Do not expose the system, batteries or discs to excessive moisture, rain, sand or heat sources caused by heating equipment or direct sunlight.
- No naked flame sources, such as lighted candles, should be placed on the apparatus.
- No objects filled with liquids, such as vases, shall be placed on the apparatus.
- If the system is brought directly from a cold to a warm location, or is placed in a very damp room, moisture may condense on the lens of the disc unit inside the system. Should this occur, the CD player would not operate normally. Leave the power on for about one hour with no disc in the system until normal playback is possible.
- The mechanical parts of the set contain selflubricating bearings and must not be oiled or lubricated.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- When the system is switched to Standby mode, it is still consuming some power. To disconnect the system from the power supply completely, remove the AC power plug from the wall socket.

#### Hearing Safety

#### Listen at a moderate volume.

- Using headphones at a high volume can impair your hearing. This product can produce sounds in decibel ranges that may cause hearing loss for a normal person, even for exposure less than a minute. The higher decibel ranges are offered for those that may have already experienced some hearing loss.
- Sound can be deceiving. Over time your hearing "comfort level" adapts to higher volumes of sound. So after prolonged listening, what sounds "normal" can actually be loud and harmful to your hearing. To guard against this, set your volume to a safe level before your hearing adapts and leave it there.

#### To establish a safe volume level:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.

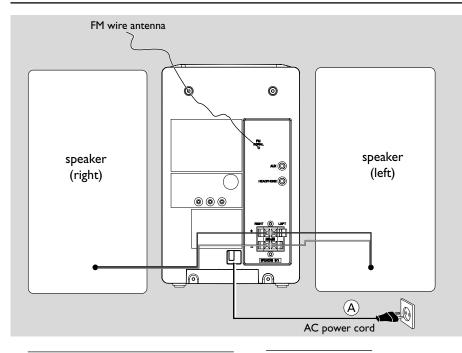
#### Listen for reasonable periods of time:

- Prolonged exposure to sound, even at normally "safe" levels, can also cause hearing loss.
- Be sure to use your equipment reasonably and take appropriate breaks.

# Be sure to observe the following guidelines when using your headphones.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle, cycling, skateboarding, etc.; it may create a traffic hazard and is illegal in many areas.

## **Preparations**



#### **Rear connections**

## The type plate is located at the rear of the system.

#### A Power

 Before connecting the AC power cord to the wall outlet, ensure that all other connections have been made.

 If your system is equipped with a Voltage Selector, set the VOLTAGE SELECTOR to the local power line voltage.

#### WARNING!

## - For optimal performance, use only the original power cable.

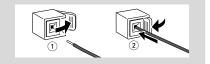
 Never make or change any connections with the power switched on.

To avoid overheating of the system, a safety circuit has been built in. Therefore, your system may switch to Standby mode automatically under extreme conditions. If this happens, let the system cool down before reusing it (not available for all versions).

#### **B** Speakers Connection

#### Front Speakers

Connect the speaker wires to the SPEAKERS terminals, right speaker to "**RIGHT**" and left speaker to "**LEFT**", coloured (marked) wire to "**+**" and black (unmarked) wire to "**-**".



• Fully insert the stripped portion of the speaker wire into the terminal as shown.

#### Notes:

- For optimal sound performance, use the supplied speakers.

- Do not connect more than one speaker to any one pair of +/- speaker terminals.

- Do not connect speakers with an impedance lower than the speakers supplied. Please refer to the SPECIFICATIONS section of this manual.

## Preparations

#### Inserting batteries into the Remote Control

- Open the battery compartment.
- Insert two R03 or AAA batteries following the indications (+/-) inside the compartment.
  Close the cover.

# Using the Remote Control to operate the system

- Aim the Remote Control directly at the remote sensor (IR) on the front panel.
- Do not put any objects between the Remote Control and the system while operating the system.

#### CAUTION!

- Remove batteries if they are exhausted or if the Remote Control is not being used for a long time.
- Do not use old and new or different types of batteries in combination.
- Batteries contain chemical substances,
- so they should be disposed of properly.

Notes for the remote control:

- First, select the source you wish to control by pressing one of the source select keys on the remote control (DISC or AUX, for example).
- Then select the desired function (►II, I<, ►I for example).</li>

# Controls on the system and remote control

#### 1 STANDBY ON (PWR ())

switches the system to standby or on.

- 2 iR SENSOR
  - infrared sensor for remote control.

#### **3 SOURCE**

 selects the respective sound source for CD/ TUNER/AUX.

switches on the system.

- (4) ALBUM/PRESET +/for radio ......selects a preset radio station.
- for MP3 disc ..... selects an album. **5 DBB (Dynamic Bass Boost)**
- enhances the bass.

#### 

for Tuner ..... tunes to radio stations.

for CD .....skips to the beginning of the current/previous/subsequent track.

.....fast searches back and forward within a track/CD.

for clock/timer adjusts the hours and minutes for the clock/timer function

#### VOL +/-

- adjusts the volume level.

- (7) MI
- starts or interrupts CD playback.
- 8 MODE
- selects Repeat One, Repeat All or Shuffle play mode
- 9 PROG

for CD ..... programmes tracks and reviews the programme.

for Tuner ..... programmes tuner stations manually or automatically.

- (10) 🔳
- stops CD playback or erases a CD programme.
- 1 PULLTO OPEN
- opens/closes the CD door.

#### AUX jack (located on the back panel)

connects an external source (3.5 mm socket)

#### HEADPHONE (located on the back panel)

connects headphones

# Controls available on the remote control only

- (12) **TAPE**
- No function on this set.
- 13 REP ALL
- selects Repeat All play mode.
- 14 SHUF
- plays CD/MP3 tracks in random order.
- (15) REP
- plays a track repeatedly.
- 16 SLEEP
- activates/deactivates or selects the sleeper time.
- 17 TIMER ON/OFF
- Turns on or off timer
- 18 TIMER
- sets the timer function.
- <u>19</u> ►I
  - starts or interrupts CD playback. ◀◀ / ▶▶

for Tuner ..... tunes to radio stations.

for clock/timer adjusts the hours and minutes for the clock/timer function

#### ||

within a track/CD.

#### 20 DSC

 (Digital Sound Control) selects sound characteristics: JAZZ/POP/CLASSIC/ROCK.

#### (21) **VOL +/-**

- adjusts the volume level.

#### 22 MUTE

- interrupts and resumes sound reproduction
- 23 Numeric keypad (0-9)
  - selects track or station number

#### 24 CLOCK/DISPLAY

for CD ......displays the current track number and total remaining time (or current album and track numbers for MP3 disc) during playback.

for clock ..... sets the clock function

# 

#### **IMPORTANT:**

Before you operate the system, complete the preparation procedures.

**Plug and Play** (for tuner installlation) Plug and Play allows you to store all available radio stations automatically.

#### First time setup/power up

When you turn on the main supply, "AUTO INSTALL - PRESS PLAY" is displayed.

 Press ► II on the system to start installation.
 "PLUG RNI PLAY" .... "INSTALL" is displayed, followed by "TUNER" and "AUTO".
 → PROG starts flashing.

The system will automatically store the radio stations with sufficient signal strength, starting from FM, and followed by AM band.

→ When all the available radio stations are stored or the memory for 20 presets are used, the first preset radio station will be played.

#### To reinstall Plug and Play

In standby mode, press and hold ▶ II on the system until "RUTD INSTRLL - PRESS PLRY" is displayed.

Press > II again to start installation.
 All previously stored radio stations will be replaced.

#### To exit without storing the Plug and Play

Press ■ on the system.

→ If you do not complete the Plug and Play installation, the function will be restarted when you next turn on the main supply again.

#### Notes:

 If no stereo frequency is detected during Plug and Play, "CHECK ANTENNA" will be displayed.
 During Plug and Play, if no button is pressed within 15 seconds, the system will exit Plug and Play mode.

#### Switching the system on

Press STANDBY-ON () or SOURCE (POWER, DISC, TUN, or AUX on the remote control).

→ The system will switch to the last selected source.

Press **DISC**, **TUN**, or **AUX** on the remote control.

➔ The system will switch to the selected source.

#### To switch the system to standby mode

Press STANDBY-ON () on the system (or POWER on the remote control).

#### Power-saving automatic standby

The power-saving feature automatically switches to standby 90 minutes after a CD playback has ended and no control is operated.

#### Adjusting volume and sound

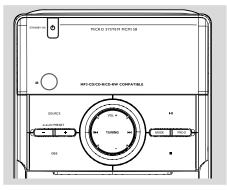
- Press VOL + / − to adjust volume.
   → Display shows the volume level V □L and a number from 0-32.
- Press DSC repeatedly to select the desired sound effect: JAZZ / POP / CLASSIC / ROCK.
- Press DBB to switch bass enhancement on or off.

→ Display shows: DBB if the DBB is activated.

 Press MUTE on the remote control to interrupt sound reproduction instantly.
 Playback will continue without sound.



- To activate sound reproduction you can:
  - press MUTE again;
  - adjust the volume controls;
  - change source.



#### IMPORTANT:

The lens of the CD player should never be touched.



#### Loading a disc

This CD player plays Audio Discs including CD-Recordables, CD-Rewritables and MP3 CD.

- CD-ROM, CD-I, CDV, VCD, DVD or computer CDs, however, are not possible.
- DRM-protected WMA file is not supported.
- Select CD source.
- 2 Lift the CD door on the top of the system to open the CD compartment.
   → DPEN is displayed when you open the CD compartment.



Insert a disc with the printed side facing up and press down on **PULLTO OPEN** to close the CD door.

→ REAIING is displayed as the CD player scans the contents of a disc, and then the total number of tracks and playing time (or the total number of albums and tracks for MP3 disc) are shown.

#### **Basic playback controls**

#### To play a disc

Press >II to start playback.
 The current track number and elapsed playing time of the track are displayed during disc playback.

#### To select a different track

#### To find a passage within a track

 Press and hold down on **TUNING** I<< ►►I (on the remote control 
 → The disc is played at high speed and low volume.

When you recognise the passage you want, release **TUNING** I → ► I (on the remote control | → / ► I).
 Normal playback continues

Normal playback continues.

#### To interrupt playback

Press ►II during playback.
 The display freezes and the elapsed playing time flashes when playback is interrupted.
 To resume, press ►II again.

#### To stop playback

Press **E**.

Notes: CD play will also stop when;

- the CD door is opened.
- the disc has reached the end.
- you select another source: TUNER or AUX.
- you select standby.

#### Playing an MP3 disc

Load an MP3 disc.

→ The disc reading time may exceed 10 seconds due to the large number of songs compiled into one disc.

→ "₩XX\_TXXX" is displayed. ₩XX is the total album number and TXXX is the total track number.

Press ALBUM/PRESET + / - to select a desired album.

## **CD/MP3** Operation

- Press TUNING I → I (on the remote control I / I) to select a desired track.
- ④ Press ►II to start playback.
- During playback, press CLOCK/DISPLAY on the remote control to show the album and track numbers.

#### Supported MP3 disc formats:

- ISO9660, Joliet, UDF 1.5
- Maximum title number: 999 (depending on filename length)
- Maximum album number: 99
- Supported sampling frequencies: 32 kHz, 44.1 kHz, 48 kHz
- Supported Bit-rates: 32~256 (kbps), variable bitrates

# Different play modes: SHUFFLE and REPEAT

You can select and change the various play modes before or during playback. The play modes can also be combined with PROGRAMME.

SHUF ...... tracks of the entire disc are played in random order

REPALL .....repeats the entire disc/ programme

REP ...... plays the current track continuously

**REP ALB**.....repeats all tracks in the current (for MP3 only) album

- To select your play mode, press REP, REP ALL or SHUF button before or during playback until the display shows the desired function.
- Press >II to start playback if in the STOP position.

→ If you have selected SHUFFLE, playback starts automatically.

- To return to normal playback, press the respective REP, REP ALL or SHUF button until the various SHUFFLE/ REPEAT modes are no longer displayed.
- You can also press to cancel your play mode. Note:

- The SHUFFLE and REPEAT functions cannot be used simultaneously.

#### Programming track numbers

Programme in the STOP position to select and store your disc tracks in the desired sequence. If you like, store any track more than once. Up to 20 tracks can be stored in the memory.

- In the stop position, use the **TUNING** I<</li>
   ► (on the remote control I
   I > () to select your desired track number.
- For MP3, you may press ALBUM/PRESET
   + / to select a desired album, then press
   TUNING I<</li>
   ►►I (on the remote control I
   /►I) to select your desired track.
- **2** Press **PROG.** to store.

→ Display: **PROG** flashes, and PR □ I is displayed briefly, then the selected track number (and the selected album number for MP3).

- Repeat steps 1-2 to select and store all desired tracks.
- ④ To start playback of your disc programme, press ►II.

#### Reviewing the programme

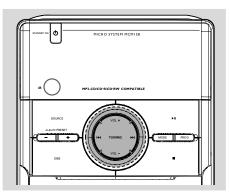
- Stop playback and press **PROG** repeatedly.
- To exit review mode, press ■.

#### Erasing the programme

You can erase the programme by:

- pressing once in the STOP mode;
- pressing twice during playback;
- opening the CD compartment;
   **PROG** disappears from the display.

## **Radio Reception**



#### Tuning to radio stations

- Press SOURCE on the set repeatedly or press TUN on the remote control repeatedly until the desired waveband (FM or AM) is displayed.
- Press down on **TUNING** I<< → ► I (</ / → on the remote control) and release the button.
   → The radio automatically tunes to a station with sufficient reception. Display indication during automatic tuning: 5ERTEH.
- Repeat step 2 if necessary until you find the desired station.
- To tune to a weak station, press **TUNING** I 
  ►►I (<</p>
  / ►► on the remote control) briefly and repeatedly until you have found optimal reception.

#### **Programming radio stations**

You can store up to a total of 20 radio stations in the memory.

#### Automatic programming

Automatic programming will start with a chosen preset number. From this preset number upwards, former programmed radio stations will be overridden. The system will only programme stations which are not in the memory already. Press ALBUM/PRESET + / - to select the preset number where programming should start.

#### Note:

If no preset number is selected, default is preset
 (1) and all your presets will be overridden.

Press PROG. for more than 2 seconds to activate programming.

→ RUTD is displayed and available stations are programmed in order of waveband reception strength. The first preset automatically stored will then be played.

#### Manual programming

- Tune to your desired station (see Tuning to radio stations).
- Press PROG. to activate programming.
   PROG flashes in the display.
- Press ALBUM/PRESET +/- to allocate a number from 1 to 20 to this station.
- Press PROG again to confirm the setting.
   PROG disappears, the preset number and the frequency of the preset station are shown.
- G Repeat the above four steps to store other stations.
- You can override a preset station by storing another frequency in its place.

#### Tuning to preset radio stations

Press ALBUM/PRESET +/- until the desired preset station is displayed.

## **Other Connection**

#### Listening to an external source

You can listen to the sound of the connected external device through your system's speakers.



Use a cinch cable (not supplied) to connect MCM 158's AUX jack (3.5 mm, located on the back panel) to an AUDIO OUT or headphone jack on an external equipment (such as CD player; or VCR).

## Maintenance

#### **Cleaning the Cabinet**

 Use a soft cloth slightly moistened with a mild detergent solution. Do not use a solution containing alcohol, spirits, ammonia or abrasives.

#### **Cleaning Discs**

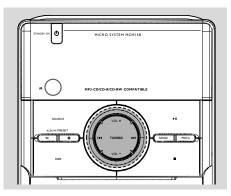
 When a disc becomes dirty, clean it with a cleaning cloth.
 Wipe the disc from the centre out.



 Do not use solvents such as benzene, thinner, commercially available cleaners, or antistatic spray intended for analogue records.

#### Cleaning the disc lens

 After prolonged use, dirt or dust may accumulate at the disc lens. To ensure good playback quality, clean the disc lens with Philips CD Lens Cleaner or any commercially available cleaner: Follow the instructions supplied with cleaner.



## Setting the clock

- In standby mode, press and hold CLOCK/ DISPLAY on the remote control set for 2 seconds.
- Press PROG. to select 12-hour or 24-hour display.
- Press CLOCK/DISPLAY to confirm.
   → The clock digits for the hours flash.
- Press TUNING I ← ►► (← / ►► on the remote control) to set the hours.
- Press CLOCK/DISPLAY again.
   The clock digits for the minutes flash.
- Press TUNING I I >> I (I >> on the remote control) to set the minutes.
- Press CLOCK/DISPLAY to confirm the time.

#### Note:

- The backlight for clock display is off in standby.

### Setting the timer

- The system can be used as an alarm clock, whereby the CD or TUNER is switched on at a set time. The clock time needs to be set first before the timer can be used.
- In standby mode, press and hold **TIMER** about 2 seconds on the remote control.
- Press SOURCE (or DISC/TUN on the remote control) to select sound source.
- Press TIMER to confirm your desired mode.
   → The clock digits for the hours flash.
- Press TUNING I >> I (<>/>>> on the remote control) to set the hours.

- S Press TIMER again.
  - ightarrow The clock digits for the minutes flash.
- Press TUNING I I >> I (I >> on the remote control) to set the minutes.
- Press TIMER to confirm the time.
   The timer is now set and activated.

#### Notes: .

- If CD source is selected and no disc is in the CD tray or the disc has an error, TUNER will be selected automatically.

# Activating and deactivating TIMER

 In standby or during playback, press TIMER ON/OFF once.

→ Display shows ④ if activated, and disappears if deactivated.

# Activating and deactivating SLEEP

The sleep timer enables the system to switch off by itself after a set period of time.



Press SLEEP on the remote control once or more.

→ Display shows <sub>z</sub>z and one of the sleep time options in sequence: 60, 45, 30, 15, 0, 60... if you have selected a time.

To deactivate, press SLEEP on the remote control once or more until "□" is shown, or press STANDBY ON () on the system (or POWER on the remote control).
 → ,z<sup>Z</sup> disappears from the display.

## **Specifications**

#### AMPLIFIER

Output power	
Signal-to-noise ratio	
Frequency response	125 – 16000 Hz
Impedance loudspeakers	8Ω

#### CD PLAYER

Frequency range	125 – 16000 Hz
Signal-to-noise ratio	65 dBA

#### TUNER

FM wave range	. 87.5 – 108 MHz
AM wave range	. 530 – 1700 kHz
Sensitivity	
- FM 26 dB sensitivity	20 μV
- AM 26 dB sensitivity	5 mV/m
Total harmonic distortion	<b>≤</b> 5%

#### SPEAKERS

Bass reflex system Dimensions (w  $\times$  h  $\times$  d) . 134  $\times$  230  $\times$  152 (mm)

#### **GENERAL INFORMATION**

AC Power 11	0 - 127 / 220 - 240 V
	. 50/60 Hz, switchable
Dimensions $(w \times h \times d) 1$	48 x 233 x 216 (mm)
Weight (with/without spea	kers)
	approx. 3.65 / 1.53 kg
Power consumption	
Active	15 W
Standby	

Specifications and external appearance are subject to change without notice.

#### WARNING

Under no circumstances should you try to repair the system yourself, as this will invalidate the warranty. Do not open the system as there is a risk of electric shock.

If a fault occurs, first check the points listed below before taking the system for repair. If you are unable to remedy a problem by following these hints, consult your dealer or Philips for help.

Problem	Solution
"₩O DISE" is displayed.	<ul> <li>Insert a disc.</li> <li>Check if the disc is inserted upside down.</li> <li>Wait until the moisture condensation at the lens has cleared.</li> <li>Replace or clean the disc, see "Maintenance".</li> <li>Use a finalized CD-RW or a correct MP3-CD format disc.</li> </ul>
Radio reception is poor.	<ul> <li>If the signal is too weak, adjust the antenna for better reception.</li> <li>Increase the distance between the Mini HiFi System and yourTV or VCR.</li> </ul>
Recording or playback cannot be made.	<ul> <li>Clean deck parts, see "Maintenance".</li> <li>Use only NORMAL (IEC I) tape.</li> <li>Apply a piece of adhesive tape over the missing tab space.</li> </ul>
The system does not react when buttons are pressed.	<ul> <li>Remove and reconnect the AC power plug and switch on the system again.</li> </ul>
Sound cannot be heard or is of poor quality.	<ul> <li>Adjust the volume.</li> <li>Disconnect the headphones.</li> <li>Check that the speakers are connec ted correctly.</li> <li>Check if the stripped speaker wire is clamped.</li> <li>Make sure the MP3-CD was recorded within 32-256 kbps bit rate with sampling frequencies at 48 kHz, 44.1 kHz or 32 kHz.</li> </ul>
The left and right sound outputs are reversed.	<ul> <li>Check the speaker connections and location.</li> </ul>

## Troubleshooting

Problem	Solution
The remote control does not function properly.	<ul> <li>Select the source (CD or TUNER, for example) before pressing the function button ( ▶,  ◄, ▶])</li> <li>Reduce the distance between the remote control and the system.</li> <li>Insert the batteries with their polarities (+/- signs) aligned as indicated.</li> <li>Replace the batteries.</li> <li>Point the remote control directly towards the IF sensor.</li> </ul>
The time is not working.	<ul> <li>Set the clock correctly.</li> <li>Press TIMER ON/OFF to switch on the timer.</li> </ul>
The Clock/Timer setting is erased.	<ul> <li>Power has been interrupted or the power cord has been disconnected. Reset the clock/timer.</li> </ul>

#### CERTIFICADO DE GARANTÍA INTERNACIONAL

PHILIPS

Validez de la garantía

Todos los productos de la línea de audio y video Philips, se regirán por un año de garantía internacional (365 días), salvo para Chile donde los productos de las líneas CD Portable y RCR CD, los cuales se rigen por 6 meses de garantía (182 dias)

Condiciones de la garantía

Esta garantía perderá su validez sí:

- El defecto es causado por uso incorrecto o en desacuerdo con el manual de instrucciones
- El aparato sea modificado, violado por una persona no autorizada por Philips
- El producto esté funcionando con un suministro de energía (red eléctrica, batería, etc. ) de características diferentes a las recomendadas en el manual de instrucciones
- El número de serie que identifica el producto se encuentre de forma adulterada.

Están excluidos de garantía,

- Los defectos que se generen debido al incumplimiento del manual de instrucciones del producto
- Los casos fortuitos o de la fuerza mayor, como aquellos causados por agentes de la naturaleza y accidentes, descargas eléctricas, señales de transmisión débiles.
- Los defectos que se generen debido al uso de los productos en servicios no doméstico/residencial regulares o en desacuerdo con el uso recomendado
- Daños ocasionados por fluctuaciones de voltajes, voltaje fuera de norma o por causas fuera de Philips, como cortocircuitos en los bafles o parlantes.
- En las ciudades en donde no existe el taller autorizado del servicio de Philips, los costos del transporte del aparato y/o el técnico autorizado, corren por cuenta del cliente.
- La garantía no será válida si el producto necesita modificaciones o adaptaciones para que funcione en otro país que no es aquél para el cual fue mercadeado.

El único documento válido para hacer efectiva la garantía de los productos, es la Factura o Boleta de compra del consumidor final.

Aquellos productos que hayan sido adquiridos en otros países y que no estén en el rango normal del país donde se efectuará la reparación, dicha prestación de servicio tomará mas tiempo de lo normal ya que es necesario pedir las partes/piezas al centro de producción correspondiente.

Centros de información

Líneas de atención al consumidor Chile: 600-7445477 Colombia: 01-800-700-7445 Costa Rica: 0800-506-7445 Ecuador: 1-800-10-1045 El Salvador: 800-6024 Guatemala: 1-800-299-0007 Panama: 800-8300 Peru: 0800-00100 Rep. Dominicana: 1-800-751-2673 Venezuela: 0800-100-4888

## POLIZA DE GARANTIA PARA MEXICO

#### ESTA POLIZA ES GRATUITA

Este aparato ha sido cuidadosamente diseñado y se ha fabricado con los mejores materiales bajo un estricto control de calidad, garantizando su buen funcionamiento por los periodos establecidos según el aparato (ver lista en la parte inferior) **a partir de la entrega del aparato al consumidor**.

Esta póliza incluye la reparación o reposición gratuita de cualquier parte o componente que eventualmente fallase y la mano de obra necesaria para su reparación, así como los gastos de transportación razonablemente erogados dentro de nuestros centros de servicio, misma que se hará efectiva en cualquiera de nuestros centros de servicio autorizados en el país.

Si su aparato llegase a requerir de nuestro servicio de garantía, acuda al centro de servicio más cercano a su domicilio, de tener alguna duda por favor llame a nuestro **CENTRO DE INFORMACIÓN AL CLIENTE LADA** sin costo en toda la republica al **01 800 504 62 00** en donde con gusto le indicaremos el centro de servicio autorizado más cercano a su domicilio.

PHILIPS MEXICANA S.A. de C.V. a través de sus centros de servicio autorizados **reparará y** devolverá a usted su aparato en un plazo no mayor a 20 días hábiles, contados a partir de la fecha de ingreso, impresa en la orden de servicio de cualquiera de nuestros centros de servicio autorizados.

La garantía de esta póliza cubre cualquier desperfecto o daño eventualmente ocasionado por los trabajos de reparación y/o traslado del aparato en el interior de nuestros centros de servicio autorizados.

Esta póliza sólo tendrá validez, si está debidamente requisitada, sellada por la casa vendedora, en caso de extravío de esta póliza, podrá hacer efectiva su garantía con la presentación de su factura de compra.

#### ESTA POLIZA NO SE HARA EFECTIVA EN LOS SIGUIENTES CASOS:

-Cuando el aparato sea utilizado en condiciones distintas a las normales.

-Cuando el aparato no haya sido operado de acuerdo con el instructivo de uso que se le acompaña.

-Cuando la causa de la falla o mal funcionamiento sea consecuencia de una reparación inadecuada o alteración producida por personas no autorizadas por PHILIPS MEXICANA S.A. de C.V.

#### PERIODOS DE GARANTIA

#### 36 MESES.- Monitores para computadora.

12 MESES.- Televisores con y sin reproductor de video digital DVD, videocassetteras, reproductores de discos de video digital DVD, reproductores de disco de video digital con pantalla incluida, grabadores reproductores de disco de video digital DVD, grabadores reproductores de disco compacto, video proyectores (excepto la lámpara), cámaras de video, radiograbadoras con y sin reproductor de disco compacto, reproductores de cassette portátil, reproductores de disco compacto portátil, reproductores de audio digital MP3 (Internet), decodificadores de señal (IRD), televisores para hotel, sistemas de observación, televisores de proyección, teléfonos celulares, pagers, minisitemas de audio, minisistemas de audio con reproductor de disco de video digital integrado, microsistemas de audio, sistemas de cine en casa, equipos modulares, sintoamplificadores, facsímils, LNB, antenas de recepción de satélite, DVD ROM, CDR ROM y CDRW ROM para computadora.

6 MESES.- radio relojes, radios A.M./F.M., auto estéreos, teléfonos inalámbricos, cámaras digitales.

3 MESES.- Accesorios, controles remotos, bocinas, cintas para fax y para cámaras de videoconferencia, audífonos.



MC - 719 - ARCO

#### Philips Mexicana, S.A. de C.V.

Producto Importado por: Philips Mexicana, S.A. de C.V. Av. La Palma No.6 Col. San Fernando La Herradura Huixquilucan, Edo. de México. C.P. 52784 Tel. 52 69 90 00

Centro de Informacion al Cliente
Información General
LADA SIN COSTO PARA TODA LA REPUBLICA
01 800 504 62 00
CORREO ELECTRONICO
philips@merkafon.com

MODELO No. DE SERIE DA

La presente garantia contará a partir de:

AÑO

MES

En caso que en su producto presente alguna falla, acuda al centro de servicio más cercano a su domicilio (según listado de talleres anexo) y en caso de tener alguna duda o pregunta por favor llame a nuestro Centro de información al Cliente, en donde con gusto le atenderemos en todo lo relativo a:

- \* Servicio de sus aparatos Philips
- \* Información de productos y Talleres Autorizados Philip:

\* Asesoria en el manejo e instalación de su producto Philips

\* Información en donde puede adquirir productos y accesorios Philips

Para hacer efectiva la garantía de su producto, es necesario presentar esta póliza debidamente requisitada o de lo contrario, presentar su factura de compra.

#### **CENTROS DE SERVICIO AUTORIZADOS PHILIPS EN LAS PRINCIPALES CIUDADES**

NOTA: Los Centros que tengan (S) solo proporcionan Servicio y los que tengan (SR) venden refacciones, accesorios y proporcionan Servicio

CIUDAD	LADA	TELEFONO	CORREO ELECTRONICO		CIUDAD	LADA	TELEFONO	CORREO ELECTRONICO	
ACAPULCO, GRO	744	483-32-96	serproa@yahoo.com.mx	s	MEXICO, D. F. ZONA NORTE	55	55-67-19-92 55-67-22-56	chyr_electronica@yahoo.com.mx	s
AGUASCALIENTES, AGS	449	915-51-81	jimsaele@hotmail.com	s	MEXICO, D. F. ZONA ORIENTE	55	57-58-89-37	cnoguedam@terra.com.mx	s
CAMPECHE. CAMP.	981	816 25 75	oreza@hotmail.com	s	MEXICO, D. F. ZONA PONIENTE	55	58 12 44 12	raulmtzm@avantel.net	s
CANCUN, Q ROO.	998	984 18 74	gammacancun@webtelmex.net.mx	s	MONTERREY, N.L	818	375-16-17 400-54-03	mcesa@prodigy.net.mx	s
CD. JUAREZ, CHIH	656	618-21-28 623-46-20	teleservicio@prodigy.net.mx	s	MORELIA, MICH	443	312-03-17	multiservicios_profesionales_de_zamora@msn.co m	s
CD. OBREGON, SON	644	412-41-51 416-20-93	mena747@prodigy.net.mx	s	NEZAHUALCOYOTL EDO.MEX	55	57-33-34-98	vicentegutierrez@prodigy.net.mx	s
CD. VICTORIA, TAMPS	834	315-66-03 312-51-93	eeii_smiller@yahoo.com.mx	s	OAXACA, OAX	951	516-47-37	elfrancistor@prodigy.net.mx	s
COLIMA, COL	312	314-03-01	tv_antenas@hotmail.com	s	ORIZABA, VER	272	724 38 53	barreda_electronics@hotmail.com	s
CUERNAVACA, MOR	777	313-00-49 313-90-92	centroserviciohertz@hotmail.com	s	PACHUCA, HGO	771	714-15-81	zarateelc@hotmail.com	s
CULIACAN, SIN	667	716-15-10	stereovox@dn.megared.net.mx	s	POZA RICA, VER	782	824 47 82	sonydigital@prodigy.net.mx	s
CHIHUAHUA, CHIH	614	421-59-30 421-63-61	comercialdomestica@hotmail.com	s	PUEBLA, PUE	222	248-77-64 231-63-77	rascon12@prodigy.net.mx	s
CHILPANCINGO, GRO.	747	471 72 73	ingelec_gro@hotmail.com	s	QUERETARO, QRO	442	216-10-09		s
DURANGO, DGO	618	825-00-05	evsurdgo@yahoo.com	s	SALTILLO, COAH	844	415 35 80	electronicadigital 07@hotmail.com	s
GUADALAJARA, JAL	33	36-15-72-62 36-16-83-27	www. Leecom.com.mx	s	SAN LUIS POTOSI, S.L.P	444	815-34-07	centro_servicioslp@prodigy.net.mx	s
HERMOSILLO, SON	662	210-54-95 210-05-86	manuelw@prodigy.net.mx	s	SATELITE EDO MEX	55	55 62 59 73	missus_satelite@hotmail.com	s
IRAPUATO, GTO	462	626-51-10	tv gase@hotmail.com	s	TAMPICO, TAMPS	833	214 13 60	electromovie@prodigy.net.mx	s
LA PAZ, B.C.S	612	122-95-99	cenalfa@prodigy.net.mx	s	TEPIC, NAY	311	212-66-93	spe_tn@hotmail.co	s
LEON, GTO	477	770-26-99	tecespecializados@hotmail.com	s	TIJUANA, B.C.N	664	621-22-15	wwwegi1@telnor.net	s
MATAMOROS, TAMPS	868	813-50-13	digitalelectronica@comunicable.net	s	TOLUCA, EDO. MEX	722	214-83-09		s
MAZATLAN, SIN	669	982-42-21	e_santel@hotmail.com	s	TOLUCA, EDO. MEX	722	213 62 94		s
MERIDA, YUC	999	928-59-05	evia2@prodigy.net.mx	s	TORREON, COAH	871	732-49-49	jomar02@prodigy.net.mx	s
MEXICALI, B.C.N	686	561-98-08 561-98-18	bajaelectronics@aol.com	s	TUXTLA GUTIERREZ, CHIS	961	618-19-08	kcvideo@prodigy.net.mx	s
MEXICO D.F. ZONA ARAGON	55	57 94 06 34	philipservicio@hotmail.com	s	URUAPAN, MICH	452	524-08-38 524-37-78	rosaliaq@mich1.telmex.net.mx	s
MEXICO D.F. ZONA CENTRO	55	55 21 60 07	unitelmex@yahoo.com.mx	SR	VERACRUZ, VER	229	932-78-23 932-44-44	antza@ver.megared.net.mx	s
MEXICO, D. F. ZONA SUR	55	55-36-71-03 55-36-25-75	centrodeservicioelectronico@hotmail.com	s	VILLAHERMOSA, TAB	993	314-31-36 314-61-67	villatec@intrasur.net.mx	s
MEXICO, D. F. ZONA NORTE	55	53 68 30 21	tissaser@prodigy.net.mx	s	ZACATECAS, ZAC.	492	922 31 63	sertecmur@hotmail.com	s

Para mayor referencia de Talleres de Servicio Autorizados en otras ciudades comunicarse al 01 800 504 62 00 (lada sin costo)

#### LISTA DE SERVICO AUTORIZADO - BRASIL

27-37562245

28-35420482

27-3722288

27-33614355

27-33710148

27-37271153

27-37633806

27-32891233

27-32233899

62-3243562

64-6561811

64-4532878

64-4412786

61-6318166

62-32919095

62-32292908

94-34952272

62-5111840

62-4511184

62-3551484

62-3731806

61-6228519

64-6618259

64-4611133

62-3971320

64-36210173

62-505150

62-3571285

99-35381889

99-36212794

99-5410113

98-7311335

99-35212377

98-4711364

99-36611277

99-36612942

98-34731351

99-35244969

99-36423142

99-36631819

98-36537553

98-32323236

98-32315276

66-35212460

66-4811726

66-4011394

65-36230421

65-5491333

65-2662326

66-4981682

66-4233888

66-5314592

65-3261431

65-6826502

67-4811543

67-33242804

67-3831540

67-3213898

67-4217117

67-4421244

67-461248/

67-4413851

67-4314313

67-4527950

67-5212007

35-32927104

33-7211234

35-37312970

34-36611132

34-36691869

37-33513455

37-34311473

32-33310283

98-2241581

64-34310837

#### ACRE

RIO BRANCO RIO BRANCO

#### 

ARAPIRACA MACEIO PALMEIRA DOS INDIOS UNIAO DOS PALMARES

#### AMAPÁ масара

SANTANA AMAZONAS MANAUS

#### MANAUS MANAUS

ΒΑΗΙΑ

ALAGOINHAS BARREIRAS BOM JESUS DA LAPA BRUMADO CAETITE CAMACAR CICERO DANTAS CRUZ DAS ALMAS ESPLANADA FUNAPOUS FEIRA DE SANTANA FFIRA DE SANTANA GANDU IRECE ITARFRARA ITABUNA ITAPETINICA ACOBINA . IEOUIE JUAZEIRO UA7FIRO LAURO DE FREITAS PAULO AFONSO POCOES RIBEIRA DO POMBAL SALVADOR SALVADOR SALVADOR SENHOR DO BONFIM SERRINHA STO ANTONIO JESUS TEIXEIRA DE FREITAS VALENCA VITORIA DA CONQUISTA CEARÁ BREJO SANTO CRATEUS CRATO FORTAL FZA FORTALEZA IGUATU ITAPIPOCA JUAZEIRO DO NORTE LIMOEIRO DO NORTE OROS SOBRAI TIANGUA UBAIARA DISTRITO FEDERAL BRASILIA GAMA

#### RR A SILIA

ESPÍRITO SANTO ALEGRE

#### ARACRUZ BAIXO GUANDU

CRUZEIRO DO SUL

68-33224432

#### 68-32217642 COLATINA 68-32249116 GUARAPAR LINHARES S GABRIEL DA PALHA 82-5222367 SAO MATEUS 82-32417237 VILA VELHA 82-4213452 VITORIA 82-32811305 GOÍAS ANAPOLIS 96-2175934 CACU 96-2811080 CALDAS NOVAS CATALAO FORMOSA 92-36333035 GOIANIA 92-36633366 GOIANIA 92-32324252 GOIATUBA INHUMAS IPAMERI 75-4211128 ITAPURANGA 77-36117592 ITUMBIARA 77-4814335 JUSSARA 77-4412381 , I UZIANIA 77-34541183 MINEIROS 71-36218288 PIRES DO RIO 75-32782767 RIALMA 75-6212839 RIO VERDE 75-4271454 TRINDAD 73-2815181 75-32232882 75-2213427 MARANHÃO 73-32541664 ACAILANDIA 73-2315995 RACARAI 74-36410202 BALSAS 75-32512358 73-36137777 CAXIAS 77-2613003 74-36211323 CODO 73-35254141 CODO 74-36116456 COELHO NETO 74-36111002 IMPERATRIZ 71-3784021 PEDREIRAS 75-4241908 PRESIDENTE DI ITRA 75-32811349 SANTA INES 77-4311890 75-2761853 SAO LUIS 71-32473659 71-2675000 71-32072070 MATO GROSSO 71-33356233 ALTA FLORESTA 75-32413171 74-5413143 75-32611794 CUIABA 75-36314470 73-30111600 75-6413710 77-34241183 SINOF 88-5310133 88-6910019 88-5212501 85-32875506 AMAMBAI 85-40088555 88-36531223 88-35810512 88-6312030 88-35112667 IVINHEMA 88.4231938 NAVIRAI 88-5841271

CAMPO GRANDE DOURADOS NOVA ANDRADINA PONTA PORA RIO BRILHANTE TRESIAGOAS

MINAS GERAIS

ANDRADAS ARAXA ARAXA ARCOS BAMBUI BARBACENIA

88-36110605

88-36713336

88-6341233

61-32269898

61-33016666 61-5564840

28-35526349

27-32561251

27-37321142

CASTELO

BARRA S FRANCISCO

# SAO JOSE DE RIBAMAR

BARRA DO GARGAS LUCAS DO RIO VERDE PONITES E LACERDA PRIMAVERA DO LESTE TANGARA DA SERRA VARZEA GRANDE MATO GROSSO DO SUL CAMPO GRANDE CAMPO GRANDE

ALFENAS  BELO HORIZONTE BOM DESPACHO BOM DESPACHO CARANGOLA CASSIA CONGONHAS CONS LAFAIETE CONTAGEM CONTAGEM CORONEL FABRICIANO CURVELO DIVINOPOLIS FORMIGA FRUTAL GOV. VALADARES GUAXUPE GUAXUPE IPATINGA ITABIRA ITAIUBA ITAPECERICA ITAPECERICA ITAUNA ITI III ITARA JOAO MONLEVADE . IOAO MONI EVADE IOAO PINHEIRC JUIZ DE FORA . LAGOA DA PRATA LAVRAS MANHUACU MONTE CARMELO MONTE SANTO DE MINAS MONTES CLAROS MURIAE MUZAMBINHO NANLIOUE NOVA LIMA **OLIVEIRA** PARA DE MINAS PARA DE MINIAS PARACATU PASSOS PATOS DE MINAS PATROCINIO PITANGUI римні POCOS DE CALDAS PONTE NOVA POUSO ALEGRE S SEBASTIAO PARAISO S SERASTIAO PARAISO SANTOS DUMONT SAO JOAO DEL REI STO ANTONIO MONTE TEOFILO OTONI TIMOTEO IIRA UBERABA UBERI ANDIA UBERLANDIA VARGINHA VARZEA DA PALMA VAZANTE VICOSA PARÁ ABAETETUBA

BELEM CASTANHAL ITAITUBA MARABA OBIDOS PARAGOMINAS 31-32257262 31-32254066 31-34420944 31-34181919 31-32957700 31-34491000 31-21027373 31-35322088 37-35212906 37-35222511 32-37412017 35-35412293 31-37311638 31-37637784 31-33912994 31-33953461 31-38411804 38-37213009 37-32212353 37-33214177 34-34235279 33-32716650 35-35513891 35-35514124 31-38222332 31-38316218 35-36211315 37-33411326 37-33411326 37-32412468 34-32682131 31-38512909 31-38521112 38-3561132 32-30842584 32-32151514 37-32613493 35-38219188 33-33314735 34-38422082 35-35911888 38-32218925 32-37224334 35-5712419 33-36212165 31-35412026 37-33314444 37-32316369 37-32321975 38-36711250 35-35214342 34-38222588 34-38311531 37-32716232 37-33714632 35-37121866 35-37224448 31-38172486 35-34212120 35-35313094 35-35312054 32-32516369 32-33718306 37-32811258 33-35225831 31-38482728 32-35323626 34-33332520 34-32123636 34-32360764 35-32227889 38-37311548 34-38131420 31-38918000 91-37512272 91-32690400 91-32421090 91-34621100 91-37215052 93-5181545 94-3211891 93-5472116 91-30110778

PORTO TROMBETAS SANTAREM PARAÍBA CAMPINA GRANDE ESPERANCA GUARABIRA JOAO PESSOA IOAO PESSOA OAO PESSOA NOVA ELORESTA SAPE PARANÁ AMPERE ANTONINA APUCARANA ARAPONGAS ASSIS CHATEAUBRIAND BANDEIRANTES CAMPO MOURAO CASCAVEL CIANORTE CURITIBA CURITIBA CURITIBA FOZ DO IGUACU FOZ DO IGUACU FRANCISCO BELTRAO GUARAPUAVA IBAITI IBIPORA IRATI ΙΔΡΔ LOANDA MANDAGUAR MARINGA MEDIANEIRA PALMEIRA PARANAGUA PATO BRANCO PONTA GROSSA RIO NEGRO ROLANDIA S | DOS PINHAIS S MIGUEL DO IGUACU SANITA FE SAO JORGE D'OESTE STO ANTONIO PLATINA TELEMACO BORBA UMUARAMA PERNAMBUCO CABO STO AGOSTINHO CAMARAGIBE CARUARU GARANHUNS GARANHUNS PAULISTA RECIE RECIFE RECIE RECIFE SALGUEIRO SERRA TALHADA PIAUÍ CAMPO MAIOR FLORIANO OEIRAS PARNAIBA PICOS PICOS

#### 45-32642580 42-2523006 41-34225804 46-32242786 42-32226590 47-36450251 43-2561947 41-32822522 45-5651429 44-2471147 46-5341305 43-35341809

93-35491606

93-35235322

83-3212128

83-3612273

83-2711159

83-32469689

83-32446044

83-32210460

83-3741014

83-2832479

83-3631241

46-5471605

41-34321782

43-34225306

43-2753723

44-5285181

43-5421711

44-35238970

45-32254005

44-6292842

41-33334764

41-32648791

41-32534391

45-35233029

45-35234115

46-35233230

42-36235325

43-5461162

43-2581863

42-34221337

41-36222410

44-4252053

43-33241002

44-2331335

44-32264620

42-32726044

45-32522471

44-36231233

81-37261918

81-35211823

81-34581246

81-37220235

81-8771274

87-37611090

87-37610085

81-34331142

81-32313399

81-21262111

81-34656042

81-34629090

87-38716309

TERESINIA TERESINA TERESINA

> RIO DE JANEIRO B JESUS ITABAPOANA

BELEORD ROXO

87-38311401 86-32521376 89-5221154 89-4621066 86-3222877 89-4221444 89-34155135 86-32213535 86-32230825 86-32214618

#### 22-38312216 21-27616060

22

#### LISTA DE SERVIÇO AUTORIZADO - BRASIL

55-34311850

54-2441466

55-2325833

54-3521216

55-33521365

54-2911462

51-37421409

51-37155456

51-37153048

54-3442353

54-3851160

51-6531291

51 6641940

55-35352101

55-35358727

55-34121791

54-2311396

51\_37411443

51-37181350

69-35353491

69-4431415

69-33477751

69-35414430

69-34211891

69-32273377

69-4421178

69-33223321

95-32249605

95-6233456

47-3227742

47-6223615

47-6223615

49-35552266

49-33223304

49-33221144

49-34423704

48-34375155

49-32410851

49-36230245

48-32254149

47-33333275

49-36341289

476-522282

47-33444777 47-33722050

49-35220418

47-34331146

49-2232355

49-32244414

48-36461221

48-4643202

49-6640052

497-661014

42-35232839

47-5211920

49-36220026

49-4521034

48-5331225

478-620576

48 6224448

48-6261651

48-5250373

484-651137

49-4333026

19-38241524

19-34062914

19-38072674

18-36218775

16-33368710

11-44118145

14-37322142

17-33222742

16-37614455

14-32239551

18-36424011

SAO PAULO

49-35660376

49-646004

CABO FRIO CAMPOS GOYTACAZES CANTAGALO DUQUE DE CAXIAS ITAOCARA TAPERUNA MACAE MACAE MAGE NITERO NOVA FRIBURGO NOVA IGUACU PETROPOLIS RESENDE RIO DE JANEIRO RIO DE IANEIRO RIO DE JANEIRO RIO DE JANEIRO RIO DE JANEIRO SAO GONCALO TERESOPOLIS TRES RIOS TRES RIOS

#### RIO GRANDE DO NORTE

MOSSORO NATAL NATAL PAU DOS FERROS

RIO GRANDE DO SUL AGUDO ALEGRETE

BAGE BENTO GONCALVES CAMAOUA CAMPINAS DO SUL CANELA CAPAO DA CANOA CARAZINHO CAXIAS DO SUL CAXIAS DO SUL CERRO LARGO CORONEL BICACO ERECHIM ESTANCIA VELHA FARROUPILHA FAXINAL DO SOTURNO ELORES DA CUNHA FREDERICO WESTPHALEN GETULIO VARGAS GIRUA GRAVATA HORIZONTINA IBIRAIARAS III.II MBE MARAU MONITENEGRO NONOAL NOVA PRATA NOVO HAMBURGO OSORIO PAI MEIRA MISSOES PANAMB PASSO FUNDO PELOTAS PORTO ALEGRE PORTO ALEGRE PORTO ALEGRE RIO GRANDE SANTA DO LIVRAMENTO SANTA MARIA SANTA ROSA SANTA VITORIA DA PALMAR SANTO ANGELO SANTO AUGUSTO

55-33131183

55-37811511

BAURU

BIRIGU

22-26451819 SAO BORJA 22-27221499 SAO ECO DE PAULA 22-25555303 SAO GABRIEL 21-27711508 SAO JOSE DO OURO SAO LUIZ GONZAGA 22-38612740 22-38220605 SAO MARCOS 22-27626235 SOBRADINHO 22-27591358 STA CRUZ DO SUL STA CRUZ DO SUL 21-26330605 21-26220157 TAPEJARA 22-25227692 TAPERA 21-26675663 TAQUAR 24 22212727 TOPPES TRES DE MAIO 24-33550101 21-25894622 TRES DE MAIO 21-25892030 URUGUAIANA 21-25097136 VACARIA VENANCIO AIRES 21-24315426 21-31579290 VERA CRUZ 21-33916353 21-22367814 RONDÔNIA 21-31592187 ARIOLIEMES 21-38675252 CACOAL 21-25714999 CEREIEIRAS 21-24451123 GUAJARA-MIRIM 21-27013214 JI- PARANA PORTO VELHO 21-27439467 24-22555687 ROLIM DE MOURA 24-22521388 VILHENA ROBAIMA 84-4171844 BOA VISTA 84-33147809 BOA VISTA 84-32231249 84-32132345 SANTA CATARINA 84-3512334 BLUMENAU CANOINHAS CANOINHAS 55-2651036 CAPINZAL 55-34221969 CHAPECO 53-32411295 CHAPECO 54-4526825 CONCORDIA 51-36711686 CRICIUMA 54-3661300 CUNHA PORA 54-32821551 CURITIBANOS 51-6652638 DESCANSO 54-3302292 FLORIANOPOLIS 54-32153107 INDAJAL 54-2268020 IPORA DO OESTE 55-33591973 ITAIOPOLIS 55-35571397 ITAJAI IARAGUA DO SUL 54-3211933 51-35612142 JOACABA IOINVILLE 54-32683603 55-32631150 LAGES 54-2922625 LAGES 55-37441850 LAGUNA 54 3411000 55-33611764 MARAVILHA 51-4882830 PINHALZINHO 55-35371680 PORTO UNIÃO 54-3551359 RIO DO SUL SAO MIGUEL D'OESTE 55-33327766 51-36272704 SEARA 51-37145155 SOMBRIO 54-33424571 TAIO 51 6324187 TURARAO TUBARAO 54-3621126 54-32421328 TURVO URUSSANGA 51-35823191 51-36632524 VIDEIRA 55-37421407 XANXERE 55-33753488 54-33111104 SÃO PAULO 53-32223633 AGUAS DE LINDOIA 51-32226941 AMERICANA AMPARO 51-33256653 51-32268834 ARACATUBA 53-32323211 ARARAQUARA 55-32411899 ATIBAIA 55-32222235 AVARE 55-35121991 BARRETOS BATATAIS 53-32633992

BOTUCATU BOTUCATU CAMPINAS CAMPINAS CAMPINAS CAMPINAS CAMPO LIMPO PAULISTA CAMPOS DO JORDAO CATANDUVA CERQUILHO CRUZEIRO DIADEMA FERNANDOPOLIS FRANCO DA ROCHA GUARUJA GUARULHOS GUARULHOS IGARAPAVA INDAIATUBA ITAPETININGA ITAPIRA ITARARE ITU ITUVERAVA IABOTICABAL . JALES IAU JUNDIAI I EME LIMEIRA MARILIA ΜΑΤΑΟ MAUA MOGI DAS CRUZES MOGI-GUACU MOGLMIRIM OLIMPIA OSASCO OURINHOS PIRACICABA PIRASSUNUNGA PORTO FERREIRA PRES PRUDENTE PRES. EPITACIO PRES PRUDENTE PROMISSAO RIBEIRAO PRETO RIBEIRAO PRETO RIBEIRAO PRETO RIO CLARO S BERNARDO CAMPO S BERNARDO CAMPO S CAETANO DO SUL S IOAO BOA VISTA S JOSE CAMPOS S JOSE DO RIO PARDO S JOSE RIO PRETO S. IOSE RIO PRETO SALTO SANTO ANDRE SANTOS SANTOS SAO CARLOS SAO JOSE DO CAMPOS SAO IOSE RIO PRETO SAO PAULO SAO PAULO

14-38821081 14-38155044 19-32369199 19-32544819 19-32336498 19-37372500 11-40392000 12-36622142 17-35232524 15-32842121 12-31433859 11-40430669 19 39212479 17-34423921 16-37223898 11-44492608 13-33582942 11\_64513576 11-64431153 16-31724600 19-38753831 15-32710936 19-38633802 15-35322743 11-40230188 16-7293365 16-32021580 17-36324479 14-36222117 11-45862182 19-35713528 19-34413179 14-34547437 16-33821046 11-45145233 11-47941814 19-38181171 19-38624401 17-2812184 11-36837343 14-33225457 19-34340454 19-35614091 19-35812441 18-2225168 18-2814184 18-2217943 14-35411696 16-36106989 16-36368156 16-36107553 19-35348543 11-41257000 11-43681788 11-42214334 19-36232990 12-39239508 19 34095740 17-32325680 17-2352381 11-40296563 11-49905288 13-32272947 13-32847339 16-33614913 12-39122728 17 2355241 11-2964622 11-67036116 11-69791184 11-38659897 11-62156667 11-69545517 11-36726766 11-6694010 11-32077111 11-39757996 11-62976464 11-56679695 11-38751333 11-55321515 11-62809411 11-32217317 11-37714709 11-25770899

SAO PAULO 11-32222311 SAO ROOLIE 11-47842509 SAO VICENTE 13-34628031 SOROCABA 15-32241170 SOROCABA 15-32241170 STA BARBARA D' OESTE 19-34631211 11-47871480 TABOAO DA SERRA TAQUARITINGA 16-32524039 TAUBATE 12-36219080 TUPA 14-34962596 VINHEDO 19-38765310 VOTUPORANGA 17-34215726 SERGIPE ARACAJU ARACAJU 79-32119764 79-32176080 ESTANCIA 79-5222325 ITABAIANA 79-4313023 LAGARTO 79-6312656 TOCANTINS ARAGUAINA 63-4212857 ARAGUAINA 63-4111818 GUARAI 63-34641590 63-33511038 GURUPI GURUP 63-33124470

## **CERTIFICADO DE GARANTIA NO BRASIL**

Este aparelho é garantido pela Philips da Amazônia Indústria Eletrônica Ltda., por um período superior ao estabelecido por lei. Porém, para que a garantia tenha validade, é imprescindível que, além deste certificado, seja apresentada a nota fiscal de compra do produto.

#### A Philips da Amazônia Indústria Eletrônica Ltda. assegura ao proprietário consumidor deste aparelho as seguintes garantias , a partir da data de entrega do produto, conforme expresso na nota fiscal de compra, que passa a fazer parte deste certificado:

# Garantia para rádios e reprodutores de CD portáteis (sem caixa acústica destacável): 180 dias

#### Garantia para os demais produtos da marca Philips: 365 dias.

#### Esta garantia perderá sua validade se:

- O defeito apresentado for ocasionado por uso indevido ou em desacordo com o seu manual de instruções.
- O produto for alterado, violado ou consertado por pessoa não autorizada pela Philips.
- O produto for ligado a fonte de energia (rede elétrica, pilhas, bateria, etc.) de características
- diferentes das recomendadas no manual de instruções e/ou no produto.
- O número de série que identifica o produto estiver de alguma forma adulterado ou rasurado.

Estão excluídos desta garantia defeitos decorrentes do descumprimento do manual de instruções do produto, de casos fortuitos ou de força maior, bem como aqueles causados por agentes da natureza e acidentes. Excluem-se igualmente desta garantia defeitos decorrentes do uso dos produtos em serviços não doméstico/residencial regular ou em desacordo com o uso recomendado. **ESTÃO EXCLUÍDAS DA GARANTIA ADICIONAL AS PILHAS OU BATERIAS FORNECIDAS JUNTO COM O CONTROLE REMOTO.** 

Nos municípios onde não exista oficina autorizada de serviço Philips, as despesas de transporte do aparelho e/ou do técnico autorizado, correm por conta do Sr. Consumidor requerente do serviço.

A garantia não será válida se o produto necessitar de modificações ou adaptações para habilitálo a operar em qualquer outro país que não aquele para o qual foi designado, fabricado, aprovado e/ou autorizado, ou ter sofrido qualquer dano decorrente deste tipo de modificação.

#### Philips da Amazônia Indústria Eletrônica Ltda.

Dentro do Brasil, para informações adicionais sobre o produto ou para eventual necessidade de utilização da rede de oficinas autorizadas, ligue para o Centro de Informações ao Consumidor (CIC). Em São Paulo - Capital e demais localidades com DDD 011 - tel. 2121-0203, nas demais l ocalidades e estados - tel. 0800 701 02 03 (discagem direta gratuita), ou escreva para Caixa Postal: n° 21.315 - CEP04602-970 - São Paulo - SP, ou envie um e-mail para: <u>cic@philips.com.br</u> Horário de atendimento: de segunda à sexta-feira, das 08:00 às 20:00 h; aos sábados das 08:00às13:00h.

> Para atendimento fora do Brasil, contate a Philips local ou a: Philips Consumer Service Beukenlaan 2 5651 CD Eindhoven The Netherlands

Artefacto:

Modelo:

Nro. de serie

Fabricante/Importador: Philips Argentina S.A. y/o Fábrica Austral de Productos Eléctricos S.A. Dirección: Vedia 3892 - Buenos Aires Fecha de Venta:

Firma y sello de la casa vendedora.

- PHILIPS ARGENTINA S.A. en adelante denominada "la empresa", garantiza al comprador de este artefacto por el término de (6) meses a partir de la fe ha de adquisición, el normal funcionamiento contra cualquier defecto de fabricación y/o vicio de material, y se compromete a reparar el mismo —sin cargo alguno para el adquirente— cuando el mismo fallare en situaciones normales de uso y bajo las condiciones que a continuación se detallan:
- Este certificado de garantía es válido únicamente en la Republica Argentina. El certificado debe ser completado por la casa vendedora y ser presentado por el usuario conjuntamente con la factura original de compra.
- 2. Serán causas de anulación de esta garantía en los casos que corresponda:
  - 2.1. Uso impropio o distinto del uso doméstico.
  - 2.2. Exceso o caídas de tensión eléctrica que impliquen uso en condiciones anormales.
  - 2.3. Instalación y/o uso en condiciones distintas a las marcadas en el "Manual de instalación y uso" que se adjunta a esta garantía.
  - 2.4. Ĉualquier intervención al artefacto por terceros no autorizados por la empresa.
- 3. La garantía carecerá de validez si se observare lo siguiente:
  - 3.1. Enmiendas o raspaduras en los datos del certificado de garantía o factura.
  - 3.2. Falta de factura original de compra que detalle tipo de artefacto, modelo, número de serie y fecha que coincida con los del encabezamiento del presente certificado.
- 4 . No están cubiertos por esta garantía los siguientes casos:
  - 4.1. Los daños ocasionados al exterior del gabinete.
  - 4.2. Las roturas, golpes, caídas o rayaduras causadas por traslados.

4.3. Los daños o fallas ocasionados por deficiencias, sobretensiones, descargas o interrupciones del circuito de alimentación eléctrica o rayos, deficiencias en la instalación eléctrica del domicilio del usuario o conexión del artefacto a redes que no sean las especificadas en el Manual de Uso del mismo.

4.4. Las fallas, daños, roturas o desgastes producidos por el maltrato o uso indebido del artefacto y/o causadas por inundaciones, incendios, terremotos, tormentas eléctricas, golpes o accidentes de cualquier naturaleza.

4.5. Las fallas o daños ocasionados en desperfectos en la línea telefónica.

4.6. Las fallas producidas por una mala recepción ocasionada en el uso de una antena deficiente o en señales de transmisión débiles.

- 5. Las condiciones de instalación y uso del artefacto se encuentran detalladas en el Manual de Uso del mismo.
- 6. La empresa no asume responsabilidad alguna por los daños personales o a la propiedad al usuario o a terceros que pudieran causar la mala instalación o uso indebido del artefacto, incluyendo en este último caso a la falta de mantenimiento.
- 7. En caso de falla, el usuario deberá requerir la reparación a la empresa a través del Service Oficial y/o Talleres Autorizados más próximos a su domicilio y cuyo listado se acompaña al presente. La empresa a segura al usuario la reparación y/o reposición de piezas para su correcto funcionamiento en un plazo no mayor a 30 días contados a partir de la fecha de solicitud de reparación, salvo caso fortuito o fuerza mayor.

- 8. Toda intervención del servicio técnico realizada a pedido del usuario dentro del plazo de garantía, que no fuera originada por falla o defecto alguno cubierto por este certificado, deberá ser abonado por el interesado de acuerdo a la tarifa vigente.
- 9. El presente certificado anula cualquier otra garantía implícita o explícita, por la cual y expresamente no autorizamos a ninguna otra persona, sociedad o asociación a asumir por nuestra cuenta ninguna responsabilidad con respecto a nuestros productos.
- 10. En caso de que durante el período de vigencia de esta garantía el artefacto deba ser trasladado a las Delegaciones Oficiales y/o Talleres Autorizados de Service para su reparación, el transporte será realizado por la empresa y serán a su cargo los gastos de flete y seguros y cualquier otro que deba realizarse para su ejecución.



# DHILIDS

Bv. Alvarez 148 (03461) 454729/429578

(03833) 427235

# Red de Talleres Autorizados en Argentina

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#### CAPITAL FEDERAL

#### ATTENDANCE S.A.

- Av. Monroe 3351 (C1430BKA) Cap. Fed.
- Tel : 4545-5574/0704 ó 6775-1300
- Ventas de Repuestos y Accesorios
- Tel : 4545-0854

#### **DIG TRONIC**

- Av. San Martín 1762 (C1416CRS) Cap. Fed.
- Tel.: 4583-1501

#### **ELECTARG S.R.L.**

- Av. Córdoba 1357 (C1055AAD) Cap. Fed.
- Ventas de Repuestos y Accesorios
- Tel.: 4811-1050

Caballito Electarg J. M. Moreno 287 4903-6967/6854/89
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#### BUENOS AIBES

Azu	Herlein Raúl Horacio	Av. 25 de Mayo 1227	(02281) 428719
Bahía Blanca	Neutron	Soler 535	(0291) 4535329
Bragado	Yacovino Juan J.	San Martín 2141	(02342) 424147
Campana	Electricidad Krautor	Lavalle 415	(03489) 432919
Chivilcoy	Fama	Coronel Suárez 110	(02346) 424129
Junín	Junín Service	Alsina 537	(02362) 442754
La Plata	Da Tos e Hijos	Calle 68 Nº 1532	(0221) 4516021
La Plata	Service Técnico La Plata	Av. 51 Nº 1051 esq. 16	(0221) 4108155
Mar de Ajó	Tauro Electrónica	Catamarca 14	(02257) 421750
Mar del Plata	Central Service	Olazábal 2249 (0223) 4	721639/4729367
Mar del Plata	Service Integral	Diag. Pueyrredón 3229	(0223) 4945633
Necochea	Electrónica Camejo	Calle 63 № 1745	(02262) 426134
Pehuajó	Calcagni Carlos Alberto	Zubiría 794	(02396) 472665
Pergamino	ACV Sistemas	Dr. Alem 758	(02477) 421177
Pergamino	El Service	Juan B. Justo 1931	(02477) 418000

an Nicolás	Servitec
an Pedro	Electrónica Menisale
ndil	Lazzarini Oscar Rafael
enque Lauquen	Labrune Electrónica
es Arroyos	Saini Fabián y Sergio
irate	Electrónica Spinozzi

#### Mitre 1695 (03329) 425523 Pellegrini 524 (02293) 442167 Av. San Martín 426 (02392) 423248 Av. Belgrano 562 (02983) 427369 tuzaingó 1030 (03487) 427353

#### GRAN BUENOS AIRES

Avellaneda	Casa Torres S.A.	Av. Mitre 2559	4255-5854
Florencio Varela	Casa Torres S.A.	San Martín 2574	4255-5854
Gregorio de Laferrere	Electrónica Alvarez	Honorio Luque 6084	4626-1322
Lomas de Zamora	Attendance S.A. Lomas	Laprida 485	4292-8900
Merlo	Argentrónica S.H.	Pte. Cámpora 2175 (0220) 4837	177/4829934
Moreno	Argentrónica S.H.	Bmé. Mitre 2977 loc.2 (023	7) 4639500
Morón	Servotronic	Ntra. Sra. del Buen Viaje 1222	4627-5656
Olivos	Appliance	Av. Libertador 2684	4794-7700
Quilmes	Casa Torres S.A.	E. Ríos esq. Gran Canaria	4255-5854
Ramos Mejía	Electarg S.R.L. Suc.	Belgrano 224	4656-0619
San Miguel	Servotronic San Miguel	Belgrano 999	4664-4131
Villa Ballester	Servotronic	J. Hernández 3101 4767-2515/	4768-5249

#### CATAMARCA

Catamarca Omicron Central de Serv. San Martín 225

#### CHACO

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Ti

Resistencia	Freschi Jorge Oscar	Av. Avalos 320	(03722) 426030

#### СНИВИТ

Comodoro Rivadavia	C.A.S. S.R.L.	Alem 145	(0297) 4442629
frelew	Fagtron Electrónica	Brasil 253	(02965) 427073

#### CORDOBA

Córdoba Capital	Servelco S.R.L.	Pje. E. Marsilla 635 (0351)	4724008/4732024
Río Cuarto	Maurutto Víctor G.	Bv. Almafuerte 487	(0358) 4660204
Río Cuarto	Capaldi Abel	Paunero 832	(0358) 4623003
Río Tercero	Service Omega	Homero Manzi 149	(03571) 423330
San Francisco	Acuña Walter Electrónica	M. Moreno 360	(03564) 425367
Villa María	Grasso Electrónica	Bv. Alvear 541	(0353) 4521366
Villa María	Vanguard Sist. Electrónicos	México 421	(0353) 4532951

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CLASS 1 LASER PRODUCT

