

Right-sizing care across acuties

Philips hospital virtual care solutions enable remote care delivery for the distinct demands of each inpatient care setting

Philips hospital virtual care solutions

Today, health systems are pivoting and adopting new technologies, like virtual care, to supplement clinical workflows in the ICU, med/surg, stepdown, and specialty care units. In any care setting, incorporating remote clinicians within care teams lessens the burden on bedside nurses through connected surveillance and timely support, enabling them to focus on direct patient care.



Philips eCareManager



Audio-visual communication platforms



Philips Capsule Surveillance

With data-driven insights, Philips can help optimize care across different healthcare environments while maintaining a unified approach.



High acuity: Predictive and proactive

In the ICU, every moment counts. Philips eICU utilizes evidence-based decision support tools, comprehensive analytics, and predictive algorithms to bring together data virtual care teams need to help improve patient outcomes.

eICU solutions:

- Continuous oversight and data visualization leading to early identification and intervention
- Standardization and adherence to best practices improve overall outcomes in areas like mortality and length of stay
- Virtual nurses support bedside staff by completing tasks that don't require physical proximity



Med/Surg & stepdown: Vigilant and responsive

As nursing turnover increases, optimizing efficiency in the general ward is crucial.¹ In med/surg and stepdown locations, the Philips eAcute program proactively oversees patient populations based on system-wide standards of care. Your remote teams can work as eSitters and help to ensure care delivery resources are efficiently allocated.

eAcute solutions:

- Remote, personalized consultations via fully integrated audio-visual communication platform
- Access to predictive algorithms specific to needs within the acute care setting
- Ability to oversee large patient populations while ensuring consistent, high-quality care



Specialty settings: Surveillant and consistent

Virtual care within specialty units, such as telemetry, transforms care delivery. Together, eCareManager and Capsule Surveillance support a telemetry central monitoring unit that virtualizes technologist focus and patient surveillance.

Integrated CMU clinical surveillance:

- Help specialists meet with the right patients on time
- Allow specialists the flexibility to meet with patients located in different care settings or even different hospitals
- Virtual care in specialty units enhances efficiency by streamlining patient care and communication

" We talked about the pressures. You've got workforce shortage, the complexities of care, and not just the shortage, but the number of new and novice clinical staff that you are dealing with. We sat together as a CMO, CNO, as a system, and just talked about how we felt technology could help augment and support."

Beth Polivka, MOL, BSN, RN, CENP, CNO CoxHealth

CoxHealth currently uses eCareManager in both the ICU and Med/Surg settings alongside Philips Capsule Surveillance



Philips hospital virtual care technology helps healthcare organizations support clinical, financial, and operational improvements by addressing care delivery challenges across all acuties.

www.philips.com/hospitalvirtualcare

1. Berlin G, Essick C, Lapointe M, Murphy M, Burns F. Nursing in 2023: How hospitals are confronting shortages. McKinsey & Company. May 5, 2023. Accessed July 13, 2023. <https://www.mckinsey.com/industries/healthcare/our-insights/nursing-in-2023>.

