# **PHILIPS**

**Product support** 

# **Quick Start Guide**

PerfectCare Elite GC96XX



Let us introduce OptimalTEMP. There is **NO temperature setting** to adjust as Philips technology provides the perfect combination of intense steam and optimal soleplate temperature.

Perfect ironing results with no more burnt garments.

## **Before first use**



Remove all packaging material. Retain the tag attached to the EASY DE-CALC knob; you will need it after a few weeks of use.

# Filling the water tank



Remove the water tank from the base.



Fill the water tank up to the MAX indication.



teep me!

To put the water tank back: slide the bottom part, then push the top.



Use only tap water or demineralised water.



Do not use the following types of water as they may cause leaking, brown staining and damage to your appliance: perfumed water, vinegar, descaling agents, ironing aids etc.

### **Heating up**



Put the plug in an earthed wall socket.



Press the on/off button to switch on the appliance.



Blue light flashes to indicate that the appliance is heating up (up to 2 min).



When the light turns solid, the appliance is ready for use.



### Ironing



Press the carry lock release button to unlock the iron from the base.



Press and hold the steam trigger to release steam for ironing.



For continuous steam double press the trigger in quick succession.



Iron can be left on the ironing board or unit base while you reposition a garment.

Any questions? Don't go back to the store, Philips is here to help. Contact us directly.

Call: 0207 949 0240

Go online: www.philips.co.uk/support



## Descaling - look after your appliance



teep me! Very important: perform the descaling procedure as soon as the EASY DE-CALC light starts to flash and the appliance beeps continuously.

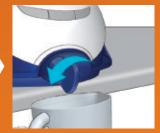
To watch a video how to descale your appliance please go to: www.philips.co.uk/descaling



If the appliance was in use and is hot, let it cool down completely (at least 2hrs) before proceeding.



Remove the plug from the wall socket.



Hold a container (with a capacity of at least 250ml) under the **EASY DE-CALC knob** and turn the knob anticlockwise.



**Remove the EASY** DE-CALC knob and let the water with scale particles flow into the container. When empty, fasten the knob turning it clockwise.



### **Extra Features**



Turbo Steam Mode: TURBO steam mode has a higher amount of steam. You can use it on thick garments for better steam penetration.

- 1. Press and hold the on/off button for 2 seconds until the light turns white.
- 2. To switch back to the normal steam mode, press and hold the on/off button for 2 seconds until the light turns blue again.



ECO mode: During ironing, you can use the ECO mode to save energy and still have sufficient steam to iron all your garments.

Note: For the best results, we advise you to use the normal steam mode.

- 1. Press the ECO button (it will turn green).
- 2. To switch back to the normal steam mode, press the ECO button again.



Safety auto-off mode: To save energy, the appliance switches off automatically when it has not been

used for 10 minutes. The blue auto-off light in the on/off button starts to flash.

To activate the appliance again, press the on/off button. The appliance then starts to heat up again.

Note: The appliance is not switched off completely when it is in auto-off mode.

To switch off the appliance, press the on/off button.

# **Troubleshooting**

Issue related to:	Problem:	Solution:
Steam	The steam generator does not produce any steam / steam output is weak	1. There is not enough water in the water tank. Remove the detachable water tank from the steam generator and fill the water tank with tap water.  2. The steam generator is not hot enough to produce steam. Wait until the 'iron ready' light on the iron lights up continuously.  3. Steam trigger is not being held. Press and hold the steam trigger located under the handle while ironing. Steam output can slightly fluctuate during ironing, which is normal behaviour for steam generators.  4. The water tank is not placed properly in the steam generator. Slide the water tank firmly back into the steam generator ('click')
Leaking	Leaking from soleplate / brown, dirty water comes out / ironing board and cloths are damp	1. Your iron produces a lot of steam which may cause condensation on the board cover and water dropping to the floor. Replace the ironing board cover if the foam material has worn out. You can also add an extra layer of material under the ironing board cover to prevent condensation on the ironing board.  2. Your appliance needs descaling. Every electrical appliance which uses water is prone to a lime scale build up — this is especially common when using hard water. With time, if lime scale is prone to scale build-up, especially if you use hard water. If scale is not removed, it will eventually block the soleplate vents and cause leakage. Descale your appliance regularly - see instructions above.
Power	No power / doesn't turn on	Check if the appliance is switched on. The power on/off light should light up.     Check the fuse and the power socket. Try to plug in your appliance in a different socket.
Noise	Loud noise during ironing	Noise from the base- a vibrating sound during ironing is normal as it is related to the water heating up and steam moving through the hose.     Noise from the iron- whooshing sound that can be heard when steam comes out of the soleplate. This is normal for a steam generator with high pressure steam. You can reduce steam by selecting a low steam or ECO mode.