



Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome. Please read this user manual, as it contains information about the features of this shaver as well as some tips to make shaving easier and more enjoyable.

Important safety information

Read this important information carefully before you use the appliance and its accessories and save it for future reference. The accessories supplied may vary for different products.

Danger

- Keep the supply unit dry (Fig. 2).

Warning

- To charge the battery, only use the detachable supply unit (A00390) provided with the appliance.
- The supply unit contains a transformer. Do not cut off the supply unit to replace it with another plug, as this causes a hazardous situation.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Always unplug the shaver before you clean it under the tap.

- Always check the appliance before you use it. Do not use the appliance if it is damaged, as this may cause injury. Always replace a damaged part with one of the original type.
- Do not open the appliance to replace the rechargeable battery.

Caution

- Never immerse the cleaning system or the charging stand in water and do not rinse it under the tap (Fig. 2).
- Never immerse the shaver in water. Do not use the shaver in the bath or in the shower.
- Never use water hotter than 60°C to rinse the shaver.
- Only use this appliance for its intended purpose as shown in the user manual.
- For hygienic reasons, the appliance should only be used by one person.
- Never use compressed air, scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.
- If your shaver comes with a cleaning system, always use the original Philips cleaning fluid (cartridge or bottle, depending on the type of cleaning system).
- Always place the cleaning system on a stable, level and horizontal surface to prevent leakage.
- If your cleaning system uses a cleaning cartridge, always make sure the cartridge compartment is closed before you use the cleaning system to clean or charge the shaver.
- When the cleaning system is ready for use, do not move it to prevent leakage of cleaning fluid.
- Water may drip from the socket at the bottom of the shaver when you rinse it. This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the shaver.
- Do not use the supply unit in or near wall sockets that contain an electric air freshener to prevent irreparable damage to the supply unit.

Electromagnetic fields (EMF)

- This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

General

- This shaver can be safely cleaned under the tap (Fig. 3).
- The appliance is suitable for mains voltages ranging from 100 to 240 volts.
- The supply unit transforms 100-240 volts to a safe low voltage of less than 24 volts.

General description (Fig. 1)

- 1 Protection cap
- 2 Shaving unit with shaving head holder
- 3 Shaving head holder release buttons
- 4 On/off slide
- 5 Retaining ring
- 6 Cutter
- 7 Shaving guard
- 8 Shaving head holder
- 9 Cleaning brush
- 10 Supply unit (adapter)
- 11 Charging light
- 12 Small plug

Charging

It takes approx. 10 hours to fully charge the battery. A fully charged shaver provides up to 20 shaving minutes. If you have a heavy beard, the shaver may provide less than 20 shaving minutes. The number of shaving minutes may also vary over time, depending on your shaving behaviour, cleaning habits and beard type.

Charging with the supply unit

Do not charge the shaver in the packaging.

- 1 Switch off the shaver.
- 2 Put the small plug in the shaver.
- 3 Put the supply unit in the wall socket.

The light on the supply unit lights up to show that the shaver is charging.

Note: The light on the supply unit does not change color and does not go out when the shaver is fully charged.

Using the appliance

Note: You can use this shaver while it is connected to the mains. However, it does not operate from the mains when the battery is empty. In this case, first charge the shaver for at least 1 hour.

Skin adaptation period

Your first shaves may not bring you the result you expect and your skin may even become slightly irritated. This is normal. Your skin and beard need time to adapt to any new shaving system. To allow your skin to adapt to this new appliance, we advise you to shave regularly (at least 3 times a week) and exclusively with this appliance for a period of 3 weeks.

Switching the shaver on and off

- 1 Push the on/off slide upwards to switch on the shaver.
- 2 Push the on/off slide downwards to switch off the shaver.

Shaving

- 1 Switch on the shaver.
- 2 Move the shaving heads over your skin. Make both straight and circular movements (Fig. 4).
- 3 Switch off the shaver.
- 4 Clean the shaver after every shave for optimal performance (see 'Cleaning and maintenance').

Cleaning and maintenance

Never use scouring pads, abrasive cleaning agents or aggressive liquids such as petrol or acetone to clean the appliance.

Warning: Be careful with hot water. Always check if the water is not too hot, to prevent your hands from getting burnt.

Never dry the shaving head holder with a towel or tissue, as this may damage the shaving heads.

- Clean the shaver after every shave.
- Clean the shaving heads frequently with Philips Shaving Head Cleaning Spray (HQ110) for optimal shaving performance.
- You can clean the outside of the shaver with a damp cloth. Do not clean the shaving unit with a cloth.

Cleaning the shaving unit

- 1 Switch off the shaver.
- 2 Rinse the shaving unit under a hot tap for some time (Fig. 5).

Note: You can also clean the shaving unit with the cleaning brush supplied

- 3 After rinsing the appliance under the tap, hold it upright for 10-15 seconds to allow water to run out of the bottom.
- 4 Press the release buttons on the shaving unit (Fig. 6) and pull the shaving head holder off the shaving unit (Fig. 7).
- 5 Rinse the shaving head holder under a hot tap for 30 seconds (Fig. 8).

Note: You can also clean the shaving head holder with the cleaning brush supplied.

- 6 Carefully shake off excess water and let the shaving head holder air dry.
- 7 Reattach the shaving head holder to the shaving unit ('click') (Fig. 9).

Storage

We advise you to let the appliance dry before you store it.

- 1 Put the protection cap on the shaver to prevent damage and to avoid dirt accumulation in the shaving heads (Fig. 19).

Replacement

For maximum shaving performance, we advise you to replace the shaving heads every two years (Fig. 20). Replace damaged shaving heads immediately. Always replace the shaving heads with original Philips shaving heads (see 'Ordering accessories').

- 1 Switch off the shaver.
- 2 Press the release buttons on the shaving unit (Fig. 6) and pull the shaving head holder off the shaving unit (Fig. 7).
- 3 To unlock the retaining ring, turn it in the direction of the arrows indicated in and on the retaining ring (Fig. 10).
- 4 Lift the retaining ring out of the shaving head holder (Fig. 11).
- 5 Remove the shaving heads and place new ones in the shaving head holder.

Make sure the two wings of the shaving heads fit exactly into the recesses.

- 6 Place the retaining ring back onto the shaving head holder. To reattach the retaining ring, turn it against the direction of the arrows indicated in and on the retaining ring (Fig. 16).

Make sure the retaining ring is fixed properly. The four wings of the retaining ring have to be located exactly under the recesses of the shaving head holder (Fig. 18).

- 7 Reattach the shaving head holder to the shaving unit ('click') (Fig. 9).

If the shaving unit does not close smoothly, check if you have positioned the shaving heads properly and if the retaining rings are fixed properly.

Ordering accessories

To buy accessories or spare parts, visit www.shop.philips.com/service or go to your Philips dealer. You can also contact the Philips Consumer Care Center in your country (see the international warranty leaflet for contact details).

The following accessories and spare parts are available:

- RQ32 Philips shaving heads
- RQ575 Philips cleansing brush attachment
- HQ110 Philips Shaving Head Cleaning Spray

Note: The availability of the accessories may differ by country.

Recycling

- Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.
- This product contains a built-in rechargeable battery which shall not be disposed of with normal household waste. We strongly advise you to take your product to an official collection point or a Philips service centre to have a professional remove the rechargeable battery.
- Follow your country's rules for the separate collection of electrical and electronic products and rechargeable batteries. Correct disposal helps prevent negative consequences for the environment and human health.

Removing the rechargeable shaver battery

Only remove the rechargeable battery when you discard the shaver. Before you remove the battery, make sure that the shaver is disconnected from the wall socket and that the battery is completely empty.

Take any necessary safety precautions when you handle tools to open the shaver and when you dispose of the rechargeable battery.

- 1 Undo the screw in the back panel of the shaver with a screwdriver (Fig. 21) and remove the back panel (Fig. 22).
- 2 Bend the hooks aside and remove the power unit (Fig. 23).
- 3 Break the snap hooks and remove the front panel of the power unit (Fig. 24).
- 4 Take out the battery holder (Fig. 25) and cut the battery tags with a pair of cutting pliers (Fig. 26).
- 5 Remove the rechargeable battery.

Warranty and support

If you need information or support, please visit www.philips.com/support or read the international warranty leaflet.

Warranty restrictions

The shaving heads (cutters and guards) are not covered by the terms of the international warranty because they are subject to wear.

Troubleshooting

This chapter summarizes the most common problems you could encounter with the product. If you are unable to solve the problem with the information below, visit www.philips.com/support for a list of frequently asked questions or contact the Consumer Care Center in your country.

Problem	Possible cause	Solution
The rotation speed of the shaving heads is lower than usual.	Too much dirt has collected in the shaving heads.	Clean the shaving heads (see 'Cleaning and maintenance').
The shaving heads do not stay in place.	The retaining ring is not fixed properly if the four wings of the retaining ring are located exactly under the recesses of the shaving head holder.	Switch off the shaver and recharge the battery (see 'Charging').
The shaving heads are dirty.	Clean the cutters and guards with the cleaning brush supplied.	
The shaver does not work as well as it used to.	The shaving heads are worn.	Replace the shaving heads (see 'Replacement').
The shaver does not work when I switch it on.	Long hairs obstruct the shaving heads.	Clean the cutters and guards with the cleaning brush supplied.
The shaver does not work when I switch it on.	The rechargeable battery is empty.	Switch off the shaver and recharge the battery (see 'Charging').
The shaver does not work, even though it is connected to the wall socket.	The temperature of the shaver is too high. In this case, the shaver does not work.	Let the shaver cool down. As soon as the temperature of the shaver has dropped sufficiently, you can switch on the shaver again.
The shaver does not work, even though it is connected to the wall socket.	The rechargeable battery is empty.	Switch off the shaver and recharge the battery (see 'Charging').
My skin is irritated after shaving.	Your skin needs time to get used to the Philips shaving system.	Skin irritation during the first 2-3 weeks of use is possible. After this period, the skin irritation usually disappears.
	The shaving heads are damaged or worn.	Replace the shaving heads (see 'Replacement').

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The shaving heads do not stay in place.	The retaining ring is not fixed properly if the four wings of the retaining ring are located exactly under the recesses of the shaving head holder.	Switch off the shaver and recharge the battery (see 'Charging').

After fully charging the shaver, it provides less than 20 shaving minutes.	If you have a heavy beard, the shaver may provide less than 20 shaving minutes. The number of shaving minutes may also vary over time, depending on your shaving behaviour, cleaning habits and beard type.
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