PHILIPS

AVENT

SCF883, SCF885

User manual

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Important

Read this user manual carefully before you use the appliance and save it for future reference.

Danger

- Never immerse the main unit in water or any other liquid. Do not rinse it under the tap.

Warning

- Check that the voltage indicated on the appliance corresponds to the local mains voltage before you connect the appliance.
- Do not use the appliance if the plug, the power cord or the appliance itself is damaged. If the power cord is damaged, you must have it replaced by Philips; a service center authorised by Philips or similarly qualified persons in order to avoid a hazard.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Children shall not play with the appliance (including the accessories).
- This appliance shall not be used by children. Keep the appliance and its cord out of reach of children (including the accessories).
- Cleaning and user maintenance shall not be made by children.
- Do not touch the blades, especially when the appliance is plugged in. The blades are very sharp.
- Take care in handling the sharp blades when emptying the jar and during cleaning.
- If the blades become stuck, unplug the appliance before you remove the ingredients blocking the blades.

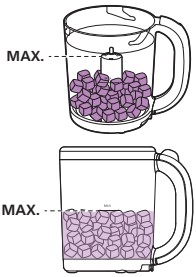
- The appliance gets hot during or shortly after steaming (especially surfaces with this symbol "⚠") and may cause burns when touched. Only lift the jar by its handle.
- Hot steam comes out of the jar during steaming and when its lid is removed.
- Beware of hot steam that comes out of the water tank when you open its lid.
- When the steaming cycle is finished, hot steam will continue to come out of the steam outlet on the water tank lid and the steam hole in the jar for some time. Be careful when you lift the jar off the main unit.
- If the appliance is used improperly, hot steam could escape from the edge of the water tank lid. Refer to the "Troubleshooting" chapter for preventing or resolving this.
- Take extra caution when pouring hot liquid into the jar as the liquid may splash.
- Always put previously blended food in the storage pot if you want to reheat or defrost food with this appliance.
- Do not use this appliance to chop hard and sticky ingredients.
- Never use bleach or chemical sterilizing solutions/tablets in the appliance.
- Never use scouring pads, abrasive cleaners or aggressive liquids such as gasoline, acetone or alcohol to clean the appliance.
- Always let the appliance cool down for 10 minutes after one steaming cycle before you start steaming again.
- Do not let the appliance blend for more than 30 seconds at a time. If you have not finished blending after 30 seconds, release the button to stop blending and wait a few seconds before you continue. If the main unit becomes hot, let it cool down for a few minutes before you continue.
- Never put water or any other liquid in the jar for steaming to avoid damaging the appliance.
- Always remove the storage pot lid before using the pot to heat up food in a microwave.

- Stop using the appliance if cracks, deformation, discoloration or surface damage are observed, as this may increase substance migration and make it unsuitable for food contact.

Caution

- Never use any accessories or parts from other manufacturers or that Philips does not specifically recommend. If you use such accessories or parts, your guarantee becomes invalid.
- Do not place the appliance on or near an operating or still hot stove or cooker.
- Always switch off the appliance and disconnect from supply when it is left unattended and before assembling, disassembling, changing accessories, cleaning or approaching parts that move in use.
- Always unplug the appliance and let it cool down before you clean it.
- Always turn the control knob to the off position (**OFF**) every time after steaming, reheating, or defrosting.
- Never use the jar or any other part of the appliance (except the storage pots) in a microwave, as the metal parts of the jar handle and blade unit are not suitable for this use.
- Never sterilize the jar or any other part of the appliance (except the storage pots) in a sterilizer or in a microwave, as the metal parts of the jar handle and blade unit are not suitable for this use.
- This appliance is intended for household use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to the instructions in the user manual, the guarantee becomes invalid and Philips refuses any liability for damage caused.
- Place the appliance on a stable, horizontal, and level surface. The appliance emits hot steam during use. Make sure there is enough free space around it to prevent damage to cabinets or other objects.

- Do not use the appliance if it has fallen or is damaged in any way. Take it to an authorized Philips service center for repair.
- Never use the steam function without water in the water tank.
- Always disconnect the device from supply if it's left unattended.
- Make sure that the water in the tank does not exceed the MAX water level marking on the side of the water tank (250 ml) or the MAX water level indication in the water tank.
- Make sure the water tank lid is correctly locked before putting the jar on the main unit.
- When you steam ingredients, make sure that you do not fill the jar beyond the top of the plastic part of blade unit.
- When you blend liquids, do not exceed the **MAX** fill level indicated on the jar (720 ml).
- Do not lift and move the appliance while it is in operation.
- Do not insert any object into the steam outlet on the water tank lid or the steam inlet on the jar lid.
- Never refill the water tank during steaming, as hot water and steam may come out of the appliance.
- Always make sure that the jar lid has cooled down after steaming before you open it to add more ingredients for blending.
- Never run this appliance's power supply through an external switching device, such as a timer, or connect it to a circuit that is regularly switched on and off.
- Always check the temperature of the cooked food on the back of your hand to make sure it is safe for your baby.
- Always check the consistency of the food for your baby. For guidance on what food consistencies are appropriate for different ages, refer to the professional weaning advice that comes with this appliance, or seek advice from a doctor or consultant.



- Only use the provided spatula for taking food out of the jar.
- Regular descaling prevents damage to the appliance.
- The storage pot provided with this appliance is not a children feeding utensil. Do not feed children directly from the storage pot.
- Before using the storage pot, clean it thoroughly, and then sterilize it with a Philips Avent sterilizer or place the storage pot in boiling water for 5 minutes. This is to ensure hygiene. Make sure that there is enough water in the container when using boiling water to sterilize the storage pot, and that the pot does not contact the container for too long, to avoid heat deformation.
- Make sure that the amount of food in the storage pot does not exceed the maximum scale marked on the side of the pot, otherwise the pot may leak.
- When reheating or defrosting food, make sure that the storage pot lid is closed tightly before putting the storage pot in the jar, otherwise the pot may leak when you take it out of the jar.
- Heating food with the provided storage pot in a microwave may produce localized high temperatures in the food and may affect its nutritional value. Always stir heated food to ensure even heat distribution and test the temperature before serving.
- Do not select the grill function if you use a combination microwave (with grill function) to reheat or defrost food with the storage pots. If you have just finished a grilling process, wait until the microwave has cooled down before putting the storage pots in it, as the residual heat can cause damage to the storage pots.

Safety systems

For your safety during use, this appliance is equipped with a built-in safety lock. This appliance will only function if all parts have been assembled correctly. Assembling all parts correctly will disarm the built-in safety lock.

This appliance is also equipped with an overheat safety stop function. Overheating can occur if the time between two steaming cycles is too short. If the appliance's overheat safety stop activates during a steaming cycle, turn the control knob back to the off position (**OFF**) and let the appliance cool down for a few minutes. After this, you can use the appliance again.

Electromagnetic fields (EMF)

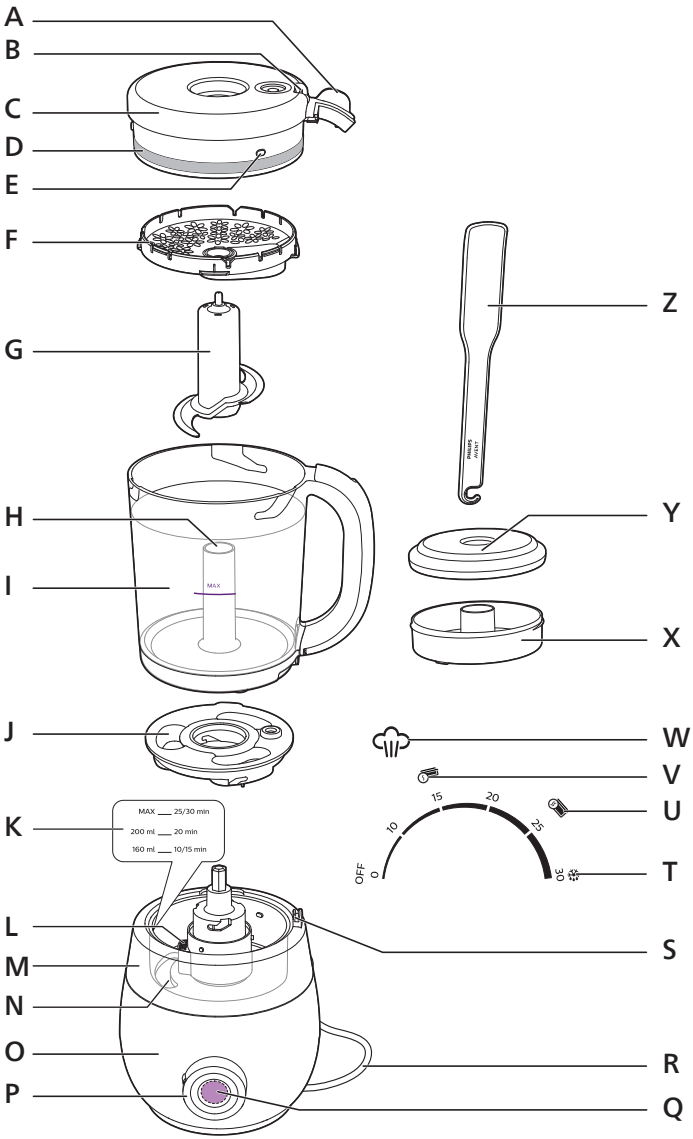
This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Introduction

Congratulations on your purchase and welcome to Philips Avent! To fully benefit from the support that Philips Avent offers, register your product at **www.philips.com/welcome**.

This 4-in-1 healthy baby food maker helps all parents in preparing nutritious meals for their babies with steaming and blending functions combined in one appliance. You can also use the baby food maker to defrost and warm up baby food.

General description



Product overview			
A	Lid tab	**K**	Water level markings
B	Connector on the jar lid	**L**	MAX water level indication
C	Jar lid	**M**	Water tank (not detachable)
D	Sealing ring	**N**	Boiler
E	Locking pin	**O**	Main unit
F	Sieve	**P**	Control knob
G	Blade unit	**Q**	Blending button
H	Blade unit holder	**R**	Power cord
I	Jar	**S**	Locking area on the water tank
J	Water tank lid		
Controls overview			
T	Defrost setting	**V**	Reheat setting for the 120 ml storage pot
U	Reheat setting for the 240 ml storage pot	**W**	Steaming light
Accessories			
X	Storage pot	**Z**	Spatula
Y	Storage pot lid		

Before first use

1. **Remove all packaging material from the appliance.**
2. **Clean all parts thoroughly before first use. Refer to the chapter “Cleaning and descaling”.**
3. **We recommend running one steaming cycle with an empty jar before using the appliance for the first time. Refer to chapters “Filling the water tank” and “Steaming”.**

Using the appliance

Caution

- Always check the temperature of the cooked food on the back of your hand to make sure it is safe for your baby.

This appliance is intended for steaming fresh, solid ingredients and blending them to the consistency of your choice. Please refer to the enclosed recipe booklet for some tasty and nutritious recipe ideas. The appliance can also be used for just steaming or blending only. For blending only, refer to the chapter “Blending without steaming”.

This appliance can also be used to defrost or reheat cooked food that has been stored in the specially designed storage pots. Always use these storage pots to defrost or reheat blended foods. Defrosting or reheating without the storage pots will cause the food to drop through the sieve into the jar lid.

Never put the jar with blended food inside in the steaming position on the main unit.

Never steam the same batch of raw ingredients for longer than 30 minutes or more than once.

This appliance is NOT intended for the following purposes.

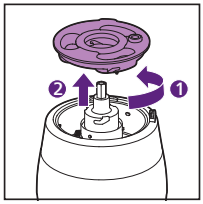
- Steaming frozen raw ingredients
- Steaming previously blended food without the storage pot
- Steaming the same ingredients for more than 30 minutes
- Cooking rice and pasta
- Blending first, then steaming
- Heating or reheating liquids such as soup, sauces or water
- Keeping food warm for several hours
- Cutting hard ingredients such as ice cubes and sugar cubes, or sticky ingredients like cheese

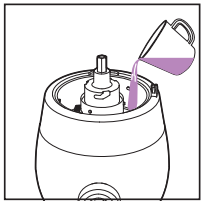
Filling the water tank

Note

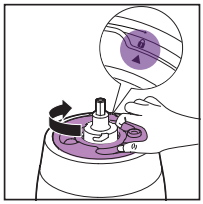
- Make sure that the water in the tank does not exceed the MAX water level marking on the side of the water tank (250 ml) or the MAX water level indication in the water tank.
- We recommend using soft or purified water, as the minerals in mineral or tap water cause limescale buildup to occur more quickly inside the water tank.
- Except for materials needed for descaling, never put any liquids other than water in the water tank.

1 **Turn the water tank lid counterclockwise to open the water tank, then follow the water level markings on the water tank and fill with water to the required level according to the chapter "Ingredients and steaming time" in the user manual or the enclosed recipe booklet.**





2 **Put the water tank lid on the water tank and turn the lid clockwise to lock it securely in place.**



↪ When the water tank lid is correctly locked in place, the ▲ icon on the water tank lid will line up with the 🔒 icon on the water tank.

Note

- Always make sure that you have locked the water tank lid before the appliance starts operating.

Steaming

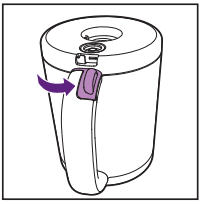
Caution

- Hot steam or hot water can burn your fingers. Do not touch, and never let children touch any hot parts of the appliance or the steam coming from the top of the appliance, as this may cause scalding.

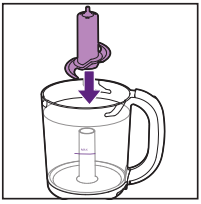
Note

- Always defrost frozen raw ingredients before placing them in the jar for steaming. Shake off any excess water from the defrosted ingredients before placing them in the jar.
- Do not fill past the top edge of the plastic part of blade unit when adding ingredients.
- Never put water or any other liquid in the jar for steaming to avoid damaging the appliance.
- The appliance will not start steaming if the jar is not correctly locked in place.
- Make sure that the sealing ring is assembled around the jar lid before steaming, and that the flat side of the sealing ring is facing out.

1 **Push the lid tab counterclockwise to release the lid from the jar.**

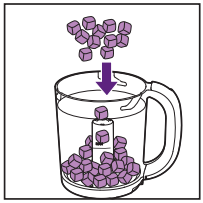


2 **If the blade unit is not in the jar, put it on the blade unit holder in the jar.**

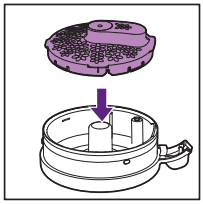


3 We recommend cutting solid ingredients into small pieces (cubes not bigger than 1 cm).

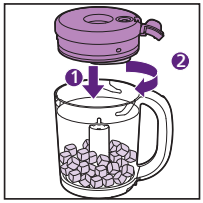
4 Put the ingredients in the jar.



5 Press the sieve into the jar lid.

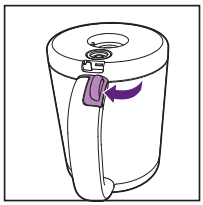


6 Place the jar lid on the jar and turn it clockwise to close it securely.



Note

- The jar has grooves that help smoothly guide the locking pins and lock the lid in place. Make sure that the lid tab slides into the handle of the jar.

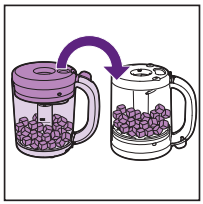


7 If you have not yet filled the water tank with water for steaming, refer to the chapter “Filling the water tank” and add water to the water tank before putting the jar on the main unit.

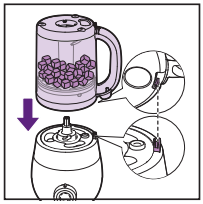
Note

- Make sure the water tank lid is correctly locked in place before placing the jar on the main unit.

8 Flip the jar over with the jar lid on the bottom.



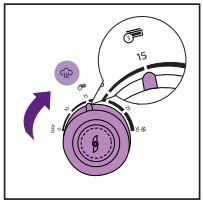
9 Align the connector on the jar lid to the locking area on the water tank, and then place the jar on the main unit with the jar lid on the bottom. Press the jar downwards to lock it firmly on the main unit, and make sure the handle is on the right-hand side.



10 If the control knob is not in the off position (**OFF**), turn it to the off position first.

11 Plug in the appliance.

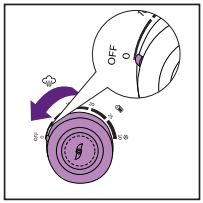
12 Turn the control knob to select the steaming time you need. Refer to the table in the chapter “Ingredients and steaming time” and the recipe booklet for the recommended steaming time.



↳ The steaming light will turn white to indicate that the appliance is steaming.

↳ When the steaming cycle is finished, the appliance will beep and the steaming light will go out.

13 **Turn the control knob back to the off position (OFF). Wait 2 minutes, or until there is no more steam coming from the top of the appliance before removing the jar.**



Caution

- If you intend to start another steaming cycle, let the appliance cool down for 10 minutes, and empty any remaining water out of the water tank before you refill and start a new steaming cycle.

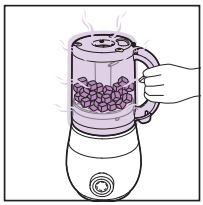
14 **To blend the steamed ingredients, refer to chapter "Blending after steaming".**

15 **There may still be some water remaining in the water tank after a steaming cycle. This is normal. Wait until the appliance cools down to room temperature, then empty the water tank of all residual water. To empty or clean the water tank, refer to the chapter "Cleaning and descaling".**

Blending after steaming

Caution

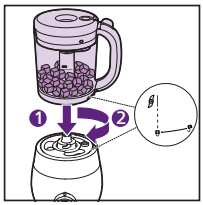
- The jar and the lid will become hot after the steaming cycle. Only hold the jar by the specially designed heat-resistant handle.
- Always make sure that the lid of the jar is correctly closed and locked in place while the appliance is in use.
- Always make sure that the jar lid has cooled down after steaming before you open it to add more ingredients (do not fill the jar past the top edge of the plastic part of blade unit), or to remove the remaining water from the jar.
- If you have added additional liquids, never put the jar in the steam position, as the liquid will go through the sieve.



1 **From the steaming position, lift the jar by the handle and turn it upside down. Shake the jar to allow the steamed ingredients to move to the bottom of the jar where the blending blades are.**

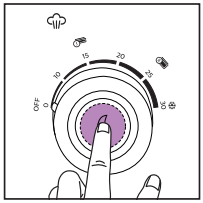
2 **If needed, remove the jar lid and add additional ingredients for blending (e.g. water for purees or additional cooked ingredients like rice or pasta). Place the jar lid back on the jar before you start blending.**

3 **Place the jar on the main unit with the lid on the top, align the icon on the jar with the icon on the main unit, and turn the jar clockwise to securely lock it in place on the main unit. Make sure the handle is on the right-hand side.**



↪ When the jar is correctly locked in place on the main unit, the icon on the jar will line up with the icon on the main unit.

4 **Push and hold the blending button to start blending until the ingredients are blended to the consistency of your choice.**



Caution

- Do not let the appliance blend for more than 30 seconds at a time. If you have not finished blending after 30 seconds, release the button to stop blending and wait a few seconds before you continue. If the main unit becomes hot, let it cool down for a few minutes before you continue.

5 **When you have finished blending, release the blending button.**

6 **Unplug the appliance.**

7 **Remove the blade unit. Be careful when you remove the blade unit as it might be hot. Remove the blended food from the jar. If necessary, use the spatula included with this appliance.**

Blending without steaming

This appliance is intended for the following purposes.

- Pureeing steamed and cooked ingredients
- Blending fluids and fruits

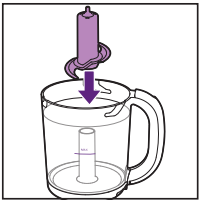
Caution

- The appliance is not intended for cutting hard ingredients such as ice cubes and sugar cubes or sticky ingredients like cheese.
- If you have added liquids to the jar, never put the jar in the steam position, as the liquid will go through the sieve.

Note

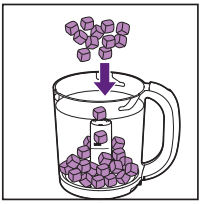
- When blending ingredients with fluids, make sure you do not fill the jar past the **MAX** fill level indicated on the jar.
- Do not fill past the top edge of the plastic part of blade unit when adding ingredients.
- Never put the jar with blended food inside in the steaming position on the main unit.
- If the ingredients stick to the wall of the jar, or if the blended ingredients are still too solid, release the blending button, remove the jar from the main unit, and loosen the ingredients with the spatula or add some liquid (e.g. drinking water) until the blended food has the right consistency for your baby's age. When adding liquid in the jar, do not fill the jar past the **MAX** fill level indicated on the jar.
- Make sure that the blended baby food has the right consistency before you serve it. For guidance on what food consistencies are appropriate for different ages, refer to the professional weaning advice that comes with this appliance, or seek advice from a doctor or consultant.
- Do not process large quantities of solid ingredients at the same time. Process these ingredients in a series of small batches to get a finer texture.

1 Put the blade unit on the blade unit holder in the jar.

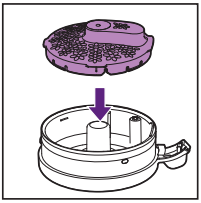


2 Cut solid ingredients into small pieces (cubes not bigger than 1 cm) before you put them in the jar.

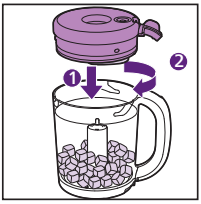
3 Put the ingredients in the jar.



4 Press the sieve into the jar lid.

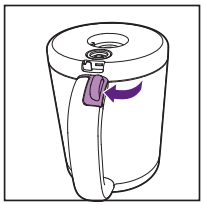


5 Place the lid on the jar and turn it clockwise to close it securely.

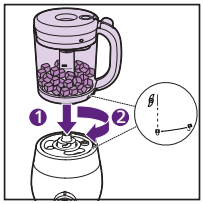


Note

- The jar has grooves that help smoothly guide the locking pins and lock the lid in place. Make sure that the lid tab slides into the handle of the jar.

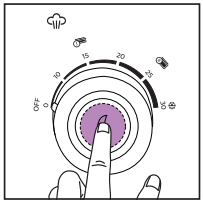


6 **Place the jar on the main unit with the lid on the top, align the icon on the jar with the icon on the main unit, and turn the jar clockwise to securely lock it in place on the main unit. Make sure the handle is on the right-hand side.**



↪ When the jar is correctly locked in place on the main unit, the icon on the jar will line up with the icon on the main unit.

7 **Push and hold the blending button to start blending until the food is properly blended.**



Caution

- Do not let the appliance blend for more than 30 seconds at a time. If you have not finished blending after 30 seconds, release the button to stop blending and wait a few seconds before you continue. If the main unit becomes hot, let it cool down for a few minutes before you continue.

8 When you have finished blending, release the blending button.

9 Unplug the appliance.

10 Remove the blade unit. Be careful when you remove the blade unit as it might be hot. Remove the blended food from the jar. If necessary, use the spatula included with this appliance.

Reheating

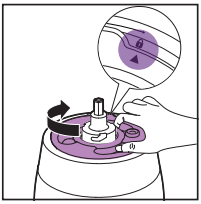
A 120 ml storage pot is included with the appliance. Use the storage pot to reheat the baby food you have made with the appliance.

Note

- Always put previously blended food in the storage pot to reheat.
- Make sure that the sealing ring is assembled around the jar lid before reheating, and that the flat side of the sealing ring is facing out.

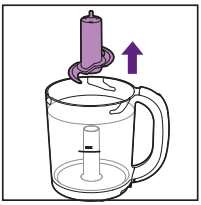
1 Pour 160 ml of water into the water tank (i.e. to the water level marking for 10/15 min.).

2 Put the water tank lid on the water tank and turn the lid clockwise to lock it securely in place.

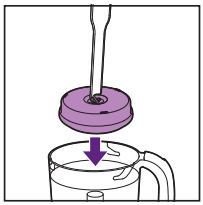


↪ When the water tank lid is locked correctly in place, the ▲ icon on the water tank lid will line up with the 🔒 icon on the water tank.

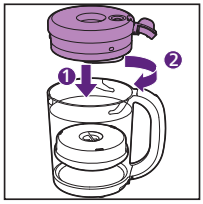
3 Take the blade unit out of the jar.



4 Flip the storage pot over and place it onto the blade unit holder in the jar.

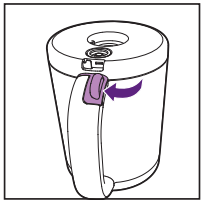


5 Place the jar lid on the jar and turn it clockwise to close it securely.

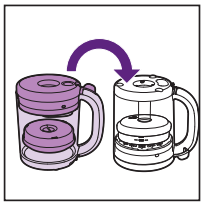


Note

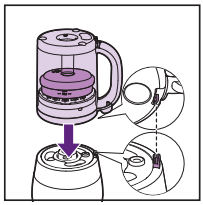
- The jar has grooves that help smoothly guide the locking pins and lock the lid in place. Make sure that the lid tab slides into the handle of the jar.



6 Flip the jar over with the jar lid on the bottom.



7 **Align the connector on the jar lid to the locking area on the water tank, and then place the jar on the main unit with the jar lid on the bottom. Press the jar downwards to lock it firmly on the main unit, and make sure the handle is on the right-hand side.**



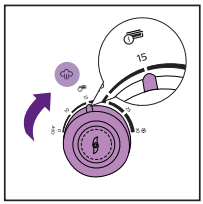
Note

- Make sure the water tank lid is correctly locked in place before placing the jar on the main unit.

8 **If the control knob is not in the off position (OFF), turn it to the off position first.**

9 **Plug in the appliance.**

10 **Turn the control knob to select the reheat time that matches with the storage pot placed in the jar.**

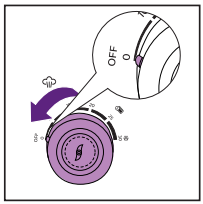


↳ Choose 15 minutes ( ).

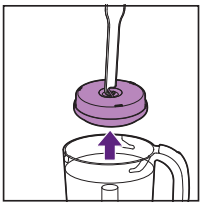
↳ The steaming light will turn white to indicate that the appliance is reheating.

11 **When the reheating cycle is finished, the appliance will beep and the steaming light will turn off.**

12 **Turn the control knob back to the off position (OFF). Wait 2 minutes, or until there is no more steam coming from the top of the appliance before removing the jar.**



13 Open the jar lid, and use the hook on the spatula to take the storage pot out .



14 There may still be some water remaining in the water tank after a reheating cycle. This is normal. Wait until the appliance cools down to room temperature, then empty the water tank of all residual water. To empty or clean the water tank, refer to the chapter “Cleaning and descaling”.

Defrosting

If you have used the special storage pots to freeze blended food, you can use the appliance to gently defrost the frozen food.

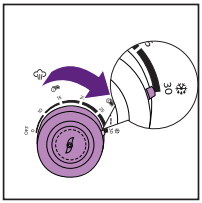
Note

- Always put previously blended food in the storage pot to defrost.
- Make sure that the sealing ring is assembled around the jar lid before defrosting, and that the flat side of the sealing ring is facing out.

1 Fill the water tank with water up to the MAX water level marking indicated on the side of the water tank or the MAX water level indication in the water tank.

2 Follow steps 2 to 8 in the chapter “Reheating”.

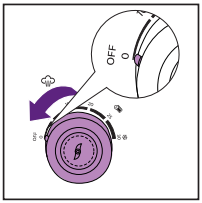
3 Turn the control knob and select 30 minutes ❄.



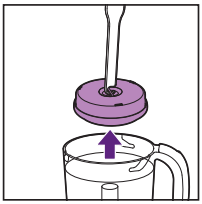
↳ The steaming light will turn white to indicate that the appliance is defrosting.

4 When the defrosting cycle is finished, the appliance will beep and the steaming light will turn off.

5 Turn the control knob back to the off position (**OFF**). Wait 2 minutes, or until there is no more steam coming from the top of the appliance before removing the jar.



6 Open the lid and use the hook on the spatula to take the storage pot out.



7 There may still be some water remaining in the water tank after a defrosting cycle. This is normal. Wait until the appliance cools down to room temperature, then empty the water tank of all residual water. To empty or clean the water tank, refer to chapter “Cleaning and descaling”.

Note

- Only defrost the same batch of food once.
- After defrosting, we recommend running another reheating cycle to thoroughly heat up the food.

Ingredients and steaming time

Type of food	Ingredient	Approximate steaming time (min.)*	Water level in the water tank (ml)
Fruit	Apple	15	160
	Orange/mandarin	15	160
	Peach	10	160
	Pear	15	160
	Pineapple	20	200
	Plum	10	160
	Strawberry	15	160
Vegetables	Asparagus	15	160
	Broccoli	15	160
	Carrot	20	200
	Cauliflower	15	160
	Celery	15	160
	Eggplant	15	160
	Fennel	15	160
	French beans	20	200
	Leek	15	160
	Onion	15	160
	Peas	15	160
	Bell pepper	15	160
	Potato	20	200
	Pumpkin	15	160
	Spinach	15	160
	Swede	15	160
	Sweet corn	15	160
	Sweet potato	15	160
	Tomato	15	160
	Turnip	15	160
	Zucchini	15	160
Meat	Chicken, beef, lamb, pork etc.	20	200
Fish	Salmon, whiting, sole, cod, trout etc.	15	160

* Steam times may vary. The approximate timings are based on all ingredients being cut into small cubes, no larger than 1 cm, and a total weight of 250 g.

Cleaning and descaling

Cleaning

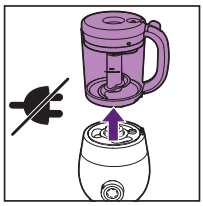
Caution

- Clean the appliance after every use.
- Never immerse the main unit in water. Never rinse the main unit under the tap.
- Never use bleach or chemical sterilizing solutions/tablets in the appliance.
- Never use scouring pads, abrasive cleaners or aggressive liquids such as gasoline, acetone or alcohol to clean the appliance.

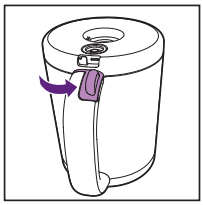
Note

- All parts, except the main unit, can also be cleaned in the dishwasher.
- Always assemble the sealing ring around the jar lid after you have removed it for cleaning, and make sure the flat side of the sealing ring is facing out.

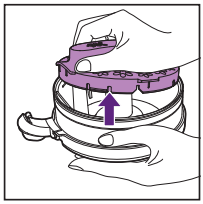
1 **Unplug the appliance and remove the jar from the main unit.**



2 **Push the lid tab counterclockwise to release the jar lid from the jar.**

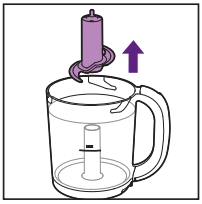


3 **Grab the protrusion on the sieve and pull one side of the sieve out first, and then release the sieve from the jar lid.**

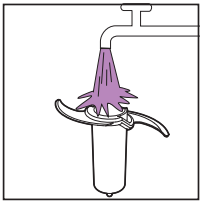


4 Dissemble the sealing ring from the jar lid for cleaning when necessary.

5 Remove the blade unit.



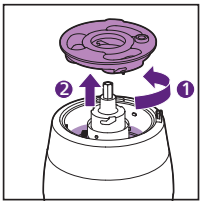
6 Thoroughly clean the blade unit under the tap immediately after use. Make sure you also rinse the inside of the blade unit tube.



! Caution

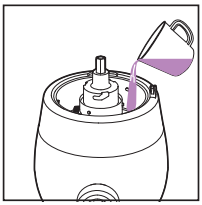
- Handle the blade unit very carefully. The cutting edges are very sharp.

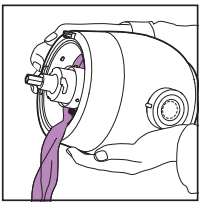
7 Turn the water tank lid counterclockwise and remove it from the water tank.



8 Wash the water tank lid under the tap.

9 Pour out any excess water in the tank. If necessary, pour fresh water into the water tank and flush it out. Repeat as necessary until the water tank is clean.





10 Clean all other parts that come into contact with food in hot water with detergent immediately after use.

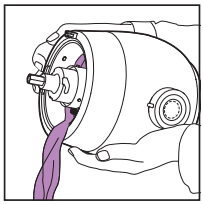
11 Dry the main unit and all parts after washing.

Descaling the water tank

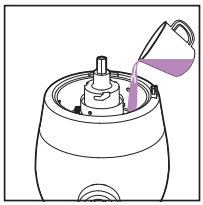
For optimum performance, we recommend descaling the appliance every 4 weeks. To reduce the build up of limescale, we recommend using soft or purified water for steaming, reheating or defrosting.

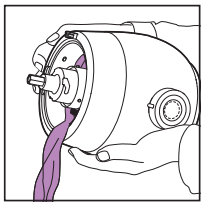
To descale the appliance, follow the descaling instructions below.

1. **Make sure the appliance is switched off.**
2. **Mix 80 ml of white vinegar (6 % acetic acid) with 80 ml of water, or you can use citric acid with warm water to descale the water tank.**
3. **Add the solution to the boiler in the water tank.**
4. **Put the water tank lid on the water tank and turn the lid clockwise to lock it securely in place.**
5. **Wait for 6 hours/overnight or until all limescale has dissolved.**
6. **Pour the used solution out of the water tank.**



7. **If the limescale buildup has not completely dissolved, repeat the descaling cycle from step 1 to 6 in this chapter.**
8. **Pour some fresh water into the water tank and flush it out. Repeat as necessary until the water tank is clean.**

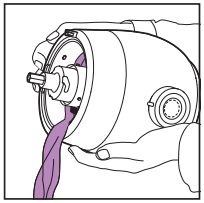




9. **Rinse the water tank lid thoroughly under the tap.**
10. **Fill the water tank with 200 ml of water and let the appliance complete a 20-minute steaming cycle with the empty jar before you use the appliance with food again.**

Storage

1 **Empty the water tank before you store the appliance.**



2 **Make sure all parts are clean and dry before you store the appliance (refer to the chapter "Cleaning and descaling").**

3 **Store the appliance with the blade unit in the jar to prevent damage.**

4 **Always make sure that the lids for both the water tank and the jar are correctly locked in place for storage.**

Recycling

This symbol means that electrical products shall not be disposed of with normal household waste.

Follow your country's rules for the separate collection of electrical products.

Support

For all product support such as frequently asked questions, please visit **www.philips.com/support**.

Note

- Power consumption (standby mode): <0.5 W (time until auto standby mode: <1 min).

Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible cause	Solution
The appliance does not work.	This appliance is equipped with a safety lock. This appliance will not work if the parts are not assembled correctly onto the main unit.	Assemble all parts correctly. Before steaming, the jar should be placed on the main unit vertically with the jar lid on the bottom; before blending, put the jar on the main unit with the lid on the top, and lock the jar by turning it clockwise.
The steaming light does not turn on.	The appliance is not connected to the power supply.	Put the plug in the outlet.
	The jar is not placed on the main unit correctly.	Place the jar on the main unit correctly with the jar lid on the bottom.
	You have started a second steaming cycle immediately after the previous one has finished.	Switch off the appliance and allow it to cool down for 10 minutes before you start a second steaming cycle.
	The control knob has not been turned to the off position (OFF) after the previous steaming cycle was finished.	Turn the control knob to the off position (OFF) first, and then turn it again to choose the operating time.
The water tank gives off an unpleasant smell during the first few times of use.	You have not pre-washed the water tank before use.	Refer to the chapter “Cleaning and descaling” to clean the water tank, and then finish a steaming cycle with an empty jar.
The appliance does not generate steam.	You have not put water in the water tank.	Switch off and unplug the appliance, and then add water to the water tank.
	There is too much limescale buildup in the water tank.	Descale the water tank. Refer to the section “Descaling” in the chapter “Cleaning and descaling”.

Problem	Possible cause	Solution
Steam is leaking from the water tank.	The water tank lid is not closed correctly.	Close the water tank lid correctly. Make sure the ▲ icon on the water tank lid is lined up with the 🔒 icon on the water tank.
	The jar is not assembled correctly on the main unit.	Place the jar correctly on the main unit.
	The steam outlet on the water tank lid is blocked by contamination or limescale buildup.	Clean the steam outlet on the water tank lid.
	The steam inlet on the jar lid is blocked by contamination.	Clean the steam inlet on the jar lid.
The ingredients are not completely heated through.	The pieces in the jar are too big.	Cut the food into smaller pieces (cubes no bigger than 1 cm).
	There is too much food in the jar.	Decrease the amount of food in the jar.
	There is too much or too little water in the water tank.	Add the correct amount of water according to the steaming time. Check the recipe booklet and/or the table in the chapter "Ingredients and steaming time" to make sure that you add the correct amount of water according to the steaming time for the ingredients you want to steam or the recipe you want to prepare.
	The steaming time is too short.	Select a longer steaming time (30 minutes tops).
	The jar is not placed on the main unit correctly.	Place the jar on the main unit correctly with the jar lid on the bottom.
	There is too much limescale buildup in the water tank.	Descale the water tank. Refer to the section "Descaling" in the chapter "Cleaning and descaling".
The jar lid leaks.	There is too much food in the jar.	Switch off the appliance and process a smaller quantity.
	The jar lid is not locked onto the jar correctly.	Place the jar lid on the jar and turn it clockwise to close it securely.

Problem	Possible cause	Solution
	The sealing ring around the jar lid is not assembled correctly or is not assembled.	Make sure the sealing ring is correctly assembled around the jar lid with the flat side facing out.
The blending function does not work.	There is too much food in the jar.	Switch off the appliance and process a smaller quantity. Raw food put in the jar should not exceed top of the blade unit.
	The jar is not placed on the main unit correctly.	Place the jar on the main unit with the lid on the top, align the icon on the jar with the icon on the main unit, and turn the jar clockwise to securely lock it in place on the main unit.
	The jar lid is not locked onto the jar correctly.	Place the jar lid on the jar and turn it clockwise to close it securely.
	You are using the appliance to blend sticky food such as cheese.	Check the recipe booklet and use appropriate ingredients to blend.
	You have been using the blending function continuously for more than 30 seconds.	Stop blending and let the appliance cool down for a few seconds and then start blending again.
The appliance makes a lot of noise, produces an unpleasant smell, is hot to touch, emits smoke, etc.	There is too much food in the jar.	Switch off the appliance and process a smaller quantity.
	You have been using the blending function for too long.	Do not let the appliance blend continuously for more than 30 seconds at a time.
The appliance produces a lot of noise and vibration during blending.	The sieve is not attached to the jar lid.	Make sure that the sieve is attached to the jar lid.
Temperature of the defrosted food is still low.	There is too much food in the storage pot.	Make sure that the amount of food in the storage pot does not exceed the maximum scale marked on the side of the pot.

Problem	Possible cause	Solution
	Food in the storage pot is too viscous.	Let the appliance cool down for 10 minutes and defrost again.
The storage pot leaks during reheating/ defrosting.	The storage pot lid is not closed correctly.	Before putting the storage pot in the jar to reheat/defrost, make sure that the lid is closed correctly.
Water in the water tank has an unusual color when you pour it out of the water tank or when it enters the jar during steaming, or the water in the water tank has an unpleasant smell.	Food particles have entered the water tank during use.	Clean the water tank according to the instructions in the chapter “Cleaning and descaling”. Use the appliance strictly according to the instructions. Make sure you do not overfill the water tank with water (max. 250 ml) and that you do not overfill the jar with food (do not fill the jar past the top edge of the plastic part of blade unit). Do not steam the same ingredients for more than 30 minutes or add liquid to the jar to steam. After you have put liquids in the jar, never put the jar in the steaming position with the jar lid on the bottom.
There are white spots on the water tank, water tank lid, jar, jar lid and sieve.	There is limescale buildup on these parts.	This is normal. Remove the limescale periodically. Clean the water tank lid, jar, jar lid and sieve with a moist cloth. Descale the water tank. Refer to the section “Descaling” in the chapter “Cleaning and descaling”.
The surfaces that come into contact with food are discolored.	Food colorings may discolor the parts that come into contact with food.	This is normal. All parts are still safe to use and will do no harm to the cooked food.
The appliance sounds 5 times and the steaming light flashes during steaming, reheating or defrosting.	The jar is out of position or removed from the main unit during processing.	Turn the control knob to the off position (OFF), check the water amount in the water tank, place the jar on the main unit correctly, and reselect the processing time to start again.
	Water in the water tank is not enough for the selected processing time.	Turn the control knob to the off position (OFF), and add enough water for the selected processing time.
	There is too much limescale buildup in the water tank.	Descale the water tank. Refer to the section “Descaling” in the chapter “Cleaning and descaling”.

Problem	Possible cause	Solution
There are food residues in the inner layer at the bottom of the jar.	Small food residue particles get into the inner layer at the bottom of the jar during cleaning.	Remove the jar from the main unit. Remove the jar lid and blade unit from the jar. Flip the jar, align the small hole on the bottom to a tap and flush water into the small hole. Use warm water to achieve a better cleaning result. Hold the jar handle and shake the jar for about 15 seconds to mix the water with the accumulated residues. Pour out the water from the small hole. Repeat above steps for several times until the residues are cleaned.

Technical specifications

- Voltage/wattage: See type plate on the bottom of the appliance
- Maximum water capacity of the water tank: 250 ml
- Maximum capacity of the jar: 1050 ml
- Operating temperature: 10 °C to 40 °C
- Protection: Temperature-controlled heating system

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2026-05-11