Dect 311

User manual





PHILIPS

Quick start guide

Up 【 1 : to go left in the menus & options

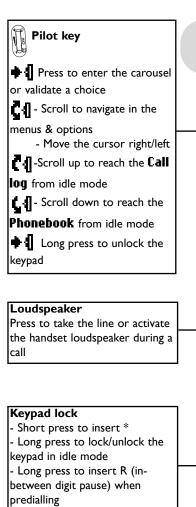
Down t ⋅ **1** : to go right in the menus & options

The Pilot key allows you to navigate into the menus. Press 🛊 🛘 : to select a menu or option and validate a setting.

It is also used as short cut to some menus.

Answer/end a call	
Make a call	Predial number & or & dial number
Read Call log	🐧 up and browse 📢
Redial a number	🐧 up and browse 🐧 and 📞
Call from phonebook	↓ down and browse ◘ and □
Add a name in the phonebook	Predial number and select • 1 scroll to 1 store and select • 1, enter the name and press • 10k
Adjust earpiece volume during call	Scroll up 🐧 to increase ; down 📢 to deacrease the volume
Adjust the handset loudspeaker volume	During a handsfree call, up \P to increase ; down \P to deacrease
Mute the microphone	During call press + 1 Options; press + 1 Mute
Unmute the microphone	Press 🕶 🛘 End mute
Transfer a call/Intercom (If at least 2 handsets)	Press + number phone
To read an event	Press ♦ 1 View
To set the date and time	Press • 1 to enter the carousel. Scroll to 1 Handset and select. • 1, scroll to 1 Date 8: time and select. • 1 Press • 1 to select Set date and enter the current date, press • 10K. Scroll to Set time and enter the current time, press • 10K
To set the handset ring tone	Press to enter the carousel. Scroll to Sounds and select. Press to select Handset ring tones Press to select External ring tones browse through the list to hear the ring tones and select your
	ring tone

Quick start guide



PHILIPS C/R 5 9 a#0 (6) Microphone

DECT 311

Handset

Earpiece

To take the line, answer a call or

Clear/Recall

Talk

- To correct a digit when predialling or a character when editing
- Short press to go back one menu when navigating
- Long press to return to idle mode when navigating
- To insert R for operator services when on line

Do Not Disturb & case mode

- Short press to insert # when dialling
- Short press to switch case mode when editing
- Long press to activate/deactivate the "Do Not Disturb" mode
- Long press to insert a pause (P) when dialling

Call transfer/Intercom

- Short press to initiate or cancel internal call
- Short press to answer an internal call
- Short press during internal call to transfer the call or toggle between internal call and external call

Alarm clock

- Short press to dial 0
- Long press to activate/deactivate the alarm clock

SMS key

edit an SMS

- Short press to reach **Send**

new SMS menu from idle

Phonebook or the Call log to

- Short press from the

Icons on handset display

On first use, it may be necessary to wait for a few minutes of charge before seeing symbols on the display.





When charging, the battery bars scroll from empty to full status. When the handset discharges, the battery shows the status :

Full $\{111\}$, 2/3 $\{11\}$, 1/3 $\{13\}$ and empty





The ringer is deactivated.

SMS memory is full.



A message on your operator voice mailbox



An external call is in progress. When blinking, this symbol indicates that



there is an incoming call or that the line is already busy with an extra handset. An internal call is in progress. When blinking, this symbol shows that



there is an internal call with an extra handset. The handset loudspeaker is activated.



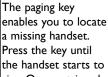
The SMS function is activated. When blinking, this symbol indicates that



The handset is registered and in range of the base. When blinking, this symbol shows that the handset is not registered to the base.

a new SMS has been received. When fast blinking, it indicates that the

Dест Эн base station



Paging key

a missing handset. Press the key until the handset starts to ring. Once retrieved, press any key on the handset to end paging.



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Menu structure

Add new

By using the "pilot key" $lack 1$ on the side of the ha	a.
sms	Call log
Send new SMS	Call log View
Read SMS	Delete all
☐ Read SMS	Call log settings
□ Yiew number □ Reply	can log Settings
□ Forward	
□ Send again □ Delete SMS	<u>త</u>
Copy to phonebook	Operator services
□ Call	
SMS Settings SMS mode	68 0
SMS center	Entes
	Extra Call duration
	Alarm clock
Handset	□ Activation
Babysit mode	□ Set day
Registration	□ Set time □ Settings
Register handset	Do not disturb mode
 Un-register handset Rename handset 	
Date & time	1
Display contrast	T
Screen saver	Soun <u>ds</u>
Juleell Savel	Handset ring tones
r in the second of the second	Group ring tones
Intercom	Handset ring tone volume Settings
	Settings
<u>ଜ୍ଞା</u>	
Phonebook	
Yiew	Base station
□ Call	Enable registration
□ Change number □ Change name	Line settings
 Define the groups 	□ Dial mode □ Recall type
□ Change sub-address □ Delete	□ Operator type
☐ Send SMS	☐ First ring

Service codes settings

Information

Conformity, Environment and Safety

Safety information: This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

Conformity: Hereby, PHILIPS, declares that DECT 311XX is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC (See p. 43).

This product can only be connected to the analogue telephone network of the UK and Ireland.

Power requirements: This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950.

In case of a power failure the communication can be lost.

Warning! The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

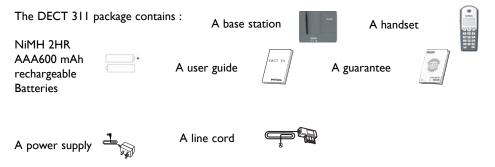
Telephone connection: The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60-950).

Safety precautions: Do not allow the handset to come into contact with water. Do not open the handset or the base station. You could be exposed to high voltages. Do not allow the charging contacts or the battery to come into contact with conductive materials.

Environmental care: Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

Using GAP standard compliance: The GAP standard guarantees that all DECT GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your DECT 311 handset and base station are GAP compliant, which means the minimum guaranteed functions are: register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than an DECT 311 with your base station.

Unpacking DECT 311/DECT3112



In the DECT 3112 pack you will find one more additional handset and its charger & power supply, together with additional NiMH 2HR AAA 600 mAh rechargeable batteries.

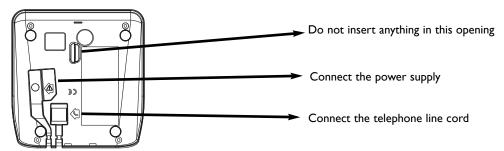
6

Installing the phone

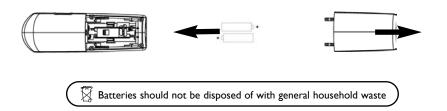
Installing the base station

To properly install the base station, connect the line cord and the power cable. Plug the cord and the cable into the wall. Situate your product close enough to the telephone and mains power sockets so that the cables will reach. If you have a broadband DSL Internet installation please make sure you have one DSL filter plugged directly on each line socket used in the house and check the modem and the phone are plugged in the correct filter slot (one specific for each).

Warning! Always use the cables provided with the product.



Installing and replacing the batteries



Insert the batteries as indicated and slide the battery cover back into place.

Allow the handset to charge for 24 hours to reach full charge.

Optimal battery life is reached after 3 cycles of complete charge & discharge.

In case you need to change the batteries, only use the approved type :2HR AAA NiMH 600 mAh.

Note: The base station must always be plugged into the mains when charging or when in use. Always use rechargeable batteries.

Warning! The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible

Battery life and range

Battery life in standby	Battery life in	Indoor range	Outdoor range
mode	communication		
Up to 200 hours	Up to 15 hours	up to 50 meters	up to 300 meters

Introduction

Philips screen saver

After 2 minutes of inactivity, the screen saver is displayed: You can deactivate it (See p.19)



The screen in idle mode

In idle mode, the DECT 311 display shows various information:

- the date & time, the name of the handset and the instructions to access the menu.

4 Nov 0411:31 **PHILIPS** ♦ ¶ Menu

- Missed calls , new SMS or operator voice mailbox message

, if any.

Mon 14 Nov 04 19:00 1⊠, 2⊞ ♦{{ Yiew

- "Do Not Disturb" mode , and the alarm clock , if activated.

To activate/deactivate these functions press ## or or

22 Nov 04 15:10 **PHILIPS** ♦﴿ Menu 💢 🛈

Understanding the menu system

To access the carousel menu from idle screen, press 📲 🗓 on the side of the handset. The carousel represents a loop of icons that gives access to the different first level menus.

Scroll up or down 🚺 to reach the desired menu. Press 🛊 🛘 to enter that menu. The sub-menus are listed and represented by little squares at the bottom of the display.

To reach one particular sub-menu (option) use the "pilot key" 🚺 and press 🕴 🛘 to enter it.

A shows the selected sub-menu (option).

The shows the sub-menu (option) your are browsing.

Certain menus are directly accessible via a dedicated key (Example : SMS sms or Intercom sms)

Example of navigation in the menus

To set the handset melody volume

+ ¶ Press to enter the carousel menu **Ç** ()

Scroll to **Sounds** and select **+**

Scroll to **Handset ring tone vol.** and select **†** [

The current level is heard, $[\ \]$ to hear other levels

Browse through the levels and select one



C-(

Basic principles

To make or to answer a call

Pre dialling

Dial the number

Make the call

Or **Direct dialling**

Press the key

Dial the number

Answer a call

When ringing



Take the line

To call from the phonebook

Scroll down to directly reach Phonebook and select 🕈 🛘

Choose a name in the list

Make the call

Č∢I

or press to select **Call** in the options



To store a name from predial

Dial the number

Press to enter the optionsC1 Scroll to Store and select ◆1

Enter the name and press • 10K



To store an SMS

Dial the number

♣ ¶ Press to enter the options

Scroll to Send SMS and select 🔸 🛚

Enter destination box (optional) and press 💠 💵 🕻 0 K

Edit the text and select 💠 🛘

Scroll to Store and select +

0243439263 Store □@

To redial from call log

Scroll up to directly reach Call log

Choose an entry in the list

Make the call or select **Call** in the options

In call features

During an external call, some other options & menus are are available (Phonebook, Call log).

Press • to enter **Options**.

To mute the handset microphone

♣ ¶ Press to enter Options

Press to select **Mute** (The caller can no longer hear you)

Press again to resume the conversation (End mute)



Intercom (only if DECT 3112)

During an external call, you can use the intercom in-call option to call another handset and for example transfer the call to this handset.

Press to enter **Options**

Scroll to Intercom (The caller can no longer hear you)

If there is only one additional handset it rings automatically, otherwise select a handset from the list.

Press to select **Transfer** when the second handset has taken the line. The call is then ended on your handset.

Options Transfer O

Other options are available (Switch & Conference call), See p.21.

To switch the handset loudspeaker ON/OFF

Press to activate/deactivate the handset loudspeaker

To increase/decrease the handset earpiece/loudspeaker volume during a call

Scroll up to increase the volume when on line

Scroll down to decrease the volume when on line

There are 5 volume levels available. The last setting is stored for the next calls.

Caller Display (Caller Line Identification-CLI) and Call waiting

If you subscribe to Call waiting, a beep in the earpiece informs you of a second incoming call. The name or number of the second caller may be displayed if you also subscribe to Caller Display (CLI) service.

To answer that second call, use + = (according to your network, the code may be different). Please contact your network provider for more details.

10

Editing system

Case mode

By default, the first letter of a sentence is in upper case. Use to change the case mode:

- all characters in upper case (AB)
- all letters in lower case (ab)
- First letter in upper case and the rest of the text in lower case (Ab)

Punctuation and mathematical marks are available through and while other special characters are available on .

Scroll 🚺 to move the cursor left or right.

Press of to delete a character; a long press deletes the whole text.

The standard multi-tap system

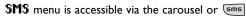
This system allows you to enter the text character by character, pressing the corresponding key as many times as necessary to reach the desired character.

To write "Peter" with multi-tap	Keypad Keys	Multi-tap Sequence
Press once : P	1	[space] @ _ # = < > () & € £ \$ ¥ [] {} ¤ §
Press twice : Pe	2	a b c 2 à ä ç å æ
Press twice : Pe	3	def3èé Δ φ
Press once : Pet	4	ghi4ìΓ
	5	j k 5 ∧
Press twice : Pete	6	mno6ñòö
	7	pqrs7β ΠθΣ
Press three times : Peter	8	tuv8ùü
	9	wxyz9 φ Ω Ξ Ψ
_	0	.0,/:;"'!;?;*+-%\^~
Press 📲 to validate the name.		





- ☐ Send new SMS
- ☐ Read SMS
- ☐ SMS settings





Important information are available on the SMS information leaflet in the box

SMS stands for Short Message Service. To benefit from this service you must subscribe to the Caller Display (Caller Line Identification) together with the SMS service from your network provider. SMS can be exchanged with a phone (mobile or compatible fixed line) provided the receiver has also subscribed to the CLI & SMS services.

Your DECT 311 factory settings correspond to the main national operator. If you wish to send or receive SMS through another service provider you must set the corresponding numbers (See p.15 and the SMS leaflet).

To send an SMS to the receiver's own SMS box, you must know his destination box.

Send new SMS

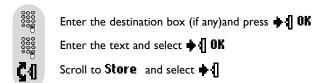
To send new SMS Press to directly reach Send new SMS and select + 1 Enter the number and press + 1 0K or scroll down 1 1 to retrieve the number from the phonebook Enter the destination box (if any)and press + 1 0K Enter the text and press + 1 Press to select Send now

The sent SMS can be up to 160 characters long, the special characters \in and [] count for 2. It is possible to store a variable number of SMS (depending on the length of each SMS).

I2 SMS



You can store an SMS before sending it. After entering the number



Note: If you store an SMS you can later retrieve it from Read SMS

Read SMS

sms

Ç4

0000

A stored SMS is marked \square in the SMS list. A received SMS is marked \square .

To read SMS/View number

Press to directly reach Send new SMS

Scroll to **Read SMS** and select

Browse the SMS list and select •
Press to select **Read SMS**

or scroll to **Yiew number** and select • (

Bobby Yiew number 0**0**00000

To reply

Press to directly reach Send new SMS

Scroll to **Read SMS** and select • 1

Browse the SMS list and select 💠 🗓

Scroll to **Reply** and select +

Enter the text and press + 1 0K

Press to select **Send now**



SMS 13



To forward

Ç4

Ç4

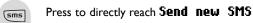
0000 0000

sms

CO

Ĉ₫

sms



Scroll to **Read SMS** and select **+** 1

Browse the SMS list and select 🛊 🌡

Scroll to Forward and select 🛊 🛘

Enter the number and press + 1 0K

Enter the Destination box (if any) and press + 1 0K

You can modify the text if necessary or select

Press to select Send now

Bobby Forward 000**2**0000

To send again

Press to directly reach Send new SMS

Scroll to **Read SMS** and select 💠 🛛

Browse the SMS list and select 🕈 🛭

Scroll to **Send again** and select +

Bobby Send again ○○○○**②**○○○

To delete SMS

Press to directly reach Send new SMS

Scroll to **Read SMS** and select 🔷 🛛

Browse the SMS list and select 🛊 🛘

Scroll to **Delete SMS** and select া

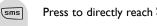
Press to confirm 🛊 🛮 **0K**

Bobby Delete SMS

I4 SMS



To copy a number to the phonebook



Press to directly reach Send new SMS

C(Scroll to **Read SMS** and select + 1

> Browse the SMS list and select • Scroll to Copy to phonebook and select + [

Enter the name and press + 10K

0243439263 Copy to phonebook 0000000

To call

sms

Press to directly reach Send new SMS

Scroll to Read SMS and select + 1

Browse the SMS list and select #

Scroll to Call and select

Or make the call



SMS settings

To set the SMS mode

If there are 2 SMS-enabled phones on your telephone line, you will have to deactivate the SMS feature on 1 of the devices.



Press to directly reach Send new SMS



Scroll to SMS Settings and select +



Press to select Mode



Press to select **ON** or scroll to **OFF**

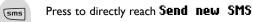
SMS Settings Mode **2**000

http://www.philips.com/faqs/dect

15 **SMS**



To choose by default an SMS centre



C:0

C4

≱ብ

C4

Ç1

Scroll to SMS Settings and select 🕈 🛘

Scroll to SMS centre and select + [

Choose an SMS centre and select +

Press to select Choose by default

SMS centre Choose by default ☑□□

To set the SMS centre numbers (See SMS leaflet in the box)

Press to directly reach Send new SMS

Scroll to SMS Settings and select 📲

Scroll to SMS centre and select 🕈 🛘

Choose an SMS centre and select +

Scroll to Edit incoming number and select + [

Enter the number and press • ¶ 0K

Scroll to Edit outgoing number and select +1

Enter the number and press + 10K

Edit incoming number | ◆{| OK

I6 SMS





- □ Babysit mode
- RegistrationRename handset
- ☐ Date & time
- ☐ Display contrast☐ Screen saver

Babysit mode (only DECT3112)

To activate/deactivate the babysit mode

Press to enter the carousel menu

Scroll to **Handset** and select **†** [

♦¶ Press to select Babysit mode

♣ ¶ Press to select **ON** or scroll to ¶ ¶ **OFF** and select ♠ ¶

Handset Babysit mode

Note: An intercom is necessary to monitor the room (See p.22). You can still answer/make a call with the handset.

Registration

Ca

Up to 4 handsets can be registered to a base station. I handset can be associated to 4 base stations. **Warning !**: if you wish to associate non Philips handset, make sure that this handset is GAP compliant, otherwise it will not operate properly.

- I- Unplug and plug back in the mains lead to put the base in registration mode
- 2-With the additional handset press $\bullet 1$ to start the registration
- 3- Enter the 4-digit RC code written on the sticker placed under the base station If successful the additional handset is named & numbered (example: **Philips2**)

To select a base station

Press to enter the carousel menu

Scroll to **Hand5et** and select

Scroll to **Registration** and select **+** [

Scroll to **Base selection** and select •

Choose the base in the list and press + 1 0K

Registration Base selection

Handset 17



To un-register a handset

To un-register a handset

♣ ¶ Press to enter the carousel menu

Scroll to **Handset** and select • 1

Scroll to **Registration** and select 🛊 🛭

Scroll to Un-register handset and select 📲 🛚

Choose the handset in the list and press + 1 0K

Enter the RC code (4-digit code) and press + 1 0K

Registration Un-register handset

Note: Should you have your handset serviced alone, please make sure it is un-registered from the base before taking it back to the repair centre.

Rename handset

000

To rename a handset

▶ ¶ Press to enter the carousel menu

Scroll to **HandSet** and select •

Scroll to **Rename handset** and select 🔷 🛭

Long press to erase the current name

Enter the name and press + 1 0K

Handset Rename handset

Date & time

C/R

To set the date

♣ ¶ Press to enter the carousel menu

Scroll to **Handset** and select **†** 1

Scroll to Date & time and select 🛊 🛭

Select **Set date**

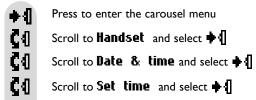
Enter the current date press 🛊 🛘 0K

Date & time Set date ⊘□

18 Handset



To set the time



Enter the current time press • 10K



Warning! If your phone is connected to an ISDN line through an adapter, the date & time settings may change after each call. Please check the date & time settings in your ISDN system. Please contact your network provider. See FAQ.p.39.

Display contrast

To set the display contrast

♣ ¶ Press to enter the carousel menu

Scroll to **Handset** and select • 1

Scroll to Display contrast and select 🛊 🛭

Browse through the levels and select 🛊 🛘



Screen-saver

Č₫

After 2 minutes of inactivity, the screen saver is displayed (See p.8) You can deactivate it.

To activate or deactivate the screen-saver

♣ ¶ Press to enter the carousel menu

Scroll to **Handset** and select 🔷 🛭

Scroll to Screen-saver and select 💠 🛘

Press to select **0H** or scroll to **0FF** and select • **1**

Handset Screen-saver

Handset 19







This feature allows you to make free internal calls, transfer internal calls from one handset to another or use the conference option (DECT 3112 only). It also enables you to use the babysit feature (room monitoring).

Internal call



Note: If the handset does not belong to the Philips DECT 311 range, this function may not be available.

Fast call transfer when on line

During a call you can transfer the call without waiting for the other handset to pick up. All the handsets will then ring.

Press to call the other handset

Hang up

Note: The person on hold hears music.

A press on allows you to switch between the 2 calls (Switch).

Call transfer to a specific handset when on line

During a call you can transfer the call to a specific handset.

Press + handset number (for example to call the selected handset

Note: The person on hold hears music.

Hang up

A press on allows you to switch between the 2 calls (Switch).



Call transfer via the in-call options

Press to enter the options (with handset I)

Č(I

C(I

During a call you can transfer the call via the in-call options.

Scroll to Intercom and select 🕈 🛘

If there is only one additional handset, it rings automatically. Otherwise:

Select from the handsets list the handset you want to call and select +1 The called handset rings (handset 2). The external call is put on hold.

If there is no answer from the called handset you can resume the call on the first handset.

Take the line with handset 2 (you can also use).

Both internal callers can talk.

Press to select **Transfer** (with handset I)

Scroll to reach **Switch** and come back to the external caller



The conference call via the in-call options

Conference call allows one external call to be shared with two handsets (in intercom). The 3 people can share the conversation. No operator subscription is needed.

♣- Press to enter the options (with handset I)

Scroll to **Intercom** and select • 1

If there is only one additional handset, it rings automatically. Otherwise:

Select from the handsets list, the handset you want to call and select \bullet 1

The called handset rings (handset 2). The external call is put on hold.

If there is no answer from the called handset you can resume the call on the first handset.

Take the line with handset 2 (you can also use (). Options

Both internal callers can talk.

Scroll to the **Conference call** option and select • (with handset I)

The 3 people can share the conversation.

Intercom 21

Conference call



Initiate the babysit/Room monitoring

To use the babysit mode feature you need to activate it (see p.16) and to initiate an intercom. Place the handset in the baby's room and you will hear the noise on your additional handset.



Press to enter the carousel menu



Scroll to **Intercom** and select +

If there is only one additional handset, it rings automatically. Otherwise:

Select from the handsets list the handset you want to call and select 🛊 🛛

The called handset rings



Take the line on the called handset

The room monitoring can start







□ View □ Add new **Phonebook** menu is accessible via the carousel or



50 names and numbers can be stored in the phonebook (shared with all handsets).

The phonebook contains all the information related to the callers, especially the group settings. The names & numbers are shared with all the handsets registered to your base.

Group settings

There are 3 groups (group A, group B & group C). When ringing, the ringer helps you identify the caller's group (See p. 33) and the screen shows the caller's name.

A subscription to the Caller Display (Caller Line Identification) service is needed.

Add new

The names are stored in alphabetical order.

To add a name and number

♦ብ

Press to enter the carousel menu and select

Cal

Scroll to Phonebook and select +



000

Scroll to **fidd new** and select +

Enter the number and press • 10K

Enter the name and press # 1 0K

Phonebook Add new

To store a name and number from predial

Once the number is dialled select **Store** in the options

Enter the name and press + 10K

View

To quickly reach a name in the phonebook, press the first letter of the name (browse if several names begin by the same letter).



To call

C (1

4

C40

C40

C/R

0000

Ĉ0

C4



Browse through the list of names and select • a name

Make the call

Or press to reach the options

And press again to select Call

2000000

To change a number

Scroll down to directly reach the list of names

Browse through the list of names and select • a name

Scroll to **Change number** and select **+** [

Long press to erase the current number

Enter the new number and press + 1 0K



Note: You can simply change any digit by moving the cursor to reach the digit and press once.

To change a name

Scroll down to directly reach the list of names

Browse through the list of names and select 🛊 🛙 a name

Scroll to **Change name** and select •

Long press to erase the current name

Enter the new name and press • 1 0K

Note: You can simply change any letter by moving the cursor [] to reach the letter and press once.







To define a group for a name and a number (See p. 23)

4 Scroll down to directly reach the list of names Ĉŧ

Browse through the list of names and select • a name

Scroll to **Select group** and select •

C40 Browse through the groups (A, B or C) and select •

Select group 000**2**000

To change SMS box

Č1

C(

C4

000

C4

4 Scroll down to directly reach the list of names

Browse through the list of names and select • 1 a name

Scroll to Change SMS box and select • 1

Enter the new number and press • 1 0K

Change SMS box 00000000

To delete a name and number

4 Scroll down to directly reach the list of names

Ç4 Browse through the list of names and select + a name

€4 Scroll to **Delete** and select

Press to confirm • 10K

Paula Jameson Delete 000000

'aula Jameson Send SMS

http://www.philips.com/faqs/dect

0000000

To send an SMS from the phonebook

({ Scroll down to directly reach the list of names

Browse through the list of names and select * a name

C4 Scroll to **Send SMS** and select •

Enter the destination box (if any) and select +

Enter the text and press + 1

Press to select Send now

Note: Once in the list of names, a press on [sms] enables you to directly edit your SMS text.

Phonebook 25





- □ View
- □ Delete all □ Call log settings



/ Call log menu is accessible via the carousel or



The call log can store up to 20 entries.

- Unanswered call

- **4** Outgoing calls

- Answered calls

- **L** Messages (voice mailbox)

The call log shows the list of incoming & outgoing calls.

If you have subscribed to the Caller Display (CLI), the name (or number) of the callers, will be displayed. The date & time of the call is also shown.

If you have no subscription the display shows "Unknown caller" as well as the date & time of the call.

View

To view the call log

741

Scroll up to directly reach the calls list

C(

Browse through the list and read the information



To call/redial



Scroll up to directly reach the calls list



Browse through the list



Press to select an outgoing call entry*



Press to call



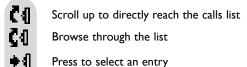
Or press to select [all in the options



* Note :To be able to call back a correspondant in the case of an incoming call, you need to subscribe to the Caller Display service.



To view the number



Press to select an entry

Scroll to **View number** and select • 1

Gregory Mills View number

To store

Scroll up to directly reach the calls list

Browse through the list
Press to select an entry

0000

CO

♦¶

Scroll to **Store** and select • 1

Enter the name or number and press lack+1 **0K**

The name and number are stored in the phonebook.

Gregory Mills Store

00**0**00

To delete

Scroll up to directly reach the calls list

Browse through the list
Press to select an entry

Scroll to **Delete** and select

Press to confirm 🛊 🛮 **0K**

Gregory Mills Delete

http://www.philips.com/faqs/dect

Call log 27



To send an SMS

Scroll up to directly reach the calls list

Browse through the list

Press to select an entry

Scroll to Send SMS and select +{

Enter destination box (if any) and press • 1 0K

Edit the text and press 🛊 🛭

♣¶ Press to select Send Now

Note: Once in the list of names, a press on enables you to directly edit your SMS text.

To delete all

0000

To delete all the call log

Press to access the carousel

Scroll to Call log and select + [

Scroll to **Delete all** and select •

Press to confirm • 0K

Call-log Delete all

Call-log Settings

002

Gregory Mills

Send SMS

Call log settings

To set the call log

♣ Press to access the carousel

Scroll to Call log and select •

Scroll to Call log settings and select

Press to select Incoming calls or scroll to [4] Outgoing calls

Browse the various options and select + 1



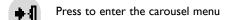
Operator services

This feature allows you to activate or deactivate operator services.

Codes need to be set in the phone (See p.37). Contact your network operator for more details.

Example of services: Call forward

To activate call forward



Scroll to **Operator services** and select • (

Press to select Call forward

Operator Services
Call forward

Enter the number to which the calls are to be forwarded and press • 1 0K

The number is automatically chained to the call forward prefix and the system dials

Hang up

000

From now on the calls will be redirected to the assigned phone number.

To deactivate call forward

 ♦•••

 Press to select •••

 View

Press to select • 1 Cancel
Hang up

Mon 13 May 04 08:00 Call forwarded ♦¶ Yiew





- □ Call duration
- ☐ Alarm clock
- ☐ "Do not disturb"

Call duration

To view the time

Press to enter the carousel menu

Scroll to Extra and select

♦¶ Press to select Call duration

The total time of communications is displayed

Press to **Reset** the counter



Alarm clock

000

The alarm clock

To activate/deactivate the alarm clock

A long press on activates/deactivates the alarm clock with your own settings.

To set the alarm clock

♣ ¶ Press to enter the carousel menu

Scroll to Extra and select •

Scroll to **fliarm clock** and select + 1

Scroll to **Set day** and select • 1 a day

Scroll to **Set time** , enter the time and press 💠 🛛 **OK**

When the alarm rings, press any key to stop it.

The snooze is then activated (will ring every 5 mn). To definitely stop it, press +

30 Extra

Č0



To set the alarm ringer type

+4 Press to enter the carousel menu C(I Scroll to **Extra** and select • 1

Č(I Scroll to **fllarm clock** and select •

C-0 Scroll to Settings and select

Press to select **Ring tones ♦**4

The current ringer is heard

C(I Browse through the list and select +

Alarm Clock Settings

Ring tones

20

To set the alarm ringer volume

♦4 Press to enter the carousel menu

C(Scroll to Extra and select

Ç4] Scroll to **fllarm clock** and select •

C(1 Scroll to **Settings** and select

CO Scroll to **Ring tone Volume** and select **+ 1**

The current volume is heard

C(

Browse through the levels and select + 1

Alarm Clock Settings Ring tone volume

31 Extra



"Do not disturb" mode

This feature allows you to screen calls after a certain time in the evening when you do not want to be disturbed. Enter the time and select the group(s) allowed to call you.

If the caller does not belong to an allowed group the handset will remain silent, while he will hear ringing. The operator voice mailbox (if any) will answer the call. A subscription to the Caller Display (CLI) service is needed.

To activate/deactivate "Do not disturb" mode

A long press on activates/deactivates the "Do not disturb" mode with your own settings.

Start time

To set the "Do not disturb" mode

+ {	Press to enter the carousel menu	♥ 08:00
ζ(Scroll to Extra and select • 1	→ { 0 K
Ç €	Scroll to Do not disturb and select ♦∙¶	Stop time
Ç 4	Scroll to Set day , enter the day or period of time	© 12:00 ◆{ OK
ζ(1	Scroll to Start time , enter the time and press • 1 0K	Allowed caller choice:
Ç {(Scroll to Stop time , enter the time and press • 1 OK	⊕ Group A ○@○○
ζ{	Scroll to fillowed caller choice , activate the callers grou and select • • •	p's allowed to call you

Warning! Only allowed callers will be able to reach you during the selected day & time.

Note: You can select up to 4 groups. If no group is selected but the feature is activated, then nobody will be able to reach you.

32 Extra



順 Sounds

- ☐ Handset ring tones
- ☐ Group ring tones
- ☐ Handset ring tone volume
- ☐ Settings

Handset ring tones

To set the handset ring tone

You can set the ring tone heard on the handset when receiving a call.

Press to enter the carousel

Scroll to Sounds and select + 1

 ♦¶
 Press to select Handset ring tones

 ♦•••
 Press to select External ring tones

Browse through the list to hear the ring tones

Press to select your ring tone

Handset ring tones External ring tone

To set the handset ring tone

You can set the ring tone heard on the handset when receiving an internal call.

◆ ¶ Press to enter the carousel

Scroll to Sounds and select + 1

♦ Press to select **Handset ring tones**

Scroll to Internal ring tone and select

Browse through the list to hear the ring tones

Press to select your ring tone

♦41

Handset ring tones Internal ring tone □0



Group ring tones

To set the group ring tone

There are 3 groups of callers (See p.23). You can associate a ring tone to a group.

♣ • Press to enter the carousel

Scroll to **Sounds** and select • 1

Scroll to Group ring tones and select 🛊 🛭

♣•¶ Press to select a group (A, B or C)

Browse through the list of melodies and select + 1

Sounds Group ring tones □200

Handset ring tone volume

To set the ring tone volume

▶¶ Press to enter the carousel

Scroll to Sounds and select +4

Scroll to Handset ring tone vol. and select

The current level is heard
Browse through the levels to hear them

 ♣ ¶
 Press to select the appropriate volume

Sounds Handset ring tone vol.

Settings

To set the earpiece tone

Press to enter the carousel

Scroll to Sounds and select

Scroll to **Settings** and select **+**

◆ ¶ Press to select Earpiece tone

Browse through the options

♣¶ And select the appropriate setting

Settings Earpiece tone ●○○○

34 Sounds



To set the key & feedback tone

♣ Press to enter the carousel

Scroll to Sounds and select • [

Scroll to Settings and select • (

Scroll to **Key & feedback tones** and select **+**{

Press to select **OH** or scroll to **Q1 OFF** and select **+1**

Settings Key & feedback tones □20□

To set the notification beep

♣ ■ Press to enter the carousel

♦¶

♦4

∳-¶

Scroll to **Sounds** and select + {

Scroll to **Settings** and select •

Scroll to Hotification beep and select

Press to select **OH** or scroll to **C1 OFF** and select **+1**

Settings Notification beep □□**2**□

To activate/deactivate the music on hold

The feature allows the caller to hear music when the call is put on hold when transfering a call from one handset to the other.

♦ Press to enter the carousel

Scroll to Sounds and select + 1

Scroll to Settings and select

Scroll to Music on hold and select +{

Press to select **ON** or scroll to **Q1 OFF** and select **+1**

Settings Music on hold OOO

O

Sounds 35



Base station

- ☐ Enable registration
- ☐ Line settings
- □ Service codes settings

Enable registration

This feature allows you to register a DECT peripheral without keypad Some DECT peripherals, such as repeaters, do not have keypad. A special menu-operated procedure is used to register such peripherals to the base station. Also use the peripheral instructions to register it to the base.

To register a DECT peripheral

- Press to enter the carousel menu
- Scroll to Base station and select +
- ◆ Press to select Enable registration
 - Enter the peripheral code and press ••••OK
 Follow the instructions in the peripheral manual

Base Station Enable registration

Line settings Dial mode

2000

Line settings

0000

To change the dial mode

- ▶ Press to enter the carousel menu
- Scroll to Base station and select
- Scroll to Line settings and select •

Press to select Dial mode

Press to select **Tone** or scroll to **C1 Pulse** and select **+1**

Note: This setting allows you to select pulse dialling (also called "Loop disconnect") and used in countries without DTMF tone dialling capability or using old PABX.

Base station



To change the recall type

Press to enter the carousel menu

Scroll to Base station and select +{

Scroll to Line settings and select + [

Scroll to **Recall type** and select • [

 ♦ ¶
 Press to select Short flash or scroll to
 ¶
 Long flash and select
 ♦ ¶

Note: This setting is useful when using operator services. The use of some services accessed with R+1, R+2 and R+3 (call waiting, call forward...) will depend on the flash setting (short/long) according to your installation type (ISDN, Public, PABX).

To change the operator type

Press to enter the carousel menu

Scroll to Base station and select + (

Scroll to Line settings and select

Scroll to Operator type and select +1

Browse through the options and select 🛊 🛭 the appropriate type

Note: Useful if the Caller Display (CLI) service does not work whereas you subscribed to that service.

To prevent the phone from ringing when receiving an SMS, the first ringer is deactivated. You can activate it.

To activate/deactivate the first ringer

♦ Press to enter the carousel menu

Scroll to Base station and select +{

Scroll to Line settings and select

Scroll to First ring and select

 ♣ ¶
 Press to select **0H** or scroll to ¶ ¶ **0FF** and select ♠ ¶

Line settings First ring

Line settings

Line settings

Operator type □□**2**0

Recall type



Service codes settings

When you subscribe to extra services with your operator you may need to set some codes in your phone.

The default codes are codes used by the main national operator.

If you subscribed to another operator you may need to change the codes.

Contact your network operator for more information on the services.

To change a service code

*4

Press to enter the carousel menu

C40

Scroll to Base station and select + [

ζ4

Scroll to **Service code settings** and select **♦** ¶

Ç40

Browse the list of services and select •



Enter the new code and press ♦ ¶ 0K





I have no dialling tone after having installed my phone. How do I solve this problem?

Check that you have connected your phone using the supplied line cable and not the one from any previous phone (they are often wired differently). Check that you have fully charged the handset according to the instructions given for the phone. Check that the aerial icon (radio link with the base station) is displayed. If the handset is not registered you may need to register it (refer to the user guide).

Can the handset be left on the base all the time?

Yes there is no "memory effect". The handset can be left on the base station for all current models using NiMh batteries.

Will my phone lose all recorded data (phonebooks entries) in the case of a general power cut?

No it will not. The data recorded in your phone is not deleted in the case of a general power failure or when you unplug your base station or when you replace the batteries.

I have set up the date & time on my phone and the information given after a call is not correct. Why?

If you have a ISDN phone installation, these parameters (date & time) may be transferred directly through the ISDN to the phone. If you did not set-up the ISDN correctly this can explain why the information transmitted is not correct.

Set-up the date & time directly on the ISDN phone installation or, if this is not possible, call the Operator/dealer who provided and installed the ISDN.

What is CLI and how do I make it work?

CLI stands for Caller Line Identification and it is a special service that you may subscribe to from your network operator. Once you have subscribed to the service, a CLI enabled phone will display the callers number (unless withheld) as the phone rings so that you may decide whether or not to take the call.

The CLI service does not work. The service has been subscribed from an alternative network to the main one. How do I solve this problem?

Change the 'operator type' or 'Caller Id type' according to the product version (refer to the user guide).

The CLI service does not work on my Philips phone on my digital phone installation (ISDN, ADSL). How do I solve this problem?

Our products are designed to work on an analogue network. If you plugged your PHILIPS phone into a digital installation, the CLI may not be displayed upon incoming calls. Digital phone installations (ISDN) are not always compatible with analogue phones as far as operator services are concerned.

You may find the information regarding compatibility in the user guide of your ISDN. If not, please contact the ISDN manufacturer to check if the device is designed to display CLI on analogue phones. ISDN over 2 or 3 years old are generally not compatible with analogue phones for the CLI Service.

To attempt to solve the problem, change the 'Operator type' or 'Caller Id type' (refer to the user guide). If it still does not work, it means this service is not possible with the phone behind this type of digital phone installation.

Note that the filters used with some ADSL lines can filter out part of the CLI signal and prevent the phone from displaying CLI correctly. It is possible to purchase better ADSL filters that do not cause this problem.

39

What is CNIP (Caller Name Identification)?

As with the CLI service this new feature is dependent on the Network and it has to be activated by your Operator (by subscription). It will allow you to have the name of the caller displayed upon an incoming call. This service may not be available from all Operators yet. We advise you to check with your Operator. NB. If the name of the caller is registered in your phonebook upon an incoming call it will be the name you have

registered which will be displayed and not the one provided by the Operator. The data in your phonebook will have priority over the Operator's data in this particular case.

The CNIP uses the same technology as for the CLI. Therefore the limits of this service are identical (please refer to the questions related to CLI if the service is not working properly). Remember that it only works with alphanumeric display.

How many telephones can I have?

All items of telephone equipment have Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line.

Your DECT 311 has a REN of 1.

A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Which are the conditions required to be able to send an SMS?

You must first have a subscription to Caller Display (CLI) service from your network operator as well as an SMS service subscription from the appropriate provider.

Is it possible to write, read send or receive an SMS when the other handset is in communication (DECT 3112 only)?

No it is not possible.

What happens if I send an SMS to a fixed line with no SMS phone?

The correspondent could receive a vocal message (SMS provider dependent).

Is it possible to send an SMS to a fixed line in another country?

This feature depends on your provider. Please contact your provider for more details.

How can I get the SMS centre number?

One SMS centre number at least is pre-programed in your DECT 311. However, should you need to store another number, other numbers can be set into the phone from the menu **SMS/SMS Settings/SMS centre**. Please check the incoming and outgoing centre numbers with the SMS provider or from the enclosed addendum to your phone user manual.

What is the destination box useful for?

This is the number of a personal SMS box. It is a way to send an SMS to someone's personal box instead of sending it to the default box, which is a kind of common box. If you send an SMS without specifying an SMS box number (destination box), then the SMS will be sent to the default box if the receiver's phone deals with multiboxes features (provider dependent).

When using my SMS-enabled Philips phone with another SMS-enabled phone on the same line, can it cause any problems?

Yes, this will prevent the phones from receiving SMS. You need to deactivate the SMS feature on one of the phones. Your DECT 311 has a feature which enables you to turn the SMS feature off. Go to menu SMS/SMS Settings/Mode/OFF

40 FAQ

Troubleshooting www.philips.com/support

PROBLEMS	CAUSES	SOLUTIONS
The does not scroll when the handset is placed on the base	- Bad battery contact - Dirty contact - Battery is full	 Move the handset slightly Clean the contact with a cloth moistened with alcohol No need to charge
No dialling tone	No powerBatteries are too lowYou are too far from the base station	 Check the connections. Reset the phone : unplug and plug back in the mains Charge the batteries at least 24 hours Move closer to the base station
No ringer	- The ringer is deactivated - The Do not Disturb mode is ON	- Set the ringer (page 33) - Deactivate it (page 32)
The \ does not appear	- No mains power - The handset is too far from the base station	- Check connections - Move closer to the base station
The Y is blinking	- Handset not registered to the base station	- Register the handset to the base (page 17)
- Crackling on the line	- You are too far from the base station - The base station is too close to electrical appliances, reinforced concrete walls or metal door-frames	- Move closer to the base station - Move the base station to find a better place (the higher the better)
The handset displays 'failed' - when attempting to add another handset to the base station - when using a handset	 The procedure to add a handset has failed, try again Maximum number of handsets has been reached Base station is already busy with another handset (ie : phonebook) 	 Disconnect and connect the base station power supply. Follow the procedure to register a handset (page 17) Un-register a handset Wait until it is available
Noise interference on your radio or television	The DECT 311 base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far as possible
Customer Line Identification (CLI) service does not work	- The service is not activated - Wrong operator type	- Check your subscription with your network operator - Change the operator type (page 38)

PROBLEMS	CAUSES	SOLUTIONS
A phonebook entry cannot be memorised	The phonebook is full	Delete an entry to free memory
No new SMS are received	SMS memory is full	Delete old SMS
No SMS can be sent or received	- The outgoing or incoming SMSC number is not set or is wrong - The destinationbox is wrong - SMS mode is OFF - You have no subscription - Another SMS-enabled phone is also on your line - There is a problem of compatibility between operators	- Contact your operator to get the correct SMSC's numbers - Check the information stored (page 16) - Activate SMS mode (page 15) - Contact your provider for more information - Deactivate the SMS mode on one of the device Contact your provider for more information
No caller Id/ poor audio quality/Poor connection quality with broadband DSL internet	 DSL filter(s)/splitter missing or insufficient number of filters Modem &/or phone plugged in the wrong DSL filter slot Defective DSL filter 	- Make sure you have one DSL filter plugged directly on each line socket used in the house - Check the modem and the phone are plugged in the correct filter slot (one specific for each) - The filter(s) can be defective. Replace it/them and make another test

Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

A financial contribution has been paid to the associated national recovery & recycling system.

 $\ensuremath{\mathfrak{D}}$ The labelled packaging material is recyclable.

DECT™is a Trade Mark of ETSI registered for the benefit of the implementers of the DECT technology.

Declaration of conformity

We

Philips Consumer Electronics Route d'Angers 72081 Le Mans Cedex 9 France

declare that the products DECT 311XX are in compliance with the Annex III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1.a (protection of the health & the safety of the user): EN 60950-1 (10/2001)

Article 3.1.b (protection requirements with respect to electromagnetic compatibility: ETSI EN 301 489-6 V1.2.I (08/2002) & ETSI EN 301 489-1 V1.4.I (08/2002)

Article 3.2 (effective use of the radio spectrum) EN 301 406 (2003)

The presumption of conformity with essential requirements regarding Council Directive 1999/5/EC is ensured.

Date: 10/05/2004

Le Mans

Quality Manager Home communication

Add new (phonebook) Alarm clock 30 B Babysit 17, 22 Base 3 Base installation 7 Batteries 7 C C Call duration 30 Call forward 29 Call transfer Call waiting Call log settings 28 Change name (phonebook) 24 Change number (phonebook) 24 Conference call Conformity 6, 43 Copy to phonebook (name) 14 D Date and time 18, 19 Define groups 25 Delete all (call log) 28 Delete call log entry 27 Delete name (phonebook) 25 Delete all (call log) 28 Delete call log entry 27 Delete name (phonebook) 25 Delete SMS 14 Dial mode 36 Display contrast 19 Do not disturb 32 Earpiece tone 34 Edition mode 11 Enable registration (DECT peripheral) 36 F FAQ 39 First ringer 37 Forward SMS 13 G GAP 6 Groups 23, 33 H H Handset 7 Handset 7 Handset 7 Key and feedback tones 34 Keypad lock/unlock 2 L Line settings 36 Loudspeaker (fandset) 10	r		
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ANSWERING MACHINE MESSAGES Download a whacky imitation or parody

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INSTRUCTIONS

Before calling you will need to know your remote access code (see reverse of this document).

The download of ring tones and outgoing messages (only available in the UK and depending on the network technical availability)

To personalise your cordless telephone, there is nothing better than a melody and a message of your choice! Simply call 0906 666 0788 and that's it!

The download of ring tones

First of all you must subscribe to the SMS function with your network provider (see SMS leaflet).

Just call 0906 666 0788 and follow the instructions!

You have chosen your ring tone? You are about to receive it by SMS. Then you will be able to download it on your telephone (see "SMS" chapter in the user manual, part "Read SMS/To save a ring tone"). Be careful, only three downloaded ring tones can be saved! If you wish to download another ring tone, you will have to delete one of them from "My ring tones" list (see "SOUNDS" chapter in the user manual, part "My ring tones/To delete a ring tone").

The download of outgoing messages (only available on DECT phones with answer machines).

By default, your answer machine is switched on. You have to change its settings to the "Answer and Record with personalised OGM" mode (refer to "ANSWER MACHINE" chapter in the user manual, part "Settings/To record your personal outgoing message"). These two conditions are necessary to receive your message. Be careful! On the "Answer and Record with personalised OGM" mode, recording a new message will automatically delete the previous one.

Keep in mind your Remote Control code (RC) written under your base station (see the "ANSWER MACHINE" chapter in the user manual, part "Settings/To remotely control your answer machine").

Just call 0906 666 0788 and follow the instructions!

Remember to free the line. Do not answer the next call and wait for your answer machine to record the message.

You can choose to welcome all the callers with this message or only the group of your choice. In this case, you must previously subscribe to the Caller Display Service offered by your network provider.



INFORMATION ON TEXT MESSAGING (SMS) IN EIRE

You must first subscribe to your network provider's Caller Display service.

Example: call EIRCOM free 1901.

WARNING! Change the operator type in your phone:

Go to Base station menu and select Line Settings sub menu.

Select the **Choose country/oper.** sub menu and choose the appropriate setting among the list (for example: Eircom).

Please refer to your phone user manual.

The network SMS centre numbers are automatically set in your phone on SMS

Centre 1:

Send SMS service number (Outgoing number): 1740 9900

Receive SMS service number (Incoming number): 0818 365 135

Contact your network provider for more information.

Registration to SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (contact your network provider for more information).

REMINDER! If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

SMS and Caller Display subscription: The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent and may vary in time. Please contact your network operator for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

SMS and Caller Display disclaimer: The Short Message Service and Caller Display features of your telephone terminal are network operator dependent. The terminal can provide them only if the network offers such features and if the user has subscribed to these features. Your phone has been carefully developed and tested according to the latest version of the SMS and CLI standards, and is up to date at the time of product release. However, Philips cannot take any responsibility and cannot guarantee the interoperability with the operator's network in case of standard modification, network modification and/or of incomplete or inaccurate implementation of the standard by the network's operator:



INFORMATION ON TEXT MESSAGING (SMS) IN THE UK

You must first subscribe to your network provider's Caller Display service.

Registration to the SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (Contact your network operator for more information).

By default, your phone is set with the SMS centre I (British Telecom). If you change this setting, the SMS service may not work.

SENDING SMS FROM A FIXED LINE TO A FIXED LINE: follow instructions in the user guide.

SENDING SMS FROM A FIXED LINE TO A MOBILE: follow instructions in the user guide.

Warning: When sending an SMS to a mobile phone, do not enter any destination box as your SMS will not be delivered.

USING DESTINATION BOX ON YOUR PHONE (not available on DECT 311):

In order to receive an SMS in a specific SMS box, you must have previously sent at least one SMS from this box.

REMINDER! If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

<u>SMS and Caller Display subscription</u>: The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent, and may vary in time. Please contact British Telecom for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

SMS and Caller Display disclaimer: The Short Message Service and Caller Display features of the telephone terminal are network operator dependent. The terminal can provide them only if the network offers such features and if the user has subscribed to these features. Your phone has been carefully developed and tested according to the latest version of the SMS and CLI standards, and is up to date at the time of product release. However, Philips cannot take any responsibility and cannot guarantee the interoperability with the operator's network in case of standard modification, network modification and/or of incomplete or inaccurate implementation of the standard by the network's operator.