## IMPORTANT SAFETY INSTRUCTIONS

When using an electric razor, basic safety precautions should always be followed, including the following:

Read all instructions before using this appliance.

### **DANGER**

To reduce the risk of electric shock:

- Do not reach for a corded razor that has fallen into water. Unplug immediately.
- Use razor only in dry condition. Do not use razor while bathing or in a shower.
- Do not submerge razor in water.
- Do not place or store a razor while plugged in where it can fall or be pulled into a tub or sink. Do not place or drop a razor into water or other liquid while plugged in.
- Always unplug this razor from the electrical outlet immediately after (re)charging.
- Remove power supply cord from razor before cleaning.
- When discarding razor, unplug razor and remove rechargeable battery. See Battery Removal instructions.

#### WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

- Close supervision is necessary when this razor is used by, on, or near children or invalids.
- Use this razor for its intended household use as described in this manual. Do not use attachments not recommended by Philips Electronics North America Corporation.
- Never operate this razor if it has a damaged cord or charging plug, if it is not working properly, if it has been dropped or damaged, or dropped into water while plugged in. For assistance visit www.philips.com or call 1-800-243-3050.
- Keep the razor, cord and charging plug away from heated surfaces.
- Never drop or insert any object into any opening.
- Do not charge or plug in razor outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use this razor with a damaged or broken comb, as facial injury may occur.
- Always attach plug to razor first, then to outlet. To disconnect, turn razor off then remove charging plug from outlet.
- remove charging plug from outlet.

  9. Never put the razor in direct sunlight or store in a pouch at a temperature above 140°F
- 10. Razor can be rinsed under running tap water. Never use water hotter than 175°F (80°C). Do not charge or operate razor until fully dried.
  11. To prevent possible damage to the cord, do
- not wrap cord around the razor.

  12. Do not use the razor in combination with
- Do not use the razor in combination with pre-shave lotions, creams, foams, gels or other cosmetic products.
- Only use the power plug supplied with the appliance.

# SAVETHESE INSTRUCTIONS



#### Introduction

Congratulations on your purchase and welcome to Philips Norelco!

To fully benefit from the support that Philips Norelco offers, register your product at www. norelco.com/register



# IMPORTANT INFORMATION

#### CAUTION

- The power plug contains a transformer. Do not cut off the power plug to replace it with another plug, as this will cause a hazardous condition.
- Do not apply pressure to combs. Do not touch razor heads with hard objects as this may dent or damage precision-made slotted combs.
- This Philips Norelco razor contains a Nickel Metal Hydride battery which must be disposed of properly.
- Battery should only be removed when razor is to be discarded. Do not attempt to replace battery. Insulate battery ends by covering with tape and/or place battery in a small plastic bag. Discard razor.
- Do not attempt to plug electrical cord into outlet or recharge razor after battery has been removed
- The power plug transforms 100-24V AC to less than 24V DC.

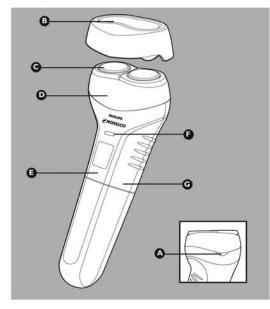
#### GENERAL

- Remove any sticker or protective foil before using.
- Only use the power cord provided to charge razor.
- An adaptor plug may be necessary for charging in some foreign countries. Use an attachment plug adaptor of the proper configuration for the power outlet.
- Charging, recharging, storing or using at temperatures below 40°F or higher than 95°F adversely affects lifetime of battery.
- Do not leave the razor charging for more than 24 hours.
- ▶ Regular cleaning guarantees better shaving results.
- Always switch razor OFF before cleaning.
   Do not use abrasive cleaning agents, scourers or aggressive liquids such as alcohol, gasoline or
- acetone to clean razor and attachments.

  The razor has no other serviceable parts. Call
  1-800-243-3050 for assistance.



#### **Features**



- A Razor Head Release Button
- B Protective Cap
- C Shaving Heads
- D Razor Head Assembly
- E On/Off Button
- F LED Charging and Low Battery Indicator
- G Anti-slip Grip Cleaning Brush



The tap symbol on the back of the razor indicates that the razor can be rinsed under running tap water.

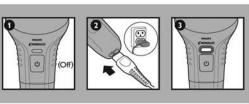


#### Put it to the test

- 21 Day Trial and Conversion Process. It is a fact that your skin and beard need time to adjust to a new shaving system.
- Use your new razor exclusively for 3 weeks to fully enjoy the closeness of a Philips Norelco shave.
- At first you may not get as close a shave as you expect, or your face may even become slightly irritated. This is normal since your beard and skin will need time to adjust. Invest 3 weeks and you'll soon experience the full joy of your new razor.
- Stick with it! If you alternate shaving methods during the adjustment period, it may make it more difficult to adapt to the Philips Norelco shaving system.
- If you are still not convinced after 21 days, Philips Norelco will refund you the full purchase price as long as the request is received with 45 days of purchase.



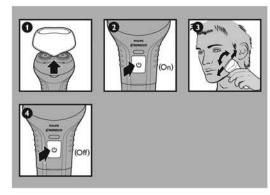
#### Charging/Recharging



- ▶ Charging requires 8 hours. The Charging Light will light up green when razor is (re) charging. A fully charged razor has a cordless shaving time of 30 minutes.
- Battery performance is best if you recharge only when the battery is (almost) completely empty.
- Recharge only when the charging light lights up orange. This indicates there is approximately 3 minutes of operating time left.



#### Shaving



- Use this razor for its intended household use as described in this manual.
- Shaving with a dry, clean face gives the best results.
- ▶ Shave against the direction of beard growth using both straight and circular movements.
- Stretch your skin with your free hand so blades can cut whiskers.
- Gently press razor to skin for optimal results. Pressing too hard can pinch the skin into the heads.



#### Cleaning: After each use



NOTE: Do not immerse razor in water. Allow razor to air dry thoroughly.



#### Cleaning: Every two months



NOTE: Do not mix up the cutters and combs as the shaving performance may be affected for

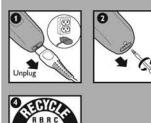


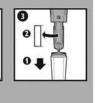
#### **S**torage

- Be sure razor is turned off. Remove cord from outlet and razor before storing in a safe, dry location where it will not be crushed, banged or subject to damage.
- Put protective cap on razor to protect heads.



#### **Battery Removal/Disposal**







- Allow razor to run until battery is empty/ depleted before removing battery.
- Dispose of battery properly. Do not incinerate. Battery may explode if overheated. Do not wrap in metal or aluminum foil. Wrap in newspaper before discarding.
- It is suggested that you contact your local town or city officials or call 1-800-8-BATTERY or www.rbrc.com to determine proper battery drop-off locations.



#### Assistance

For assistance visit our website www.philips.com/support or call toll free: 1-800-243-3050.





#### Accessories (sold separately)

- Replacement Heads Model HQ56 For maximum performance, replace razor heads once a year
- Shaving Head Cleaning Spray Model HQ110
- Philips Norelco Razor Accessories may be purchased at a store near you or on our website: www.philips.com/store



#### Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit www.philips.com/support or call 1-800-243-3050 for assistance.

Problem	Possible cause	Solution
The razor does not shave as well as it used to.	The shaving heads are dirty.	Clean the shaving heads thoroughly before you continue shaving (see 'Cleaning').
	Long hairs obstruct the shaving heads.	Clean the cutters and combs properly with the brush supplied (see 'Cleaning').
	The shaving heads are damaged or worn.	Replace the shaving heads with new HQ56 replacement heads
	The battery is low.	Recharge the razor (see 'Charging').
The razor does not go on when I press the on/off button.	The battery is empty.	Recharge the razor (see 'Charging').
	The razor is plugged into the electrical outlet.	The razor does not operate while connected to the outlet. Unplug from outlet.
My skin is irritated after shaving.	Your skin needs time to get used to the Philips Norelco shaving system.	Skin irritation during the first 2-3 weeks of use is normal. After this period, skin irritation usually disappears. (see 'Put it to the test').
The razor becomes warm during charging.	This is normal.	No action required.

#### PHILIPS **MNORELCO**





XA913 Rechargeable Cordless Electric Razor



#### Always here to help you

Register your product and get support at www.norelco.com/register



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#### Our story

You want a smooth face without nicks, cuts and irritation. This tool is designed for maximum comfort with real results. So shave away and check out just how smooth you really are.



#### 45-Day Money-Back Guarantee

If you are not fully satisfied with your Philips Norelco razor send the product back and we'll refund you the full purchase price.

The Razor must be shipped prepaid by insured mail, insurance prepaid, have the original sales receipt, indicating purchase price and date of purchase, and the money-back guarantee return authorization form enclosed. We cannot be responsible for lost mail.

The Razor must be postmarked no later than 45 days after the date of purchase. Philips Norelco reserves the right to verify the purchase price of the product and limit refunds not to exceed suggested retail price.

To obtain money-back guarantee return authorization form, call 1-800-243-3050 for assistance.

Delivery of refund check will occur 6-8 weeks AFTER receipt of returned product.



#### **Full Two-Year Warranty**

Philips Electronics North America Corporation warrants each new Philips product, Model XA913 (except cutters and combs) against defects in materials or workmanship for a period of two years from the date of purchase, and agrees to repair or replace any defective product without

IMPORTANT: This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or loss of parts or subjecting the product to any but the specified voltage.\* Use of unauthorized

replacement parts will void this warranty.

PHILIPS ELECTRONICS NORTH AMERICA CORPORATION WILL NOT PAY FOR WARRANTY SERVICE PERFORMED BY NON-AUTHORIZED REPAIR SERVICE AND WILL NOT REIMBURSE THE CONSUMER FOR DAMAGE RESULTING FROM WARRANTY SERVICE PERFORMED BY A NON-AUTHORIZED REPAIR SERVICE. FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

In order to obtain warranty service, simply go to www. philips.com or call 1-800-243-3050 for assistance. It is suggested that for your protection you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty. NOTE: No other warranty, written or oral, is authorized by Philips Electronics North America Corporation. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion and limitations may not apply to you. \*Read enclosed instructions carefully.

Philips Consumer Lifestyle A Division of Philips Electronics North America Corporation P.O. Box 10313, Stamford, CT 06904



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