

**PHILIPS**

AC3033 AC3036



EN User manual 3

ZH-T 用戶手冊 22

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# 1 Important

## Safety

Read this user manual carefully before you use the appliance, and save it for future reference.

### Danger

- Do not clean the appliance with water, any other liquid, or a (flammable) detergent, nor let them enter the appliance, to avoid electric shock and/or a fire hazard.
- Do not spray any flammable materials such as insecticides or fragrance around the appliance.

### Warning

- Check if the voltage indicated on the appliance corresponds to the local power voltage before you connect the appliance.
- If the power cord is damaged, you must have it replaced by Philips, a service center authorized by Philips, or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance if the plug, the power cord, or the appliance itself is damaged.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Child shall not play with the appliance.
- Cleaning and maintenance shall not be made by children without supervision.
- Do not block the air inlet and outlet, e.g. by placing items on the air outlet or in front of the air inlet.
- Make sure that foreign objects do not fall into the appliance through the air outlet.

## Caution

- This appliance is not a substitute for proper ventilation, regular vacuum cleaning, or use of an extractor hood or fan while cooking.
- Always place and use the appliance on a dry, stable, level, and horizontal surface.
- Leave at least 20cm free space around the appliance and leave at least 30cm free space above the appliance.
- Do not sit or stand on the appliance. Do not place anything on top of the appliance.
- Do not place the appliance directly below an air conditioner to prevent condensation from dripping onto the appliance.
- Only use the original Philips filters specially intended for this appliance. Do not use any other filters.
- Combustion of the filter may cause irreversible human hazard and/or jeopardize other lives. Do not use the filter as fuel or for similar purpose.
- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Do not insert your fingers or objects into the air outlet or the air inlet to prevent physical injury or malfunctioning of the appliance.
- Do not use this appliance when you have used indoor smoke-type insect repellents or in places with oily residues, burning incense, or chemical fumes.
- Do not use the appliance near gas appliances, heating devices or fireplaces.
- Always unplug the appliance when you want to move, clean appliance, replace the filter or carry out other maintenance.
- The appliance is only intended for household use under normal operating conditions.

- Do not use the appliance in wet surroundings or in surroundings with high humidity or high ambient temperatures, such as the bathroom, toilet, or kitchen, or in a room with major temperature changes.
- The appliance does not remove carbon monoxide (CO) or radon (Rn). It cannot be used as a safety device in case of accidents with combustion processes and hazardous chemicals.

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## Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

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## Recycling

Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

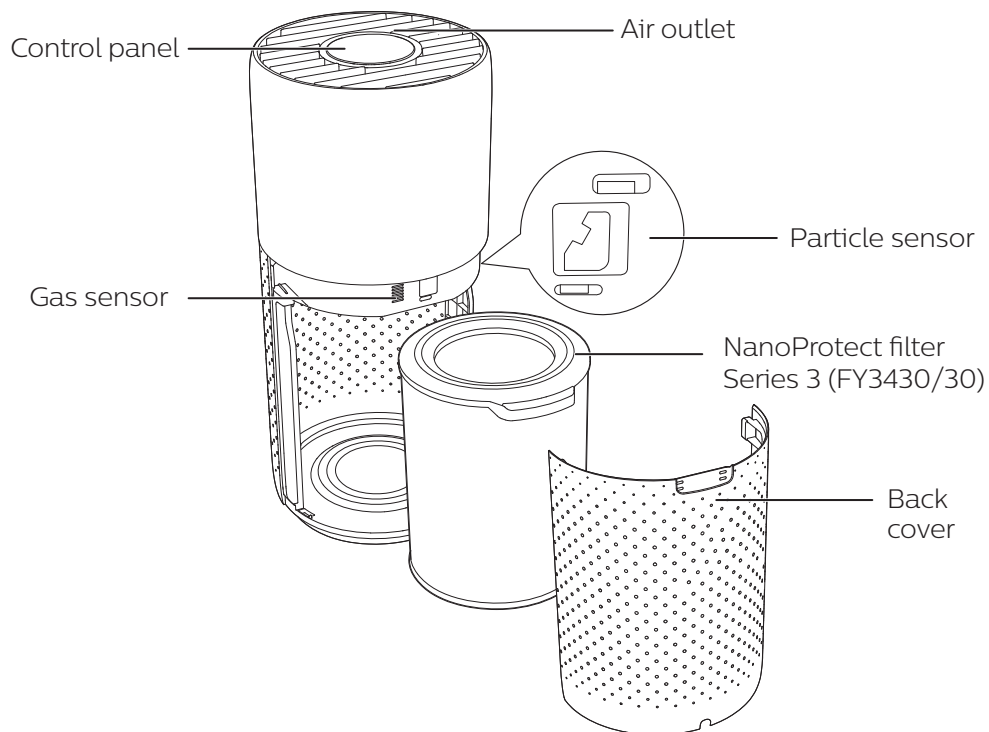
## 2 Your air purifier

Congratulations on your purchase, and welcome to Philips!

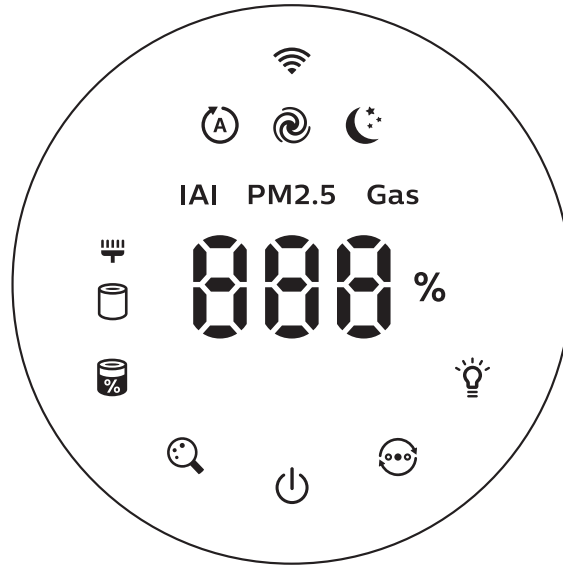
To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

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### Product overview



## Controls overview



### Control buttons

	Filter status/reset button		Display switch button
	Power on/off button		Mode switch button
	Light on/off button		

### Display panel

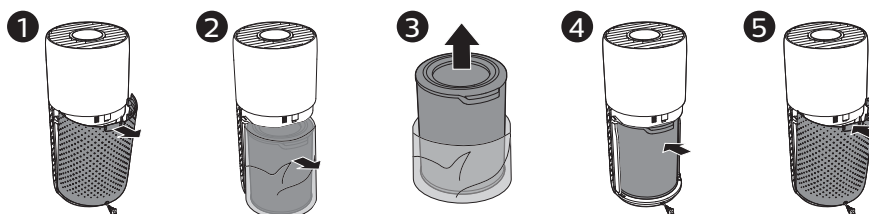
	Wi-Fi indicator		Auto mode
	Turbo mode		Sleep mode
IAI	Indoor Allergen Index display	PM2.5	PM2.5 display
GAS	Gas pollution display		Filter cleaning alert
	Filter replacement alert		

## 3 Getting started

### Installing the filter

Remove all packaging of the filter before first use.

**Note:** Make sure the air purifier is unplugged from the electrical outlet before installing the filter.



- 1 Pull the back cover and remove it from the appliance.
- 2 Pull the filter from the appliance.
- 3 Remove all packaging materials of the air purification filter.
- 4 Put the filter back into the appliance.
- 5 Reattach the back cover.



### Wi-Fi indicator

Wi-Fi icon status	Wi-Fi connection status
Blink in orange	Connecting to the smartphone
Stable in orange	Connected to the smartphone
Blink in white	Connecting to the server
Stable in white	Connected to the server
Off	Wi-Fi function disabled



## Wi-Fi connection

### Setting up the Wi-Fi connection for the first time

- 1 Download and install the Philips "Clean Home+" app from the **App Store** or **Android market**.
- 2 Put the plug of the air purifier in the power socket and touch  to turn on the air purifier.  
↳ The Wi-Fi indicator  blinks orange for the first time.
- 3 Make sure that your smartphone or tablet is successfully connected to your Wi-Fi network.
- 4 Launch the "Clean Home+" app and click on "Connect a New Device" or press the "+" button on the top of the screen. Follow the onscreen instructions to connect the air purifier to your network.







#### Note:

- This instruction is only valid when the air purifier is being set up for the first time. If the network has changed or the setup needs to be performed again, see Chapter "Reset the Wi-Fi connection" on page 9.
- If you want to connect more than one air purifier to your smartphone or tablet, you have to do this one by one.
- Make sure that the distance between your smartphone or tablet and the air purifier is less than 10 m without any obstructions.
- This App supports the latest versions of Android and iOS. Please check [www.philips.com/cleanhome](http://www.philips.com/cleanhome) for the latest update of supported operating systems and devices.

### Reset the Wi-Fi connection

#### Note:

- Reset the Wi-Fi connection when your default network has changed.
- 1 Put the plug of the air purifier in the power socket and touch  to turn on the air purifier.
  - 2 Touch  and  simultaneously for 3 seconds until you hear a beep.  
↳ The air purifier goes to pairing mode.  
↳ The Wi-Fi indicator  blinks orange.
  - 3 Follow the steps 3-4 in "Setting up the Wi-Fi connection for the first time" section.

## 4 Using the air purifier

### Understanding the air quality light

The air quality light automatically goes on when the air purifier is switched on, and lights up all colors in sequence. After approximately 30 seconds, the particle sensor selects the color that corresponds to the surrounding air quality of airborne particles.

Air quality light color	Air quality level
Blue	Good
Blue-purple	Fair
Purple-red	Poor
Red	Very poor

The color of the air quality light is determined by the highest risk index among PM2.5, IAI and Gas readings.

#### IAI

The professional-grade **AeraSense** sensor detects the level of indoor air allergen and with numerical feedback from 1 to 12 the potential risk level of indoor air allergens can be displayed. 1 indicates best air quality.

IAI level	Air quality light color
1-3	Blue
4-6	Blue-purple
7-9	Purple-red
10-12	Red

#### PM2.5

**AeraSense** sensing technology accurately detects and quickly responds to even the slightest particle change in the air. It provides you with reassurance with real-time PM2.5 feedback.

PM2.5 level	Air quality light color
≤12	Blue
13-35	Blue-purple
36-55	Purple-red
>55	Red

Most of the indoor air pollutants fall under PM2.5 – which refers to airborne particle pollutants smaller than 2.5 micrometers. Common indoor sources of fine particles are tobacco smoke, cooking, burning candles. Some airborne bacteria and the smallest mold spores, pet allergen and dust mite allergen particles also fall under PM2.5.

#### GAS



With an advanced gas sensor, a display ranging from L1 to L4 shows the level change of potential harmful gases (incl. VOC, odor, etc.) detected. L1 indicates best air quality.

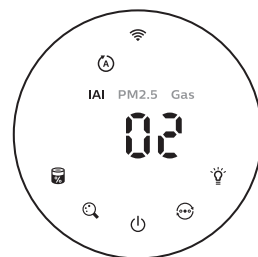
Gas level	Air quality light color
L1	Blue
L2	Blue-purple
L3	Purple-red
L4	Red

## Turning on and off

### Note:


- For optimum purification performance, close doors and windows.
- Keep curtains away from the air inlet or air outlet.

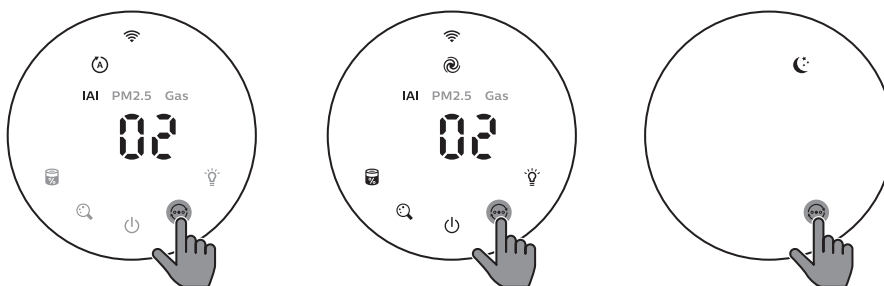
- 1 Put the plug of the air purifier in the power socket.
- 2 Touch  to switch on the air purifier.
  - ↳ The air purifier beeps.
  - ↳ The "---" displays on the screen during warming up. Then the air purifier shows the PM2.5/IAI/ Gas level after measuring the air quality.
  - ↳ The air purifier operates in the auto mode with IAI displayed on the screen.
- 3 Touch and hold the  button for 3 seconds to switch off the air purifier.





**Note:** If the air purifier stays connected to the electrical outlet after turning OFF, the air purifier will operate under the previous settings when turned ON again.

## Changing the mode setting

You can choose Auto mode, Turbo mode or the Sleep mode by touching the  button.



**Auto mode (  ):** In Auto mode, the dual-sensor sense the air quality in real-time and the appliance automatically adjusts the fan speed in accordance with the ambient air quality, the control panel can automatically adjust display screen brightness according to the ambient light.

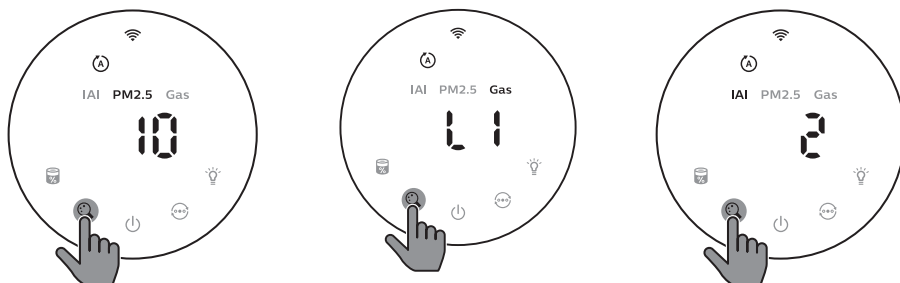
**Turbo mode (  ):** In Turbo mode, the air purifier operates on the highest speed.

**Sleep mode (  ):** In Sleep mode, the air purifier operates quietly at a low speed. After 3 seconds, the screen lights off.

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## Switching the display indicator

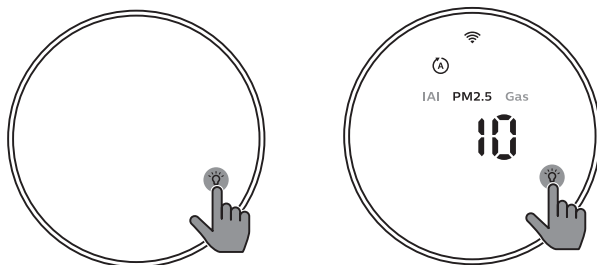
**Note:** The appliance displays IAI level by default.



- Touch the 😊 button to switch display indicator among PM2.5/Gas/IAI.

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## Using the light on/off function

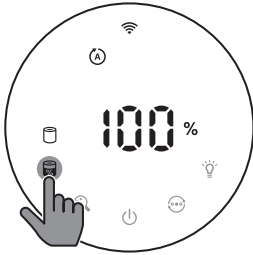


With the light sensor, the control panel can automatically turn on, turn off or dim according to the ambient light. The control panel will be off or dim when the ambient light is dark. You can touch any button to wake up all lights. Then, if no further operation, all lights will be off or dim again to match with the ambient light.

You can touch the light on/off button  manually to turn off all lights and the control panel. Touch any button to wake up all lights.

## Checking the filter status

- Touch the filter status check/reset  button to check the filter service life status.
  - ↳ The percentage of remaining service life of the filter displays on the screen.



Icon color	Filter life indication	Display (%)
Blue	Optimal service life	16-100
Blue-purple	Good service life	9-15
Purple-red	Service life almost reaches the end	4-8
Red	Service life ends, replace the filter	0-3


**Note:** The appliance goes back to normal display if no operations after 3 seconds.

## 5 Cleaning and maintenance

### Note:

- Always unplug the appliance before you clean it.
- Never immerse the appliance in water or any other liquid.
- Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.
- Never use any liquids (including water) to clean the filter.
- Do not attempt to clean the particle sensor and gas sensor with a vacuum cleaner.

## Cleaning schedule

Frequency	Cleaning method
When necessary	Wipe the fabric part of the appliance with a damp cloth, wipe the plastic part of the appliance with a soft, dry cloth
	Clean the air outlet cover
Every two months	Clean the particle sensor with a dry cotton swab
The  displays on the screen.	Clean the surface of the filter

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## Cleaning the body of the air purifier

Regularly clean the inside and outside of the air purifier to prevent dust from collecting.

- 1 Wipe the fabric surface gently with a damp cloth (for AC3033 only).
- 2 Use a soft, dry cloth to clean both the interior and exterior of the air purifier and the air outlet.

### Note:

- The fabric covered on the appliance can not be removed.
- Do not use hot water, alcohol, harsh cleaners to clean the fabric.

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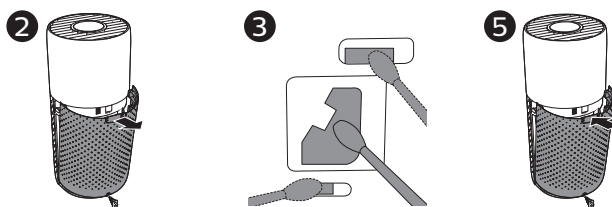
## Cleaning the particle sensor

Clean the particle sensor every 2 months for optimal functioning of the appliance.

### Note:

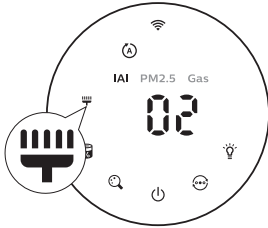
- If the air purifier is used in a dusty environment, it may need to be cleaned more often.
- If the humidity level in the room is very high, condensation may develop on the particle sensor and the air quality light may indicate a more poor air quality even though the air quality is actually good. If this occurs, clean the particle sensor.
- The gas sensor doesn't need to be cleaned.


- 1 Switch off the air purifier and unplug from the power socket.



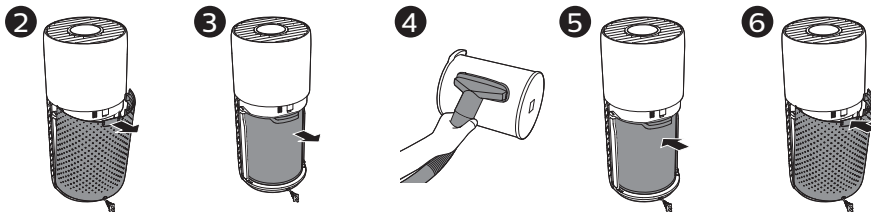
- 2 Pull the back cover and remove it from the appliance.
- 3 Clean the particle sensor with a damp cotton swab.
- 4 Dry all parts thoroughly with a dry cotton swab.
- 5 Reattach the back cover.



## Cleaning the surface of the filter



Filter alert light status	Action
The filter cleaning alert  displays on the screen	Clean the surface of the filter with a vacuum cleaner


- 1 Switch off the air purifier and unplug from the power socket.



- 2 Pull the back cover and remove it from the appliance.
- 3 Pull the filter from the appliance.
- 4 Clean the surface of the filter with a vacuum cleaner.
- 5 Put the filter back into the appliance.
- 6 Reattach the back cover.
- 7 Put the plug of the air purifier in the power socket.
- 8 Touch the  button to switch on the appliance.
- 9 Touch and hold the filter status check/reset button  for 3 seconds to reset the filter cleaning time.
- 10 Wash your hands thoroughly after cleaning the filter.

## Replacing the filter

### Understanding the healthy protection lock

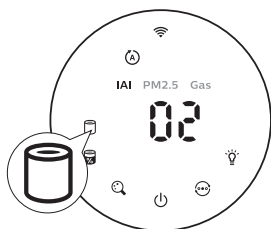
This air purifier is equipped with a filter replacement indicator to make sure that the air purification filter is in optimal condition when the air purifier is operating. When the filter need to be replaced, the filter replacement alert  lights up red.


If the filter is not replaced in time, the air purifier will stop operating and automatically lock to protect the air quality in the room. Replace the filter as soon as possible.

### Replacing the filter

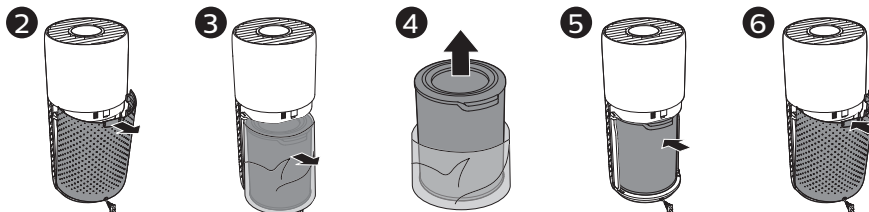
#### Note:

- The filter is not washable or reusable.
- Always turn off the air purifier and unplug from the electrical outlet before replacing the filters.





Filter alert light status	Action
The filter replacement alert  lights up	Replace the NanoProtect filter Series 3 (FY3430/30)

1 Switch off the air purifier and unplug from the power socket.




- 2 Pull the back cover and remove it from the appliance.
- 3 Pull the filter from the appliance.
- 4 Remove all packaging materials of the air purification filter.
- 5 Put the filter back into the appliance.
- 6 Reattach the back cover.






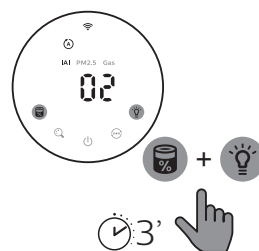
- 7 Put the plug of the air purifier in the power socket.
- 8 Touch the  button to switch on the appliance.
- 9 Touch and hold the filter status check/reset button  for 3 seconds to reset the filter lifetime counter.
- 10 Wash your hands thoroughly after replacing the filter.

**Note:** Do not smell the filter as it has collected pollutants from the air.

## Filter reset

You can replace the filter even before filter replacement alert (  ) displays on the screen. After replacing a filter, you need to reset the filter lifetime counter manually.

- 1 Touch the power  button for 3 seconds to turn off the appliance and unplug from power socket.
- 2 Put the power plug in the power socket.
- 3 Within 15 seconds after power on, touch and hold  and  button for 3 seconds to reset the filter lifetime counter.





## 6 Storage

- 1 Turn off the air purifier and unplug from the power socket.
- 2 Clean the air purifier, particle sensor and the surface of the filter (see chapter 'Cleaning and maintenance').
- 3 Let all parts air dry thoroughly before storing.
- 4 Wrap the filter in air tight plastic bags.
- 5 Store the air purifier, filter in a cool, dry location.
- 6 Always thoroughly wash hands after handling filters.

## 7 Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible solution
The appliance does not work properly.	<ul style="list-style-type: none"><li>• The filter replacement alert has been on continuously but you have not replaced the corresponding filter. As a result, the appliance is now locked. In this case, replace the filter and long press  to reset the filter lifetime counter.</li></ul>
The airflow that comes out of the air outlet is significantly weaker than before.	<ul style="list-style-type: none"><li>• The surface of the filter is dirty. Clean the surface of the filter (see the chapter "Cleaning and maintenance").</li></ul>
The air quality does not improve, even though the appliance has been operating for a long time.	<ul style="list-style-type: none"><li>• Check if the packing material is removed from the filter.</li><li>• The filter has not been placed in the appliance. Make sure that the filter (FY3430/30) is properly installed.</li><li>• The particle sensor is wet. The humidity level in your room is high and causes condensation. Make sure that the particle sensor is clean and dry (see the chapter "Cleaning and maintenance").</li><li>• Room size is large or the outdoor air quality is poor. For optimum purification performance, please close the doors and windows when operating the air purifier.</li><li>• There are indoor pollution resources. For instances, smoking, cooking, incense, perfume or alcohol.</li><li>• Filter reaches the end of life. Replace the filter with a new one.</li></ul>
The color of the air quality light always stays the same.	<ul style="list-style-type: none"><li>• The particle sensor is dirty. Clean the particle sensor (see the chapter "Cleaning and maintenance").</li></ul>

Problem	Possible solution
The appliance produces a strange smell.	<ul style="list-style-type: none"> <li>• The first few times you use the appliance, it may produce a plastic smell. This is normal. However, if the appliance produces a burnt smell even if removing filters, contact your Philips dealer or an authorized Philips service center. The filter may produce smell after being used for a while because of the absorption of indoor gases. It's recommended that you reactivate the filter by putting it in direct sunlight for repeated use. If odor still exists, replace the filter.</li> </ul>
The appliance is extra loud.	<ul style="list-style-type: none"> <li>• It's normal if the appliance runs at the Turbo mode.</li> <li>• In the Auto mode, if the appliance is too loud, maybe the appliance runs at high speed because air quality becomes worse, or your personalized setting in app triggers a higher fan speed. You can choose the Sleep mode, or change the settings in the app.</li> <li>• If anything drops into air outlet, it may also cause abnormal loud sound. Immediate turn off appliance, turn appliance upside down, to get foreign objectives out of appliance.</li> <li>• If there is abnormal sound, contact the Consumer Care Center in your country.</li> </ul>
The appliance still indicates that I need to replace a filter, but I already did.	<ul style="list-style-type: none"> <li>• Perhaps you did not reset the filter lifetime counter. Switch on the appliance. Then touch and hold the reset button (  ) for 3 seconds.</li> </ul>
Error code "E1" displays on the screen.	<ul style="list-style-type: none"> <li>• The motor has malfunctions. Contact the Consumer Care Center in your country.</li> </ul>

Problem	Possible solution
The Wi-Fi setup is not successful.	<ul style="list-style-type: none"> <li>• If the router your purifier is connected to is dual – band and currently it is not connecting to a 2.4GHz network, please switch to another band of the same router (2.4GHz) and try to pair your purifier again. 5GHz networks are not supported.</li> <li>• Web authentication networks are not supported.</li> <li>• Check if the purifier is within range of the Wi-Fi router. You can try to locate the air purifier closer to the Wi-Fi router.</li> <li>• Check if the network name is correct. The network name is case-sensitive.</li> <li>• Check if the Wi-Fi password is correct. The password is case-sensitive.</li> <li>• Retry the setup with the instructions in section ‘Reset the Wi-Fi connection’.</li> <li>• The Wi-Fi connectivity can be interrupted by electromagnetic or other interferences. Keep the appliance away from other electronic devices that may cause interferences.</li> <li>• Check if the mobile device is in airplane mode. Make sure to have the airplane mode deactivated when connecting to the Wi-Fi network.</li> <li>• Consult the help section in the App for extensive and up-to-date troubleshooting tips.</li> </ul>

## 8 Guarantee and service

If you need information or if you have a problem, please visit the Philips website at [www.philips.com](http://www.philips.com) or contact the Philips Consumer Care Center in your country (you can find its phone number in the worldwide guarantee leaflet). If there is no Consumer Care Center in your country, go to your local Philips dealer.

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### Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit [www.philips.com/support](http://www.philips.com/support).

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country (you can find its phone number in the worldwide guarantee leaflet).

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# 1 重要事項

## 安全

在使用本產品前，請先仔細閱讀本使用手冊，並保留使用手冊以供日後參考。

## 危險

- 請勿用水、其他液體或是 (易燃) 清潔劑清潔產品，也請勿讓該物質進入產品內，以避免觸電和/或火災。
- 請勿在產品周圍噴灑殺蟲劑或芳香劑等任何易燃物質。

## 警告

- 插電之前請先確認產品標示的電壓是否與當地使用的電壓相符。
- 如果電源線損壞，您必須將其交由飛利浦、飛利浦授權之服務中心，或是 具備相同資格的技師進行更換，以免發生危險。
- 當插頭、電源線或產品本身受損時，請勿使用本產品。
- 本產品不適合交由身體、知覺或精神能力障礙者或經驗與知識缺乏者 (包括孩童) 使用，除非由負責他們安全的人員提供安全使用產品相關的監督或指示說明。
- 請勿讓孩童把玩本產品。
- 若無人在旁監督，不得讓孩童清潔與維護本產品。
- 請勿在出風口上方或進風口前面放置物品，擋住進出風口。
- 確定沒有異物透過出風口掉入產品。

## 注意

- 本產品不可用來作為維持良好通風的設備、替代吸塵器清潔，或烹調時用來當作抽油煙機使用。
- 請一律將本產品放置在乾燥平穩的水平面上使用。
- 產品周圍須至少保留 20 公分的間隔距離，頂部則至少保留 30 公分的間隔距離。
- 請勿坐在或站在產品上。產品頂部請勿放置任何物品。
- 請勿將產品放置在冷氣機正下方，以免冷氣機滴水，造成產品發生水滴凝結的現象。
- 請僅使用產品專用的飛利浦原廠濾網。請勿使用其他濾網。

- 燃燒濾網可能會對人體造成不可逆危險和/或危及其他生命。請勿將濾網當成燃料，或以類似目的使用濾網。
- 切勿使用硬物敲打產品 (特別是進風口及出風口)。
- 請勿將手指或物體插入出風口或進風口，以避免身體受傷或損壞產品。
- 當您使用室內噴霧式驅蟲劑或在充滿油漬、燒香或化學煙霧的地方時，請勿使用本產品。
- 請勿在燃氣設備、加熱裝置或壁爐附近使用本產品。
- 當您要移動、清潔產品、更換濾網或進行其他維護時，請務必拔除產品插頭。
- 本產品為家用產品，僅限於正常操作環境下使用。
- 請勿在潮濕環境或在濕度高或周遭溫度高的環境下使用本產品，例如浴室、廁所或廚房，或溫差變化極大的室內。
- 本產品無法清除一氧化碳 (CO) 或氫氣 (H<sub>2</sub>)。發生燃燒意外及危險化學物品意外時，本產品無法當作安全裝置使用。

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## 電磁場 (EMF)

本飛利浦產品符合所有電磁場暴露的相關適用標準和法規。

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## 回收

產品使用壽命結束時，請勿與一般家庭廢棄物一併丟棄。請將該產品送至政府指定的回收點進行回收。此舉能為環保盡一份心力。

請遵循您所在國家/地區對電氣與電子產品分類收集的規定。正確處理廢棄產品有助於避免對環境和人類健康帶來負面影響。

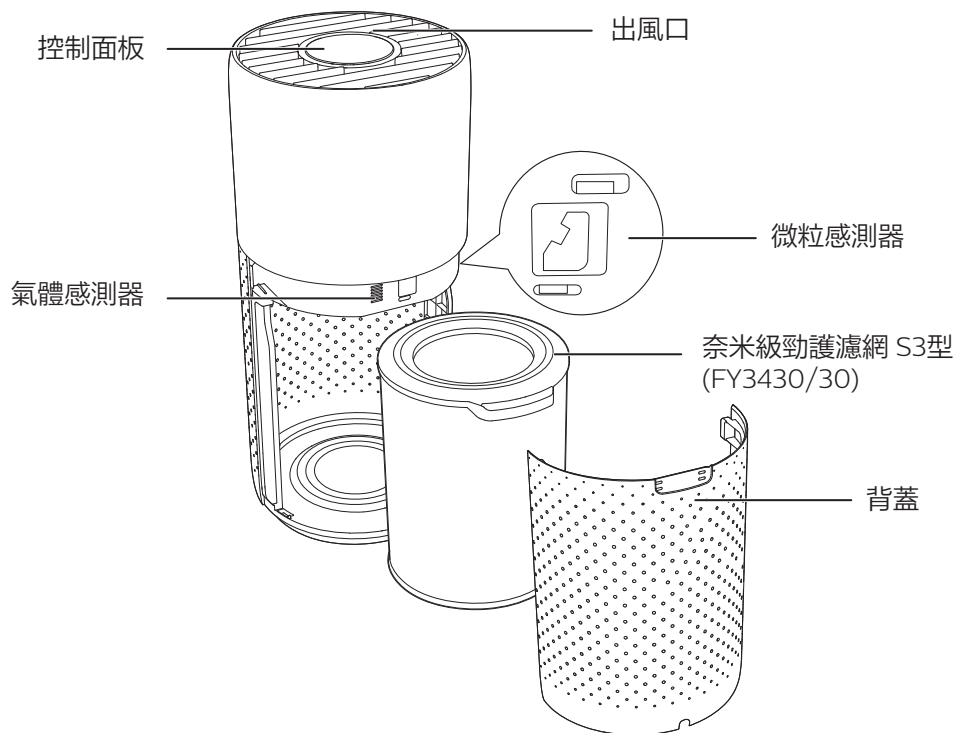


## 2 您的空氣清淨機

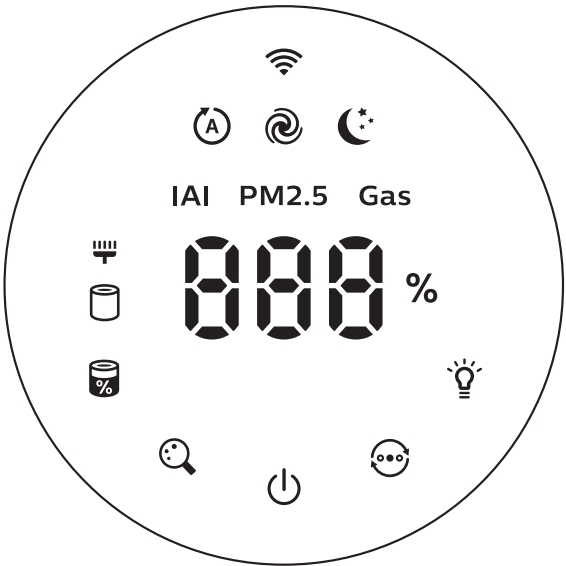
感謝您購買本產品。歡迎來到飛利浦的世界！

若要獲得飛利浦提供的完整支援，請註冊您的產品：[www.philips.com/welcome](http://www.philips.com/welcome)。

### 產品概覽



# 控制項概覽



## 控制按鈕

	濾網狀態/重設按鈕		顯示切換按鈕
	電源開關按鈕		模式切換按鈕
	開/關燈按鈕		

## 顯示面板

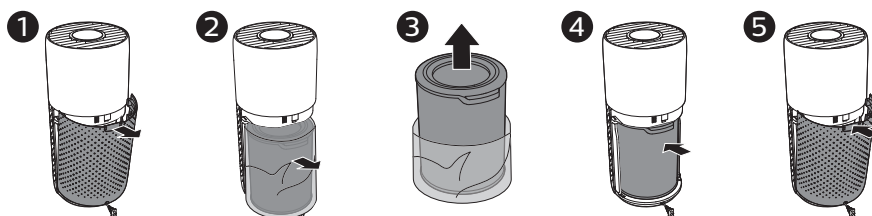
	Wi-Fi 指示燈		自動模式
	加速增強模式		睡眠模式
IAI	室內過敏原指數顯示	PM2.5	PM2.5 顯示
GAS	氣體汙染顯示		濾網清潔警示
	濾網更換警示		

## 3 快速入門

### 安裝濾網

首次使用前，請先拆下濾網所有包裝材料。

備註：請確定已從電源插座拔除空氣清淨機的電源插頭後，再安裝濾網。



- 1 拉動背蓋並將其從產品上取下。
- 2 從產品拉出濾網。
- 3 拆下空氣淨化濾網的所有包裝材料。
- 4 將濾網裝回產品。
- 5 將背蓋重新裝回。

### Wi-Fi 指示燈



Wi-Fi 圖示狀態	Wi-Fi 連線狀態
閃爍橘燈	正在連線至智慧型手機
穩定橘燈	已連線至智慧型手機
閃爍白燈	正在連線至伺服器
穩定白燈	已連線至伺服器
熄滅	Wi-Fi 功能已停用

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## Wi-Fi 連線

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### 第一次設定 Wi-Fi 連線

- 1 下載並安裝飛利浦「Clean Home+」應用程式，下載網站如下：  
App Store 或 Android Market。
- 2 將空氣清淨機的插頭插入電源插座後按下  即可開啟空氣清淨機。  
↳ 第一次使用時，Wi-Fi 指示燈  會閃爍橘光。
- 3 請確定智慧型手機或平板裝置已成功連線至您的 Wi-Fi 網路。
- 4 啟動「Clean Home+」應用程式並按一下「連接新裝置」或按下畫面上方的「+」按鈕。依照螢幕指示將空氣清淨機連接至您的網路。







#### 備註：

- 此說明僅在第一次設定空氣清淨機時才適用。如果網路已變更或需要再次執行設定，請參閱第 28 頁的「重設 Wi-Fi 連線」。
- 如要將一台以上的空氣清淨機連線到智慧型手機或平板裝置，必須逐一設定。
- 務請確定您的智慧型手機或平板裝置與空氣清淨機之間的距離少於 10 公尺，且沒有任何阻礙物。
- 本應用程式支援最新版 Android 和 iOS。請至 [www.philips.com/cleanhome](http://www.philips.com/cleanhome) 查看最新更新的支援作業系統和裝置。

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### 重設 Wi-Fi 連線

#### 備註：

- 在預設網路已變更時重設 Wi-Fi 連線。
- 1 將空氣清淨機的插頭插入電源插座，然後按下  以開啟空氣清淨機。
  - 2 同時按下  和  3 秒鐘，直到聽到嗶聲。  
↳ 此時空氣清淨機會進入配對模式。  
↳ Wi-Fi 指示燈  會閃爍橘光。
  - 3 請依照「第一次設定 Wi-Fi 連線」一節的步驟 3-4 進行。

## 4 使用空氣清淨機

### 瞭解空氣品質指示燈

空氣清淨機電源開啟後，空氣品質指示燈會自動亮起，並依序閃爍所有燈色。在約 30 秒後，微粒感測器會選擇符合周遭空氣粒子品質的相應顏色。

空氣品質指示燈的顏色取決於 PM2.5、IAI 及氣體讀數間的最高風險指數。

空氣品質指示燈顏色	空氣品質等級
藍色	良好
藍色 - 紫色	普通
紫色 - 紅色	不良
紅色	非常不良

### IAI

專業級的 AeraSense 感測器能偵測到室內空氣過敏原的等級，並提供 1 到 12 的數據回饋資訊，顯示室內空氣過敏原的潛在危險等級。1 表示空氣品質最佳。

IAI 等級	空氣品質指示燈顏色
1-3	藍色
4-6	藍色 - 紫色
7-9	紫色 - 紅色
10-12	紅色

### PM2.5

AeraSense 感應技術能夠精確地偵測到空氣中最細小的微粒變化並快速反應。還能提供即時的 PM2.5 回饋資訊，讓您安心無憂。

大部分室內空氣汙染物未達 PM2.5 – 代表空氣微粒汙染物小於 2.5 微米。一般室內細小粒子來源為煙味、烹飪與燃燒的蠟燭。部分空氣中傳播的細菌和最小的黴菌孢子、寵物過敏原及塵蟎過敏原粒子也未達 PM2.5。

PM2.5 等級	空氣品質指示燈顏色
≤12	藍色
13-35	藍色 - 紫色
36-55	紫色 - 紅色
>55	紅色

### 氣體



配備進階氣體感測器，範圍從 L1 到 L4 的顯示器會顯示潛在有害氣體的等級變更 (包括揮發性有機物 (VOC)、異味等)。L1 表示空氣品質最佳。

氣體等級	空氣品質指示燈顏色
L1	藍色
L2	藍色 - 紫色
L3	紫色 - 紅色
L4	紅色

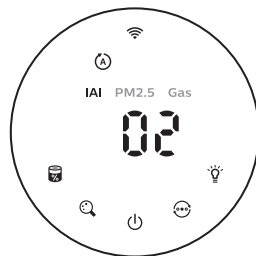
## 開關機

備註：

- 為達最佳淨化效能，請關閉門窗。
- 進風口或出風口需遠離窗簾。

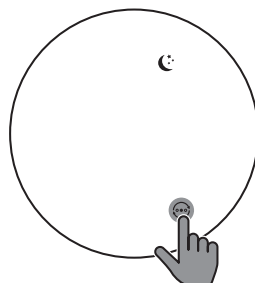
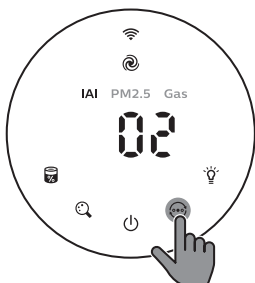
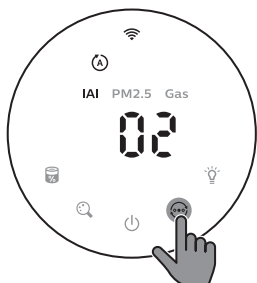
- 1 將空氣清淨機的插頭插入電源插座。
- 2 按下  即可開啟空氣清淨機的電源。
  - ↳ 空氣清淨機會發出嗶聲。
  - ↳ 暖機期間螢幕上會顯示「---」。接著空氣清淨機會在測量空氣品質後顯示 PM2.5/IAI/Gas 等級。
  - ↳ 空氣清淨機會以自動模式運作，螢幕上會顯示 IAI。
- 3 按住  按鈕 3 秒鐘即可關閉空氣清淨機的電源。

備註：如果空氣清淨機在電源關閉之後保持連接至電源插座，則當空氣清淨機再次開啟時，會以先前的設定運作。



## 變更模式設定

按下  按鈕即可選擇自動模式、超高速模式或睡眠模式。




**自動模式 (A)：**在自動模式中，雙重感測器會即時感應空氣品質，且產品會依照周遭空氣品質自動調整風速，控制面板能根據環境光線自動調整顯示幕的亮度。

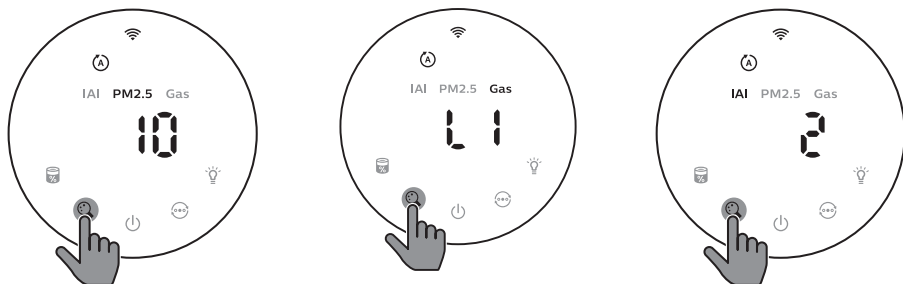
**超高速模式 (⊙)：**在超高速模式中，空氣清淨機會以最高速度運作。

**睡眠模式 (☾)：**在睡眠模式中，空氣清淨機會以低速安靜地運作。3 秒後，螢幕燈光會熄滅。

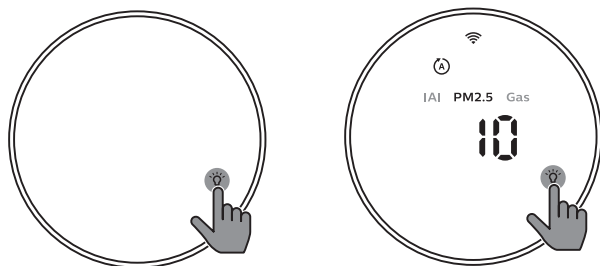
## 切換顯示指示燈

備註：裝置預設會顯示 IAI 等級。


- 按下  按鈕即可在 PM2.5/Gas/IAI 之間切換顯示指示燈。




## 使用開/關燈按鈕

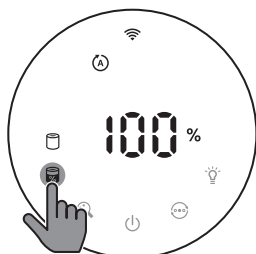


使用光線感應器時，控制面板會根據環境光線自動開啟、關閉或調暗。當環境光線變暗時，控制面板會關閉或變暗。您可以按下任何按鈕以喚醒所有燈號。如果沒有進一步的操作，所有燈號將會關閉或變暗，以配合環境光源。

您可以手動按下開/關燈按鈕  來關閉所有燈號和控制面板。按下任何按鈕即可喚醒所有燈號。

## 檢查濾網狀態

- 按下濾網狀態檢查/重設  按鈕，以檢查濾網使用壽命狀態。
  - 濾網的剩餘使用壽命百分比會顯示在螢幕上。



圖示顏色	濾網更換指示	顯示 (%)
藍色	最佳使用壽命	16-100
藍色 - 紫色	使用壽命長久	9-15
紫色 - 紅色	使用壽命將盡	4-8
紅色	使用壽命結束，請更換濾網	0-3


備註：如果 3 秒後沒有任何操作，產品會返回正常顯示。

## 5 清潔與維護

備註：

- 進行清潔前，請務必先拔掉電源插頭。
- 切勿將產品浸入水中或其他液體中。
- 切勿使用漂白劑或酒精等具磨蝕性、刺激性或易燃性的洗劑清潔產品的任何部分。
- 請勿使用任何液體 (包括水) 清潔濾網。
- 請勿試圖以吸塵器清理微粒感測器和氣體感測器。

### 清潔排程

頻率	清潔方法
必要時	使用濕布擦拭產品的織物部分，然後用柔軟的乾布擦拭產品的塑膠部分
	清潔空氣出風口護蓋
每兩個月	使用乾棉棒清潔微粒感測器
螢幕上會顯示  。	清潔濾網表面



## 清潔空氣清淨機的機體

定期清潔空氣清淨機的內部與外殼，可避免累積灰塵。

- 1 使用濕布輕輕擦拭織物表面 (僅適用於 AC3033)。
- 2 使用柔軟乾布清潔空氣清淨機與出風口的內外部。

備註：

- 不可移除覆蓋於本產品上的織物。
- 請勿使用熱水、酒精和強效清潔劑來清潔織物。

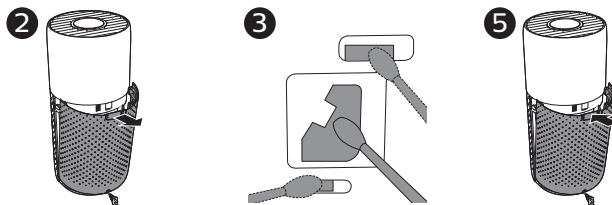
## 清潔微粒感測器

每 2 個月清潔一次微粒感測器，可確保產品發揮最佳效果。

備註：

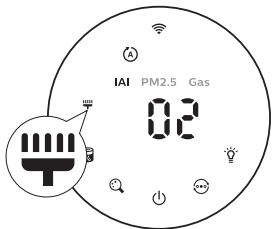
- 若在佈滿灰塵的環境中使用空氣清淨機，可能需要更常清潔。
- 若房間溼度過高，微粒感測器可能有水滴凝結，在這種情況下，縱使空氣品質良好，空氣品質指示燈也可能指示空氣品質不佳。若發生此情況，請清潔微粒感測器。
- 不需要清潔氣體感測器。

- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。



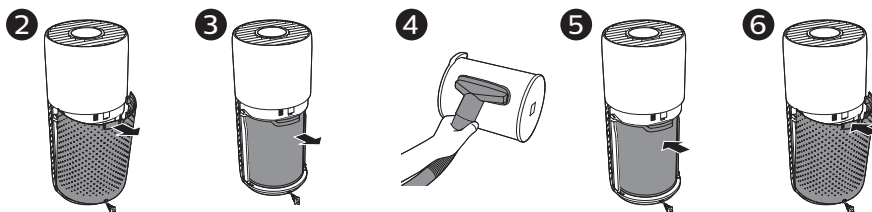
- 2 拉動背蓋並將其從產品上取下。
- 3 使用濕棉棒清潔微粒感測器。
- 4 使用乾棉棒擦乾所有零件。
- 5 將背蓋重新裝回。

## 清潔濾網表面



濾網警示燈狀態	動作
濾網清潔警示 會顯示在螢幕上	使用吸塵器清潔濾網表面

1 關閉空氣清淨機的電源，從電源插座拔掉插頭。



2 拉動背蓋並將其從產品上取下。

3 從產品拉出濾網。

4 使用吸塵器清潔濾網表面。

5 將濾網裝回產品。

6 將背蓋重新裝回。

7 將空氣清淨機的插頭插入電源插座。

8 按下 按鈕以開啟產品電源。

9 按住濾網狀態檢查/重設按鈕 3 秒以重設濾網清潔時間。

10 清潔濾網後請徹底清洗雙手。

## 更換濾網

### 瞭解健康保護鎖

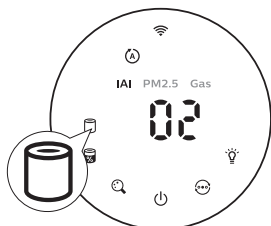
本空氣清淨機配備了濾網更換指示燈，用以確認空氣清淨機運作時空氣淨化濾網處於最佳狀態。需要更換濾網時，濾網更換警示 會亮起紅燈。

若未及時更換濾網，空氣清淨機會停止運作並自動鎖定，以保護房內的空氣品質。請盡快更換濾網。

## 更換濾網

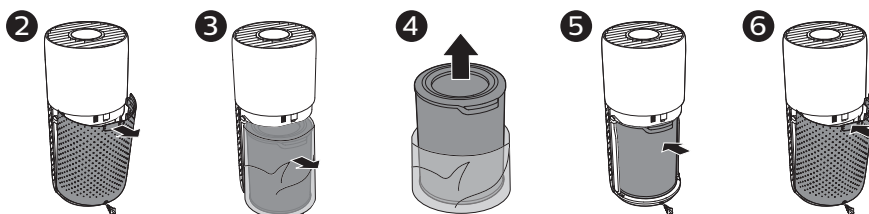
### 備註：

- 濾網不可水洗或重複使用。
- 更換濾網前，請務必關閉空氣清淨機電源，再從電源插座拔掉插頭。



濾網警示燈狀態	動作
濾網更換警示  亮起	更換奈米級勁護濾網 S3型 (FY3430/30)


- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。






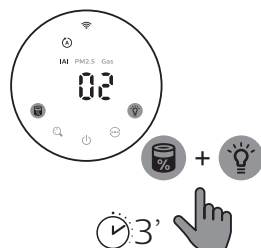
- 2 拉動背蓋並將其從產品上取下。
- 3 從產品拉出濾網。
- 4 拆下空氣淨化濾網的所有包裝材料。
- 5 將濾網裝回產品。
- 6 將背蓋重新裝回。
- 7 將空氣清淨機的插頭插入電源插座。
- 8 按下 按鈕以開啟產品電源。
- 9 按住濾網狀態檢查/重設按鈕 3 秒以重設濾網使用壽命計時器。
- 10 清潔濾網後請徹底清洗雙手。

備註：請勿嗅聞濾網，因為它收集了空氣中的污染物。

## 濾網重設

您甚至可以在螢幕上出現濾網更換警示 (  ) 之前更換濾網。更換濾網後，您需要手動重設濾網使用壽命計時器。

- 1 按住電源  按鈕 3 秒鐘，關閉產品電源，並從電源插座拔除插頭。
- 2 將電源插頭插入插座。
- 3 電源開啟後 15 秒內，按住  和  按鈕 3 秒鐘，可重設濾網使用壽命計時器。




## 6 收納

- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。
- 2 清潔空氣清淨機、微粒感測器和濾網表面（請參閱「清潔與維護」單元）。
- 3 收納之前，請確保所有零件徹底風乾。
- 4 將濾網包在氣密塑膠袋中。
- 5 將空氣清淨機和濾網存放在涼爽乾燥處。
- 6 接觸過濾網後，請務必徹底清洗雙手。

## 7 疑難排解

本單元概述您使用本產品時可能遇到的最常見問題。如果您無法利用以下資訊解決您遇到的問題，請聯絡您所在國家/地區的客戶服務中心。

問題	可能的解決方法
產品無法正常運作。	<ul style="list-style-type: none"><li>• 濾網更換警示持續亮起，但未更換相應濾網。結果導致產品鎖定。在此情況下，請更換濾網並長按  即可重設濾網使用壽命計時器。</li></ul>
出風口流出的風速比之前慢很多。	<ul style="list-style-type: none"><li>• 濾網表面髒汙。清潔濾網表面（請參閱「清潔與維護」單元）。</li></ul>

問題	可能的解決方法
即使產品已經長時間運作，空氣品質仍未獲得改善。	<ul style="list-style-type: none"> <li>請檢查是否已拆下濾網的包裝材料。</li> <li>濾網尚未裝入產品中。請確認濾網 (FY3430/30) 已正確安裝。</li> <li>微粒感測器潮溼。室內的濕度很高，造成水珠凝結。請確認微粒感測器乾淨且乾燥 (請參閱「清潔與維護」單元)。</li> <li>房間很大，或戶外空氣品質不佳。</li> <li>為獲得最佳淨化效能，請在操作空氣清淨機時關閉門窗。</li> <li>有室內汙染源。例如吸煙、烹飪、薰香、使用香水或酒精。</li> <li>濾網使用壽命已盡。更換新的濾網。</li> </ul>
空氣品質指示燈的顏色一直維持不變。	<ul style="list-style-type: none"> <li>微粒感測器髒污。清潔微粒感測器 (請參閱「清潔與維護」單元)。</li> </ul>
使用產品時發出異味。	<ul style="list-style-type: none"> <li>使用本產品的前幾分鐘，可能會產生塑膠味。此為正常現象。然而，如果取下濾網後產品依然發出焦味，請聯絡您的飛利浦經銷商或授權的飛利浦服務中心。使用一段時間之後，濾網可能會因為吸收室內氣體而產生異味。建議將濾網拿到陽光下曝曬以供重複使用。如果異味仍然存在，請更換濾網。</li> </ul>
產品噪音太大。	<ul style="list-style-type: none"> <li>產品以加速增強模式運作時，這是正常現象。</li> <li>在自動模式中，如果產品聲音太大，可能是因為空氣品質變差使得產品以高速運轉，或是應用程式的個人化設定觸動風速提高。您可以選擇睡眠模式，或變更應用程式中的設定。</li> <li>如果有任何東西掉入出風口，可能也會造成異常大的聲響。立即關閉產品電源，將產品上下顛倒放置，從產品中取出異物。</li> <li>如果出現異常聲音，請聯絡所在國家/地區的客戶服務中心。</li> </ul>
產品不斷指示需更換濾網，但濾網已經更換了。	<ul style="list-style-type: none"> <li>您或許未重設濾網使用壽命計時器。開啟產品。然後按住重設按鈕 (⏻) 3 秒鐘。</li> </ul>
螢幕顯示「E1」錯誤代碼。	<ul style="list-style-type: none"> <li>馬達故障。請聯絡您所在國家/地區的客戶服務中心。</li> </ul>

問題	可能的解決方法
Wi-Fi 設定不成功。	<ul style="list-style-type: none"> <li>• 如果清淨機連接的路由器為雙波段，且目前並未連接至 2.4GHz 網路，請切換到相同路由器的另一個波段 (2.4GHz) 並嘗試再次配對您的清淨機。不支援 5GHz 網路。</li> <li>• 不支援 Web 認證網路。</li> <li>• 檢查清淨機是否位於 Wi-Fi 路由器的範圍內。您可以嘗試將空氣清淨機移近 Wi-Fi 路由器。</li> <li>• 檢查網路名稱是否正確。網路名稱需區分大小寫。</li> <li>• 檢查 Wi-Fi 密碼是否正確。密碼需區分大小寫。</li> <li>• 請依照「重設 Wi-Fi 連線」一節中的指示，重試設定。</li> <li>• Wi-Fi 連線可能受到電磁干擾或其他干擾而中斷。請讓本產品盡量遠離可能造成干擾的其他電子裝置。</li> <li>• 檢查行動裝置是否處於飛航模式。連接至 Wi-Fi 網路時，請務必先停用飛航模式。</li> <li>• 請參閱應用程式的說明區段，以深入掌握最新的疑難排解秘訣。</li> </ul>

## 8 保固與服務

若您需要相關資訊，或是有任何問題，請造訪飛利浦網站：[www.philips.com](http://www.philips.com)，或聯絡您所在國家/地區的飛利浦客戶服務中心 (您可在全球保證書上找到電話號碼)。若您所在國家/地區沒有客戶服務中心，請洽詢當地的飛利浦經銷商。

### 訂購零件或配件

如果您必須更換零件或想購買其他零件，請聯絡您的飛利浦經銷商，或造訪 [www.philips.com/support](http://www.philips.com/support)。

如果您有取得零件方面的問題，請聯絡您所在國家/地區的飛利浦客戶服務中心 (您可在全球保證書上找到電話號碼)。

**NCC 警語：**

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

設備名稱：飛利浦空氣清淨機， Equipment name		型號（型式）：AC3033 Type designation (Type)				
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>6+</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
電源線組	○	○	○	○	○	○
塑膠外殼	○	○	○	○	○	○
電源板組件	○	○	○	○	○	○
電動機	○	○	○	○	○	○
主電路板組件	○	○	○	○	○	○

備考1：“超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。  
 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2：“○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3：“—”係指該項限用物質為排除項目。  
 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.



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