



## 保証とアフターサービス

### 保証と修理サービスについて (必ずお読みください)

保証期間	ご購入日より1年間
対象製品	ハンディブラッシュヘッド、トータルケア、歯ブラシ本体は除く

### 【補修用性能部品の保有期間】

- 補修用性能部品の保有期間は製造日切取り後6年です。
- 性能部品とは、その製品の機能を維持するために必要な部品です。

### 【ご不明な点や修理に関するご相談】

修理に関するご相談ならびにご不明な点は、フィリップスサポートセンターにお問い合わせください。

### 【修理を依頼されるときは】

- 修理をご依頼される前に、この取扱説明書をよくお読みいただき、再度点検ください。尚、異常のあるときはご使用を中止し、フィリップスサポートセンターにお問い合わせください。

### 【保証期間中は】

- 製品と保証書をご用意いただき、フィリップスサポートセンターにお問い合わせください。保証書の記載内容により無料修理いたします。

### 【保証期間が過ぎているときは】

- 修理による製品の機能が保持できる場合は、補修用性能部品の保有期間内であれば、ご希望により有料で修理させていただきます。
- 製品の故障がなくならない場合には、保有期間内でも修理できないことがあります。

### 【海外での製品の保証とアフターサービスについて】

- 本製品の保証は海外においても有効です(同一国/地域製品の取り扱いがある国に限りです)。
- 日本国外のフィリップスサービス部門においても保証期間内及び保証期間後のアフターサービスを受けることができますが、この場合多少の費用を要することもあります。

### 【海外でのアフターサービスを受けられる場合は、現地でのフィリップスサービス部門にお問い合わせください。尚、お返りの品がございましたら下記までご連絡ください。】

Philips Consumer Lifestyle Service Department P.O.Box 20100 9200 CA DRACHEN The Netherlands Fax:+31 251 259 2785

### 【お客様の個人情報のお取り扱いについて】

お客様よりお問い合わせいただいた個人情報は、株式会社フィリップス・ジャパンのホームページ <http://www.philips.co.jp/> に掲載されている「プライバシーに関する通知」に基づき適切に管理いたします。

## 仕様

便利メモ			
お買い上げ日	年 月 日	お買い上げ店名	TEL. ( )

### ご使用の時、このような症状はありませんか？

- 本体にさわると時々電気を感じます。
- ごく小さい臭いがする。
- その他の異常、故障がある。

このような症状の時は、故障や事故防止のため、電源をOFFにし、必ずフィリップスサポートセンターにお問い合わせください。

### 仕様

機種	HY1100/01 HY110C (コンパクト)	HY1100/02 HY110Y (コンパクト)	HY1100/03 HY110T (コンパクト)	HY1100/04 HY110M (コンパクト)
品名(カラー)	HY1100/31 HY110C (コンパクト)	HY1100/32 HY110Y (コンパクト)	HY1100/33 HY110T (コンパクト)	HY1100/34 HY110M (コンパクト)

本体寸法(長さ×幅)	202x16.5x21mm(ブラッシュヘッド除く)
本体質量	約27g(ブラッシュヘッド除く時、乾電池含まない)
電源方式	乾電池式(単4形アルカリ乾電池1本1日2回)

通常使用で約3ヵ月間(目安として2時間のブラッシングを1日2回)

※改良の為、仕様を予告なく変更することあります。

### 株式会社 フィリップス・ジャパン

〒108-8507 東京都港区港村2-13-37 フィリップスビル

## 無料修理規定

- 取扱説明書、本体貼付ラベル等の注意書に従った正常な使用状態で保証期間内に故障した場合には、無料修理します。
- 保証期間内に故障して無料修理をお受けになる場合には、フィリップスサポートセンターにお問い合わせください。
- ご都合の良い修理日時を伺う際は、フィリップスサポートセンターにお問い合わせください。
- 保証期間内でまたの場合には有料修理になります。

- ① 使用上の誤り及び不当な修理や改造による故障及び損傷。
- ② お買い上げ後の輸送、移動、落下等による故障及び損傷。
- ③ 火災、地震、水害、落雷、その他の天災地災、公営や異常電圧による故障及び損傷。
- ④ 一般家庭以外(例えば、業務用の長時間使用)に使用された場合の故障及び損傷。
- ⑤ 保証書の提示がない場合。
- ⑥ 保証書にお買い上げ年月日、お客様名、販売店名の入記のない場合、或は字が読み取れなくなる場合。

※保証書は、本書に明記した条件のもとにおいて無料修理をお約束するものです。従って保証書を発行している者(保証責任者)及びそれ以外の事業者に対するお客様の法律上の権利を制限するものではありません。保証期間経過後の修理については不明な場合は、フィリップスサポートセンターにお問い合わせください。

※保証期間経過後の修理-補修用性能部品の保有期間について詳しくは取扱説明書の保証とアフターサービスの項目をご覧ください。

※お客様にご記入いただいた個人情報(保証書の控え)は保証期間内のサービス活動及びその後の安全点検活動のために利用させていただきます。ご了承ください。また個人情報(株式会社フィリップス・ジャパンのホームページ <http://www.philips.co.jp/> に掲載されている「プライバシーに関する通知」に基づき適切に管理いたします。

## ENGLISH

## Important safety information

Read this important information carefully before you use the appliance and save it for future reference.

### READ ALL INSTRUCTIONS BEFORE USE

## Important safety information

Only use the product for its intended purpose. Read this important information carefully before you use the product and its batteries and accessories, and save it for future reference. Misuse can lead to hazards or serious injuries.

## Warnings

- This appliance can be used by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children shall not play with the appliance.
- Only use original Philips accessories or consumables.
- This appliance contains no user-serviceable parts. If the appliance is damaged, stop using it and contact the Consumer Care Center in your country (see Warranty and support).
- Do not clean any part of the product in the dishwasher.
- Never immerse the appliance in water. Do not use the appliance in the bath or shower.
- This appliance has only been designed for cleaning teeth, gums and tongue.
- Stop using the appliance and consult your dentist/doctor if excessive bleeding occurs after use, if bleeding continues to occur after 1 week of use or if you experience discomfort or pain. If you have had oral or gum surgery in the previous 2 months, consult your dentist before you use this appliance.
- If you have a pacemaker or other implanted device, contact your doctor or the manufacturer of the implanted device prior to use.
- If you have medical concerns, consult your doctor before you use this appliance.
- This appliance is a personal care device and is not intended for use on multiple patients in a dental practice or institution.
- Stop using a brush head with crushed or bent bristles. Replace the brush head every 3 months or sooner if signs of wear appear.

If your toothpaste contains peroxide, baking soda or bicarbonate (common in whitening toothpastes), thoroughly clean the brush head with soap and water after each use. This prevents possible cracking of the plastic. Avoid direct contact with products that contain essential oils or coconut oil. Contact may result in bristles dislodging. Only operate this product on disposable 1.5 V AAA alkaline batteries. Do not recharge non-rechargeable batteries. Use and store the product at a temperature between 0°C and 40°C. Keep product and batteries away from fire and do not expose them to direct sunlight or high temperatures. If the product becomes abnormally hot or smelly, changes color or if charging takes longer than usual, stop using and charging the product and contact Philips. Do not place products and their batteries in microwave ovens or on induction cookers. Do not modify, pierce, damage or dismantle the product or battery to prevent batteries from heating up or releasing toxic or hazardous substances. Do not short-circuit, overcharge or reverse charge batteries.

If batteries are damaged or leaking, avoid contact with the skin or eyes. If this occurs, immediately rinse well with water and seek medical care. When you handle batteries, make sure that your hands, the product and the batteries are dry. Insert batteries with the + and - poles pointing in the direction indicated in the battery compartment or holder. Remove batteries from the product if you are not going to use it for some time. To avoid accidental short-circuiting of batteries

- after removal, do not let metal terminals come into contact with metal objects (e.g. coins, hairpins, rings). Do not wrap batteries in aluminum foil. Tape battery terminals or put batteries in a plastic bag before you discard them.
- Do not leave empty disposable batteries inside the product.

## Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

## Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

## Intended use

Philips One power toothbrushes are intended to remove adherent plaque and food debris from the teeth to reduce tooth decay and improve and maintain oral health. Philips One power toothbrushes are intended for consumer home use. Use by children should be with adult supervision.

## Your Philips One (Fig. 1)

- 1 Travel case door
- 2 Travel case
- 3 Brush head
- 4 Handle
- 5 Power button
- 6 Removable end cap with coin slot
- 7 Replaceable AAA-battery

## Getting started

### Attaching the brush head

- 1 Align the brush head so the bristles point in the same direction as the front of the handle. Press the brush head down onto the metal shaft (Fig. 3).

Note: It is normal to see a slight gap between the brush head and the handle (Fig. 4). This allows the brush head to vibrate properly.

## Battery replacement

Your power toothbrush is powered by a replaceable AAA battery. A single AAA battery should provide enough power for two 2-minute brushing sessions every day for 3 months. If used more often, the battery will drain before 3 months.

Note: Make sure your hands and the product are dry when you insert the battery.

- 1 Insert a coin into the coin slot at the bottom of the handle and turn counterclockwise (Fig. 5). Gently shake the battery out of the handle.
- 2 Insert a fresh AAA battery into the battery compartment (Fig. 6). Make sure the + and - poles of the battery point in the right direction.
- 3 Place the removable end cap back on the handle and use a coin to turn clockwise until it is secure and the lock indicator markings on the handle and end cap line up (Fig. 7).

Note: If the indication on the handle and end cap do not line up, it may result in your toothbrush not working.

## Travel case

Your Philips One comes with a travel case to store your power toothbrush when traveling.

- 1 Place your Philips One toothbrush with the bristles facing downwards in the travel case and snap closed.
- 2 To remove, open and press down on the bottom of the handle (Fig. 8).

## Using your Philips One toothbrush

If you are using this toothbrush for the first time, it is normal to feel more vibration than when using a manual toothbrush. The Philips One uses microvibrations to help gently clean your teeth. Please follow the brushing instructions below for the best experience. Philips One comes with a SmartTimer and QuadPacer to help you brush evenly throughout your mouth.

### SmartTimer

The SmartTimer indicates that your 2-minute brushing cycle is complete by automatically turning off the toothbrush at the end of 2 minutes.

Note: Dental professionals recommend brushing no less than 2 minutes twice a day.

### QuadPacer

The QuadPacer is an interval timer that beeps every 30 seconds to remind you to brush all teeth evenly by dividing your mouth into 4 sections (Fig. 9).

Begin brushing in section 1 (outside upper teeth) and brush for 30 seconds before you move to section 2 (inside upper teeth). Continue brushing in section 3 (outside lower teeth) and brush for 30 seconds before you move to section 4 (inside lower teeth).

Note: If you press the power button after you started the brushing cycle, the toothbrush will pause. After a pause of 30 seconds, the SmartTimer and QuadPacer resets.

## Brushing instructions

Please follow the brushing instructions for the best experience.

- 1 Wet the bristles and apply a small amount of toothpaste.
- 2 Place the toothbrush bristles against the teeth at a slight angle (45 degrees) (Fig. 10), pressing gently to make the bristles reach the gumline or slightly beneath the gumline.
- 3 Press the power button to turn brush on.
- 4 Brush your teeth with back and forth strokes so that the bristles reach all surfaces of the teeth. Change to another section when the QuadPacer beeps. Continue this motion throughout the 2-minute brushing cycle.

Note: The bristles should slightly flare.

- 5 To clean the inside surfaces of the front teeth, tilt the brush vertically and make several up-and-down strokes (Fig. 11).
- 6 After you have completed the brushing cycle, you can spend additional time brushing the chewing surfaces of your teeth and areas where staining occurs (Fig. 12). You can also brush your tongue, with the toothbrush turned on or off, as you prefer.

Your power toothbrush should be safe to use on braces (brush heads wear out sooner when used on braces) and dental restorations (fillings, crowns, veneers) if they are properly adhered and not compromised. If a problem occurs, please follow up with a dental professional.

## Battery status

This product does not come with a battery status indicator. As the battery gets weaker, you may experience a drop in vibration power. This is normal. While the microvibrations are still effective, you can increase the power by replacing your battery (see Battery replacement).

## Cleaning

You should clean your toothbrush and accessories regularly to remove toothpaste and other residue. Failure to clean your product may result in an unhygienic product and damage to it may occur.

**Warning: Do not clean product or accessories in dishwasher, microwave, with chemicals or with boiling hot water.**

## Toothbrush handle

- 1 Remove the brush head and rinse the metal shaft area with warm water (Fig. 13). Make sure you remove any residual toothpaste.
- 2 Wipe the entire surface of the handle with a damp cloth.

Note: Do not tap the handle on the sink to remove excess water.

## Brush head and travel case

- 1 Rinse the brush head and bristles after each use.
- 2 Remove the brush head from the handle and rinse the brush head connection with warm water at least once a week. Rinse the travel case weekly with warm water and wipe clean with a damp cloth.

## Storage

If you are not going to use the product for a long time, clean it (see Cleaning) and store it in a cool and dry place away from direct sunlight.

**Warning: If product will not be used on a regular basis, remove the battery to prevent possible damage due to chemical leakage. If battery does leak, remove it carefully. Do not allow bare skin to touch leaking fluid.**

## Replacement

### Brush head

Replace the brush heads every 3 months to achieve optimal results. Only Philips One brush heads are compatible with Philips One.

## Locating the model number

Remove brush head from handle. Look at the top of the handle near the metal shaft for the model number (HY110X).

## Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit [www.philips.com/support](http://www.philips.com/support) for a list of frequently asked questions or contact the Consumer Care Center in your country.

Problem	Possible cause	Solution
---------	----------------	----------

I cannot fully attach the brush head. There is a gap between the brush head and handle	This is normal. A small gap is necessary to allow movement in order to deliver the vibrations needed to clean your teeth
--	--

My Philips One battery toothbrush vibration is less powerful than before	The battery is running low	Replace the 1.5V Alkaline AAA battery with a new one. See section 'Battery replacement'
--	----------------------------	---

The toothbrush stops working	The battery is empty	Replace the 1.5V Alkaline AAA battery with a new one. See section 'Battery replacement'
------------------------------	----------------------	---

## Warranty and support

If you need information or support, please visit [www.philips.com/support](http://www.philips.com/support) or read the international warranty/leaflet.

## Warranty restrictions

The terms of the international warranty do not cover the following:

- Brush heads.
- Damage caused by use of unauthorized replacement parts.
- Damage caused by misuse, abuse, neglect, alterations or unauthorized repair.
- Normal wear and tear, including chips, scratches, abrasions, discoloration or fading.

## Recycling

- Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.
- Follow your country's rules for the separate collection of electrical and electronic products and rechargeable batteries. Correct disposal helps prevent negative consequences for the environment and human health.
- To remove the battery, follow the instructions in the battery replacement chapter.