# Always there to help you

Register your product and get support at www.philips.com/welcome

DVP3651K





### User manual

# 7 Manual del usuario 19

#### EN: For further assistance, call the customer support service in your country.

- To obtain assistance in the U.S.A., Canada, Puerto Rico, or the U.S.Virgin Islands, contact Philips Customer Care Center at 1-866-310-0744
- To obtain assistance in Mexico, contact Philips Customer Care Center at 01 800 839 1989

#### ES: Para obtener mas informacion, llame al servicio de soporte al cliente de su pais.

- Para obtener asistencia en los Estados Unidos, en Canada, Puerto Rico o en las Islas Virgenes de los Estados Unidos, comuniquese con Centro de atencion al cliente de Philips al 1-866-310-0744
- Solo para Mexico CENTRO DE ATENCION A CLIENTES LADA 01800 839 1989.

For Product recycling information, please visit - www.recycle.philips.com Para obtener información de productos de reciclaje, por favor visite - www.recycle.philips.com

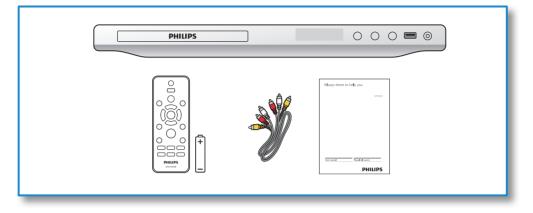
# PHILIPS

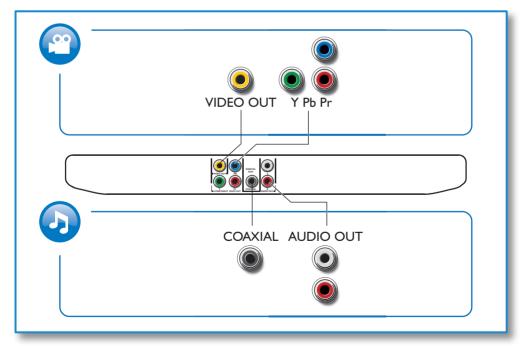


- EN Before you connect this DVD player, read and understand all accompanying instructions.
- **ES** Antes de conectar este reproductor de DVD, asegúrese de leer y comprender todas las instrucciones adjuntas.

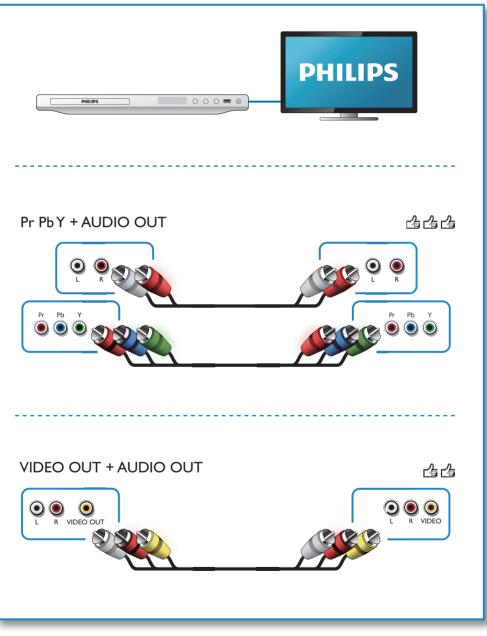
Descripción/Description:	REPRODUCTOR DE DISCO DE VIDEO DIGITAL	
Modelo/Model:	DVP3651K/55	
Alimentación/Mains:	110 - 240 V~, 50 - 60 Hz	
Consumo/Consumption: 10W		
Importador/Importer:	P&F MEXICANA, S.A. DE C.V.	
Domicilio/Street:	Av. La Palma No. 6 Col. San Fernando La Herradura Huixquilucan, Edo. de México.	
Localidad yTelefono/City & Phone:	C.P. 52787 Tel. 52 69 90 00	
Exportador/Exporter:	P&F USA INC.	
País de Origen/Origin:	CHINA	



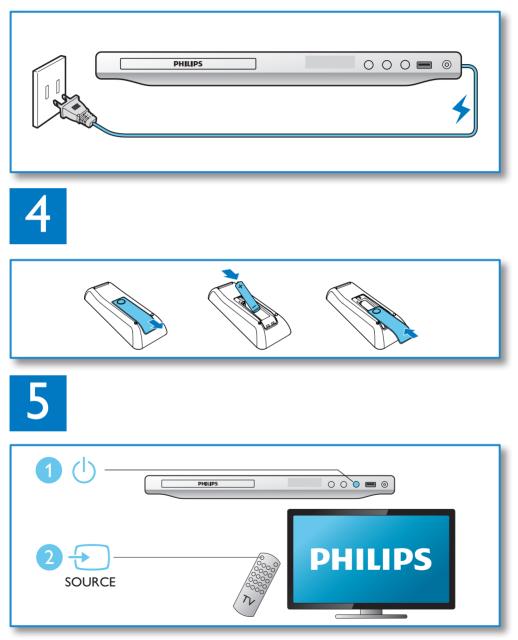




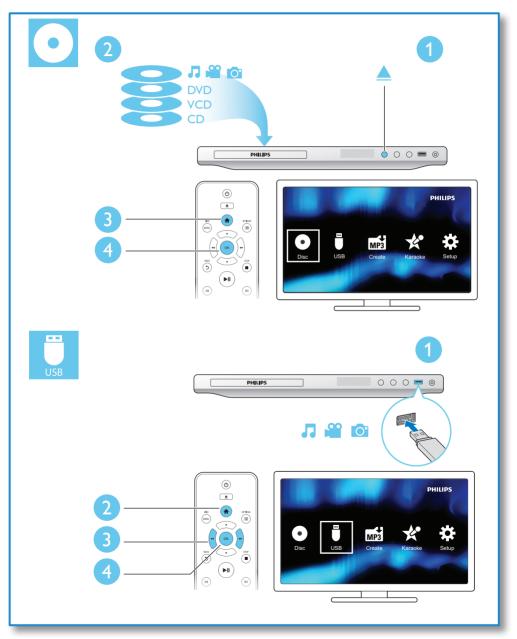












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English

# 2 Use your DVD player

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.



Basic play control

During play, press the following buttons to control the player.

Button	Action
ப	Turn on the player, or
	switch to standby.
<b>≜</b>	Open or close the disc
	compartment.
<b>f</b>	Access the home menu.
DISC MENU	Access or exit the disc
	menu.
≡ OPTIONS	Access more options
	during video play.
	Navigate the menus.
	Slow forward or backward.
	Press repeatedly to change
	a search speed.
	Navigate the menus.
	Fast forward or backward.
	Press repeatedly to change
	a search speed.
OK	Confirm a selection or
	entry.
ර BACK	Return to a previous
	display menu.
	Stop play.
►II	Start, pause or resume play.
I <b>⊲</b> / ►I	Skip to the previous or
	next track, chapter or file.
SUBTITLE	Select a subtitle language.
GOTO	Skip to a title, a chapter or
	a track.
AUDIO	Select an audio language or
	channel.
	Fit the picture display to
	the TV screen.
	Zoom the picture in or out.
KARAOKE	Record Karaoke onto a
	USB storage device.
REPEAT/REPEAT A-B	Select a repeat play option.

### Video options

During video play, press **E OPTIONS** to access the following options.

- [Info]: Display the current play information.
- **[PBC]**: Display or skip the content menu for VCD and SVCD.
- [Aspect ratio]: Select a picture display format to fit the TV screen.
- [Volume]: Change a volume level.
- [Angle]: Select a camera angle from which video is viewed.
- [Microphone]: Turn on or off microphone sound output.
- **[Karaoke]**: Change the volume level and echo level of microphone input, and the key level of music.
- [Vocal]: Select a Karaoke audio mode, or turn off original vocals.

### Play a musical slideshow

Play music and pictures simultaneously to create a musical slideshow.

- 1 From a disc or connected USB storage device, play a music file.
- 2 Press  $\blacktriangle \lor$  to navigate to the picture files.
- 3 Select a picture from the same disc or USB, and press OK to start slideshow.
- 4 Press to stop slideshow.
- 5 Press again to stop music play.

#### Control photo play

During a photo slideshow, use the remote control to control the play.

Action
Rotate a picture horizontally/
vertically.
Rotate a picture anti-clockwise/
clockwise.

≔	Access to select <b>[Color]</b> to		
<b>OPTIONS</b> display a picture in color or			
	and white.		
	Access to select [Photo preview]		
	to display pictures in thumbnail.		
	Zoom in or out of a photo.		
	Play pauses in zoom mode.		
OK	Start or resume a play.		
	Stop a play.		

### Repeat play

#### During play, press REPEAT/REPEAT A-B

repeatedly to select a repeat play option.

- Repeat the current title, chapter, or track.
- Repeat all the contents on a disc or a USB storage device.
- Repeat play for a specific section.

#### To Repeat play for a specific section

- 1 Press REPEAT/REPEAT A-B repeatedly to select ⇔A as a start point.
- 2 Press REPEAT/REPEAT A-B again to select ↔ AB as an end point.
  - → The repeat play of the marked section starts.
- 3 To cancel repeat play, press REPEAT/ REPEAT A-B until [Off] is displayed.

#### Note

• Repeat play of the marked section is only possible within a title or track.

# Skip play

You can skip play to a specific title, chapter or track.

- 1 During play, press GOTO.
  - An input field bar is displayed, and "0" blinks.

- 2 Press ▲ ▼ to select a digit as a title, chapter, or track number.
- 3 After a digit is selected, press ◀◀ / ▶▶ to change a digit position.
- 4 If necessary, repeat step 2 and 3 to complete the input of a title, chapter, or track number.
- 5 Press OK.
  - → The play skips to the selected title, chapter or track.

# DivX videos

You can play DivX videos from a disc or a USB storage device.

#### VOD code for DivX

- Before you purchase DivX videos and play them on this player, go to vod.divx.com to register this player using the DivX VOD code.
- Display the DivXVOD code: press ♠, and select [Setup] > [General] > [DivX(R) VOD Code].

#### DivX subtitles

- Press SUBTITLE to select a language.
- If subtitles are not displayed correctly, change the character set that supports DivX subtitles. Select a character set: press
   ♠, and select [Setup] > [Preference] > [DivX Subtitle].

Character	Languages	
set		
[Standard]	English, Albanian, Danish, Dutch, Finnish, French, Gaelic, German, Italian, Kurdish (Latin), Norwegian, Portuguese, Spanish, Swedish and Turkish	



- To use the subtitles, make sure that the subtitle file has the same name as the DivX video file name. For example, if the DivX video file is named "movie.avi", save the subtitle file as "movie.srt", or "movie.sub".
- This player can play subtitle files in the following formats: .srt, .sub, .txt, .ssa, and .smi.

# Record audio files from CD to USB

You can record audio files from an audio CD to a USB storage device. Audio files are recorded in .mp3 format.

- 1 Connect a USB storage device to this player.
- 2 Load a disc, and start disc play.
- 3 Press ♠, and select [Create MP3], and then press OK.
- 4 Follow the on-screen instructions to complete an recording.
  - A new folder is automatically created in the USB storage device to store all the recorded MP3 files.

#### - Note

- During recording, do not press any button.
- DTS CDs and copy-protected CDs cannot be converted.
- Write-protected or password-protected USB devices cannot be used to store MP3 files.

# Karaoke

- 1 Connect a microphone (not supplied) to the **MIC** connector on this player.
- 2 Press ♠ to display the home menu.
- 3 Select [Karaoke], and press OK.
  - $\mapsto$  The Karaoke menu is displayed.

- 4 Select [Microphone] > [On], and press OK to turn on the microphone sound output.
- 5 Play a disc, and then sing through the microphone.
- Set up Karaoke via the Karaoke menu
- [Microphone]: Turn on or off microphone sound output.
- [Mic Volume]: Change microphone volume.
- [Echo]: Change the echo level.
- [Karaoke Scoring]: Select a difficulty level to score your singing. After a song ends, a score is given.
- [Karaoke Idol]: Have a Karaoke contest with your friends. Follow the on-screen instructions to start the contest.
- [Key Shift]: Change the key level of music.
- [Vocal]: Select a Karaoke audio mode, or turn off original vocals.

#### Record your songs

You can record your own songs onto a USB storage device. The recorded songs are saved as .MP3 files.

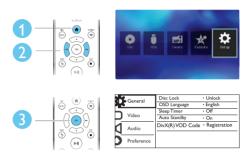
- 1 Insert a USB storage device.
- 2 Press KARAOKE.
- **3** Follow the on-screen instructions to make a setting, and press **OK** to start recording.
  - → The recording stops at the end of the song.
  - To exit the recording, press
    KARAOKE again.

#### Note

- Make sure that the USB storage device has enough memory remaining.
- Neither DTS discs nor copy-protected discs can be recorded.

# 3 Change settings

This section helps you change the settings of this player.



#### Note

- You cannot change a menu option that is grayed out.
- To access [Preference], stop the disc play.
- To return to the previous menu, press D. To exit the menu, press A.

# General (sleep, standby...)

#### 1 Press 🔒.

- 2 Select [Setup] > [General] to access the general setup options.
  - [Disc Lock]: Lock or unlock a disc for play. To play a locked disc, you need to input your password: press ▲ ▼ to enter a digit, and press ◀◀ / ▷► to change a digit position. The default password is "136900".
  - [OSD Language]: Select a language for on-screen menu.
  - [Sleep Timer]: Set a period of time for this player to switch automatically to standby mode from play.
  - [Auto Standby]: Enable or disable auto standby. If enabled, this player switches automatically to standby after 15

minutes of inactivity (for example, in pause or stop mode).

 [DivX(R) VOD Code]: Display the DivX<sup>®</sup> registration code and deregistration code.

# Picture

- 1 Press A.
- 2 Select [Setup] > [Video] to access the video setup options.
  - [TV System]: Select a TV system that matches your TV. By default, this setting matches the common TVs in your country.
  - [Aspect ratio]: Select a picture display format to fit the TV screen.
  - [Progressive]: Turn on or off the progressive scan mode. If a progressive scan TV is connected to this player, turn on the progressive scan mode.
  - [Picture Setting]: Select a predefined color setting, or customize a setting.
  - [Closed Caption]: Enable this feature to show the sound effects in subtitles. Applicable only when both a disc and a TV support this feature.

 To achieve progressive scan pictures, make sure that yourTV supports the progressive scan feature, and yourTV is connected to this player through the Y/Pb/ Pr connectors.

# Sound

- 1 Press 🔒.
- 2 Select [Setup] > [Audio] to access the audio setup options.
  - [Analogue Output]: Select an audio format for sound output when this

player is connected through the AUDIO OUT L/R connectors.

- [Digital Audio]: Select an audio format for sound output when this player is connected through the COAXIAL connector.
  - [Digital Output] Select a type of digital output: [Off] - Disable digital output; [All] - Support multi-channel audio formats; [PCM Only] - Downmix to two-channel audio signal.
  - [LPCM Output] Select a LPCM (Linear Pulse Code Modulation) output sampling rate. The higher the sampling rate, the better the sound quality. [LPCM Output] is enabled only when [PCM Only] is selected under [Digital Output].
- [Volume]: Change a volume level.
- [Sound Mode]: Select a preset sound effect.
- [Night Mode]: Select quiet or full dynamic sound. Night mode decreases the volume of loud sound and increases the volume of soft sound (such as speech).

#### Note

• Night mode is only available for Dolby encoded DVD discs.

# Preference (languages, parental control...)

- 1 Press 🔒.
- 2 Select [Setup] > [Preference] to access the preference setup options.
  - [Audio]: Select an audio language for video.
  - [Subtitle]: Select a subtitle language for video.

Note

- [Disc Menu]: Select a menu language for a video disc.
- [Parental Control]: Restrict access to discs that are encoded with ratings. Input "136900" to access the restriction options: When the password field is highlighted, press OK to enter an input stage, press ▲ ▼ to select a digit and press ◀◀ / ▶▶ to change a digit position.
- **[PBC]**: Display or skip the content menu for VCD and SVCD.
- **[Password]**: Set or change a password to play a restricted disc. Input "136900" if you do not have a password or if you have forgotten your password
- [DivX Subtitle]: Select a character set that supports the subtitle of your DivX video.
- **[Version Info]**: Display the software version for this player.
- [Default]: Reset all settings to the factory default, except for the settings for [Disc Lock], [Parental Control] and [Password].

#### Note

- If your preferred language is not available for disc language, audio or subtitle, you can select [Other] from the menu options and input 4-digit language code which can be found at the back of this user manual.
- The rating levels are country-dependent. To allow all discs to be played, select [8 Adult].

# 4 Software update

#### - Note

• Power supply must not be interrupted during software update.

To check for updates, compare the current software version of this player with the latest software version (if available) at the Philips website.

- 1 Press 🔒.
- 2 Select [Setup] > [Preference] > [Version Info], and then press OK.
- **3** Write down the model name and the software version number.
- 4 Visit www.philips.com/support to check for the latest software version, using the model name and software version number.
- 5 Refer to the upgrade instructions given on the website to complete the software update.

# 5 Specifications

#### - Note

• Specifications are subject to change without notice

#### Region code

This player can play discs with the following region code.

DVD region code	Countries
	Latin America

#### Playable media

- DVD, DVD-Video, VCD, SVCD, Audio CD
- DVD+R/+RW, DVD-R/-RW, DVD+R/-R DL (Dual Layer), CD-R/-RW (maximum 299 folders and 648 files)
- USB storage device

#### File format

- Video: avi, .divx, .xvid
- Audio: .mp3, .wma
- Picture: .jpg, .jpeg

#### USB

- Compatibility: Hi-Speed USB (2.0)
- Class support: USB Mass Storage Class
- File system: FAT16, FAT32, NTFS
- Maximum number of albums/folders: 299
- Maximum number of tracks/titles: 648
- USB port: 5V ===, 500mA
- Support USB HDD (Hard Disc Drive): an external power source may be needed

#### Video

- Signal system: PAL, NTSC
- Composite video output: 1 Vp-p (75 Ohm)
- Component video output: 0.7 Vp-p
  (75 Ohm)

#### Audio

- 2-channel analog output
  - Audio Front L&R : 2 Vrms (47k Ohm)
- Digital output: 0.5 Vp-p (75 Ohm)

- Coaxial
- Sampling frequency:
  - MP3: 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz 48 kHz
  - WMA: 44,1 kHz, 48 kHz
- Constant bit rate:
  - MP3: 8 kbps 320 kbps
  - WMA: 32 kbps 192 kbps

#### Main unit

- Dimensions (W × H × D): 310 × 39.5 × 210 (mm)
- Net Weight: 1.0 kg

#### Power

- Power supply rating: AC 110-240V~, 50-60 Hz
- Power consumption: <10 W
- Power consumption in standby mode: <0.5 W

#### Accessories supplied

- Remote control and one battery
- Audio/Video cables
- User Manual

#### Laser specification

- Type: Semiconductor laser InGaAIP (DVD), AIGaAs (CD)
- Wave length: 658 nm (DVD), 790 nm (CD)
- Output Power: 7.0 mW (DVD), 10.0 mW (VCD/CD)
- Beam divergence: 60 degrees

# 6 Troubleshooting

### Warning

• Risk of electric shock. Never remove the casing of the player.

To keep the warranty valid, never try to repair the player yourself.

If you have problems using this player, check the following points before you request service. If you still have a problem, register your player and get support at www.philips.com/support. If you contact Philips, you will be asked for the model and serial number of this player. The model number and serial number are on the back of this player. Write the numbers here: Model No. Serial No.

#### No picture.

- Refer to the TV user manual for how to select the correct video input channel.
- If you have turned on the progressive scan or changed a TV system setting, switch back to the default setting: 1) Press ≜ to open the disc compartment. 2) Press DISC MENU (for progressive scan) or SUBTITLE (for TV system).

#### No sound output from the TV.

 Make sure that the audio cables are correctly connected between this player and the TV.

#### No sound during DivX video playback.

The audio codes are not supported.

# No audio output from the loudspeakers of the connected external audio device (for example, stereo system, amplifier receiver).

- Make sure that the audio cables or coaxial cable are correctly connected.
- Switch the external audio device to correct audio input source.

#### Disc cannot be read.

- Make sure that this player supports the disc (see "Specifications" > "Playable media").
- For a recorded disc, make sure that the disc is finalized.

#### A USB storage device cannot be read.

- Make sure that the format of the USB storage device is compatible with this player (see "Specifications" > "USB").
- Make sure that the file system on the USB storage device is supported by this player (see "Specifications" > "USB").

#### Files cannot be displayed or read.

- Make sure that the number of files or folders does not exceed the supported limit of this player (maximum 648 files or 299 folders).
- Make sure that this player supports these files (see "Specifications" > "File format").

#### DivX video files cannot be played.

- Make sure that the DivX video file is complete.
- Make sure that the file extension is correct.
- DRM-protected video files that are stored on a USB flash drive cannot be played through an analog video connection (for example, composite, component, and scart). Transfer the video content onto a supported disc to play these files.

#### DivX subtitles do not display correctly.

- Make sure that the subtitle file has the same name as the DivX video file.
- Make sure that the subtitle file has an extension name supported by this player (.srt, .sub, .txt, .ssa, or .smi).
- Select the character set that supports the subtitle (see "Use your DVD player" > "DivX videos").

# 7 Safety and important notice

Read and understand all instructions before you use this DVD player. If damage is caused by failure to follow the instructions, the warranty does not apply.

### Safety

#### Risk of electric shock!

- Never expose the product and accessories to rain or water. Never place liquid containers, such as vases, near the product. If liquids are split on or into the product, disconnect it from the power outlet immediately. Contact Philips Consumer Care to have the product checked before use.
- Never place the product and accessories near naked flames or other heat sources, including direct sunlight.
- Never insert objects into the ventilation slots or other openings on the product.
- Where the mains plug or an appliance coupler is used as the disconnect device, it shall remain readily operable.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Disconnect the product from the power outlet before lightning storms.
- When you disconnect the power cord, always pull the plug, never the cable.

#### Risk of short circuit or fire!

• Before you connect the product to the power outlet, make sure that the power voltage matches the value printed on the back of the product.

• Avoid applying pressure on the power plugs. Loose power plugs can cause arcing or fire.

#### Risk of injury or damage to the product!

- To avoid exposure to laser radiation, do not disassemble.
- Do not touch the optical lens inside the disc compartment.
- Never place the product or any objects on power cords or on other electrical equipment.
- If the product is transported in temperatures below 5°C, unpack the product and wait until its temperature matches room temperature before connecting it to the power outlet.

#### Risk of overheating!

 Never install this product in a confined space. Always leave a space of at least four inches around the product for ventilation. Make sure that curtains or other objects never cover the ventilation slots on the product.

#### Risk of contamination!

- Remove the batteries if flat or if the remote control is not to be used for a long time.
- Batteries contain chemical substances. They should be disposed of properly.

#### Risk of swallowing batteries!

• The product/remote control may contain a coin type battery, which can be swallowed. Keep the battery out of reach of children at all times!



# Care for your product

- Do not insert any objects other than discs into the disc compartment.
- Do not insert warped or cracked discs into the disc compartment.
- Remove discs from the disc compartment if you are not using the product for an extended period of time.
- Only use microfiber cloth to clean the product.

### Care of the environment



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products and batteries. The correct disposal of these products helps prevent potentially negative consequences on the environment and human health.

Your product contains batteries, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

Please visit www.recycle.philips.com for additional information on a recycling center in your area.

### Compliance



This is CLASS II apparatus with double insulation, and no protective earth provided.

### Copyright

 Be responsible Respect copyrights

This item incorporates copy protection technology that is protected by U.S. patents and other intellectual property rights of Rovi Corporation. Reverse engineering and disassembly are prohibited.

### Trademarks



ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX, LLC, a subsidiary of Rovi Corporation. This is an official DivX Certified® device that plays DivX video. Visit divx.com for more information and software tools to convert your files into DivX videos. ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to vod.divx.com for more information on how to complete your registration.

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Tel. 52 (55) 52 69 90 00

#### MODELO

No. DE SERIE La presente garantía contará a partir de: DÍA\_\_\_\_\_ MES \_ AÑO

La presente garantia contaria a partir de: DIA\_\_\_\_\_\_MES\_\_\_\_\_ANO\_\_\_\_\_ANO\_\_\_\_\_ANO\_\_\_\_\_ANO\_\_\_\_\_ANO\_\_\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_\_\_ANO\_ n donde con gusto le atenderemos en todo lo relativo a: de información al Cliente, er

· Servicio de sus aparatos Philips

Asesoría en el manejo e instalación de su producto Philips

 Información de productos y Talleres Autorizados Philips. Información en donde puede adquirir productos y accesorios Philips

Centro de información al Cliente

México D.E.v. Área Metropolitana: 58 87 97 36

Horario: Lunes a Sábado de 8:00 a 20:00 hrs. e-mail: serviciophilips@pnfmex.com

Interior de la República: 01 800 839 19 89

Costa Rica: 01 800 052 1564

Colombia: 01 800 952 0640

Para hacer efectiva la garantía de su producto, es necesario presentar esta póliza debidamente requisitada o de lo contrario, presentar su factura de compra

CENTROS DE SERVICIO ALITORIZADOS RUILIRS EN LAS PRINCIPALES CUIDADES

CIUDAD	LADA	TELÉFONO	CORREO ELECTRÓNICO	CIUDAD	LADA	TELÉFONO	CORREO ELECTRÓNICO
ACAPULCO, GRO	744	483-32-96	serproa@yahoo.com.mx	MÉXICO, D. F. ZONA NORTE	55	53711250	matriz@tecdata.com.mx
AGUASCALIENTES, AGS	449	915-51-81	jimsaele@hotmail.com	MÉXICO, D. F. ZONA ORIENTE	55	55 44 16 00	cselectromex@hotmail.com
CAMPECHE, CAMP.	981	816 25 75	oreza@hotmail.com	MÉXICO, D. F. ZONA PONIENTE	55	58   2 44   2	serviciotv@prodigy.net.mx
CANCÚN, Q ROO.	998	984 18 74	gammacancun@webtelmex.net.mx	MONTERREY, N.L	818	375-16-17 • 400-54-03	mcesa@prodigy.net.mx
PLAYA DEL CARMEN, Q ROO	984	2 67 27 27 • 745 0678	servicioee@prodigy.net.mx	MORELIA, MICH	443	312-03-17	multiservicios_profesionales_de_zamora@msn.com
CD. JUÁREZ, CHÍH	656	618-21-28 • 623-46-20	teleservicio@prodigy.net.mx	NEZAHUALCOYOTL EDO. MEX	55	57-33-34-98	servalfa@yahoo.com.mx
CD. OBREGÓN, SON	644	412-41-51 • 416-20-93	mena747@prodigy.net.mx	OAXACA, OAX	951	516-47-37	elfrancistor@prodigy.net.mx
CD.VICTORIA, TAMPS	834	315-66-03 • 312-51-93	eeii smiller@yahoo.com.mx	PUERTO ESCONDIDO, OAX	954	582 03 41	estere electronica@prodigy.net.mx
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Para mayor referencia de Talleres de Servicio Autorizados en otras ciudades comunicarse Ciudad de México y Área Metropolitana llamar 58 87 97 36 y lada sin costo del interior de la República Mexicana 01 800 839 19 89. Este Istado puede sufin actualizaciones o modificaciones sin prevo avico, para mayor información facor de comunicarse a nuestro Centro de Información al Clente en la Ciudad de México y Área Metropolitana Illamar à 18 87 97 36 y lada si costo del Interior de la República Mexicana 01 800 819 19 99 en didinde con gusto la Indicarmes el centro de servicio monicalo.

#### POLIZA DE GARANTÍA

#### ESTA POLIZA ES GRATUITA

Este aparato ha sido cuidadosamente diseñado y se ha fabricado con los mejores materiales bajo un estricto control de calidad, garantizando su buen funcionamiento por los periodos establecidos según el aparato (ver lista en la parte inferior) a partir de la entrega del aparato al consumidor.

Esta póliza incluye la reparación o reposición gratuita de cualquier parte o componente que eventualmente fallase y la mano de obra necesaria para su reparación, así como los gastos de transportación razonablemente erogados dentro de nuestros centros de servicio, misma que se hará efectiva en cualquiera de nuestros centros de servicio autorizados en el país.

Si su aparato llegase a requerir de nuestro servicio de garantía, acuda al centro de servicio más cercano a su domicilio, de tener alguna duda por favor llame a nuestro CENTRO DE INFORMACIÓN AL CLIENTE LADA sin costo en toda la republica al 01 800 839 19 89 en donde con gusto le indicaremos el centro de servicio autorizado más cercano a su domicilio.

P&F MEXICANA S.A. de C.V. a través de sus centros de servicio autorizados reparará y devolverá a usted su aparato en un plazo no mayor a 20 días hábiles, contados a partir de la fecha de ingreso, impresa en la orden de servicio de cualquiera de nuestros centros de servicio autorizados.

La garantía de esta póliza cubre cualquier desperfecto o daño eventualmente ocasionado por los trabajos de reparación y/o traslado del aparato en el interior de nuestros centros de servicio autorizados.

Esta póliza sólo tendrá validez, si está debidamente requisitada, sellada por la casa vendedora, en caso de extravío de esta póliza, podrá hacer efectiva su garantía con la presentación de su factura de compra.

#### ESTA POLIZA NO SE HARA EFECTIVA EN LOS SIGUIENTES CASOS:

-Cuando el aparato sea utilizado en condiciones distintas a las normales.

-Cuando el aparato no hava sido operado de acuerdo con el instructivo de uso que se le acompaña.

-Cuando la causa de la falla o mal funcionamiento sea consecuencia de una reparación inadecuada o alteración producida por personas no autorizadas por P&F MEXICANA S.A. de C.V.

#### PERIODOS DE GARANTÍA

12 MESES.- Televisores con y sin reproductor de video digital DVD, reproductores de discos de video digital DVD, reproductores de disco de video digital BLU-RAY, grabadores reproductores de disco de video digital DVD, sistemas de cine en casa.

24 MESES.- Televisores Hoteleros LCD y ITV.



MC - 719 - ARCO

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