



System health check

System performance optimization: an essential component of Philips Software Evolution Services*

During implementation, systems performance is usually at its peak optimization. But over time a number of events in the environment can create problematic performance gaps:

- Networks and IT systems changes
- Personnel changes
- Upgrades, changes and additions

And yet it is still essential that all components of the system are optimized and working together as if the system were new.

Keep your performance optimized

System health checks from Philips keeps your systems optimized from installation through the network lifecycle, with periodic testing, troubleshooting, and optimization audits.

Our approach

1. Baseline system assessment

- Comprehensive review of IT systems critical to Philips patient monitoring
- Ensure all Philips network and system specifications are met
- Verify installed Philips systems are properly configured and optimized

2. Post-install functional tests & verification

- Assess clinical staff satisfaction
- Performance testing
- Troubleshooting

3. Health check report

- Final review
- Report delivery
- Recommendations
- Next steps/action plan

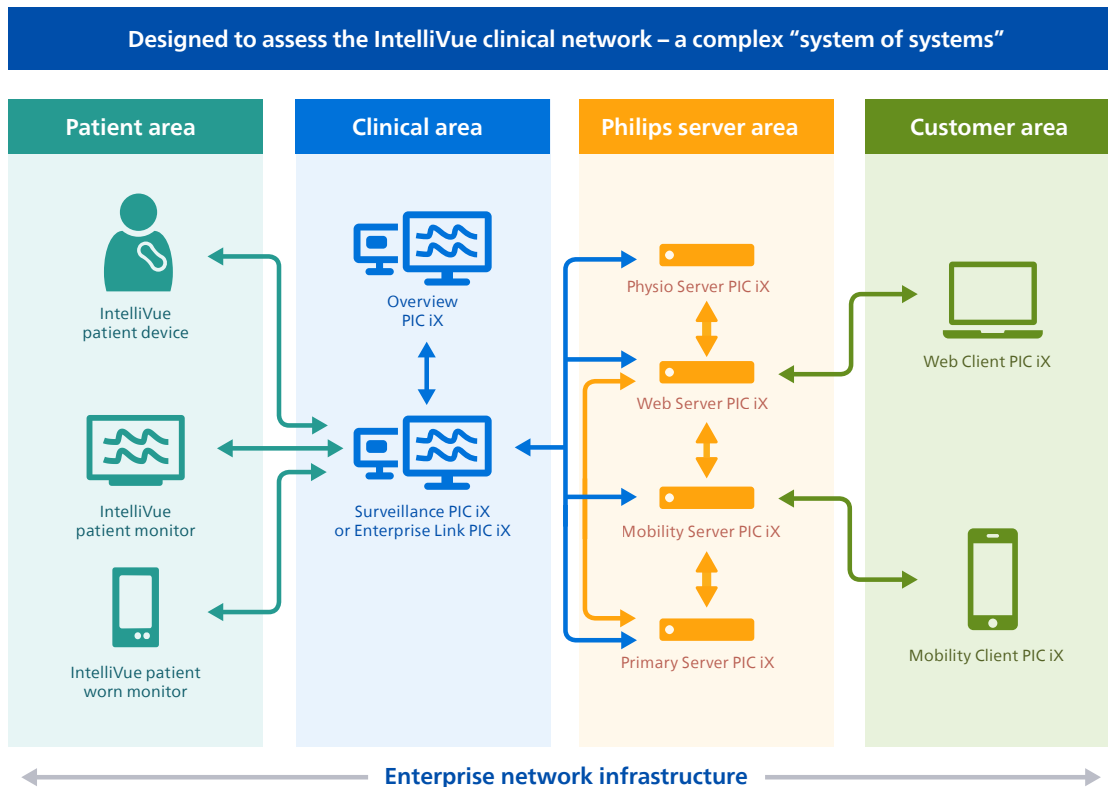
Health check report alert dashboard

A CRITICAL alert is an item that must be resolved in order to achieve a properly configured and supported system.	CRITICAL
The IMPORTANT alert is an item that Philips very strongly recommends to achieve an optimized system.	IMPORTANT
RECOMMENDATION alert are suggested changes that align with current best practices as advised Philips Senior Engineers.	RECOMMENDATION
POTENTIAL CLINICAL IMPACT is intended to alert to the potential clinical impact that could result from outage or misconfiguration.	POTENTIAL CLINICAL IMPACT
ALL CRITERIA MET OR EXCEEDED. This component meets all Philips specifications and best practices.	ALL CRITERIA MET OR EXCEEDED

*This offering is available to purchase as a stand alone service.

Philips system health check

The system health check service is an annual advisory service to holistically assess the design and implementation of the Philips patient monitoring system within the customer's enterprise.



System health check goes beyond basic troubleshooting to an optimized patient-critical system within a regulated, converged and dynamic environment.

- The service is intended to be performed at least 6 months after installation “go-live”
- Our senior technical consultants will verify that all the components of the system installation adhere to the specifications set forth in Philips documentation
- Best practices for performance and optimization are used during each system health check
- A detailed report on system status and recommendations is provided at the end of each system health check
- Define goals and track milestones towards optimized system performance through the annual health check process

