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www.philips.com

本手冊內容與實物可能存在差異，請以實物為準，如產品有任何更新恕不另行通知。

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水護盾是飛利浦淨飲水解決方案、熱水解決方案、衛浴解決方案、水杯及個人按摩器唯一品牌官方授權運營主體。

Rev A NOV 21



PHILIPS

眼部按摩器

按摩眼罩

PPM2301



User Manual
使用說明書

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1 Important Information

Please carefully read the operation manual before use and keep it properly.

Symbol Description

The following contents must be abided by so as to avoid personal injury or property loss.

- The following diagrams are used to illustrate the contents that you should abide by.



It means forbidden



It means to operate according to the instructions

The people who are not suitable to use



The following population should be used with caution.

The people who are under medical treatment or people with below conditions should consult with doctors or physiotherapist before use.

- People who are pregnant or who will deliver a child
- People with a temperature higher than 38°C.
- People whose skins are insensitive to temperature
- People who suffered from hypothermia burn
- People who feel uncomfortable .



The following groups/conditions are forbidden to use.

People who are advised not to exercise or stretch by doctors.

Such as: thrombosis, severe aneurysm, acute venous tumor, various dermatitis and various skin infections. As the application of the device may make the conditions deteriorate, it is forbidden to use.

- People who are not able to express their will or people who can operate the device by themselves.
 - Children under 6 should not use this product. For children between 6 and 14, it is necessary to use under the guidance of the guardian.
 - During the operation, if you feel dizzy, emesis, palpitation and other abnormal responses, please immediately stop.
 - The device has heating surface, people who are insensitive to heat should pay more attention while using.
-

Application Precautions



Before use, please make sure that the products are intact. In case of damage, no matter small or large damage, please immediately stop using.



Before use, please check the battery capacity firstly and make sure that the battery capacity is sufficient.



Please stop using immediately if the device cannot be used or you feel uncomfortable and make sure to take out the battery compartment.



Please make sure to take out the battery compartment while the device is not in use.



Do not dismantle, remake or repair the product by yourself.



Do not violently drag the product or stab the product with knife or sharp items.

- ❗ Before disposing the product, the battery must be taken out from the product according to the following steps:
 - Dismantle the battery compartment;
 - Dismantle the relevant wires inside and take out the battery;
 - The device must be disconnected from power while taking the battery out;
 - The battery must be disposed in a safe manner.

Application Precautions

- ⊘ Keep it away from furnace and do not use it in electric heating quilt and the electric blanket.
- ⊘ Do not use it in humid environment.
- ⊘ Do not use the product near a bathtub, shower, washbasin or other utensils with high humidity.

Precautions for Maintenance

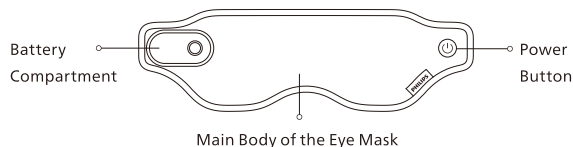
- ❗ The battery compartment and the eye mask must be separately kept if the device will not be used in a long time.
- ⊘ Do not fall off the device or the battery compartment.
- ⊘ Two people shall not share the same device.
- ⊘ Do not spray water on the product or wash it with water.
- ⊘ Do not use it in places with a room temperature higher than 35°C or places with direct sunlight.
- ⊘ Do not use it in bathroom or places with high humidity.
- ❗ Please make sure that the switch is normal if it has not been used for a long time or you use it again.
- ⊘ Please do not use volatile oil, thinner, alcohol, strong base detergent, bleach to clean the device for maintenance.

2 Product Features

The product is heated by heating sheet at constant temperature. With vibration massage, it can speed up the blood circulation around the eyes and relieve eye fatigue. It can reduce eye puffiness and quickly rejuvenate together with ice bag.

3 Parts Name

The product can relax the soft tissue of body through the high-frequency impact, which can help relax the tense muscles and release the sour and fatigue after exercise. Different massage heads can be matched to massage the muscles. It is compact and portable.

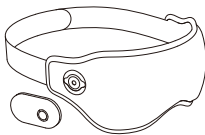


4 How to Use

Product Installation

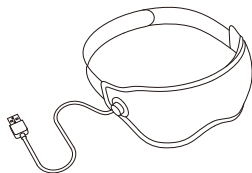
Method 1: Power supply from the battery compartment

Attach the power supply compartment to the main body of the eye mask according to the direction shown in the figure.

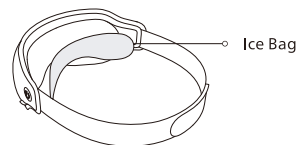


Method 2: Directly plug in usb or mobile power supply

The product is connected to the magnetic power cord, and the other end is plugged into the USB power supply device.



For cool therapy, please put the ice bag in the refrigerator freezer for 10 minutes and then take it out. After that, put the ice bag into the eye mask to use without turning the device on.

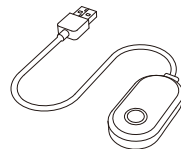


Operation

- (1) Hold the button on the right side of the eye mask for 2 seconds to start it and the device will start to work;
- (2) When you feel the vibration, put it on. The default massage mode is (warm therapy + vibration). Press the button to switch from massage mode and warm therapy mode (only heat) and the device will vibrate twice as a prompt;
- (3) The device will be automatically off after working 18 minutes for each level. In case to stop it, please hold the button for 2 seconds to turn it off.

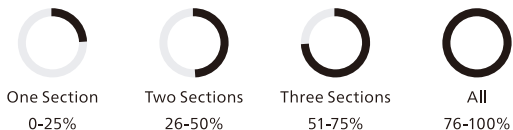
Charging

- (1) It takes about 30 minutes to charge the battery compartment. After charging, please pull out the charging cable in time.



- ⚠ During charging, please take the battery compartment out from the device.

(2) The lamp ring of the battery compartment can be divided into 4 section. When the battery connects to the device, the light will be on. Different light condition corresponds to the different battery capacity:



❗ When the battery is low, the light of battery compartment will flicker until the device stops working.

5 Maintenance

- The moisture-proof and anti-pollution measures should be taken.
- After use, please put the product in a safe place. Do not put any heavy items on the product to avoid the damage of the product.
- In case of failure, please contact technicians for repair and do not dismantle the product without authorization.
- Please keep it in well-ventilated places and avoid sun exposure and protect it from the corrosion of the corrosive gas and liquid.
- The simple shockproof facility has been equipped, which are suitable for flight, railway, road and ship transportation. During transportation, avoid rain, snow, inversion and bump.
- Please keep the products in places where are away from children.

Cleaning Method

- (1) The dirt on the surface can be wiped off with clean cloth.
- (2) Please use wet cloth soaked in neutral detergent to gently wipe the deep dirt.
- (3) Make sure that the water will not go inside the product.
- (4) Keep it dry in a natural manner.

• After use, keep it in places where are away from direct sun light or humid. If you will not use it for a long time, please wipe the dirt and keep it in the storage bag so as to protect it from dust.

6 Troubleshooting

This chapter lists the most frequently asked questions about this product. If you cannot find the answer to your question, please contact the service hotline or an authorized service center in your area.

Failure Phenomenon	Speculative Reason	Approach
The battery compartment light does not light up	<ul style="list-style-type: none">• The battery is too low• The battery compartment and the eye mask are not in place	<ul style="list-style-type: none">• Please charge and connect in time• Remove the battery compartment and reinstall it
The eye mask cannot be heated	<ul style="list-style-type: none">• Product is not turned on• Product use time is too long	<ul style="list-style-type: none">• Long press the switch to turn on• Reboot
The battery compartment cannot be charged	<ul style="list-style-type: none">• Damaged charging cable or adapter• Dirty charging port	<ul style="list-style-type: none">• Replace the charging cable or adapter• Clean the charging port

Notice:

If the fault cannot be eliminated or the product still fails to operate satisfactorily, contact the after-sales service personnel, and do not disassemble or try to repair it by yourself.

7 Main Specification

Product Name	Philips Ultra-Slim Massage Eye Mask		
Product Model	PPM2301	Battery Capacity	600mAh
Charging Voltage	5V==	Product Size	270x85x60mm
Working Voltage	3.7V==	Main Device Weight	Around 52g
Working Power	6W	Temperature during Warm Therapy	45±5°C
Charing Current	2A		

8 Environmental Description

1. The product meets the requirements of Restricted Use Management Methods of Hazardous Substances in Electrical and Electronic Products.
2. During the environmental service period, there will not leakage or precipitation of hazardous substances that may impose adverse effect on the consumers during the application, you can use it safely.
3. The environmental service life of the product is 10 years, which will be valid on the premise that you use the product according to the manual normally.

Parts name	The name and content of hazardous substances in the product					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Plastic components	○	○	○	○	○	○
Storage Bag	○	○	○	○	○	○
Circuit board (electronic) components	×	○	○	○	○	○
Power cord	○	○	○	○	○	○
Hardware components	×	○	○	○	○	○
Motor components	×	○	○	○	○	○
<p>The table has been prepared according to the provisions of SJ/T 11364.</p> <p>○ :It means that the content of the hazardous substance in all homogeneous materials of the component is lower than the limit stipulated in GB/T26572.</p> <p>× :It means that the content of the hazardous substance in some homogeneous material of the component exceeds the limit stipulated in GB/T26572.</p> <p>(Remark: The cause of excess for the hazardous substance for the parts marked with“ X” is restricted by the current industrial level and such substance cannot be substituted or minimized for the time being)</p>						

9 Service Guideline for Warranty

Warranty and Service

The product is a household appliance with exquisite design and high-quality component. Within two years from the date of purchase, you will receive free warranty service for any damage caused by the manufacturing process or components under normal operation confirmed by our maintenance service.

The warranty service does not include consumable components, transportation fee and door-to-door service. Please show the proof of purchase to the service personnel during maintenance.

You cannot receive free warranty service under the following conditions:

- 1. Damage by improper operation, such as improper components connection, improper installation, deprived of manual use, mis-operation.
- 2. Negligence and damage because of transportation or other accident.
- 3. Maintenance and modification without approval.
- 4. Other damage caused by force majeure (such as natural disaster, abnormal voltage, etc.).
- 5. Damage caused by general use outside home (e.g. industrial and commercial use).
- 6. Aging, wearing and tearing caused by normal operation of the product without affecting normal operation of the product.

This statement serves as a publicity for free maintenance within the specified time limit and conditions, and does not limit the legal rights of consumers.

Please contact our local maintenance service center for any information or difficulties or you can consult through the hotline.

HongKong

Hotline: 852-3188-4987

Service Email: Philips.Massage.hk@centuryfield.com

Taiwan

Hotline: 0800-661-600

Service Email: Philips.Massage.hk@centuryfield.com

Warranty Card

Product Model		Customer Name	
Seller		Contact No.	
Date of Purchase		Serial No.	
Customer Address			
Maintenance Content	Date	Maintenance Personnel	

10 Packing List

Main Unit	1×	USB Charging Cable	1×
Battery Compartment	1×	Storage Bag	1×
Ice bag	1×	User Manual	1×
Magnetic Power Supply Cable	1×	Certificate of Conformity	1×

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1 重要通知

產品使用前請仔細閱讀並妥善保管本說明書。

符號描述

為避免造成人身危害或財產損失，請務必遵守以下內容。

· 用以下圖示來分別說明希望遵守的內容。

 表示禁止

 表示需要根據指示執行

禁忌人群

 以下人群應謹慎使用

在醫療機關治療中的或者下列一些狀況的人，使用之前請務必找醫生或者物理治療師商量。

- 孕婦或者產婦
- 體溫38° 以上的人群
- 對皮膚溫度感喪失人群
- 有過低溫燒傷人群
- 身體感覺異常的人群

 以下人群/情況禁止使用

醫生建議禁止運動或者進行伸展活動的人群

比如：血栓症，重度的動脈瘤，急性靜脈瘤，各種皮膚炎，各種皮膚感染症，因為容易引起惡化，所以禁止使用。

- 無法表達自己意志的人或者自己無法操作機器的人
- 本產品禁止6歲以下兒童使用，6-14歲青少年請在成年監護人的指導下使用
- 使用過程中，感覺頭暈，嘔吐，悸動等身體異常反應的時候，請立即停止
- 器具具有發熱表面，對熱不敏感的人使用時必須注意

使用注意事項

- ❗ 在使用前，請務必確認產品是否完好，若發現破損，無論大小，請立即停止使用。
- ❗ 使用前，務必先確認一下電量，電量是否足夠使用。
- ❗ 無法使用，或者感覺異常的時候請立即停止使用，並且取下電池倉。
- ❗ 不在使用的時候請務必取下電池倉。
- ❗ 絕對不要分解，改造或者自己修理產品。
- ❗ 不要用力拉扯產品，也不要用刀或者尖銳的物品去刺產品。
- ❗ 在廢棄產品前，必須將電池從產品中取下，取出步驟如下：
 - 將產品電池倉拆開；
 - 將內部相關的電線拆除，再將電池取下，即可取出電池；
 - 取出電池時，器具必須斷電；
 - 電池應安全地處置。

使用場所的注意事項

- ⊘ 不要靠近火爐，或者電暖被裡面以及電熱毯等暖房器具上使用。
- ⊘ 不要在潮濕的環境中使用。
- ⊘ 不要在盛水的浴缸、淋浴、洗臉盆或其他高濕器皿附近使用本產品。

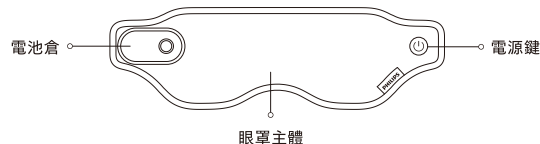
保養的注意事項

- ❗ 長期不使用的時候，務必把電池倉與眼罩本體分離。
- ⊘ 不要摔落本體或者電池倉。
- ⊘ 不要同時給兩個人使用。
- ⊘ 不要在產品上淋水或者水洗。
- ⊘ 不要在室溫35℃以上的場所或者直射陽光的地方使用。
- ⊘ 不要在浴室或者濕氣很大的場所使用。
- ❗ 長期沒有使用，再次使用的時候，務必事先確認開關等是否正常。
- ⊘ 保養的時候，請不要使用揮髮油，稀釋劑，酒精，強鹼性洗潔劑，漂白劑等清洗。

2 產品功能

本產品通過發熱片恆溫加熱，配合振動按摩高效護理眼部，可加快眼睛周邊血液循環，緩解眼睛疲勞。搭配冰袋使用，可減輕眼部浮腫，快速煥發神采。機身小巧輕便，支持無線使用，隨時隨地舒適享受。

3 零件名稱

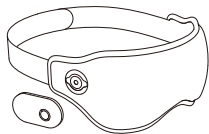


4 使用方法

產品安裝

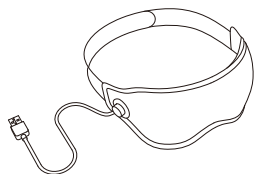
方式1：電池盒供電

將電池盒按照圖示方向吸附在眼罩主體上，電池倉電量指示燈燈光亮起，表示安裝成功。

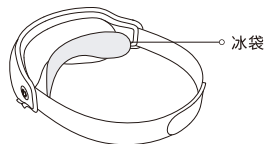


方式2：直插 USB 電源或者行動電源供應電

產品與磁吸電源線連接好，將另一端插入USB供電設備。



如需冰敷，請將冰袋放入冰箱10分鐘後取出，置於眼罩內即可使用，無需開機。

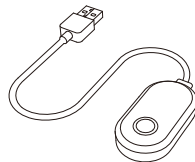


使用操作

- (1) 長按眼罩右邊按鍵開關2秒，啟動眼罩，產品開始工作；
- (2) 感到震動後即可戴上使用，開機默認按摩模式（熱敷+震動），短按按鍵在按摩模式和暖敷模式（只發熱）之間切換，機身將短震2下提示；
- (3) 每次工作18分鐘後會自動關機，如需中途停止，可長按按鍵2秒關機。

充電

- (1) 電池倉充電時間約30分鐘，充電完成後，請及時拔出充電線。



❗ 充電時，請將電池倉從機身取下。

- (2) 電池倉燈圈分為4格，在電池連接機器時，燈光亮起，不同燈光狀態對應不同電量範圍：



一段：0-25%



兩段：26-50%



三段：51-75%



全亮：76-100%

❗ 電池電量不足，電池倉燈光閃爍提示直到機器停止工作。

5 保養維護

- 採取防潮、防污染措施；
- 使用後請將產品放置於安全場所切勿在產品上擱置重物以防產品損壞；
- 當出現故障時請及時聯繫技術人員維修，請勿隨意拆裝產品；
- 請存放於通風良好處，避免強烈的日光照射和腐蝕氣體及液體侵蝕；
- 產品設有簡易的防震設施，適合航空鐵路、公路及輪船運輸。運輸過程中應避免雨雪淋濺、倒置和碰撞；
- 請將本產品放在兒童接觸不到的地方。

清潔方式

- (1) 表面髒污可用乾淨的抹布去除；
 - (2) 比較深的髒污，用中性洗潔劑沾濕抹布，然後輕輕擦掉；
 - (3) 不要讓水進入到產品內部；
 - (4) 放置自然乾燥。
-
- 使用之後不要放在陽光直射的地方或者濕氣很大的地方。如果長時間不使用的話，去除髒污後，用收納袋放好，不要沾染灰塵。

6 故障診斷

本章列出了關於本產品最常見的問題。如果您無法在其中找到您所遇問題的答案，請聯繫服務熱線或您所在地區的授權服務中心。

故障現象	故障原因	處理方法
電池顯示燈沒有亮	電池倉電量太低 電池倉與眼罩未接觸到位	請及時充電連接好 取下電池倉重新安裝
眼罩無法加熱	產品未開機 產品使用時間過長	長按開關進行開機 重新進行開機
電池倉不能充電	充電線或者適配器損壞 充電口髒污	更換充電線或者適配器 清潔充電口

注意：
如果無法排除故障或產品仍無法理想操作，與售後服務人員聯繫，切勿自行拆卸或嘗試維修。

7 主要技術參數

產品名稱	飛利浦按摩眼罩	熱敷溫度	45±5℃
產品型號	PPM2301	電池容量	600mAh
工作電壓	3.7V ==	產品尺寸	270×85×60mm
工作功率	6W	主機重量	約52g
充電電壓	5V ==	生產日期	見產品合格證
充電電流	2A		

8 環保說明

- 1.本產品滿足《電器電子產品有害物質限制使用管理方法》的要求；
- 2.在環保使用期限內，消費者在正常使用過程中不會出現有害物質洩漏、析出等影響消費者健康的問題，可以放心使用；
- 3.本公司產品環保使用期限為10年，只有在本說明書所述的正常情況下使用本產品時，“環保使用期限”才有效。

零件名稱	產品中有害物質的名稱及含量					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鎘 (Cr(VI))	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
塑膠類組件	○	○	○	○	○	○
收納包	○	○	○	○	○	○
線路板(電子)組件	×	○	○	○	○	○
電源線	○	○	○	○	○	○
五金類組件	×	○	○	○	○	○
電機組件	×	○	○	○	○	○

本表格依據SJ/T 11364的規定編制。

○：表示該有害物質在該部件所有均質材料中的含量均在GB/T26572規定的限量要求以下。

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9 產品保修服務指南

保修及服務

此產品是一件設計精良，用高品質元件製造之家用電器，在正常使用及保養下應能發揮其優越性能。在購買日期後起計兩年內，凡經本公司特約維修站人員確認為正常使用情況下，因製作工藝或原配件造成之損壞，您都將獲得免費保修服務。此免費服務不包括需時常更換的消耗品，運輸費及維修人員上門服務費，維修時請提供有效購買憑證。

以下情況將不能獲得免費服務

1. 使用不當引起的人為損壞，例如接入不適當配件、不適當之安裝、不依說明書使用、錯誤使用或疏忽而造成損壞等。
2. 因運輸及其他意外而造成之損壞。
3. 非經本公司認可之維修和改裝。
4. 其他因不可抗力（如自然在乎，電壓異常等）造成的損壞。
5. 一般家庭以外使用（如工業、商業用等）而造成的損壞。
6. 正常使用引起的產品老化，磨損等，但不影響產品使用。

該說明作為在規定期限及條件之內進行免費維修的宣貫，並不限製消費者的法定權力。

若您需諮詢相關資訊，或遇困難事項時，請聯絡本公司當地維修服務中心，或向服務熱線諮詢。

香港：

服務熱線：852-3188-4987

服務郵箱：Philips.Massage.hk@centuryfield.com

臺灣：

服務熱線：0800-661-600

服務郵箱：Philips.massager@xander.com.tw

保修卡

產品型號		用戶姓名	
銷售單位		聯繫電話	
購買日期		出廠編號	
維修內容		用戶地址	
		時間	保修人員

10 包裝清單

主機	1×	USB充電線	1×
電池倉	1×	收納袋	1×
冰袋	1×	說明書	1×
磁吸電源線	1×	合格證	1×