



### 3 Troubleshooting

Problem	Cause	Solution
The appliance does not work at all.	The power socket to which the appliance has been connected may be broken.	Check the appliance is plugged in correctly. Check the fuse for this power socket in your home.
	The appliance may have overheated and switched itself off.	Unplug the appliance and let it cool down for a few minutes. Before you switch on the appliance again, check the grilles to make sure they are not blocked by fluff, hair, etc.
	The appliance may not be suitable for the voltage to which it has been connected.	Ensure that the voltage indicated on the type plate of the appliance corresponds to the local power voltage.
There is bad smell for the first-time of use.	The smell may come from the new appliance.	The smell will gradually disappear after a few uses. Please try to dry/style your hair in a well-ventilated room.
There is burning smell when drying/styling my hair.	If there is some dust or residue left in the appliance, it may be burnt due to the high temperature and produce odor.	Turn off the appliance and wait until it cools down. Check if any residues left. Remove the dirty stuffs from the appliance and keep it clean.
I hear annoying noise when selecting hot/cool mode under low wind speed.	The motor setting may result in different noise level.	

### English

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

### 1 Important

Read this user manual carefully before you use the appliance and keep it for future reference.

- **WARNING:** Do not use this appliance near water.
- When the appliance is used in a bathroom, unplug it after use since the proximity of water presents a hazard, even when the appliance is switched off.
- **WARNING:** Do not use this appliance near bathtubs, showers, basins or other vessels containing water.
- Always unplug the appliance after use.
- The supply cord cannot be replaced. If the supply cord is damaged, you must have the appliance replaced by Philips, a service center authorized by Philips or similarly qualified persons in order to avoid a hazard.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



- For additional protection, we advise you to install a residual current device (RCD) in the electrical circuit that supplies the bathroom. This RCD must have a rated residual operating current not higher than 30mA. Ask your installer for advice.
- Do not pull on the supply cord after using. Always unplug the appliance by holding the plug.
- Before you connect the appliance, ensure that the voltage indicated on the appliance corresponds to the local power voltage.
- Do not use the appliance for any other purpose than described in the user manual.
- Do not use the appliance on artificial hair.
- When the appliance is connected to the power, never leave it unattended.
- Never use any accessories or parts from other manufacturers or that Philips does not specifically recommend. If you use such accessories or parts, your guarantee becomes invalid.
- Do not wind the supply cord round the appliance.
- Wait until the appliance has cooled down before you store it.
- Do not operate the appliance with wet hands.
- Always return the appliance to a service center authorized by Philips for examination or repair. Repair by unqualified people could cause an extremely hazardous situation for the user.
- Do not connect the appliance with a plug adapter. If really necessary, only use a certified plug adapter.
- If the appliance overheats, it switches off automatically. Unplug the appliance and let it cool down for a few minutes. Before you switch the appliance on again, check the grilles to make sure they are not blocked by fluff, hair, etc.

- Do not insert metal objects into the air grilles to avoid electric shock.
- Never block the air grilles.

### Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

### Recycling

- This symbol means that electrical products shall not be disposed of with normal household waste.
- Follow your country's rules for the separate collection of electrical products.



**Warning: Do not touch/remove the nozzle until it cools down.**

### 2 Support

If you need information or support, please visit [www.philips.com/support](http://www.philips.com/support).



## 简体中文

感谢您的惠顾，欢迎光临飞利浦！  
为了充分享受飞利浦提供的支持，  
请在 [www.philips.com.cn/welcome](http://www.philips.com.cn/welcome)  
上注册您的产品。

### 1 重要信息

使用产品之前，请仔细阅读本用户手册，  
并妥善保管以供日后参考。

- 警告：请勿在靠近水的地方使用本产品。
- 在浴室中使用本产品时，请在使用后拔下电源插头，因为产品在关闭的情况下靠近水源也会引发危险。
- 警告：不要在盛水的浴缸、淋浴、洗脸盆或其他器皿附近使用本产品。
- 警告符号注释：禁止在洗澡或淋浴时使用。



- 使用后务必拔下产品的插头。
- 不得更换电源线。如果电源线损坏，为避免危险，必须由飞利浦或其授权的服务中心，或类似的专职人员来更换电源线。
- 本产品适合由 8 岁或以上年龄的儿童以及肢体不健全、感觉或精神上有所障碍或缺乏相关经验和知识的人士使用，但前提是有人对他们使用本产品进行监督或指导，以确保他们安全使用，并且让他们明白相关的危害。不得让儿童玩耍本产品。不要让儿童在无人监督的情况下进行清洁和保养。
- 为了增加保护，建议在浴室供电的电气回路中安装一个额定剩余工作电流不超过 30mA 的剩余电流装置 (RCD)。详情请向安装商咨询。

- 使用后请勿拉扯电源线。拔下产品插头时，请握紧插头。
- 连接产品之前，请确保产品上标示的电压与当地电源电压相符。
- 请勿将本产品用于用户手册说明以外的任何其他用途。
- 请勿对假发使用本产品。
- 当产品连接了电源时，切勿让其无人看管。
- 切勿使用由其他制造商生产的，或未经飞利浦推荐的任何附件或部件。如果使用此类附件或部件，您的保修将失效。
- 切勿将电源线缠绕在产品上。
- 待产品完全冷却后再存放。
- 切勿用湿手操作本产品。
- 本产品应送往由飞利浦授权的服务中心检查或修理。由不合格人员进行维修可能将用户置于极度危险的境地。
- 切勿使用插头适配器连接本产品。如必须使用，请只使用经过认证的插头适配器。
- 如果产品过热，它将自动关闭电源。拔掉产品插头，让其冷却几分钟。再次启动产品之前，请检查出风口，确保其未被绒毛、头发等杂物堵塞。
- 切勿将金属物体插入风口，以免触电。
- 切勿阻塞电吹风风口。

### 电磁场 (EMF)

本飞利浦产品符合所有有关暴露于电磁场的适用标准和法规。

### 回收

- 此符号表示电器产品不能与一般的生活垃圾一同弃置。



- 请遵守您所在国家/地区有关分类回收电器产品的规定。

**警告：在风嘴冷却之前，请勿触碰/取下风嘴。**

### 2 支持

如果您需要信息或支持，请访问 [www.philips.com.cn/support](http://www.philips.com.cn/support)。

### 3 故障种类和处理方法

问题	原因	解决方法
产品完全无法工作。	产品所连接的电源插座可能已损坏。	检查设备已正确插入。 检查您家中电源插座的保险丝。
	产品可能过热，自动关闭电源。	拔掉产品插头，让其冷却几分钟。再次启动产品之前，请检查出风口，确保其未被绒毛、头发等杂物堵塞。
	所连接的电源电压可能不适用于本产品。	确保产品型号铭牌上标示的电压与当地电源电压相符。
首次使用有异味。	新产品可能会有气味。	使用几次后气味会逐渐消失。请尽量在通风良好的房间内吹干头发/给头发定型。
吹干头发/给头发定型时有烧焦的气味。	如果产品内部残留一些灰尘或残留物，可能会因高温而被烧焦并产生异味。	关闭产品，等待直至产品冷却。检查是否有残留物。 清除产品中的脏污并保持清洁。

问题	原因	解决方法
在低风速下选择热风/冷风模式时，产品发出恼人的噪音。	马达设置可能会产生不同的噪音水平。	

保留备用

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## PHILIPS

产品 : 飞利浦吹风机  
型号 : BHD321  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入功率 : 1600 W  
生产日期 : 请见产品本体  
产地 : 中国广东佛山



飞利浦 (中国) 投资有限公司  
上海市静安区灵石路718号A1幢  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005, GB4706.15-2008, GB4343.1-2018及 GB17625.1-2022制造

### 产品中有害物质的名称及含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
电机铜套	○	○	○	○	○	○
开关触点	○	○	X	○	○	○
二极管	X	○	○	○	○	○

本表格依据SJ/T 11364的规定编制。

○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。

X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

\*该表格中所显示的“有害物质”在产品正常使用情况下不会对人身和环境产生任何伤害。

\*该表格中所显示的“有害物质”及其存在的部件向消费者和回收处理从业者提供相关物质的存在信息，有助于产品废弃时的妥善处理。