

For product support, visit
www.philips.com/support

HTL4115B



User manual

EN: For further assistance, call the customer support service in your country.

- To obtain assistance in the U.S.A., Canada, Puerto Rico, or the U.S. Virgin Islands, contact Philips Customer Care Center at 1-866-310-0744
- To obtain assistance in Mexico, contact Philips Customer Care Center at 01 800 839 1989; Mexico city: 5887-9736

For Product recycling information, please visit - **www.recycle.philips.com**

PHILIPS

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1 Important

Read and understand all instructions before you use your product. If damage is caused by failure to follow instructions, the warranty does not apply.

Help and support

For extensive online support, visit www.philips.com/support to:

- download the user manual and the quick start guide
- watch video tutorials (available only for selected models)
- find answers to frequently answered questions (FAQs)
- email us a question
- chat with our support representative.

Follow the instructions on the website to select your language, and then enter your product model number.

Alternatively, you can contact Consumer Care in your country. Before you contact, note down the model number and serial number of your product. You can find this information on the back or bottom of your product.

Important safety instructions

- **Read these instructions.**
- **Keep these instructions.**
- **Heed all warnings.**
- **Follow all instructions.**
- **Do not use this apparatus near water.**
- **Clean only with dry cloth.**
- **Do not block any ventilation openings.**
Install in accordance with the manufacturer's instructions.
- **Do not install near any heat sources**
such as radiators, heat registers, stoves, or

other apparatus (including amplifiers) that produce heat.



- **Do not defeat the safety purpose** of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- **Protect the power cord** from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- **Only use attachments/accessories** specified by the manufacturer.



- **Use only with the cart**, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- **Unplug this apparatus** during lightning storm or when unused for long periods of time.
- **Refer all servicing** to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- **Battery usage CAUTION** - To prevent battery leakage which may result in bodily injury, property damage, or damage to the unit:

- Install **all** batteries correctly, + and - as marked on the unit.
- Do not mix batteries (**old and new** or **carbon and alkaline**, etc.).
- Remove batteries when the unit is not used for a long time.
- The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
- Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.
- The product/remote control may contain a coin/button type battery, which can be swallowed. Keep the battery out of reach of children at all times! If swallowed, the battery can cause serious injury or death. Severe internal burns can occur within two hours of ingestion.
- If you suspect that a battery has been swallowed or placed inside any part of the body, seek immediate medical attention.
- When you change the batteries, always keep all new and used batteries out of reach of children. Ensure that the battery compartment is completely secure after you replace the battery.
- If the battery compartment cannot be completely secured, discontinue use of the product. Keep out of reach of children and contact the manufacturer.
- **Apparatus shall not be exposed to dripping or splashing.**
- **Do not place any sources of danger on the apparatus** (for example, liquid filled objects, lighted candles).
- This apparatus may contain lead and mercury. Dispose according to local, State or Federal laws. For disposal or recycling information, please contact your local authorities. For additional assistance on recycling options, please contact www.mygreenelectronics.com or www.eiae.org or www.recycle.philips.com.
- Where the MAINS plug or an appliance coupler is used as the disconnect device,

the disconnect device shall remain readily operable.

- Do not place this apparatus on the furniture that is capable of being tilted by a child and an adult leaning, pulling, standing or climbing on it. A falling apparatus can cause serious injury or even death.
- This apparatus should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided. Make sure to leave a space of 7.8 inches (20cm) or more around this apparatus.

Class II equipment symbol



This symbol indicates that the unit has a double insulation system.



This 'bolt of lightning' indicates uninsulated material within your unit may cause an electrical shock. For the safety of everyone in your household, please do not remove product covering.



The 'exclamation point' calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

WARNING: To reduce the risk of fire or electric shock, this apparatus should not be exposed to rain or moisture and objects filled with liquids, such as vases, should not be placed on this apparatus.

CAUTION: To prevent electric shock, match wide blade of plug to wide slot, fully insert.

Care for your product

Use only microfiber cloth to clean the product.

Care of the environment



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Please visit www.recycle.philips.com for additional information on a recycling center in your area.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products and batteries. The correct disposal of these products helps prevent potentially negative consequences on the environment and human health. The batteries supplied do not contain the heavy metals mercury and cadmium. Nevertheless, in many areas batteries may not be disposed of with your household waste. Please ensure you dispose of batteries according to local regulations.

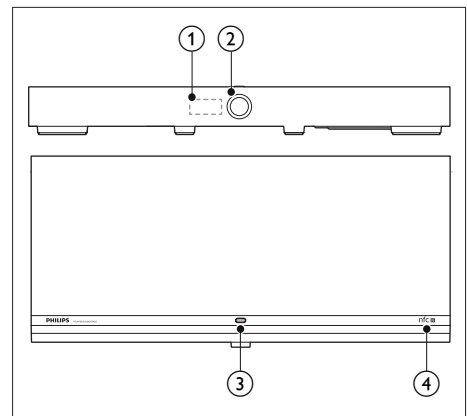
For perchlorate material, special handling may apply. Visit www.dtsc.ca.gov/hazardouswaste/perchlorate.

2 Your Surround Base

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers (e.g. notification of product software upgrade), register your product at www.philips.com/welcome.

Main unit

This section includes an overview of the main unit.



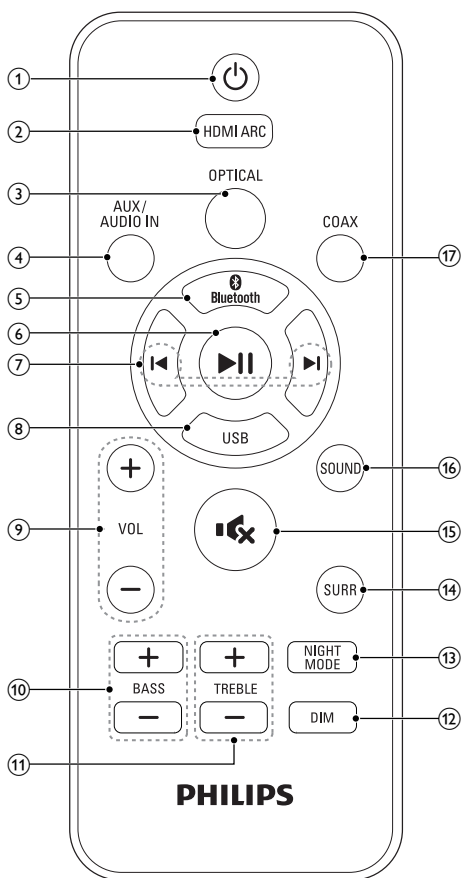
- ① **LED display**
- ② **⏻**
 - Press to switch the Surround Base on or off.
 - Rotate to adjust the volume.
- ③ **SOURCE**

Select an input source or Bluetooth mode for the Surround Base.
- ④ **NFC tag**

Tap the NFC-enabled device on the tag for Bluetooth connection.

Remote control

This section includes an overview of the remote control.



1

- Switch the Surround Base on or off.
- When EasyLink is enabled, press and hold for at least three seconds to switch the connected HDMI devices to standby.

2 HDMI ARC

Switch your source to HDMI ARC connection. HDMI ARC can only be selected if you connect your Surround Base to an HDMI ARC compliant TV through HDMI ARC.

3 OPTICAL

Switch your audio source to the optical connection.

4 AUX/AUDIO IN

Press repeatedly to switch your audio source to the AUX connection or MP3 connection (3.5mm jack).

5 Bluetooth

Switch to Bluetooth mode.

6

Start, pause or resume play in USB mode and Bluetooth mode (only for AVRCP-supported Bluetooth devices).

7

Skip to the previous or next track in USB mode and Bluetooth mode (only for AVRCP-supported Bluetooth devices).

8 USB

Switch to USB mode.

9 VOLUME +/-

Increase or decrease the volume.

10 BASS +/-

Increase or decrease bass.

11 TREBLE +/-

Increase or decrease treble.

12 DIM

Set the brightness of Surround Base display panel.

13 NIGHT MODE

Turn night mode on or off.

14 SURR

Select stereo or virtual surround sound.

15

Mute or restore the volume.

16 SOUND

Select a sound mode.

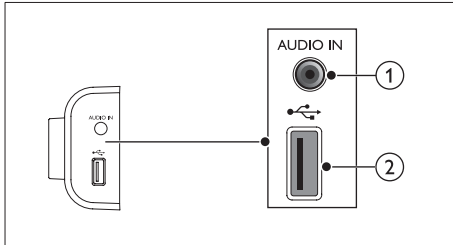
17 COAX


Switch your audio source to the coaxial connection.

Connectors

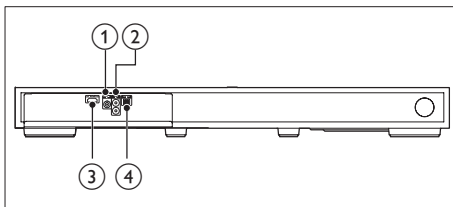
This section includes an overview of the connectors available on your Surround Base.

Side connectors



- ① **AUDIO IN**
Audio input from an MP3 player (3.5mm jack).
- ② 
Audio input from a USB storage device.

Rear connectors



- ① **COAXIAL IN**
Connect to a coaxial audio output on the TV or other devices.
- ② **AUX IN**
Connect to an audio output on the TV or other devices.
- ③ **HDMI OUT (ARC)**
Connect to the HDMI input on the TV.
- ④ **OPTICAL IN**
Connect to an optical audio output on the TV or other devices.

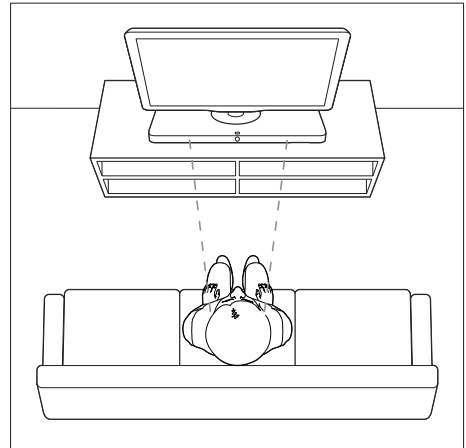
3 Place your Surround Base

This Surround Base is designed to be placed under your TV.

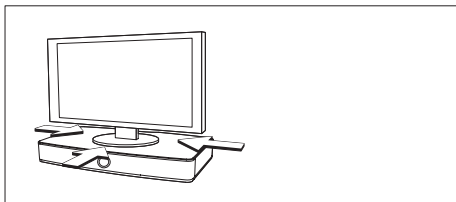
! Caution

- The Surround Base is designed for TVs that weigh no more than 24 kg / 52.9 lbs. Do not place a CRT type TV on the Surround Base.
- Do not place the Surround Base on an unstable cart, stand, bracket or table. Otherwise, the Surround Base may fall, causing serious injury to a child or adult and serious damage to the product.
- Make sure the ventilation openings on the rear panel are not blocked.
- Do not change the position of the Surround Base after placing your TV on top of it.

- 1 Place the Surround Base on any flat and stable surface near your TV. Then place your TV on the top of the Surround Base.



- 2 Make sure the TV base is centered on it and not hanging over any of its edges.



Tip

- If the TV base is too large to put on top of the Surround Base, place the Surround Base in another location such as on an open shelf under the TV, but keep it close to your TV so the audio cable will reach. You can also mount your TV on the wall above the Surround Base.
- If your TV comes with an anti-tip device, install it according to the manufacturer's instructions and adjust the tether after placing the TV on top the Surround Base.
- If placing the Surround Base in a cabinet or on a shelf, for optimum audio performance, make sure the front of the Surround Base as close as possible to the front edge of the shelf.
- If placing the Surround Base backed up to a wall, make sure there is at least a distance of 1 inch between the wall and the rear of the Surround Base.

4 Connect and set up

This section helps you connect your Surround Base to a TV and other devices, and then set it up.

For information about the basic connections of your Surround Base and accessories, see the Quick start guide.

Note

- For identification and supply ratings, see the type plate at the back or bottom of the product.
- Before you make or change any connections, make sure that all devices are disconnected from the power outlet.

Connect to TV

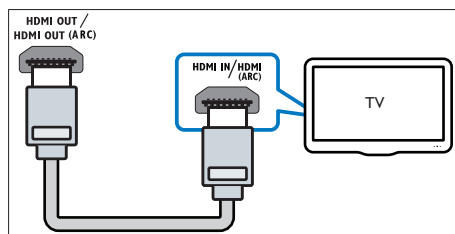
Connect your Surround Base to a TV to watch videos. You can listen to the TV audio through your Surround Base.

Use the best quality connection available on your Surround Base and TV.

Connect to TV through HDMI (ARC)

Best quality audio

Your Surround Base supports HDMI with Audio Return Channel (ARC). If your TV is HDMI ARC compliant, you can hear the TV audio through your Surround Base by using a single HDMI cable.



- 1 Using a High Speed HDMI cable, connect the **HDMI OUT (ARC)** connector on your Surround Base to the **HDMI ARC** connector on the TV.
 - The **HDMI ARC** connector on the TV might be labeled differently. For details, see the TV user manual.
- 2 On your TV, turn on HDMI-CEC operations. For details, see the TV user manual.

Note

- If your TV is not HDMI ARC compliant, connect an audio cable to hear the TV audio through your Surround Base.
- If your TV has a DVI connector, you can use an HDMI/DVI adapter to connect to TV. However, some of the features may not be available.

Connect audio from TV and other devices

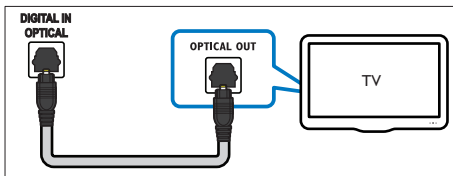
Play audio from TV or other devices through your Surround Base speakers. Use the best quality connection available on your TV, Surround Base, and other devices.

Note

- When your Surround Base and TV are connected through **HDMI ARC**, an audio connection is not required.

Option 1: Connect audio through a digital optical cable

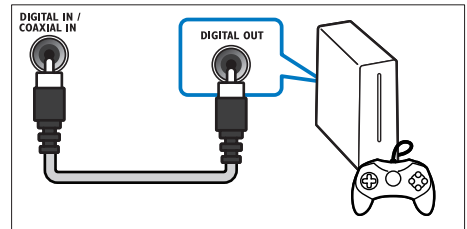
Best quality audio



- 1 Using an optical cable, connect the **OPTICAL IN** connector on your Surround Base to the **OPTICAL OUT** connector on the TV or other device.
 - The digital optical connector might be labeled **SPDIF** or **SPDIF OUT**.

Option 2: Connect audio through a digital coaxial cable

Good quality audio

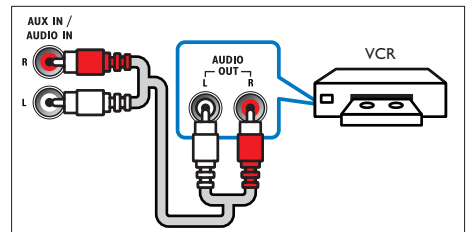


- 1 Using a coaxial cable, connect the **COAXIAL IN** connector on your Surround Base to the **COAXIAL/DIGITAL OUT** connector on the TV or other device.
 - The digital coaxial connector might be labeled **DIGITAL AUDIO OUT**.

Option 3: Connect audio through analog audio cables

Basic quality audio

- 1 Using an analog cable, connect the **AUX IN** connector on your Surround Base to the **AUDIO OUT** connectors on the TV or other device.





5 Use your Surround Base

This section helps you use the Surround Base to play media from a wide range of sources.

Before you start

- Make the necessary connections described in Quick start guide and User manual.
- Switch the TV to the correct source for the Surround Base.

Adjust the volume

- 1 Rotate the power knob or press **VOLUME +/-** on remote control to increase or decrease a volume level.
 - To mute sound, press .
 - To restore the sound, press  again or press **VOLUME +/-**.

Choose your sound

This section helps you choose the ideal sound for your video or music.

Surround sound mode

Experience an immersive audio experience with surround sound modes.

- 1 Press **SURR** repeatedly to select surround mode or stereo mode.

Equalizer

Change the high frequency (treble) and low frequency (bass) settings of the Surround Base.

- 1 Press **TREBLE +/-** or **BASS +/-** to change the treble or bass level.

Night mode

For quiet listening, decrease the volume of loud sounds when audio is played. Night mode is only available for Dolby Digital soundtracks.

- 1 Press **NIGHT MODE** to turn night mode on or off.

MP3 player

Connect your MP3 player to play your audio files or music.

What you need

- An MP3 player.
- A 3.5mm stereo audio cable.


- 1 Using the 3.5mm stereo audio cable, connect the MP3 player to the **AUDIO IN** connector on your Surround Base.
- 2 Press **AUDIO IN** on the remote control.
- 3 Press the buttons on the MP3 player to select and play audio files or music.

Play audio through Bluetooth

Through Bluetooth, connect the Surround Base with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through your Surround Base.

What you need

- A Bluetooth device which supports Bluetooth profile A2DP, AVRCP and with Bluetooth version as 3.0 + EDR.
- The operational range between the Surround Base and a Bluetooth device is approximately 10 meters (30 feet).

- 1 Press  **Bluetooth** on the remote control to switch the Surround Base to Bluetooth mode.

→ [BT] is displayed.

- 2 On the Bluetooth device, switch on Bluetooth, search for and select **Philips HTL4115B** to start connection (see the user manual of the Bluetooth device on how to enable Bluetooth).
- 3 Wait until you hear a beep sound from the Surround Base.
 - ↳ **[BT]** is displayed.
 - ↳ If the connection fails, **[BT]** is flashed.
- 4 Select and play audio files or music on your Bluetooth device.
 - During play, if a call is coming, music play is paused. Play resumes when the call ends.
 - If your Bluetooth device supports AVRCP profile, on the remote control you can press **◀/▶** to skip to a track, or press **⏸** to pause/resume play.
- 5 To exit Bluetooth, select other source.
 - When your switch back to Bluetooth mode, Bluetooth connection remains active.

Note

- The music streaming may be interrupted by obstacles between the device and Surround Base, such as wall, metallic casing that covers the device, or other devices nearby that operate in the same frequency.
- If you want to connect your Surround Base with another Bluetooth device, press and hold **ⓑ Bluetooth** on the remote control to disconnect the currently connected Bluetooth device.

Play music via NFC

NFC (Near Field Communication) is a technology that enables short-range wireless communication between NFC-enabled devices, such as mobile phones.

What you need

- A Bluetooth device with NFC function.
- For pairing, tap the NFC device on the **NFC** tag of this product.

- The operational range between the main unit (left and right speakers) and a NFC device is approximately 10 meters (30 feet).
- 1 Enable NFC on your Bluetooth device (see the user manual of your device for details).
 - 2 Tap the NFC device on the **NFC** tag of this product until you hear a beep sound from this product.
 - ↳ The NFC device is connected to this product via Bluetooth. **[BT]** is displayed.
 - 3 Select and play audio files or music on your NFC device.
 - To break the connection, tap the NFC device with the **NFC** tag on this product again.

USB storage devices

Enjoy audio on a USB storage device, such as an MP3 player and USB flash memory, etc.

What you need

- A USB storage device that is formatted for FAT or NTFS file systems, and complies with the Mass Storage Class.
- A USB extension cable, if the USB storage device does not fit into the connector.
- An MP3 or WMA file on a USB storage device.

- 1 Connect a USB storage device to the Surround Base.
- 2 Press **USB** on the remote control.
 - ↳ **[USB]** is displayed.
- 3 Use the remote control to control play.

Button	Action
⏸	Start, pause or resume play.
◀/▶	Skip to the previous or next track.

Note

- This product may not be compatible with certain types of USB storage device.
- If you use a USB extension cable, USB HUB, or USB multi-reader; the USB storage device may not be recognized.
- Digital camera PTP protocols are not supported.
- Do not remove the USB storage device while it is being read.
- DRM-protected music files (MP3, WMA) are not supported.
- Support a USB port: 5V \pm 0.25V, 1A.

6 Product specifications

Note

- Specifications and design are subject to change without notice.

Auto standby

When playing media from a connected device, the Surround Base automatically switches to standby if:

- no button is pressed for 30 minutes, or
- no audio/video play from a connected device (except USB) for 30 minutes.

Apply factory settings

You can reset this product to the default settings programmed at the factory.

- 1 In standby mode, press and hold Φ button on the main unit for at least 5 seconds until the product powers on.

Amplifier

- FTC total output power: 40 W
 - Left: 11 W (1%THD, 4 ohm, 200 Hz - 10 kHz)
 - Right: 11 W (1%THD, 4 ohm, 200 Hz - 10 kHz)
 - Subwoofer: 18 W (1%THD, 4 ohm, 20 Hz - 70 Hz)
- RMS total output power: 80 W RMS (+/- 0.5 dB, 10% THD)
- Frequency response: 20 Hz - 20 kHz / \pm 3 dB
- Signal-to-noise ratio: > 65 dB (CCIR) / (A-weighted)
- Input sensitivity:
 - AUX: 2 V rms
 - AUDIO IN: 1 V rms

Audio

- S/PDIF Digital audio input:
 - Coaxial: IEC 60958-3
 - Optical: TOSLINK

USB

- Compatibility: Hi-Speed USB (2.0)
- Class support: USB Mass Storage Class (MSC)
- File system: FAT16, FAT32, NTFS
- Maximum memory support: < 64 GB
- Supports MP3 and WMA file formats

- Sampling frequency:
 - MP3: 8 kHz, 11 kHz, 12 kHz, 16 kHz, 22 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz
 - WMA: 44.1 kHz, 48 kHz
- Constant bit rate:
 - MP3: 8 kbps-320 kbps
 - WMA: 32 kbps-192 kbps
- Version:
 - WMA: V7, V8, V9

Bluetooth

- Bluetooth profiles: A2DP, AVRCP
- Bluetooth version: 3.0 + EDR

Main unit

- Power supply: 120V~, 60 Hz
- Power consumption: 20 W
- Standby power consumption: ≤ 0.5 W
- Speaker impedance: 4 ohm
- Speaker drivers: 2 × racetrack mid range (1.5" × 5") + 2 × 1" tweeter + 1 × 4" woofer
- Dimensions (W×H×D): 701 × 68 × 325 mm / 27.6" × 2.7" × 12.8"
- Weight: 6.5 kg / 14.3 lbs
- Operating temperature and humidity: 0°C to 45°C, 5% to 90% humidity for all climates
- Storage temperature and humidity: -40°C to 70°C, 5% to 95%

Remote control batteries

- 1 × AAA-R03-1.5 V

7 Troubleshooting



Warning

- Risk of electric shock. Never remove the casing of the product.

To keep the warranty valid, never try to repair the product yourself.

If you have problems using this product, check the following points before you request service. If you still have a problem, get support at www.philips.com/support.

Main unit

The buttons on the Surround Base do not work.

- Disconnect the Surround Base from the power supply for a few minutes, then reconnect.

Sound

No sound from Surround Base speakers.

- Connect the audio cable from your Surround Base to your TV or other devices. However, you do not need a separate audio connection when the Surround Base and TV are connected through **HDMI ARC** connection.
- Reset your Surround Base to its factory settings.
- On the remote control, select the correct audio input.
- Make sure that the Surround Base is not muted.

Distorted sound or echo.

- If you play audio from the TV through the Surround Base, make sure that the TV is muted.

Bluetooth

A device cannot connect with the Surround Base.

- The device does not support the compatible profiles required for the Surround Base.
- You have not enabled the Bluetooth function of the device. See the user manual of the device on how to enable the function.
- The device is not correctly connected. Connect the device correctly.
- The Surround Base is already connected with another Bluetooth device. Disconnect the connected device, then try again.

Quality of audio play from a connected Bluetooth device is poor.

- The Bluetooth reception is poor. Move the device closer to the Surround Base, or remove any obstacle between the device and the Surround Base.

The connected Bluetooth device connects and disconnects constantly.

- The Bluetooth reception is poor. Move the device closer to the Surround Base, or remove any obstacle between the device and the Surround Base.
- Turn off Wi-Fi function on the Bluetooth device to avoid interference.
- For some Bluetooth, the Bluetooth connection can be deactivated automatically to save power. This does not indicate any malfunction of the Surround Base.

NFC

A device cannot connect with this product via NFC.

- Make sure that the device is supported by NFC.
- Make sure that NFC is enabled on the device (see the device's user manual for details).
- For pairing, tap the NFC device on the **NFC** tag of this product.

8 Notice

This section contains the legal and trademark notices.

Notice of compliance

This set complies with the FCC rules, Part 15. Operation is subject to the following two conditions:

- ① **This device may not cause harmful interference, and**
- ② **This device must accept any interference received, including interference that may cause undesired operation.**

FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Warning: Changes or modifications made to this equipment not expressly approved by WOOX Innovations may void the FCC authorization to operate this equipment. Model number: PHILIPS HTL4115B/F7 Trade Name: Philips Responsible Party: P&F USA, Inc. PO Box 2248 Alpharetta, GA 30023-2248; 1-866-310-0744

Canada:

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following Two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAN ICES-3(B)/NMB-3(B)

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by WOOX Innovations is under license.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



The N Mark is a trademark of NFC Forum, Inc. in the United States and in other countries.

ONE (1) YEAR LIMITED WARRANTY

WARRANTY COVERAGE:

This warranty obligation is limited to the terms set forth below.

WHO IS COVERED:

This product is warranted to the original purchaser or the person receiving the product as a gift against defects in materials and workmanship as based on the date of original purchase ("Warranty Period") from an Authorized Dealer. The original sales receipt showing the product name and the purchase date from an authorized retailer is considered such proof.

WHAT IS COVERED:

This warranty covers new products if a defect in material or workmanship occurs and a valid claim is received within the Warranty Period. At its option, the company will either (1) repair the product at no charge, using new or refurbished replacement parts, or (2) exchange the product with a product that is new or which has been manufactured from new, or serviceable used parts and is at least functionally equivalent or most comparable to the original product in current inventory, or (3) refund the original purchase price of the product. The company warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes the company property. When a refund is given, your product becomes the company property.

Note: Any product sold and identified as refurbished or renewed carries a ninety (90) day limited warranty.

Replacement product can only be sent if all warranty requirements are met. Failure to follow all requirements can result in delay.

WHAT IS NOT COVERED - EXCLUSIONS AND LIMITATIONS:

This Limited Warranty applies only to the new products that can be identified by the trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any non-Philips hardware product or any software, even if packaged or sold with the product. Non-Philips manufacturers, suppliers, or publishers may provide a separate warranty for their own products packaged with the bundled product.

The company is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the product, or any non-Philips product or part not covered by this warranty. Recovery or reinstallation of programs, data or other information is not covered under this Limited Warranty.

This warranty does not apply (a) to damage caused by accident, abuse, misuse, neglect, misapplication, or non-Philips product, (b) to damage caused by service performed by anyone other than an Authorized Service Location, (c) to a product or a part that has been modified without written permission,

or (d) if any serial number has been removed or defaced, or (e) product, accessories or consumables sold "AS IS" without warranty of any kind by including refurbished Philips product sold "AS IS" by some retailers.

This Limited Warranty does not cover:

- Shipping charges to return defective product.
- Labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna/signal source systems outside of the product.
- Product repair and/or part replacement because of improper installation or maintenance, connections to improper voltage supply, power line surge, lightning damage, retained images or screen markings resulting from viewing fixed stationary content for extended periods, product cosmetic appearance items due to normal wear and tear, unauthorized repair or other cause not within the control of the company.
- Damage or claims for products not being available for use, or for lost data or lost software.
- Damage from mishandled shipments or transit accidents when returning product.
- A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- A product used for commercial or institutional purposes (including but not limited to rental purposes).
- Product lost in shipment and no signature verification receipt can be provided.
- Failure to operate per Owner's Manual.

TO OBTAIN ASSISTANCE IN THE U.S.A., CANADA, PUERTO RICO, OR U.S. VIRGIN ISLANDS...

Contact Customer Care Center at:

1-866-310-0744

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P&F USA, Inc.
PO Box 2248 Alpharetta, GA 30023-2248



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