

ENGLISH

Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

General description (Fig. 1)

- 1 Protection cap
- 2 Shaving heads
- 3 Shaving unit
- 4 Hair chamber
- 5 Charging light (HQ916: with battery-low indication)
- 6 On/off button
- 7 Socket for small plug
- 8 Wheel of retaining frame
- 9 Retaining frame
- 10 Cutter
- 11 Guard
- 12 Release button
- 13 Cleaning brush
- 14 Adapter
- 15 Small plug
- 16 Philips Cleaning Spray (HQ110) (Optional)

Important

Read this user manual carefully before you use the appliance and save it for future reference.

Danger

- Warning: Keep the adapter dry.
- This symbol means: Forbidden to rinse the adapter under a running tap (Fig. 2).
- Warning**
 - The adapter contains a transformer: Do not cut off the adapter to replace it with another plug, as this causes a hazardous situation.
 - This washable shaver is not suitable for shaving in the shower (Fig. 3).
 - Warning: Do not use this appliance close to a bathtub, shower or other containers filled with water.
 - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 - Children should be supervised to ensure that they do not play with the appliance.

Caution

- Do not use the shaver or the adapter if it is damaged.
- Only use the adapter supplied.
- If the adapter is damaged, always have it replaced with one of the original type in order to avoid a hazard.
- Charge, use and store the shaver at a temperature between 5°C and 35°C.
- Warning: Remove the detachable cord from the handheld part before cleaning this part in water.
- Be careful with hot water: Always check if the water is not too hot, to avoid burning your hands.
- Do not immerse the shaver in water or another liquid.
- Do not use the shaver in combination with pre-shave lotions, creams, foams, gels or other cosmetic products.

General

- This shaver can be safely cleaned under the tap.
- This symbol means: Suitable to be cleaned under a running tap (Fig. 4).
- The adapter transforms 100-240 volts to a safe low voltage of less than 24 volts.

Compliance with standards

- This Philips appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.
- This shaver complies with the applicable IEC safety standards.

Charging

Make sure the shaver is switched off when you start to charge it.

When you charge the shaver for the first time or after a long period of non-use, let it charge continuously for 16 hours. Charging normally takes approx. 8 hours.

For optimal performance, only charge the shaver when the battery is low.

Do not leave the appliance connected to the mains for more than 24 hours.

Charge indications

Charging

- When the shaver is charging, the charging light lights up green continuously (Fig. 5).

Battery low

- HQ916: the charging light lights up orange continuously.

- HQ988/HQ915/HQ912: the motor stops or starts running slower.

Charging the appliance

Charge the appliance when the charging light lights up orange (HQ916) or when the motor stops or starts running slower (HQ988/HQ915/HQ912).

1 Put the small plug in the shaver (Fig. 6).

- 2 Put the adapter in the wall socket. The charging light goes on to indicate that the appliance is charging (Fig. 5).

Note: Charge the shaver for at least 8 hours but not more than 24 hours.

- 3 Remove the adapter from the wall socket and pull the small plug out of the shaver when the battery is fully charged (Fig. 7).

Note: The shaver does not run from the mains. When the battery is empty, you have to recharge the battery before you can use the shaver again.

Cordless shaving time

When the shaver is fully charged, it has a shaving time of approximately 30 minutes.

Using the appliance

Note: The shaver cannot be used directly from the mains.

- 1 Remove the protection cap.
- 2 Press the on/off button to switch on the shaver (Fig. 8).

- 3 Move the shaving heads over your skin. Make both straight and circular movements (Fig. 9).

Note: Shave on a dry face only. Do not use the shaver in combination with gel, foam or water.

Note: Your skin may need 2 or 3 weeks to get accustomed to the Philips shaving system.

- 4 Press the on/off button to switch off the shaver.

- 5 Clean the shaver after every shave (see chapter 'Cleaning and maintenance').

- 6 Put the protection cap on the shaver to prevent damage and to avoid dirt accumulation in the shaving heads (Fig. 10).

Note: Make sure that the lug of the protection cap covers the release button.

Cleaning and maintenance

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.

Clean the shaver after every shave to guarantee better shaving performance. For the best cleaning result, we advise you to use Philips Cleaning Spray (HQ110). Ask your Philips dealer for information.

Note: Philips Shaving Head Cleaning Spray (HQ110) may not be available in all countries. Contact the Consumer Care Centre in your country about the availability of this accessory.

After every shave: shaving unit and hair chamber

Warning: Remove the detachable cord from the handheld part before cleaning this part in water.

Be careful with hot water: Always check if the water is not too hot, to avoid burning your hands.

- 1 Switch off the shaver, remove the adapter from the wall socket and pull the small plug out of the shaver.

- 2 Rinse the outside of the shaving unit under a hot tap for some time (Fig. 11).

- 3 Press the release button (1) and pull the shaving unit in a straight upward movement off the shaver (2). (Fig. 12)

Guarantee and service

If you need service or information or if you have a problem, please visit the Philips website at www.philips.com or contact the Philips Consumer Care Centre in your country. You find its phone number in the worldwide guarantee leaflet. If there is no Consumer Care Centre in your country, go to your local Philips dealer.

Every two months: shaving heads

Note: Do not use cleaning agents or alcohol to clean the shaving heads. Only use Philips Cleaning Spray (HQ110).

- 1 Switch off the shaver, remove the adapter from the wall socket and pull the small plug out of the shaver.

- 2 Press the release button (1) and pull the shaving unit in a straight upward movement off the shaver (2). (Fig. 12).

- 3 Turn the orange wheel anticlockwise (1) and remove the retaining frame (2). (Fig. 16).

- 4 Remove and clean one shaving head at a time. Each shaving head consists of a cutter and a guard (Fig. 17).

Note: Do not clean more than one cutter and guard at a time, since they are all matching sets. If you accidentally mix up the cutters and guards, it may take several weeks before optimal shaving performance is restored.

- 5 Remove the guard from the cutter (Fig. 18).

- 6 Clean the cutter with the short-bristled side of the cleaning brush. Brush carefully in the direction of the arrows (Fig. 19).

- 7 Clean the guard with the long-bristled side of the cleaning brush (Fig. 20).

- 8 Put the cutter back into the guard after cleaning (Fig. 21).

- 9 Put the shaving heads back into the shaving unit (Fig. 22).

- 10 Put the retaining frame back into the shaving unit (1) and turn the orange wheel clockwise (2) (Fig. 23).

- 11 Put the shaving unit back onto the shaver (Fig. 15).

Storage

Store the appliance in a dry place. Store the appliance at a temperature between 5°C and 35°C.

Switch off the shaver

- 1 Put the protection cap on the shaver after use to prevent damage and to avoid dirt accumulation in the shaving heads (Fig. 10).

Note: Make sure that the lug of the protection cap covers the release button.

Replacement

Replace the shaving heads every two years for optimal shaving results.

Replace damaged or worn shaving heads with Philips HQ56 shaving heads only. For instructions on how to remove the shaving heads, see chapter 'Cleaning and maintenance', section 'Every two months: shaving heads'.

Accessories

To retain the top performance of your shaver, make sure you clean it regularly and replace its shaving heads at the recommended time.

Shaving heads

We advise you to replace your shaving heads every two years. Always replace them with Philips HQ56 shaving heads only (Fig. 24).

Cleaning

Use Philips Cleaning Spray (HQ110) to clean the shaving heads thoroughly.

Environment

Do not throw away the appliance with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment (Fig. 25).

The built-in rechargeable battery contains substances that may pollute the environment. Remove the battery before you discard and hand in the appliance at an official collection point. Dispose of the battery at an official collection point for batteries. If you have trouble removing the battery, you can also take the appliance to a Philips service centre. The staff of this centre will remove the battery for you and will dispose of it in an environmentally safe way (Fig. 26).

Note: Philips Shaving Head Cleaning Spray (HQ110) may not be available in all countries. Contact the Consumer Care Centre in your country about the availability of this accessory.

Cleaning and maintenance

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.

Clean the shaver after every shave to guarantee better shaving performance. For the best cleaning result, we advise you to use Philips Cleaning Spray (HQ110). Ask your Philips dealer for information.

Note: Philips Shaving Head Cleaning Spray (HQ110) may not be available in all countries. Contact the Consumer Care Centre in your country about the availability of this accessory.

After every shave: shaving unit and hair chamber

Warning: Remove the detachable cord from the handheld part before cleaning this part in water.

Be careful with hot water: Always check if the water is not too hot, to avoid burning your hands.

- 1 Remove the adapter from the wall socket and pull the small plug out of the shaver.

- 2 Let the shaver run until it stops and undo the screw at the bottom of the shaver (Fig. 27).

- 3 Remove the battery compartment (1) and remove the battery (2) (Fig. 28).

Do not connect the shaver to the mains again after you have removed the battery.

Guarantee and service

If you need service or information or if you have a problem, please visit the Philips website at www.philips.com or contact the Philips Consumer Care Centre in your country. You find its phone number in the worldwide guarantee leaflet. If there is no Consumer Care Centre in your country, go to your local Philips dealer.

Every two months: shaving heads

Note: Do not use cleaning agents or alcohol to clean the shaving heads. Only use Philips Cleaning Spray (HQ110).

- 1 Switch off the shaver, remove the adapter from the wall socket and pull the small plug out of the shaver.

- 2 Press the release button (1) and pull the shaving unit in a straight upward movement off the shaver (2). (Fig. 12).

- 3 Turn the orange wheel anticlockwise (1) and remove the retaining frame (2). (Fig. 16).

- 4 Remove and clean one shaving head at a time. Each shaving head consists of a cutter and a guard (Fig. 17).

Note: Do not clean more than one cutter and guard at a time, since they are all matching sets. If you accidentally mix up the cutters and guards, it may take several weeks before optimal shaving performance is restored.

- 5 Remove the guard from the cutter (Fig. 18).

- 6 Clean the cutter with the short-bristled side of the cleaning brush. Brush carefully in the direction of the arrows (Fig. 19).

- 7 Clean the guard with the long-bristled side of the cleaning brush (Fig. 20).

- 8 Put the cutter back into the guard after cleaning (Fig. 21).

- 9 Put the shaving heads back into the shaving unit (Fig. 22).

Problem

Possible cause

Solution

- The shaver does not work when I press the on/off button.

The rechargeable battery is empty.

Recharge the battery. See chapter 'Charging'.

일반

- 이 면도기는 안전하게 물 세척이 가능합니다.

- 이 기호는 물을 세척하는 경우에만 사용되는 수돗물에서 세척 가능합니다.

- 뜨거운 물을 사용하는 경우 주의하십시오.

- 면도기는 물 또는 다른 액체에 담그지 마십시오.