

## **FAQs**

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## General

Question Answer	My workshop lamp has an IP rating, what is that?  "IP" stands for "Ingress Protection". IP is the degree of protection provided by a mechanical or electrical enclosure (such as the casing of a workshop lamp) from the intrusion of foreign objects, water and dust. Put simply, it's how well the protective casing of a device protects the sensitive internal workings from damage.
Question	My workshop lamp also has an IK rating, what is that?
Answer	"IK" stands for "Impact Resistance". IK is the degree of protection provided by a mechanical or electrical enclosure from an external impact. For example, IK shows how likely a product will survive being dropped to the floor.
Question	Do you have spare parts available for replacement? E.g. a power cable and MDLS single unit.
Answer	There are no spare power cables available for purchase. For the MDLS, there are single replacement units for sale.
Question	What is the warranty period?
Answer	For details, please refer to the warranty card inside the package. (Only valid for Japan.)

## Usage issues

Question	What are "Boost" and "Eco" modes?
Answer	Boost is the more powerful mode, providing you with brighter light. Eco mode provides you with less powerful light output, but it preserves the battery when using the lamp for extended periods of time.
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Question Answer	What is the red light that keeps flashing on my lamp? And how do I turn it off? Instead of having to search for your lamp when it's in standby mode, this red LED helps you easily locate the device, especially when it's dark. To switch off this feature, simply hold down the on/off button for about three seconds.
Question	How long will it take to charge the workshop lamp's battery?
Answer	The charging time differs depending on the product. For details, please refer to the specific product's user manual.
Question	Can I use the same USB cable that I use for other accessories for my workshop lamps?  Do you recommend any types of cable?
Answer	Yes, you can use the same cable. Please make sure you use a high quality USB power charging cable for this purpose. And remember to unplug it when the charging is completed.
Question	Can I use other AC cables to charge the CBH51? If so, can you tell me which type of AC cable I should use?
Answer	No. This AC cable and plug are only for CBH51. For charging, you must only use the accessory provided. It is not recommended that you use any other charging cable for this purpose.
Question	Can I charge the workshop lamps with my car?
Answer	Yes, you can. Please make sure you use a high quality USB power charging cable for this purpose. And remember to unplug it when the charging is completed.