A close-up photograph of a young man with dark hair and a beard, smiling broadly while talking on a black mobile phone. He is wearing a dark jacket over a light-colored hoodie and a blue shirt. The background is a blurred, industrial-looking setting with concrete and metal structures.

ALWAYS HERE TO HELP YOU

Register your product and get support at  
[www.philips.com/welcome](http://www.philips.com/welcome)

Space for  
Product image

## User manual

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YS524

**PHILIPS**



# TABLE OF CONTENT

ENGLISH 4



**INTRODUCTION**

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

For additional functionality you can buy click-fit attachments via [www.philips.com/shop](http://www.philips.com/shop)

**IMPORTANT**

Read this user manual carefully before you use the appliance and save it for future reference.

**Danger**

- Make sure the adapter does not get wet.
- The adapter contains a transformer. Do not cut off the adapter to replace it with another plug, as this causes a hazardous situation.

**Warning**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Keep the appliance, the attachments and the adapter out of the reach of children.
- Before you use an attachment, always check it for damage or wear. If the attachment is damaged or worn, do not use it, as injury may occur. Replace a damaged attachment before you use it again (see chapter 'Replacement').
- Be careful with hot water when you clean the appliance and the attachments. Always check if the water is not too hot, to prevent your hands from getting burnt.



### Caution

- Charge, use and store the appliance and the attachments at a temperature between 5°C and 35°C.
- Only use the beard styler attachment to trim facial hair (beard, moustache and sideburns).
- Only use the body groomer attachment to groom body parts below the neckline. Do not use it to groom facial or scalp hair.
- Always put the protection cap on the shaver to protect the shaving heads when you are travelling.
- The appliance and the attachments are not dishwasher-proof.
- Never use water hotter than 80°C to rinse the appliance and the attachments.
- Only use the adapter supplied.
- Do not use the appliance, the attachments or the adapter if they are damaged.
- If the adapter or an attachment is damaged, always have it replaced with one of the original type in order to avoid a hazard.
- Water may leak from the socket at the bottom of the appliance when you rinse it. This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the appliance.

### Compliance with standards

- This appliance complies with the internationally approved safety regulations and can be safely used in the bath or shower and cleaned under the tap.
- This Philips appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.



**General**

- The adapter transforms 100-240 volts to a safe low voltage of less than 24 volts.

**GENERAL DESCRIPTION (FIG. 1)**

- 1 Protection cap
- 2 Shaving unit
- 3 Shaving unit release buttons
- 4 Shaving attachment
- 5 On/off button
- 6 Display
- 7 Adapter
- 8 Small plug
- 9 Cleaning brush
- 10 Hair length selector
- 11 Beardstyler attachment (YS524,YS523 only)
- 12 Trimming comb (YS524,YS523 only)
- 13 Bodygroomer attachment (YS524,YS521 only)
- 14 Bodygroomer comb
- 15 Shaving head holder
- 16 Guard
- 17 Cutter
- 18 Retaining ring

**THE DISPLAY****'Charging' indication**

- When the appliance is charging, the battery symbol starts to flash green frequently during the first few minutes. After that the flashes become less frequent.

### 'Battery fully charged' indication



- When the battery is fully charged, the battery symbol lights up green continuously.
- If you leave the appliance connected to the mains, the light goes out after 30 minutes.

### 'Battery low' indication



- When the battery is almost empty, the plug symbol starts flashing orange.
- When you switch off the appliance, the plug symbol continues to flash orange for a few more seconds.

## CHARGING

It takes approx. 60 minutes to fully charge the battery.

When you charge the appliance for the first time or after a long period of disuse, let it charge for 90 minutes.

A fully charged appliance provides up to 40 operating minutes.

The operating time of your appliance may vary over time, depending on your shaving/styling behaviour, cleaning habits, beard type and whether or not you use shaving gel or shaving foam.

### Charging

Do not charge the appliance in a closed pouch or in the packaging.

- 1 Put the small plug in the appliance.
- 2 Put the adapter in the wall socket.

- ▶ The battery symbol on the appliance flashes to show that the appliance is charging (see chapter 4).

*When you remove the adapter from the wall socket and leave the small plug in the appliance, the appliance may not work for a few seconds.*

### Quick charge

After the appliance has charged for 5 minutes, it contains enough energy for a touch up.

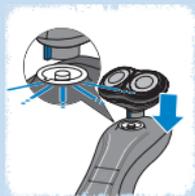
## USING THE SHAVER



Only use this shaving attachment to shave facial hair. You can use this attachment wet or dry with shaving gel or shaving foam. Do not use this attachment to shave body hair or scalp hair. The different attachments of this appliance are designed for specific types of hair and your facial hair differs from body hair or scalp hair.

*Note: You cannot use the appliance while it is connected to the mains, as this may cause injury when you shave in a wet environment.*

### Attaching the shaving attachment



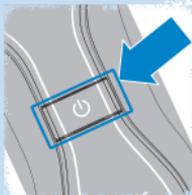
- 1 Make sure the shaver is switched off.
- 2 Insert the lug of the shaving attachment into the slot in the top of the appliance (1). Then press it downwards (2) to attach it to the appliance.

*Do not twist the shaving attachment while you place it on the appliance.*

## Shaving

### Skin adaptation period

Your first shaves may not bring you the result you expect and your skin may even become slightly irritated. This is normal. Your skin and beard need time to adapt to any new shaving system. We advise you to shave regularly (at least 3 times a week) for a period of 3 weeks to allow your skin to adapt to the new shaver. During this period, use your new electric shaver exclusively and do not use other shaving methods. If you use different shaving methods, it is more difficult for your skin to adapt to the new shaving system.

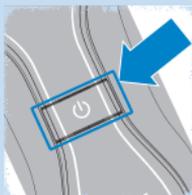


- 1** Press the on/off button to switch on the appliance.



- 2** Move the shaving unit over your skin.

*To ensure the best result move the appliance in circular motions on your skin.*



- 3** Press the on/off button to switch off the appliance.

**Wet shaving**

To achieve better shaving results you can also use this shaver on a wet face with shaving foam or shaving gel.

To shave with shaving foam or shaving gel, follow the steps below:



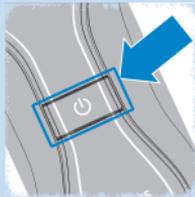
- 1** Apply some water to your skin.



- 2** Apply shaving foam or shaving gel to your skin.



- 3** Rinse the shaving unit under the tap to ensure that the shaving unit glides smoothly over your skin.



- 4** Press the on/off button to switch on the shaver.



- 5** Move the shaving unit over your skin.  
Make both straight and circular movements.

*Rinse the shaving unit under the tap regularly to ensure that it continues to glide smoothly over your skin.*

- 6 Dry your face and thoroughly rinse the shaving unit with a sufficient amount of water after every shave. Make sure you rinse all foam or shaving gel off the shaving unit (see also chapter 9).

### USING THE BEARD STYLER (YS524,YS523,YS511 ONLY)



Only use this beard styler attachment to style facial hair. Do not use this attachment to style body hair or scalp hair. The different attachments of this appliance are designed for specific types of hair and your facial hair differs from body hair or scalp hair.

*You cannot use the appliance while it is connected to the mains, as this may cause injury when you style in a wet environment.*

### Attaching the beard styler attachment



- 1 Make sure the appliance is switched off.
- 2 Pull the shaving attachment straight off the appliance.

*Do not twist the shaving attachment while you pull it off the appliance.*



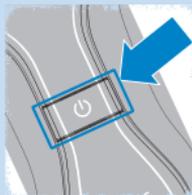
- 3 Insert the lug of the beard styler attachment into the slot in the top of the appliance (1). Then press it downwards (2) to attach it to the appliance.

## Using the beard styler attachment with comb

You can use the beard styler attachment with the comb attached to trim your beard at one fixed setting, but also at different length settings. The hair length settings on the beard styler attachment correspond to the remaining hair length of your beard after cutting. You can choose any setting between 1 and 4.5mm.



- 1** Press the length selector (1) and then push it to the left or right (2) to select the desired hair length setting.



- 2** Press the on/off button to switch on the appliance.



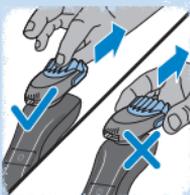
- 3** You can now start styling your beard.

*Make sure that the front of the comb is fully in contact with the skin, and move the appliance against the direction of hairgrowth. You may want to try different position, upwards, downwards, or across depending on the direction of hairgrowth.*

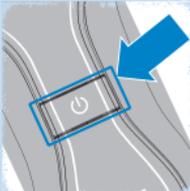
## Using the beard styler attachment without comb

You can use the beard styler attachment without comb to contour or cut shapes in beard hair:

**1** Pull the comb off the accessory.



**2** Press the on/off button to switch on the appliance.



**3** You can now start contouring your beard. Be careful, it cuts hair very close to the skin, at a length of 1mm.



## Styling tips

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- Do not trim a wet beard or moustache. Wet hair is longer. When it dries you may find you have trimmed too much.
- A good-sized wall mirror is usually indispensable. You might also benefit from a magnifying mirror and possibly a three-way mirror.
- To help maintain a balance between the two sides of your face, you may find it useful to start near the ear on one side and trim down to the chin. Then repeat this on the other side.

## Beard styles

Below you find some examples of beard styles you can create. For more tips on how to create these beard styles go to [www.philipexpressyourself](http://www.philipexpressyourself).

- A full beard.
- A short full beard.
- A connected chin curtain.
- A goatee.
- An anchor or half goatee.
- A soul patch.
- A ring beard.
- A thin moustache.
- A thick moustache.
- A stubble look.
- Side burns.
- No beard at all.

Space for illustrations different beard styles

## USING THE BODYGROOMER (YS524,YS521,YS512 ONLY)



Only use this bodygroomer attachment to groom your body hair. You can use this attachment wet or dry to groom or trim hair on all parts of the body below the neckline. Do not use this attachment to groom or trim facial hair or scalp hair. The different attachments of this appliance are designed for specific types of hair and your body hair differs from facial hair or scalp hair.

Take your time when you first start to groom sensitive areas. You have to acquire practice with the appliance. Your skin also needs some time to adjust to the procedure.

*You cannot use the appliance while it is connected to the mains, as this may cause injury when you groom in a wet environment.*

### Attaching the bodygroomer attachment



- 1 Make sure the appliance is switched off.
- 2 Pull the shaving attachment straight off the appliance.

*Do not twist the shaving attachment while you pull it off the appliance.*



- 3 Insert the lug of the bodygroomer attachment into the slot in the top of the appliance (1). Then press it downwards (2) to attach it to the appliance.

## Attaching the trimming comb

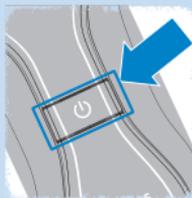


- 1** Make sure the appliance is switched off.
- 2** Snap the trimming comb onto the appliance. Make sure the teeth of the comb point in the direction in which you are going to move the appliance.
  - When you move the appliance towards you, the teeth have to point towards you.
  - When you move the appliance away from you, the teeth have to point away from you.

## Trimming

If the hairs are longer than 10mm, you can trim them first with the trimming comb to a length of 3mm to make grooming easier.

Trimming comb	Hair length after trimming
1	3mm/0.11 inch

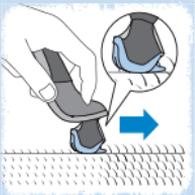


- 1** Press the on/off button to switch on the appliance.

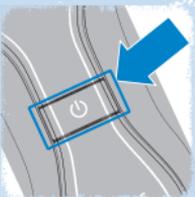


- 2** Move the appliance against the direction of hair growth.

*Make sure that the flat part of the trimming comb is always fully in contact with the skin.*



## Grooming



- 1** If a trimming comb is still attached, remove it.
- 2** Press the on/off button to switch on the appliance.



- 3** Place the bodygroomer on the skin.
- 4** Move the appliance against the direction of hair growth with one hand, while you stretch the skin with the other hand.

*Make sure that the bodygroomer is always fully in contact with the skin.*



- 5** Press the on/off button to switch off the appliance.

## Trimming and grooming tips

- Stretch your skin with your free hand to make the hairs stand upright.
- Make sure that the body groomer attachment is always fully in contact with the skin.
- You get the best trimming results when the skin and hair are dry.
- You can use the appliance to groom in the shower or bathroom. To ensure easier gliding, apply some shaving foam or shower gel to your skin.

## CLEANING AND MAINTENANCE

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the shaver and its accessories.

Be careful with hot water. Always check if the water is not too hot, to prevent your hands from getting burned.

*Note: To prevent inflammations of your skin you should clean the appliance thoroughly on a regular basis.*

- Clean the appliance and the attachments after every use to prevent pollution of the shaver and blockages.
- Clean the shaving heads frequently with Philips Shaving Head Cleaning Spray (HQ110) for optimal shaving performance.
- You can clean the outside of the appliance with a damp cloth. Do not clean an attachment with a cloth.

## Cleaning the shaving unit

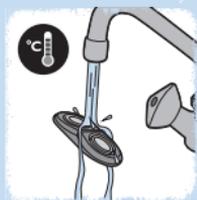


- 1 Switch off the appliance.
- 2 Rinse the shaving attachment under a hot tap for some time.

*You can also clean the shaving unit with the cleaning brush supplied.*



- 3 After rinsing the appliance under the tap, hold it upright for 10-15 seconds to allow water to run out of the bottom.
- 4 Press the release buttons on the shaving attachment (1) and pull the shaving unit off the shaving attachment (2).



- 5 Rinse the shaving unit under a hot tap for 30 seconds.

*You can also clean the shaving unit with the cleaning brush supplied.*

- 6 Carefully shake off excess water and let the shaving unit dry.

Never dry the shaving unit with a towel or tissue, as this may damage the shaving heads.



- 7 Reattach the shaving unit to the shaving attachment.

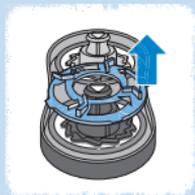
## Extra-thorough cleaning method



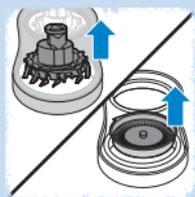
- 1 Switch off the appliance.
- 2 Press the release buttons on the shaving attachment (1) and pull the shaving unit off the shaving attachment (2).



- 3 To unlock the orange retaining ring, turn it in the direction of the arrows indicated in and on the retaining ring.

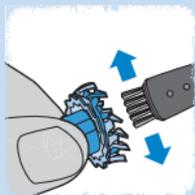


- 4 Lift the retaining ring out of the shaving head holder.



- 5 Remove the cutter and the shaving guard.

*Do not clean more than one cutter and shaving guard at a time, since they are all matching sets. If you accidentally put a cutter in the wrong shaving guard, it may take several weeks before optimal shaving performance is restored.*



- 6 Clean the cutter with the cleaning brush supplied.



- 7** Clean the inside of the shaving guard.



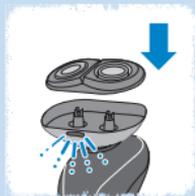
- 8** After cleaning, place the shaving guard back into the shaving head holder. Make sure the two wings fit exactly into the recesses of the shaving head holder.

- 9** Place the cutter back into the shaving guard with the cutter legs pointing downwards.



- 10** Place the retaining ring back onto the shaving head holder (1). To reattach the retaining ring, turn it against the direction of the arrows indicated in and on the retaining ring (2).

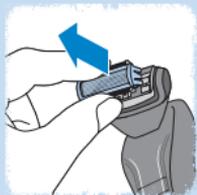
*Make sure the retaining ring is fixed properly. The four wings of the retaining ring have to be located exactly under the recesses of the shaving head holder.*



- 11** Reattach the shaving unit to the shaving attachment.

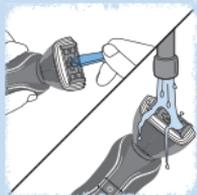
*If the shaving unit does not close smoothly, check if you have positioned the shaving heads properly and if the retaining rings are fixed properly.*

## Cleaning the bodygroomer attachment



- 1 Switch off the appliance.
- 2 If the trimming comb is still attached, remove it.

*You can either push the trimming comb off the appliance or pull it off, depending on how the comb is placed on the appliance.*



- 3 Pull the bodygroomer foil off the appliance.

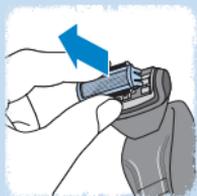
- 4 Use the cleaning brush supplied to clean the inside of the bodygroomer attachment or rinse the inside under the tap.



- 5 Rinse the bodygroomer foil under the tap.

- 6 Shake off excess water and place the bodygroomer foil back into the attachment.

## Cleaning the styler attachment



- 1 Switch off the appliance.
- 2 Pull the comb off the beard styler attachment.



- 3 Rinse the beard styler attachment and the comb separately under a hot tap for some time.

- 4 Lubricate the trimmer teeth with a drop of sewing machine oil every six months.

## STORAGE



*Note: Make sure the appliance and the attachments are dry before you store them.*

- 1 Put the protection cap on the shaver after use to prevent damage and to avoid dirt accumulation in the shaving heads.

## REPLACEMENT

For maximum shaving performance, we advise you to replace the shaving heads every two years. Replace damaged shaving heads right away. Only replace the shaving heads with original RQ32 Philips shaving heads. See also chapter 'Ordering accessories'.



- 1 Switch off the shaver.
- 2 Press the release buttons on the shaving attachment and pull the shaving unit off the shaving attachment.



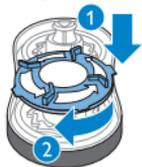
- 3 To unlock the orange retaining ring, turn it in the direction of the arrows indicated in and on the retaining ring.



- 4** Lift the retaining ring out of the shaving unit.

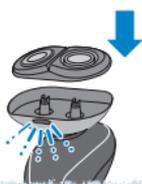
- 5** Remove the shaving heads and place new ones in the shaving unit.

Make sure the two wings of the shaving heads fit exactly into the recesses.



- 6** Place the retaining ring back onto the shaving unit (1). To reattach the retaining ring, turn it against the direction of the arrows indicated in and on the retaining ring (2).

*Make sure the retaining ring is fixed properly. The four wings of the retaining ring have to be located exactly under the recesses of the shaving unit.*



- 7** Reattach the shaving unit to the shaving attachment.

*If the shaving unit does not close smoothly, check if you have positioned the shaving heads properly and if the retaining rings are fixed properly.*

## ORDERING ACCESSORIES

To purchase accessories for this appliance, please visit our online shop at **[www.shop.philips.com/service](http://www.shop.philips.com/service)**. If the online shop is not available in your country, go to your Philips dealer or a Philips service centre. If you have any difficulties obtaining accessories for your appliance, please contact the Philips Consumer Care Centre in your country. You find its contact details in the worldwide guarantee leaflet.

The following accessories are available:

- RQ32 Philips shaving heads
- BG2000 Philips bodygroomer foil
- YS512 Bodygroomer attachment
- YS511 Philips beard styler attachment
- HQ110 Philips Shaving Head Cleaning Spray

For replacement combs, please also visit

**[www.shop.philips.com/service](http://www.shop.philips.com/service)**.

## ENVIRONMENT

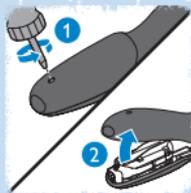


- Do not throw away the appliance with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.



- The built-in rechargeable shaver battery contains substances that may pollute the environment. Always remove the battery before you discard or hand in the shaver at an official collection point. Dispose of the battery at an official collection point for batteries. If you have trouble removing the battery, you can also take the appliance to a Philips service centre. The staff of this centre will remove the battery for you and will dispose of it in an environmentally safe way.

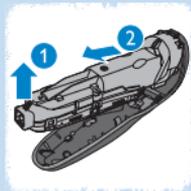
## Removing the rechargeable shaver battery



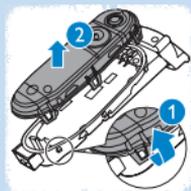
Only remove the rechargeable battery when you discard the shaver. Make sure the rechargeable battery is completely empty when you remove it.

Be careful, the battery strips are sharp.

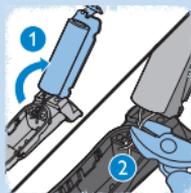
- 1 Undo the screw in the back panel of the shaver with a screwdriver (1) and remove the back panel (2).



- 2 Bend the hooks aside and remove the power unit.



- 3 Break the snap hooks (1) and remove the front panel of the power unit (2).



- 4 Take out the battery holder (1) and cut the battery tags with a pair of cutting pliers (2).
- 5 Remove the rechargeable battery.

## GUARANTEE AND SERVICE

If you need service or information or if you have a problem, please visit the Philips website at **[www.philips.com/support](http://www.philips.com/support)** or contact the Philips Consumer Care Centre in your country. You find its phone number in the worldwide guarantee leaflet. If there is no Consumer Care Centre in your country, go to your local Philips dealer.

### Guarantee restrictions

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The shaving heads (cutters and guards) are not covered by the terms of the international guarantee because they are subject to wear.

## TROUBLESHOOTING

This chapter summarises the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit **[www.philips.com/support](http://www.philips.com/support)** for a list of frequently asked questions or contact the Consumer Care Centre in your country.

Problem	Possible cause	Solution
The appliance does not work, even though it is connected to the mains.	This appliance is not designed to be used directly from the mains.	Remove the adapter from the wall socket and the small plug from the shaver. You can now switch on the appliance again.
The appliance does not shave as well as it used to.	The shaving heads are damaged or worn.	Replace the shaving heads. See chapter 11.
	The shaving heads are dirty.	Clean the cutters and guards with the cleaning brush supplied. See chapter 9.
	Long hairs obstruct the shaving heads.	Clean the cutters and guards with the cleaning brush supplied. See chapter 9.
	Shaving foam or shaving gel has accumulated in the shaving heads.	Rinse the shaving heads thoroughly with a sufficient amount of water.

Problem	Possible cause	Solution
The appliance does not work when I press the on/off button.	The rechargeable battery is empty.	Recharge the battery. See chapter 5.
	The temperature of the appliance is too high. In this case, the appliance does not work.	Let the appliance cool down. As soon as the temperature of the appliance has dropped sufficiently, you can switch on the appliance again.
My skin is irritated after shaving.	When you remove the adapter from the wall socket and leave the small plug in the appliance, the appliance does not work for a few seconds.	Remove the small plug from the appliance.
	Your skin needs time to get used to the Philips shaving system.	Skin irritation during the first 2-3 weeks of use is possible. After this period, the skin irritation usually disappears.
	The shaving heads are damaged or worn.	Replace the shaving heads. See chapter 11.

Problem	Possible cause	Solution
The rotation speed of the shaving heads is lower than usual.	Too much dirt has collected in the shaving heads.	Clean the shaving heads. See chapter 9.
	The rechargeable battery is low.	Recharge the battery. See chapter 5.
The shaving heads do not stay in place.	You did not fix the retaining rings properly.	The retaining ring is fixed properly if the four wings of the retaining ring are located exactly under the recesses of the shaving head holder.
After fully charging the appliance, it provides less than 40 operating minutes.	If you have a heavy beard, the appliance may provide less than 40 operating minutes. The number of operating minutes may also vary over time, depending on your styling behaviour, cleaning habits and beard type.	

Problem	Possible cause	Solution
Reduced trimming and/or shaving performance	You use the appliance in the wrong way.	Follow the instructions in chapter 6,7 and 8.
	The shaving heads are dirty.	Clean the shaving heads. See chapter 9.
	The battery is running low.	Recharge the battery. See chapter 5.
	You have not attached the comb properly.	Remove the comb and reattach it.
	If you are trimming very curly hair, the comb may not be able to straighten the hair properly.	Try straightening the hair with your hands during trimming.



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