

**PHILIPS**

***NORELCO***

Headgroom  
Pro



**QC5550**

Rechargeable  
Cordless/Cord

Register your product and get support at  
[www.philips.com/norelco](http://www.philips.com/norelco)

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic safety precautions should always be followed, including the following:

**Read all instructions before using this appliance.**

## DANGER

**To reduce the risk of electric shock:**

1. Do not reach for a clipper that has fallen into water. Unplug immediately.
2. Use clipper only in dry condition. Do not use while bathing or in a shower.
3. Do not submerge clipper in water.
4. Do not place or store clipper where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid.
5. Always unplug this clipper from the electrical outlet immediately after using, except when clipper is (re)charging.
6. Unplug and remove power supply cord from clipper before cleaning.
7. The batteries used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 100°C (212°F) or incinerate.

## WARNING

**To reduce the risk of burns, fire, electric shock or injury to persons:**

1. Close supervision is necessary when this appliance is used by, on, or near children or invalids.
2. Use this clipper for its intended household use as described in this manual. Do not use attachments not recommended by Philips Electronics North America Corporation.
3. Never operate this clipper if it has a damaged cord or plug, if it is not working properly, if it has been dropped, damaged, or dropped into water. For assistance call 1-800-243-3050.
4. Clipper can be rinsed under running tap water. Do not operate clipper until fully dried.
5. Keep the clipper, cord and any attachments away from heated surfaces.
6. Never drop or insert any object into any opening.
7. Do not operate, charge or plug in clipper outdoors or where aerosol (spray) products are being used or where oxygen is being administered.
8. Always check cutters, cutting unit, foil and combs before using the clipper. Do not use the clipper if cutters, cutting unit, foil or combs are damaged, as injury may occur.
9. Always attach plug to clipper first, then to outlet. To disconnect, turn on/off switch to "OFF" position, then remove plug from outlet.
10. To prevent possible damage to the cord, do not wrap cord around the clipper.
11. Never put clipper in direct sunlight or store at a temperature above 140°F.
12. This clipper is for use on human hair only. Do not use this clipper for any other purpose.
13. Always store your clipper, attachments and power plug in a moisture-free area. Make sure the cord is disconnected from the clipper.
14. Only use the power plug supplied with the appliance.

## SAVE THESE INSTRUCTIONS

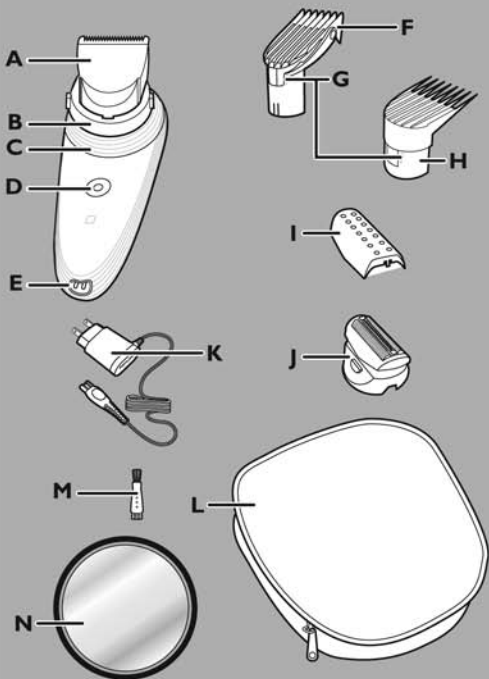
**IMPORTANT:** The power plug contains a transformer. Do not cut off the power plug to replace it with another plug as this will cause a hazardous condition.

### Registration

Congratulations on your purchase and welcome to Philips Norelco!

To fully benefit from the support that Philips Norelco offers, register your product at [www.philips.com/norelco](http://www.philips.com/norelco)

## Features



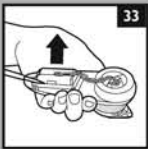
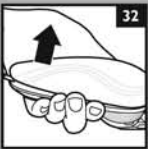
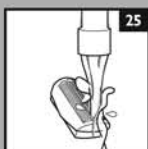
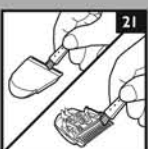
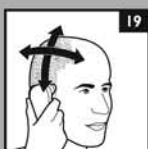
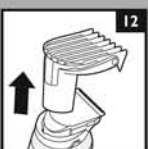
- A Cutting Element
- B Swivel Head
- C Hair Length Setting Adjustment Ring
- D ON/OFF Button
- E Socket for Appliance Plug with Charging Light
- F Precision Comb
- G Hair Length Setting Indicator
- H Regular Comb
- I Protection Cap
- J Shaving Head
- K Adapter
- L Storage Pouch
- M Cleaning Brush
- N Mirror

Full Two-Year Warranty

45-Day Money-Back Guarantee



This symbol indicates that the Clipper can be rinsed under running tap water.



## Put It To The Test

Like many new products, your Philips Norelco Hair Clipper may take a little getting used to. If you are using an electric Clipper for the first time, or if you've been using a different brand, take the time to acquaint yourself with your new Hair Clipper.

Your Hair Clipper features a 180° pivoting head to comfortably clip even hard-to-reach areas of your head.

Throw your scissors away and put your new Hair Clipper to the test. We guarantee precise, professional results or Philips Norelco will refund you the full purchase price as long as the request is received within 45 days of purchase.

## To Charge/Recharge

- ▶ Fully charge Clipper before using for the first time or after non-use for a long period of time.
- ▶ Charging, recharging, or using Clipper at temperatures below 40°F or higher than 95°F adversely affects lifespan of the battery.
- ▶ If the appliance is subjected to a major change in temperature, pressure or humidity, let the clipper acclimatize for 30 minutes before using.
- ▶ Do not charge/recharge or use Clipper corded until fully dried.

- 1** Be certain Clipper is OFF.
- 2** Insert the appliance plug directly into the Clipper and plug the adapter into any 120VAC outlet (fig 1). Use only the cord provided.
- 3** The Charging Light on the appliance will blink white to indicate the Clipper is charging (fig. 2).
- ▶ It will take approximately 1 hour to fully charge the Clipper for a cordless clipping time of up to 60 minutes.
- 4** After the Clipper is fully charged, the charging light will light up continuously.  
NOTE: After 30 minutes the charging light goes out.
- 5** Disconnect the cord and unplug from electrical outlet.

## Corded Hair Clipping

- ▶ Only use the Clipper corded when the battery is empty.
  - ▶ Clipper does not recharge during corded clipping.
- 1** Connect cord provided to Clipper (fig. 1) and plug Clipper into electrical outlet.
  - 2** If battery is completely empty, wait a few minutes before turning Clipper ON.
  - 3** Press ON/OFF button ON to begin clipping.
  - 4** Turn Clipper OFF and unplug.

## Cordless Hair Clipping

- 1** Charge according to directions. Unplug Clipper from outlet and remove cord.
- 2** Press ON/OFF button ON to begin clipping.
- 3** If the charge runs low while clipping, the Charging Light will blink orange.
- 4** If the charge runs out while clipping, simply connect cord provided to Clipper and outlet to continue clipping.

## Hair Clipping

- ▶ Use this Clipper for its intended household use as described in this manual.
- ▶ If you are clipping someone else's hair, make sure that the head of the person is at the same level as your chest so that all parts of his/her head are clearly visible and within easy reach.
- ▶ Only use the appliance on clean, dry hair.
- ▶ Do not use on freshly washed hair.
- ▶ Before you begin, comb the hair in the direction of growth (fig. 3).
- ▶ To achieve optimal clipping results, always move the appliance slowly through the hair against the direction of hair growth.

### Clipping with comb attachment

- 1** Be certain the Clipper is in the OFF position.
- 2** Select the comb attachment depending on the desired hair length. The table shows the remaining hair length after clipping at the different settings of the precision or regular comb.

The remaining hair length is also indicated on each comb (fig. 4):

- Precision comb: 1-3mm (3/64 – 1/8 in.)
- Regular comb: 3-15mm (1/8 – 5/8 in.)

- 3** Slide the selected comb into the guiding grooves on both sides of the Clipper swivel head and push until you hear it 'click' into place (fig. 5).

Make sure the comb attachment locks properly into position.

- 4** Turn the Hair Length Setting Adjustment Ring to set the comb to the desired setting (fig. 6). See Table 1 for settings.

Do not turn the length setting adjustment ring beyond the highest hair length setting.

- 5** The arrowhead on the Clipper indicates which setting has been selected.

When you are clipping for the first time, start at the maximum clipping length setting (#5) of the regular comb to familiarize yourself with the appliance and prevent accidentally trimming hairs too short. As you become familiar with the settings, adjust the Hair Length Selector to desired trimming length.

**Table 1 Precision and Small Combs**

| Precision Comb |                       | Regular Comb   |                       |
|----------------|-----------------------|----------------|-----------------------|
| Barber Setting | Remaining Hair Length | Barber Setting | Remaining Hair Length |
| •              | 3/64 in./1mm          | #1             | 1/8 in./3mm           |
| #1/2           | 1/16 in./1.5mm        | •              | 3/16 in./5mm          |
| •              | 5/64 in./2mm          | #2             | 9/32 in./7mm          |
| •              | 3/32 in./2.5mm        | #3             | 3/8 in./9mm           |
| #1             | 1/8 in./3mm           | •              | 7/16 in./11mm         |
|                |                       | #4             | 1/2 in./13mm          |
|                |                       | #5             | 5/8 in./15mm          |

*TIP: Use different settings to create a natural and smooth transition between various hair lengths from your neckline to the top of your head (fig. 7).*

## Using the swivel head

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- ▶ At the starting clipping position of  $0^{\circ}$  (pointing forward), turn the swivel head  $45^{\circ}$  or  $90^{\circ}$  to the left or right to adjust the position of the cutting element to the part of your head you are clipping (fig. 8).

- 1** Turn the swivel head left or right to the desired clipping position. At each position you will hear a 'click' (fig. 9).

Always adjust the position of the cutting element by turning the swivel head. Do not turn the cutting element or the comb attachment.

- 2** The swivel head allows you to hold and use the Clipper like a styling comb (fig. 10).

Do not turn the swivel head more than  $90^{\circ}$  to the left or right.

- 3** Press the ON/OFF button to turn on the appliance.

- 4** Make sure that the flat part of the comb is always in full contact with the scalp to obtain an even result.

- 5** Since all hairs do not grow in the same direction, move the Clipper slowly over the crown from different directions (i.e. upwards, downwards and across) to achieve an even result (fig. 11).

- 6** Always move the Clipper slowly against the direction of hair growth.

- 7** Make overlapping passes over the head to ensure that all hair that should be cut has been cut.

- 8** As you clip different areas of your head, adjust the position of the swivel head so that the swivel head position is most comfortable for you.

- 9** For best results with curly, sparse or long hair, use a styling comb to guide the hair towards the Clipper.

- 10** Turn the Clipper off regularly during clipping and remove the hair comb to blow and/or shake out hair that has accumulated.

When you remove the comb, the selected setting does not change.

*TIP: Write down the settings you have used to create a certain hairstyle as a reminder for future clipping sessions.*

## Using the swivel head

---

- ▶ At the starting clipping position of  $0^{\circ}$  (pointing forward), turn the swivel head  $45^{\circ}$  or  $90^{\circ}$  to the left or right to adjust the position of the cutting element to the part of your head you are clipping (fig. 8).

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Always adjust the position of the cutting element by turning the swivel head. Do not turn the cutting element or the comb attachment.

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- 3** Press the ON/OFF button to turn on the appliance.

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- 8** As you clip different areas of your head, adjust the position of the swivel head so that the swivel head position is most comfortable for you.

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- 10** Turn the Clipper off regularly during clipping and remove the hair comb to blow and/or shake out hair that has accumulated.

When you remove the comb, the selected setting does not change.

*TIP: Write down the settings you have used to create a certain hairstyle as a reminder for future clipping sessions.*



## Contouring without a comb attachment

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- ▶ Use the Clipper without a comb attachment to clip very close to the skin (3/64 in/1mm).
- ▶ Be careful when you are clipping without a comb as when the Clipper is turned on it will remove every hair it touches.

**1** Remove the comb by pulling it off the swivel head (fig. 12).

Never pull at the flexible top of the comb. Always pull at the bottom part.

**2** To contour the hairline around the ears, comb the hair ends over the ears.

**3** Press the ON/OFF Button to turn on the appliance.

**4** Tilt the Clipper in such a way that only one edge of the cutting element touches the hair ends. Only cut the hair ends. The hairline should be close to the ear (fig. 13).

**5** To contour the neckline and the sideburns, turn the Clipper and make downward strokes (fig. 14).

NOTE: Move the Clipper slowly and smoothly. Simply follow the natural hairline.

**6** Adjust the position of the swivel head to make contouring easier.

## Shaving

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*TIP: Shaving is easier when the hairs are shorter than 1mm. If the hairs are longer than 1mm, use the cutting element without the comb to pre-cut hairs to the shortest setting.*

**1** Turn off Clipper.

**2** Pull the comb off the swivel head (fig. 12).

**3** Press the release buttons (1) and remove the cutting unit from the handle (2) (fig. 15).

**4** Attach the shaving head by pressing it onto the appliance. You will hear a 'click' (fig. 16). Make sure that the shaving head locks into position properly.

**5** Remove the protection cap from the shaving head (fig. 17).

If the shaving head foil shows signs of wear or damage, do not use as injury may occur. Do not use the shaving head until foil has been replaced.

**6** Adjust the position of the swivel head to make shaving easier. You can do this before and/or during use (fig. 18).

**7** Place the shaving head on your scalp and start shaving (fig. 19).

NOTE: Make sure that the shaving foil is always in full contact with your scalp.

*TIP: To see the results clearly, look into the mirror supplied, with your back turned towards a second mirror.*

## **Cleaning**

- ▶ Clean the Clipper after each use.
- ▶ Always switch Clipper OFF, unplug and remove power supply cord from Clipper before cleaning.
- ▶ Do not use compressed air, abrasive cleaning agents, scourers or aggressive liquids such as gasoline, acetone or ethereal oils to clean the Clipper and attachments.
- ▶ Never clean, replace or remove Clipper attachments with motor ON.
- ▶ Do not apply pressure to shaving head. Do not touch foil with hard objects as this may dent or damage foil or cutters. If damage occurs, replace damaged parts.
- ▶ Do not use Clipper if foil, cutter or cutting element are damaged or broken as injury may occur.
- ▶ Use a soft, dry cloth to clean Clipper handle.

### **During Use:**

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- ▶ If cut hairs have accumulated in the comb area, remove hairs by shaking, blowing or using cleaning brush provided.

### **Cleaning the Cutting Element and Comb After Each Use:**

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- 1** Make sure the Clipper is switched OFF and disconnected from the electrical outlet.
- 2** Remove any comb attachment (fig. 12).
- 3** Blow and/or shake out any hair that may have accumulated in the comb.
- 4** Rinse the comb under the tap or clean it with the cleaning brush supplied.
- 5** Apply pressure to the center of the cutting element with your thumb (1) until it releases from the swivel head (2) (fig. 20).  
Be careful that the cutting element does not fall to the floor.
- 6** Clean the cutting element under the tap or with the brush supplied (fig. 21).
- 7** Clean the inside of the swivel head under the tap or with the brush supplied (fig. 22).
- 8** Clean the handle and the adapter with the cleaning brush supplied or with a dry cloth.
- 9** Insert the lug of the cutting element into the slot on the swivel head and push until the cutting element 'clicks' into place (fig. 23).

### **Cleaning the Shaving Head**

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- 1** Turn off the Clipper and disconnect from the electrical outlet.
- 2** Press the release buttons on the shaving head and remove the shaving foil from the shaving head (fig. 24).
- 3** Rinse the shaving head and shaving foil under the tap (fig. 25).  
NOTE: To clean the shaving head with the cleaning brush, brush the inside and outside of the shaving head and the outside of the shaving foil. To remove cut hairs from the inside of the shaving foil, tap the bottom of the shaving foil gently on a flat surface.
- 4** Press the shaving foil back into the shaving head (fig. 26).

## Replacing the Shaving Foil Head

- ▶ If the shaving foil and cutters are worn or damaged, do not continue using the Clipper. Replace the shaving foil and cutters immediately.
  - ▶ It is recommended that you replace your shaving foil and cutters once a year.
  - ▶ A worn or damaged shaving foil or cutters should only be replaced with an original Philips Norelco shaving foil, model QC5500, which is available on the Philips Norelco website, [www.philips.com/support](http://www.philips.com/support) or call 1-800-243-3050 for assistance.
  - ▶ The foil is a precision part. Handle with care.
- 1** Turn off the Clipper and disconnect it from the electrical outlet.
  - 2** Press the release buttons on the shaving head and remove the shaving foil from the shaving head (fig. 24).
  - 3** Remove the retaining frame from the old shaving foil (fig. 27).
  - 4** Place the retaining frame on the new shaving foil (fig. 28).
  - 5** Remove the old shaving cutters (fig. 29).
  - 6** Place the new cutters on the shaving head. You will hear a 'click' (fig. 30).
  - 7** Press the shaving foil back into the shaving head (fig. 26).

This Clipper has no other user-serviceable parts.  
For assistance call 1-800-243-3050.

## Assistance

For assistance, visit our website:

**[www.philips.com/support](http://www.philips.com/support) or  
call toll free: 1-800-243-3050**

Information is available 24 hours a day, 7 days a week.

## Storage

- ▶ Be sure Clipper is turned OFF. Remove cord from outlet and Clipper before storing in a safe, dry location where it will not be crushed, banged, or subject to damage.
- ▶ Do not wrap cord around Clipper when storing.
- ▶ Store cord in a safe location where it will not be cut or damaged.
- ▶ Do not place or store Clipper where it can fall or be pulled into a tub or sink, water or other liquid while plugged in.

## Battery Removal

- ▶ This Philips Norelco Clipper contains a rechargeable Lithium-Ion battery which must be disposed of properly (fig. 31).
  - ▶ Battery may only be removed when Clipper is to be discarded.
  - ▶ For assistance, visit our website, [www.philips.com/support](http://www.philips.com/support) or call toll free: 1-800-243-3050
- 1** Unplug electrical cord from outlet and Clipper before dismantling Clipper.
  - 2** Allow Clipper to run until the battery is empty/depleted.
  - 3** Turn Clipper OFF.
  - 4** Remove any comb attachment.
  - 5** Remove the upper housing part of the Clipper (fig. 32).
  - 6** Use a screwdriver to open the inner body of the Clipper.
  - 7** Use a screwdriver to remove the battery from the Clipper (fig. 33).
  - 8** Cut the wires with household scissors.
  - 9** Do not attempt to replace battery. Insulate battery ends by covering with tape and/or place battery in a small plastic bag.
  - 10** Discard your Clipper. Do not attempt to plug electrical cord into the outlet or recharge the Clipper after the battery has been removed.
  - 11** Contact your local town or city officials for battery disposal information or call 1-800-8-BATTERY or [www.rbrc.com](http://www.rbrc.com) for battery drop-off locations.

## Full Two-Year Warranty

Philips Electronics North America Corporation warrants each new Philips Norelco product, Model QC5550 (except foil and cutters) against defects in materials or workmanship for a period of two years from the date of purchase, and agrees to repair or replace any defective product without charge.

**IMPORTANT:** This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or loss of parts or subjecting the product to any but the specific voltage.\* Use of unauthorized replacement parts will void this warranty.

**PHILIPS ELECTRONICS NORTH AMERICA CORPORATION WILL NOT PAY FOR WARRANTY SERVICE PERFORMED BY A NON-AUTHORIZED REPAIR SERVICE AND WILL NOT REIMBURSE THE CONSUMER FOR DAMAGE RESULTING FROM WARRANTY SERVICE PERFORMED BY A NON-AUTHORIZED REPAIR SERVICE.**

**NO RESPONSIBILITY IS ASSUMED FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

In order to obtain warranty service, simply go to [www.philips.com/norelco](http://www.philips.com/norelco) or call 1-800-243-3050 for assistance. It is suggested that for your protection you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty. **NOTE:** No other warranty, written or oral, is authorized by Philips Electronics North America Corporation. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion and limitations may not apply to you.

\*Read enclosed instructions carefully.

Manufactured for:

Philips Consumer Lifestyle

A Division of Philips Electronics North America Corporation

P.O. Box 10313, Stamford, CT 06904



This symbol on the product's nameplate means it is listed by Underwriters' Laboratories, Inc.

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# PHILIPS

# NORELCO

## 45-DAY MONEY-BACK GUARANTEE

If you are not fully satisfied with your Philips Norelco Hair Clipper, send the product back along with dated sales receipt and we'll refund you the full purchase price.

***The Clipper must be shipped prepaid by insured mail, insurance prepaid, and have the original sales receipt, indicating purchase price and the date of purchase, enclosed. We cannot be responsible for lost mail. The Clipper must be postmarked no later than 45 days after the date of purchase. Philips Norelco reserves the right to verify the purchase price of the Clipper and limit refunds not to exceed suggested retail price.***

To obtain Money-Back Guarantee Return Authorization Form, call 1-800-243-3050 for assistance. Please allow 4-6 weeks for delivery of check.