



www.philips.com/support/ifu



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English

Important safety information

Only use the product for its intended purpose. Read this important information carefully before you use the product and its batteries and accessories, and save it for future reference. Misuse can lead to hazards or serious injuries. Accessories supplied may vary for different products. The box shows which accessories are supplied with your product and whether your product is Bluetooth enabled.

Warning

- To charge the product, only use a supply unit, which complies to China GB standard GB4706.1-2005, 5V $\frac{200}{5}$, \geq 1A、IPX4, in order to guarantee the electrical safety. We advise to use Philips HQ87, or an equivalent certified supply unit. To obtain HQ87, please consult the Philips service hotline. Using a non-certified supply unit may cause hazards or serious injuries.
- Keep the USB cable, the charging stand and the supply unit (available separately) dry (Fig. 1).
- This shaver is waterproof (Fig. 2). It is suitable for use in the bath or shower and for cleaning under the tap. For safety reasons, the shaver can therefore only be used without cord.
- Do not modify the supply unit.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Unplug the appliance before cleaning it with water.
- Do not use a damaged appliance. Replace damaged parts with new Philips parts.
- Only use cold or lukewarm water to clean the appliance.
- Because of hygiene, only one person should use the appliance.
- Never use compressed air, scouring pads, abrasive cleaning agents or aggressive liquids to clean the appliance.
- Always place the cleaning system on a stable, level and horizontal surface to prevent leakage.
- Always make sure the cartridge compartment is closed before you use the cleaning system.
- When the cleaning system is ready for use, do not move it to prevent leakage of cleaning fluid.
- Water may drip from the socket at the bottom of the shaver when you rinse it. This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the shaver.
- Do not use the supply unit in or near wall sockets that contain an electric air freshener to prevent irreparable damage to the supply unit.
- Be careful when handling your smartphone near water and in moist environments.
- Radio waves may impair the operation of pacemakers and other medical devices. Consult your physician for advice and keep the appliance at least 20 cm away.
- Only use original Philips accessories or consumables.
- Charge, use and store the product at a temperature between 5 °C and 35 °C.
- Keep product and batteries away from fire and do not expose them to direct sunlight or high temperatures.
- If the product becomes abnormally hot or smelly, changes color or if charging takes longer than usual, stop using and charging the product and contact Philips.
- Do not place products and their batteries in microwave ovens or on induction cookers.
- Do not open, modify, pierce, damage or dismantle the product or battery to prevent batteries from heating up or releasing toxic or hazardous substances. Do not short-circuit, overcharge or reverse charge batteries.
- If batteries are damaged or leaking, avoid contact with the skin or eyes. If this occurs, immediately rinse well with water and seek medical care.

Philips Quick Clean Pod Cartridge fluid

- Keep out of reach of children.
- Do not swallow.

Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Radio Equipment Directive

- S7000 series appliances are equipped with Bluetooth class 2.
- The frequency band in which the Bluetooth on S7000 series appliances operates is 2.4 GHz.
- The maximum radio frequency power radiated in the frequency band in which the S7000 series appliances operate is less than 20 dBm.
- This equipment has been so constructed that the product complies with the requirement of Article 10(2) as it can be operated in at least one EU Member State as examined and the product is compliant with Article 10(10) as it has no restrictions on putting into service in all EU member states.

- Hereby Philips declares that S7000 series appliances are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The declaration of conformity may be consulted at www.philips.com/support.

Support

For all product support such as frequently asked questions, please visit www.philips.com/support. Parts that are subject to normal wear (such as shaving heads and cutting units) are not covered by the international warranty.

Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit www.philips.com/support for a list of frequently asked questions or contact the Consumer Care Center in your country.

Shaver

Problem	Possible cause	Solution
I cannot connect the shaver.	You have not downloaded the app.	Download the app.
	Your shaver and smartphone are not paired yet.	Pair your shaver and smartphone following the instructions in the app.
	The first pairing attempt failed.	Unpair your shaver and smartphone and try pairing them again.
	Your smartphone cannot find your shaver.	Make sure your smartphone is equipped with Bluetooth 4.2 or higher.
		Make sure Bluetooth is activated on your smartphone and that the travel lock is switched off on your shaver.
		Make sure that your smartphone is within one meter of your shaver to enable a Bluetooth connection.
		Make sure your shaver is charged.
I want to use the shaver without the app.		You do not have to connect your shaver to your smartphone before each shave. The shaver works fine without the app, although you will not experience the same benefits. To get personalized shaving tips, just make sure that you connect it at least once every 20 shaves to synchronize your shave data.
The appliance does not work when I press the on/off button.	The appliance is still connected to a power source. For safety reasons, the appliance can only be used without cord.	Unplug the appliance and press the on/off button to switch on the appliance.
	The rechargeable battery is empty.	Recharge the battery.
	The travel lock is activated.	Press the on/off button for 3 seconds to deactivate the travel lock.
	The shaving unit is soiled or damaged to such an extent that the motor cannot run.	Clean the shaving heads thoroughly or replace them.
	The shaving heads are damaged or worn.	Replace the shaving heads.
The appliance does not shave as well as it used to.	Hairs or dirt obstruct the shaving heads.	Clean the shaving heads thoroughly.
	Water is leaking from the bottom of the appliance.	This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the appliance.

Philips Quick Clean Pod

Problem	Possible cause	Solution
My shaver isn't clean after using the Philips Quick Clean Pod.	You removed the shaver before the cleaning program was finished.	Leave the shaver in the Philips Quick Clean Pod for the full cleaning program. Each cleaning program takes approximately 1 minute. The cleaning icon goes out when the cleaning program is finished.
	The Philips Quick Clean Pod Cartridge needs to be replaced.	Replace the Philips Quick Clean Pod Cartridge.
	The Philips Quick Clean Pod is tilted.	Place the Philips Quick Clean Pod on a flat surface.
My Philips Quick Clean Pod does not switch on.	The Philips Quick Clean Pod is powered by the motor of the shaver.	Place the shaver into the Philips Quick Clean Pod. Switch on the shaver.
	The appliance is still connected to a power source.	Disconnect the shaver from the supply unit.
	The shaver battery is empty.	Charge the shaver before using the Philips Quick Clean Pod.
My Philips Quick Clean Pod is overflowing.	You regularly use the Philips Quick Clean Pod after rinsing the shaver but not shaking off excess water.	Shake off excess water after rinsing the shaving heads each time before putting the shaver into the Philips Quick Clean Pod.
	You shaved with shaving gel or foam and did not rinse the shaver before using the Philips Quick Clean Pod.	Rinse the shaving heads thoroughly before using the Philips Quick Clean Pod.

Recycling

- This symbol means that electrical products and batteries shall not be disposed of with normal household waste (Fig. 3).
- Follow your country's rules for the separate collection of electrical products and batteries.

Removal of built-in rechargeable battery

The built-in rechargeable battery must be removed by a qualified professional when the product is discarded. Instructions for removal of built-in rechargeable batteries can be found on www.philips.com/support.

Trademarks

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简体中文

重要安全信息

仅可将本产品用于预期用途。使用本产品及其电池和附件之前，请仔细阅读本重要信息，并妥善保管以供日后参考。误用可能会导致危害或严重伤害。随附的附件可能因产品而异。

包装会上会显示产品随附的附件以及产品是否支持 Bluetooth。

警告

- 要为本产品充电，使用者必须使用符合GB4706.1-2005标准的5V $\frac{200}{5}$ 、 \geq 1A、IPX4电源适配器，以确保电气安全。我们建议使用飞利浦电源适配器HQ87或同等且经认证的电源适配器。请咨询飞利浦服务热线以获得 HQ87。使用未经认证的电源适配器可能会导致危害或严重伤害。
- 保持 USB 线缆、充电座和电源部件（需单独购买）干燥。
- 警告符号注释：禁止在打开的水龙头下进行清洗（图 1）。
- 该剃须刀具有防水性能（图 2）。适合在沐浴或淋浴时使用，也可以放在水龙头下清洗。出于安全原因，该剃须刀在使用时不能连接电线。
- 符号注释：适合于在洗澡或淋浴时使用（图 2）。允许在盛水的浴缸、淋浴、洗脸盆或其他器皿附近使用本器具。
- 请勿改装电源部件。

- 本产品也可以由 8 岁或以上年龄的儿童以及肢体不健全、感觉或精神上障碍或缺乏相关经验和知识的人士使用，但前提是有人对他们使用本产品进行监督或指导，以确保他们安全使用，并且让他们明白相关的危害。切勿让儿童玩弄本产品。不要让儿童在无人监督的情况下对本产品进行清洁和保养。
- 用水清洁产品前，请先将电源插头拔掉。
- 请勿使用已经损坏的产品。请用新的飞利浦部件更换损坏的部件。
- 请仅使用冷水或温水清洁产品。
- 出于卫生考虑，仅能由一个人使用本产品。
- 切勿使用压缩气体、钢丝绒、研磨性清洁剂或腐蚀性液体清洁设备。
- 清洁系统必须放在稳定、平坦的水平表面上，以防漏液。
- 使用清洁系统前，请始终确保滤芯仓已关闭。
- 清洁系统准备就绪时，切勿移动，以免清洁液漏出。
- 冲洗剃须刀时，水可能从产品底部的插口漏出。这是正常的，而且没有危险，因为所有电子元件都封闭在剃须刀内部的密封电源部件中。
- 请勿在包含电动空气清新器的墙壁插座上或其周围使用电源部件，以免电源部件受到不可修复的损坏。
- 请勿在出现皲裂、有开放性伤口、有愈合中伤口、处于手术恢复期的皮肤上使用清洁刷。如果您患有皮肤疾病或皮肤具有严重过敏反应（例如严重的痤疮、晒伤、皮肤感染、皮肤癌、发炎、湿疹、牛皮癣、尼龙过敏等情况），也请勿使用清洁刷。
- 如果您服用了类固醇类药物，请勿使用洁面刷。
- 使用产品前，请摘下穿环、首饰、眼镜等配饰。
- 在靠近水边或在潮湿的环境中使用智能手机时请多加留意。
- 无线电波可能会影响心脏起搏器及其他医疗设备的工作。请咨询您的医生，并将本产品保持至少 20 厘米的距离。
- 请仅使用飞利浦原装附件或消耗品。
- 充电、使用和存放本产品的温度应介于 5 °C 至 35 °C 之间。
- 请将产品和电池远离火源，切勿将其暴露于阳光直射处或高温下。
- 如果产品异常发热或发出异味、变色或充电时间比平时长，请停止使用并停止为其充电，并联系飞利浦。
- 切勿将产品及其电池放置在微波炉中或电磁炉上。
- 为防止电池发热或释放有毒有害物质，切勿打开、改装、刺穿、损坏或拆卸产品或电池。切勿使电池短路、过度充电或反向充电。
- 如果电池损坏或出现泄漏，请避免与皮肤或眼睛接触。如果不慎接触，请立即用清水冲洗并就医。

飞利浦剃须刀清洁中心滤芯液

- 请置于儿童接触不到的地方。
- 切勿吞食。

电磁场 (EMF)

本 Philips 产品符合所有有关暴露于电磁场的适用标准和法规。

无线电设备指令

- S7000 系列产品配备蓝牙 Class 2。
- S7000 系列产品的蓝牙工作频段为 2.4 GHz。
- S7000 系列产品工作频带内发送的最大射频功率小于 20 dBm。
- 该设备的构造使产品符合第 10 条第 (2) 款的要求，根据检查，其可以在至少一个欧盟成员国中使用，同时该产品符合第 10 条第 (10) 款的要求，因为其在所有欧盟成员国中使用均不受限制。
- 飞利浦特此声明，S7000 系列产品符合指令 2014/53/EU 中的基本要求和相关规定。有关符合性声明的内容，请参阅 www.philips.com/support。

支持

有关常见问题等所有产品支持，请访问

www.philips.com/support。

正常使用会出现磨损的部件（例如剃须刀头和修剪部件）不在国际保修条款的涵盖范围之内。

产品中有害物质的名称及含量						
部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr (VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
PCB s 集成电路板	X	O	O	O	O	O
Electrical contact pins 电接触片	X	O	O	O	O	O
Power plug 电源插头	X	O	O	O	O	O

本表格依据SJ/T 11364的规定编制。
O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

- 该表格中所显示的“有害物质”在产品正常使用情况下不会对人身和环境产生任何伤害。
- 该表格中所显示的“有害物质”及其存在的部件向消费者和回收处理从业者提供相关物质的存在信息，有助于产品废弃时的妥善处理。

PHILIPS		PHILIPS	
产品：飞利浦电动剃须刀 型号：S9647 额定电压：100-240V~ 额定频率：50/60Hz 额定输入功率：11W 生产日期：请见产品本体 产地：中国广东珠海	IPX4	产品：飞利浦电动剃须刀 型号：S9642 额定电压：100-240V~ 额定频率：50/60Hz 额定输入功率：11W 生产日期：请见产品本体 产地：中国广东珠海	IPX4
本产品的型号核准代码标识在产品标签上 珠海经济特区飞利浦家庭电器有限公司 珠海市金湾区三灶镇定湾二路365号 全国顾客服务热线：4008 800 008		本产品的型号核准代码标识在产品标签上 珠海经济特区飞利浦家庭电器有限公司 珠海市金湾区三灶镇定湾二路365号 全国顾客服务热线：4008 800 008	
本产品根据国标 GB4706.1-2005、GB4706.9-2008，信部无【2002】353号制造		本产品根据国标 GB4706.1-2005、GB4706.9-2008，信部无【2002】353号制造	

保留备用

发行日期: 31/03/2022

故障种类和处理方法

本章归纳了使用本产品时最常见的一些问题。如果您无法根据以下信息解决问题，请访问 www.philips.com/support 查阅常见问题列表，或联系您所在国家/地区的客户服务中心。

剃须刀

问题	可能的原因	解决方法
无法连接剃须刀。	应用程序尚未下载。	下载应用程序。
	剃须刀和智能手机尚未配对。	请按照应用程序中的说明将剃须刀和智能手机配对。
	首次尝试配对失败。	请先取消剃须刀与智能手机的配对，并尝试重新配对。
	您的智能手机找不到剃须刀。	请确保您的智能手机配备了蓝牙 4.2 或更高版本。
		确保在智能手机上已激活蓝牙，并且已关闭剃须刀上的旅行锁。
		确保智能手机与剃须刀之间的距离在一米以内，以便启用蓝牙连接。
		请确保剃须刀已充电。

问题	可能的原因	解决方法
我想在没有应用程序的情况下使用本剃须刀。		不必每次剃须前都将剃须刀连接到智能手机。剃须刀在没有该应用程序的情况下也能正常工作，但您的体验会打折扣。要获得个性化的剃须提示，只需确保每剃须 20 次至少连接一次，以便同步剃须数据。

按下开/关按钮时，产品不工作。	产品仍连接电源。出于安全原因，本产品在使用时不能连接电线。	拔掉产品插头并按开/关按钮打开产品。
	充电电池的电量已耗尽。	给电池充电。
	旅行锁已被激活。	按住开/关按钮 3 秒钟以禁用旅行锁。
	剃须刀头部件被污染或损坏，导致马达无法运行。	彻底清洁剃须刀头或将其更换。
产品的剃须效果不如以前好。	剃须刀头已损坏或磨损。	更换剃须刀头。
	毛发或污垢堵塞了剃须刀头。	彻底清洁剃须刀头。
水从产品底部漏出。	在清洁过程中，水可能聚集在产品机身内部与外壳之间。	这是正常现象，而且没有危险，因为所有电子元件都封闭在产品内部的密封电源部件中。

飞利浦剃须刀清洁中心

问题	可能的原因	解决方法
使用飞利浦剃须刀清洁中心后，剃须刀依旧不干净。	您在清洁程序结束后取出剃须刀。	请将剃须刀放在飞利浦剃须刀清洁中心中以完成整个清洁程序。每个清洁程序大约需要 1 分钟。清洁程序结束后，清洁图标熄灭。
	需要更换飞利浦剃须刀清洁中心滤芯。	更换飞利浦剃须刀清洁中心滤芯。
	飞利浦剃须刀清洁中心倾斜。	将飞利浦剃须刀清洁中心置于平面上。
飞利浦剃须刀清洁中心无法启动。	飞利浦剃须刀清洁中心由剃须刀的马达驱动。	将剃须刀放入飞利浦剃须刀清洁中心中。打开剃须刀。
	产品仍连接电源。	断开剃须刀与电源部件的连接。
	剃须刀电池电量耗尽。	在使用飞利浦剃须刀清洁中心前，请给剃须刀充电。
飞利浦剃须刀清洁中心溢水。	经常在冲洗剃须刀后但未甩掉多余水分时使用飞利浦剃须刀清洁中心。	每次冲洗剃须刀头后都要甩掉多余的水分，然后再将剃须刀放入飞利浦剃须刀清洁中心中。
	您在用剃须 喱或剃须泡沫剃须后，并未冲洗剃须刀，就使用飞利浦剃须刀清洁中心。	使用飞利浦剃须刀清洁中心之前，请彻底冲洗剃须刀头。

回收

- 此符号表示电器产品和电池不能与一般的生活垃圾一同弃置 (图 3)。
- 请遵守您所在国家/地区有关分类回收电器产品和电池的规定。

取出内置充电电池

丢弃产品时，必须由有资质的专业人员进行处理。在废弃器具前，必须将电池从器具中取出；在取出电池时，器具必须要断电；电池应安全地处置 请访问 www.philips.com/support 了解取出内置充电电池的说明。

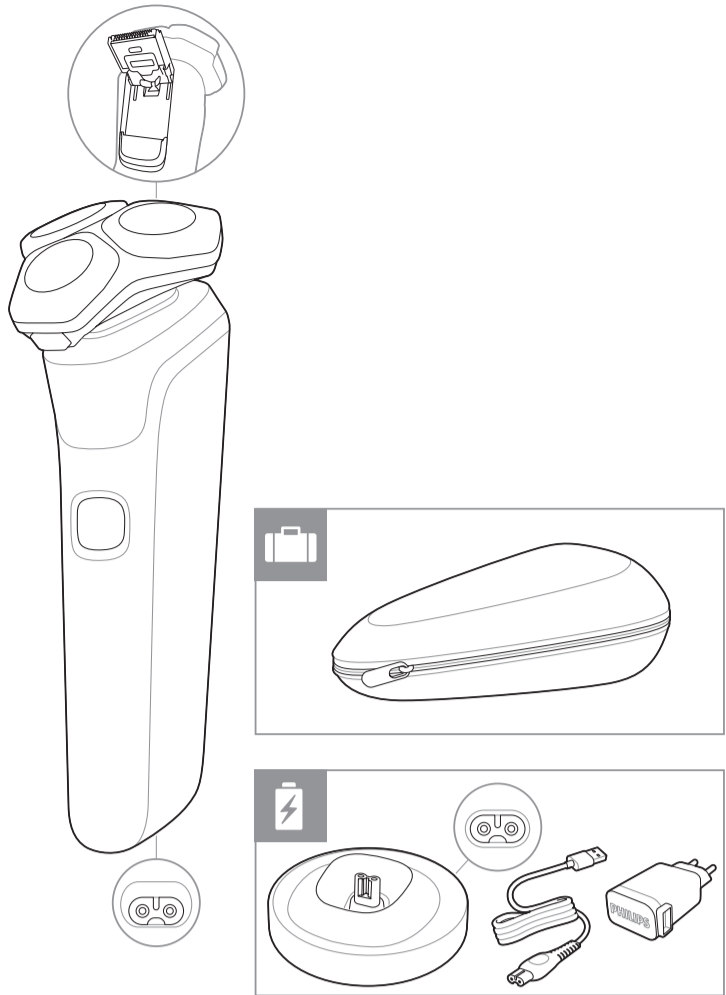
商标

Apple、Apple 徽标、iPad 和 iPhone 是 Apple Inc. 在美国和其他国家/地区注册的商标。App Store 是 Apple Inc. 的服务商标。

Android 是 Google Inc. 的商标。Google Play 和 Google Play 徽标是 Google Inc. 的商标。

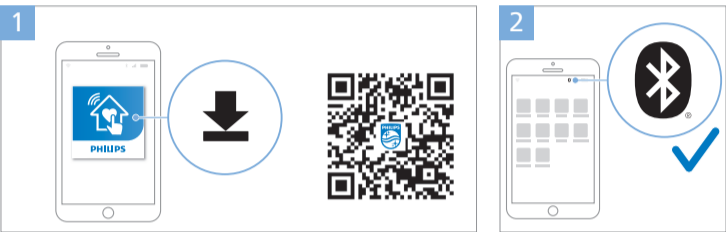
Bluetooth® 文字标志和徽标是归 Bluetooth SIG, Inc. 所有的注册商标，Philips Personal Care 对此类标志的任何使用均已获得许可。

包装盒内有什么？

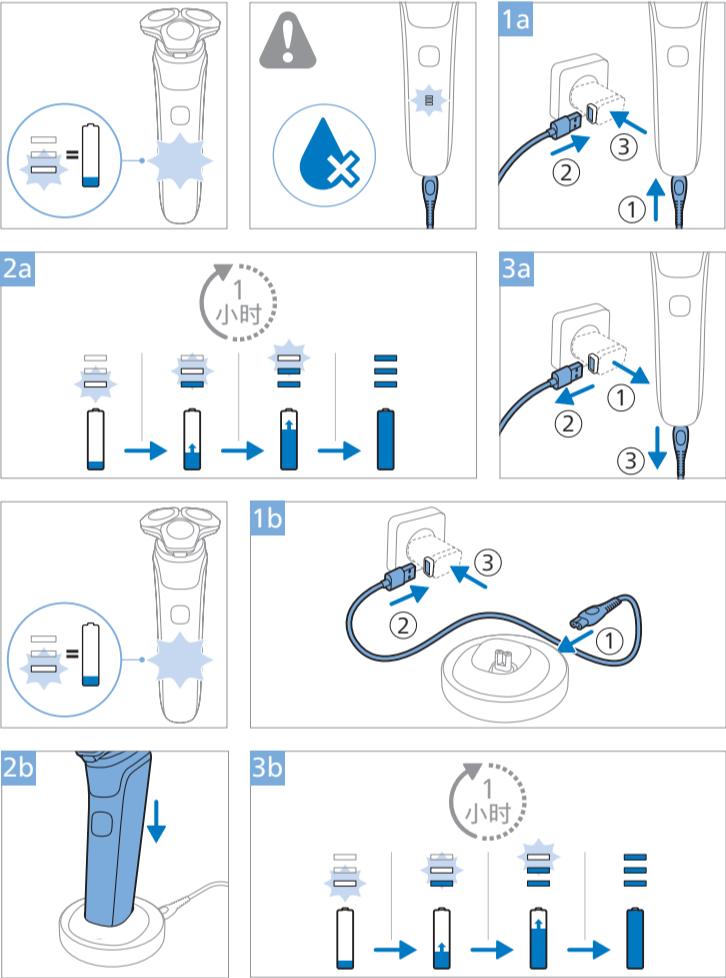


随附的附件可能因产品而异。包装盒上会显示随附于您产品的附件。

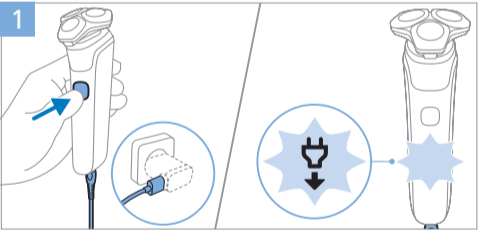
如何将剃须刀和智能手机连接？



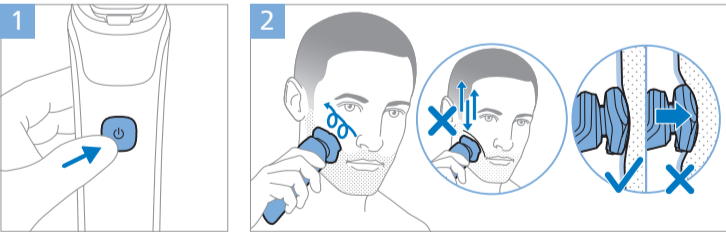
如何为产品充电？



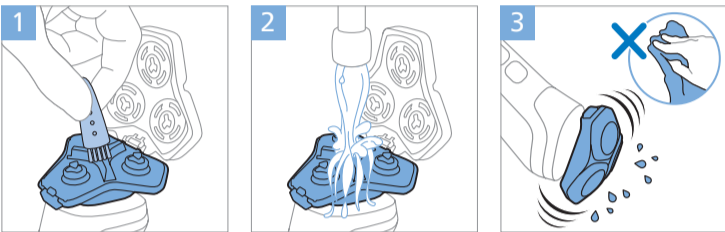
使用前拔掉充电器



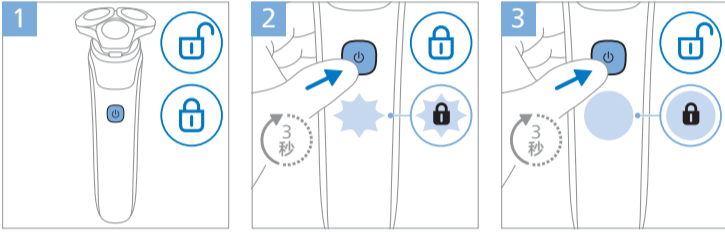
剃须



在水龙头下冲洗剃须刀



旅行锁



如何更换剃须刀头？

