

PHILIPS

www.philips.com

Support manual

Philips Avent
uGrow Smart Baby
Monitor

innovation  you



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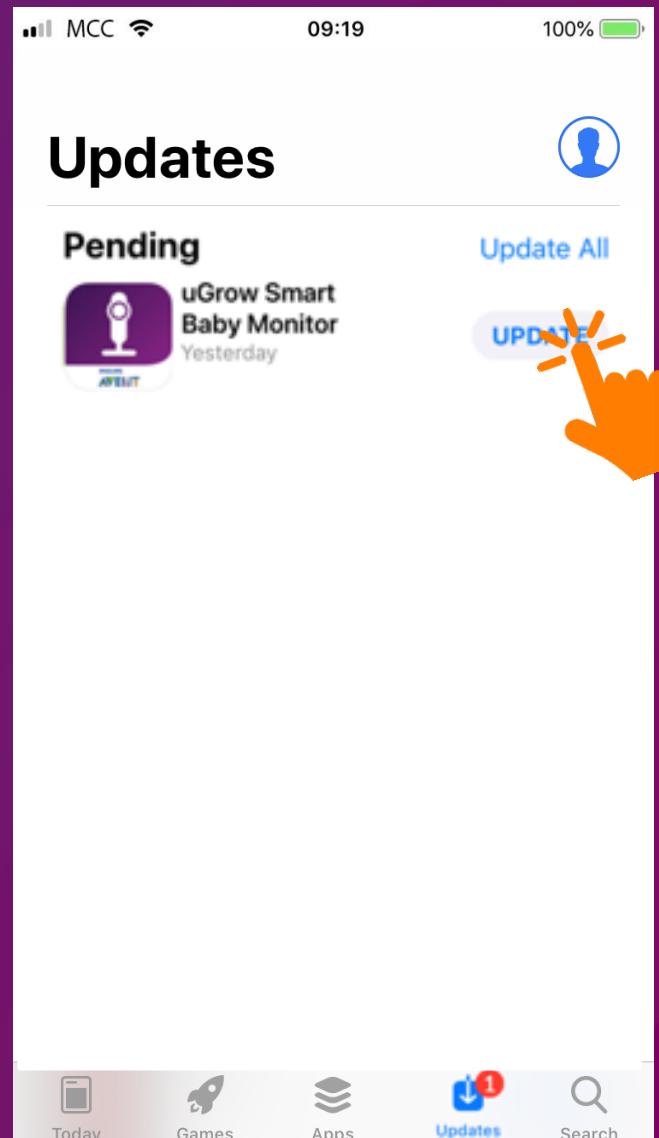
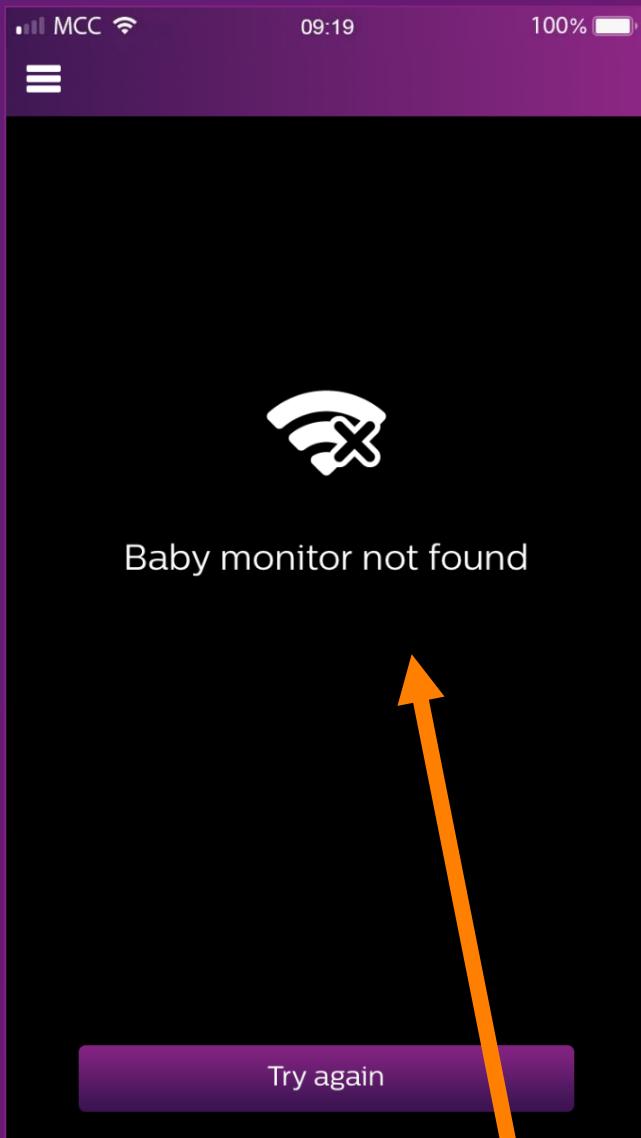


Mise à jour de l'application

Avez-vous mis à jour l'application ?
Version 1.7.0 ?

- Oui >>
- No >>

Mise à jour de l'application



Si vous voyez cette écran, veuillez visiter votre AppStore ou Google Play Store. Vous verrez qu'il y a une mise à jour disponible : version 1.7.0.

Mise à jour de l'application



The screenshot shows the "uGrow Smart Baby Monitor" app page on the App Store. The app icon features a microphone inside a speech bubble. The title is "uGrow Smart Baby Monitor" by Philips. A large orange hand icon points to the "UPDATE" button. Below it, the rating is 1.2 stars from 84 ratings. The "What's New" section highlights Version 1.7.0 with bug fixes and performance improvements. The "Version History" section shows the update was released "Today". The "Preview" section displays two screenshots: one of a baby in a crib and another of the app's interface. At the bottom, there are navigation icons for Today, Games, Apps, Updates, and Search.

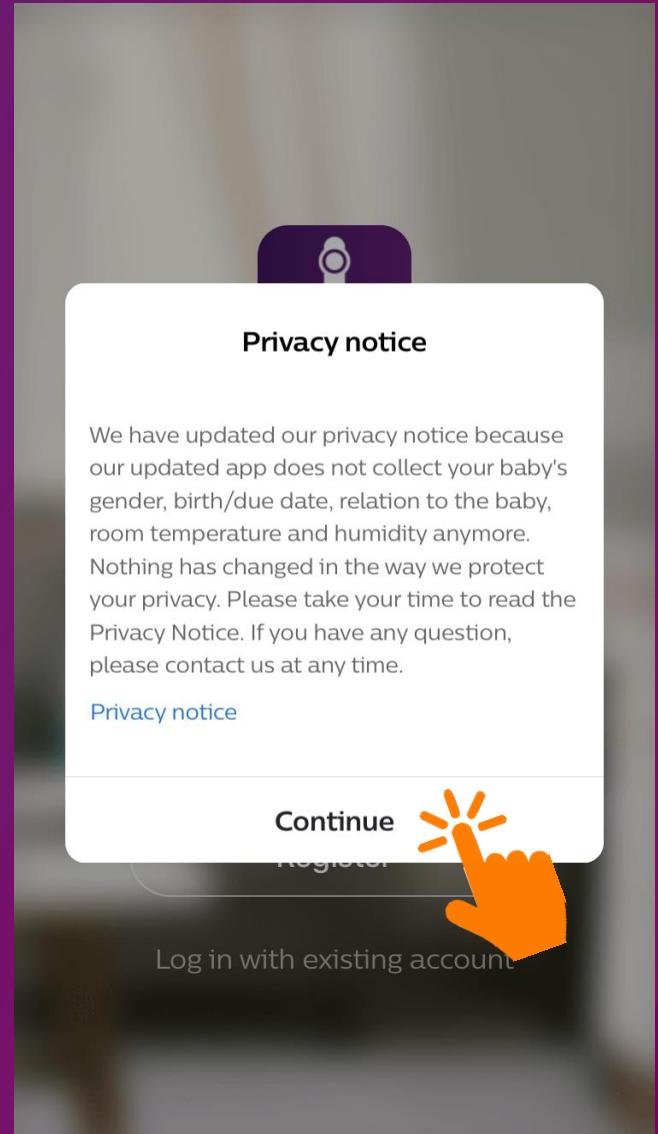
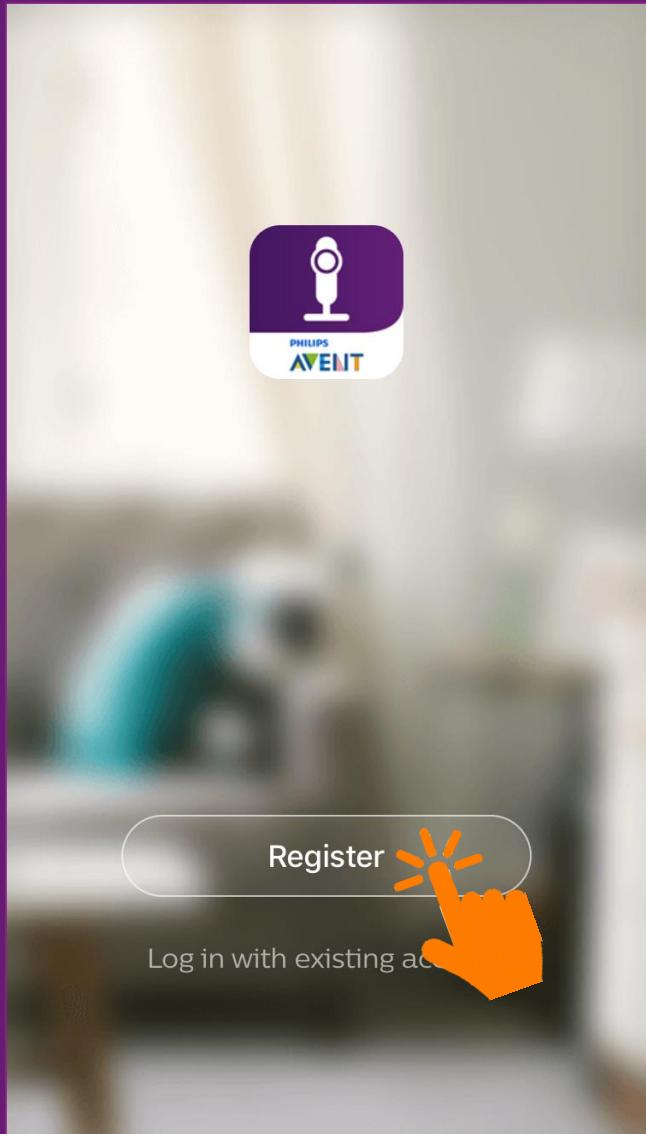
The screenshot shows the "uGrow Smart Baby Monitor" app page on the Google Play Store. The app icon is identical. The title is "uGrow Smart Baby Monitor" by Philips Consumer Lifestyle. A large orange hand icon points to the "UPDATE" button. Below it, the rating is 1.5 stars from 919 reviews, with 10K+ downloads. The "Version History" section shows the update was released "Today". The "Preview" section displays three screenshots: a baby in a crib, the app's interface, and a nightlight setting. A descriptive text below the screenshots reads "Connecting you to your baby, wherever you are". There is a "READ MORE" link and a "Ratings and reviews" section at the bottom. The bottom of the screen shows standard Android navigation buttons.

Veuillez mettre à jour votre application pour la version 1.7.0.

Note : s'il n'est pas possible de mettre à jour l'application. Désinstaller l'application de votre téléphone et ré-installer la depuis l'App-Store ou Google Play Store.



Nouvelle configuration de l'application



Ceci est la page d'accueil de votre application nouvellement améliorée.

Note : Vous devrez créer un nouveau compte ! Vous ne pouvez plus utiliser votre ancien compte.

En outre, la politique de confidentialité a été mise à jour.



Nouvelle configuration de l'application

MCC 09:19 100%

<

Register

Netherlands +31 >

Mobile number/e-mail address

Obtain verification code

I agree with [Service Agreement](#) and [Privacy notice](#)

MCC 09:19 100%

<

Register

Netherlands +31 >

mom@philips.com

Obtain verification code

I agree with [Service Agreement](#) and [Privacy notice](#)

Vous pouvez décider de vous enregistrer avec votre adresse mail ou votre numéro de téléphone.



Nouvelle configuration de l'application

MCC 09:19 100%

<

Enter verification code

A verification code has been sent to your email:
mom@philips.com, Resend (54s)

— — — — —

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		✖

MCC 09:19 100%

<

Set Password

Password must contain 6-20 characters, including alphabets and numbers

Completed

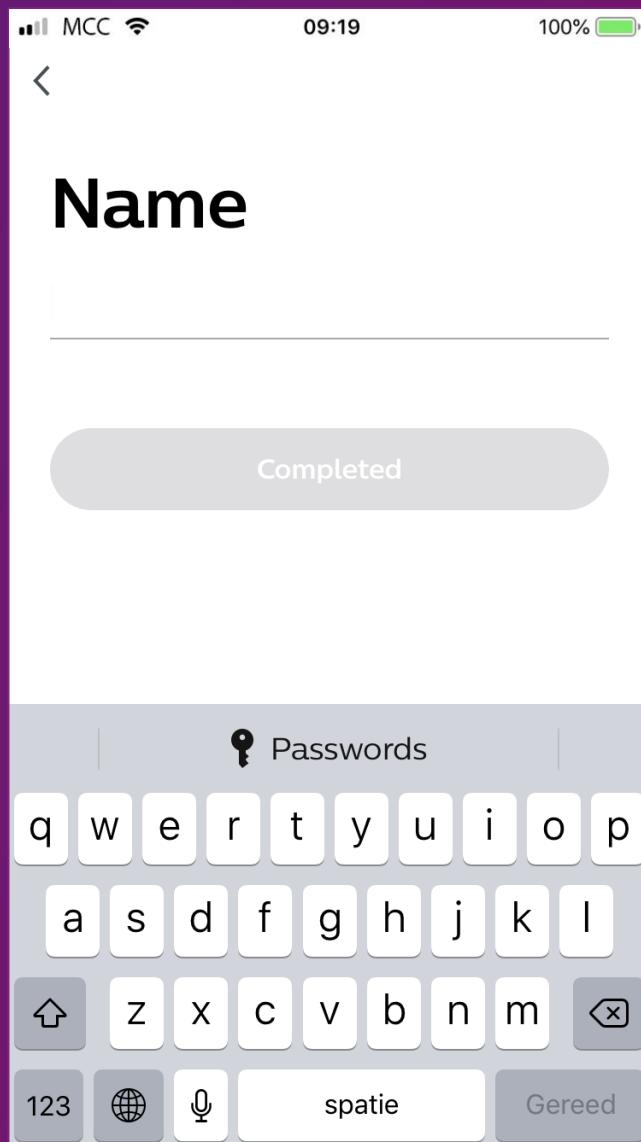
>Passwords

q	w	e	r	t	y	u	i	o	p
a	s	d	f	g	h	j	k	l	
↑	z	x	c	v	b	n	m	✖	
123	🌐	spatie			Gereed				

Vous recevrez votre code de vérification via mail ou SMS, en fonction de la méthode d'enregistrement que vous avez choisi.



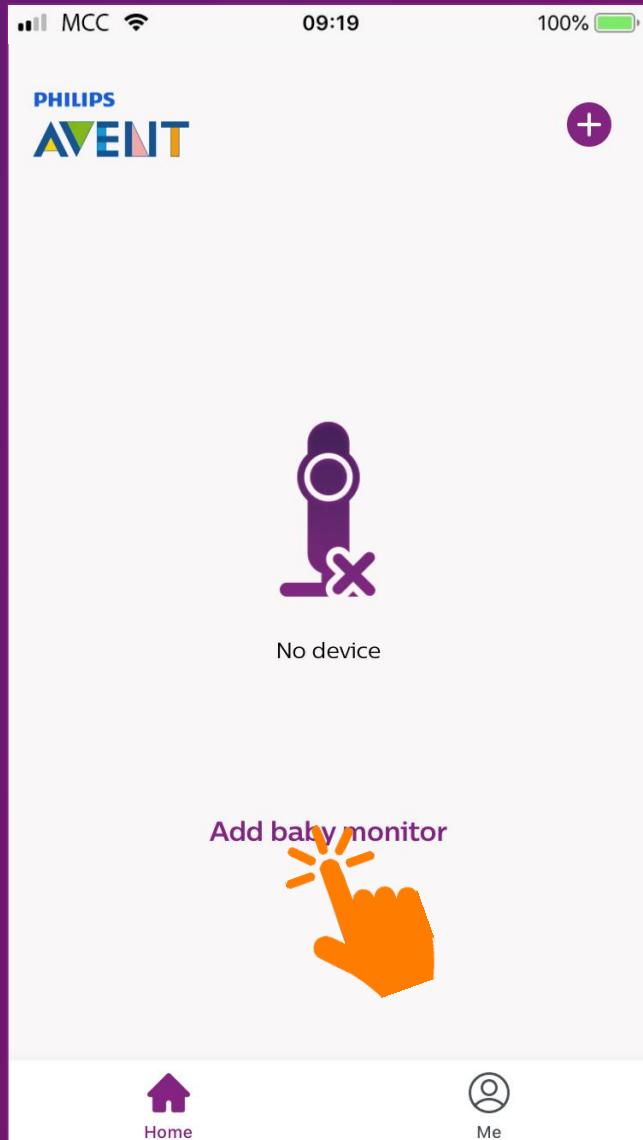
Nouvelle configuration de l'application



Entrez votre nom and vous êtes prêt pour configurer votre moniteur pour bébé / babyphone.



Configuration du video babypHONE



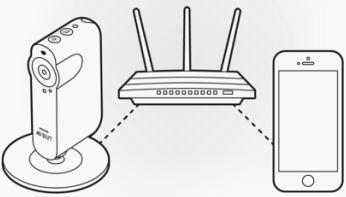


Configuration du video babyphone

MCC 09:19 100%

< Setup Next

Follow these three easy steps to connect the baby monitor to your Wi-Fi network as well as your phone or tablet.



Get started

Wi-Fi Tips

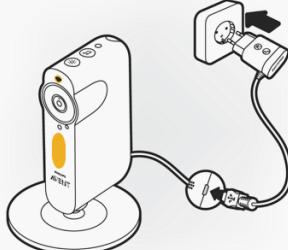


MCC 09:19 100%

< Confirm firmware version Next

1 2 3

Please check if both the WiFi status light and the nightlight are on and solid orange. If both lights are on, please tap "Continue". If only the WiFi status light is on, tap "Firmware upgrade" for instructions for upgrading the baby monitor's firmware.



Firmware upgrade

Continue

Si la veilleuse est éteinte ou pas orange fixe,
Veuillez suivre les étapes de mise à jour du micro logiciel ici
≥

Sinon, continuez ici>



Configuration du video babypHONE

MCC 09:19 100%

< Confirm firmware version Next

1 2 3

Please check if both the WiFi status light and the nightlight are on and solid orange. If both lights are on, please tap "Continue". If only the WiFi status light is on, tap "Firmware upgrade" for instructions for upgrading the baby monitor's firmware.



Firmware upgrade

Continue

MCC 09:19 100%

< Connect monitor Next

Ensure that you connect to a 2.4GHz WiFi network

Wi-Fi Change Network

Password

If your network has no password, leave the password field blank, it is not advised that you connect your baby monitor to an unsecured network.

Continue

If the network uses MAC filtering add the baby monitor to the whitelist beforehand. The baby monitor MAC address (12 characters) can be found on a sticker on the bottom of the baby monitor.

Choose a different WiFi network

Why does my baby monitor only work on the 2.4GHz network of my router?

Assurez-vous de rentrer correctement vos informations WiFi !



Configuration du video babypHONE

MCC 09:19 100%

Firmware upgrade

Your baby monitor requires an upgrade to the latest firmware.

When the baby monitor has read the WiFi QR code, the status light will blink green, then turn solid red, and after 15 seconds change to solid orange (1). It will be solid orange for at least 10 minutes. **Please be patient and do not touch the baby monitor during this time.**

After these 10 minutes, it will automatically upgrade to the latest firmware and the status light will blink orange. When the firmware upgrade has been successfully completed, both the WiFi status light and the nightlight (2) will be orange. When this happens, tap Continue to proceed with the WiFi setup.

Note: Please be patient and do not touch the baby monitor during the firmware upgrade process.



Continue

Le micro logiciel va être installé. Veuillez patienter jusqu'les signaux lumineux WiFi et veilleuse soit allumés et oranges.

Note : Si l'action prend plus de 30 minutes pour la veilleuse pour devenir orange, veuillez rentrer vos informations WiFi de nouveaux.



Configuration du video babyphone

MCC 09:19 100%

Confirm firmware version

1 2 3

Please check if both the WiFi status light and the nightlight are on and solid orange. If both lights are on, please tap "Continue". If only the WiFi status light is on, tap "Firmware upgrade" for instructions for upgrading the baby monitor's firmware.



Firmware upgrade

Continue



MCC 09:19 100%

Connect monitor

1 2 3

Ensure that you connect to a 2.4GHz WiFi network

Wi-Fi Change Network

Password

If your network has no password, leave the password field blank, it is not advised that you connect your baby monitor to an unsecured network.

Continue

If the network uses MAC filtering add the baby monitor to the whitelist beforehand. The baby monitor MAC address (12 characters) can be found on a sticker on the bottom of the baby monitor.

Choose a different WiFi network

Why does my baby monitor only work on the 2.4GHz band?



Continuez votre installation, assurez-vous de rentrer correctement vos informations WiFi !



Configuration du video babyphone

MCC 09:19 100%

QR code instructions

< Next

1 2 3

Continue to the WiFi QR code on the next screen and then place your phone or tablet in front of the baby monitor. You will first hear a confirmation sound from the baby monitor and the light will flash green when the WiFi QR code is recognized.

20cm / 8in

Continue to QR code

MCC 09:19 100%

Use QR code

< Next

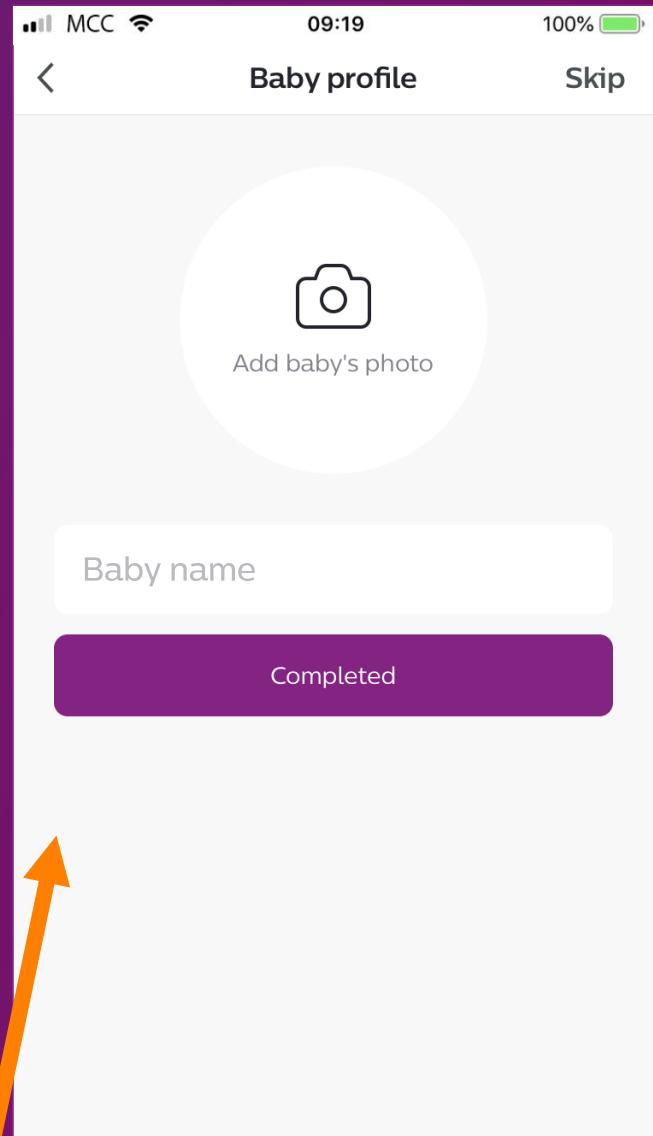
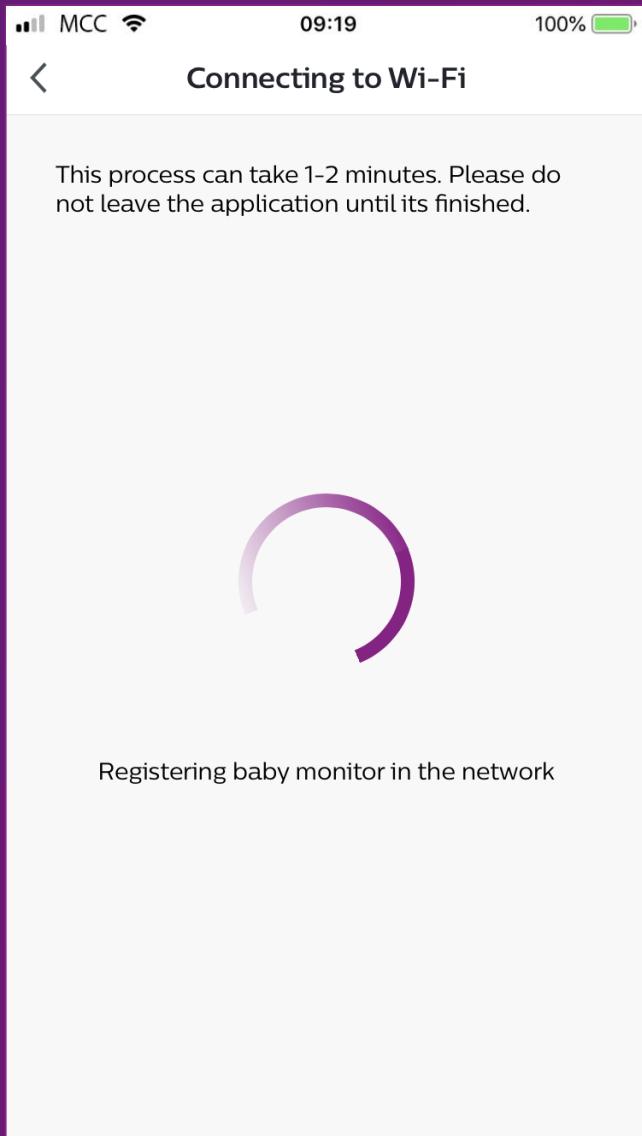
Show this code in front of the baby monitor lens. When the WiFi status light is flashing green and you hear a confirmation sound, press "Continue".

Continue

Troubleshooting



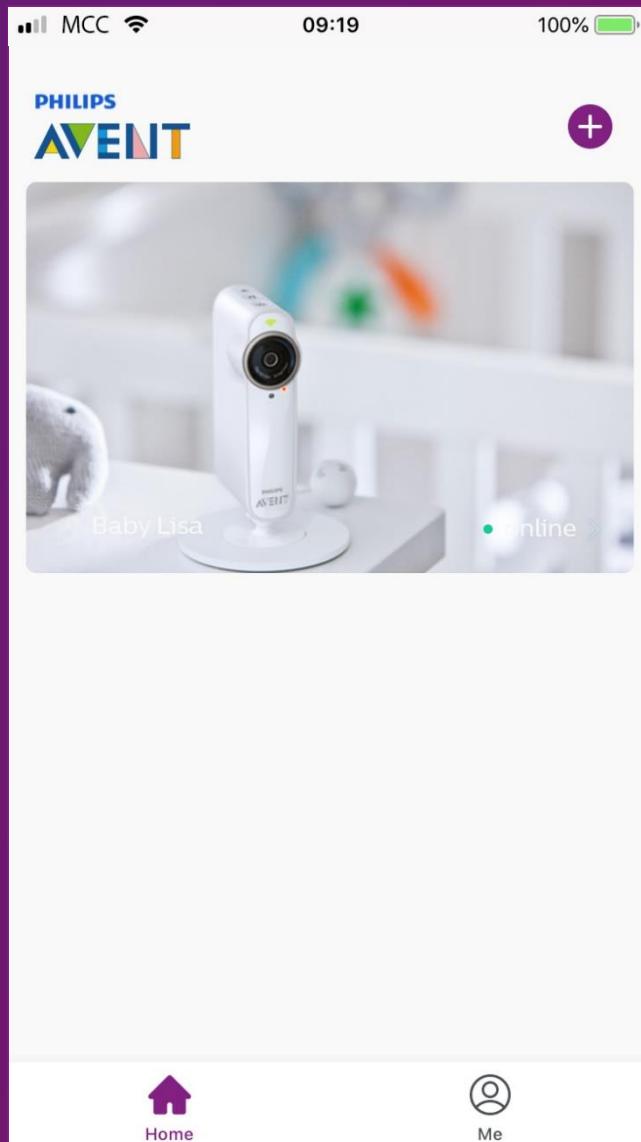
Configuration du video babypHONE



Si vous ne voyez pas cet écran, un écran de dépannage va apparaître.



Configuration du video babypHONE



Votre moniteur pour bébé est prêt pour utilisation et va désormais apparaître sur la page d'accueil.



Babystation partagé

MCC 09:19 100%

Baby Lisa

HD

Share baby monitor

Baby monitor details

Disconnect from monitor

MCC 09:19 100%

Settings

Baby name Baby Lisa

Share baby monitor

Baby monitor details

Babystation partagé



MCC 09:19 100%

< Shared baby monitor

No connected users, please add

Add new user

MCC 09:19 100%

< Add new user Done

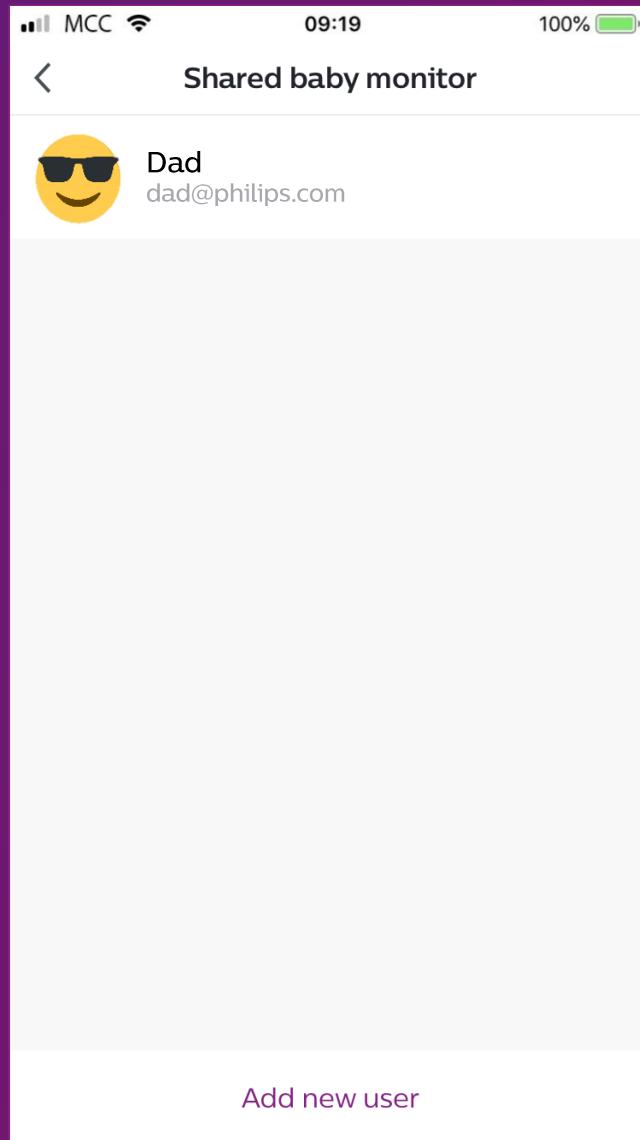
Country/... Netherlands +31 >

Account Mobile number or email



Pour ajouter de nouveaux utilisateurs, assurez-vous qu'ils téléchargent préalablement l'application et créent un compte.

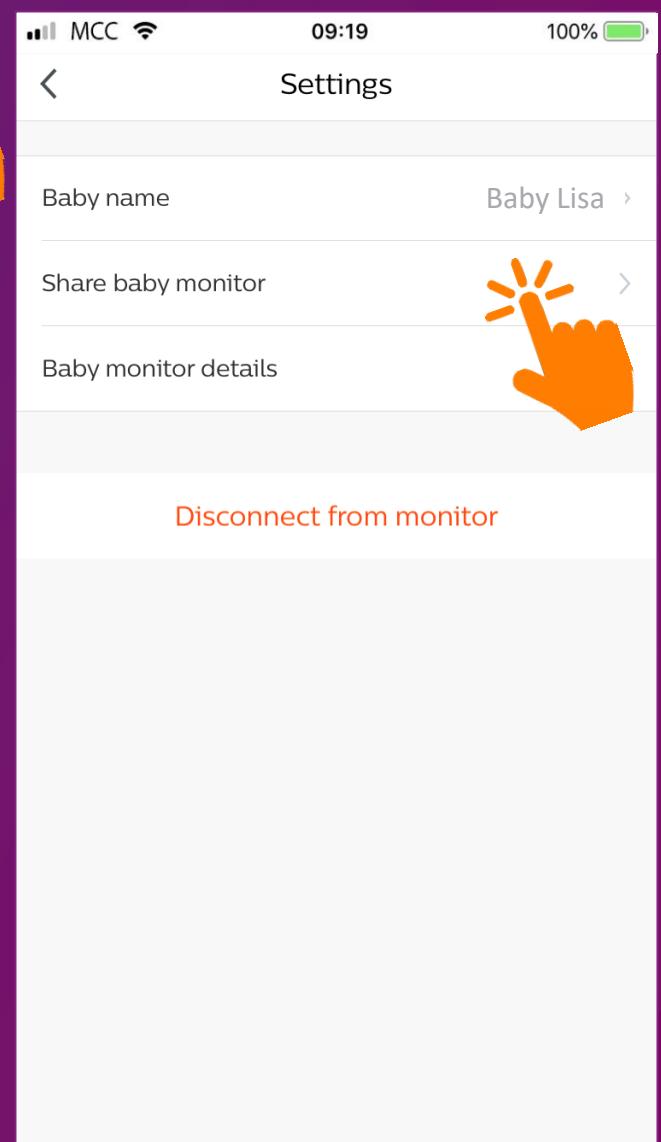
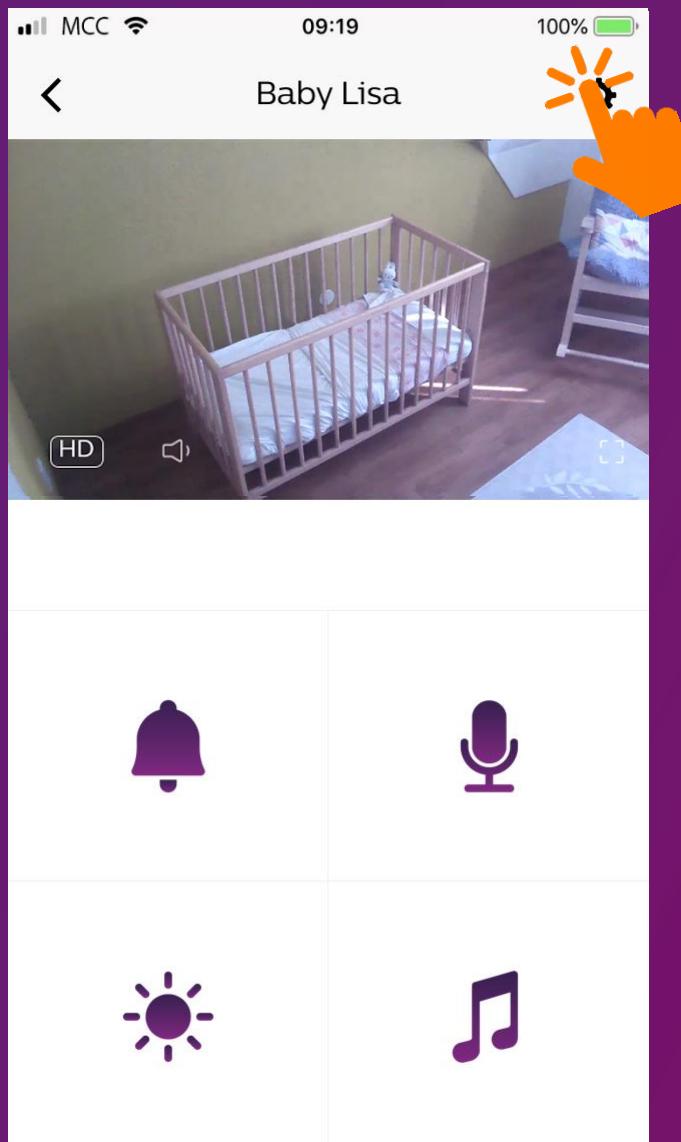
Babystation partagé



Le nouvel utilisateur apparaîtra dans votre liste de babystation partagé.



Gestion des utilisateurs connectés





Gestion des utilisateurs connectés

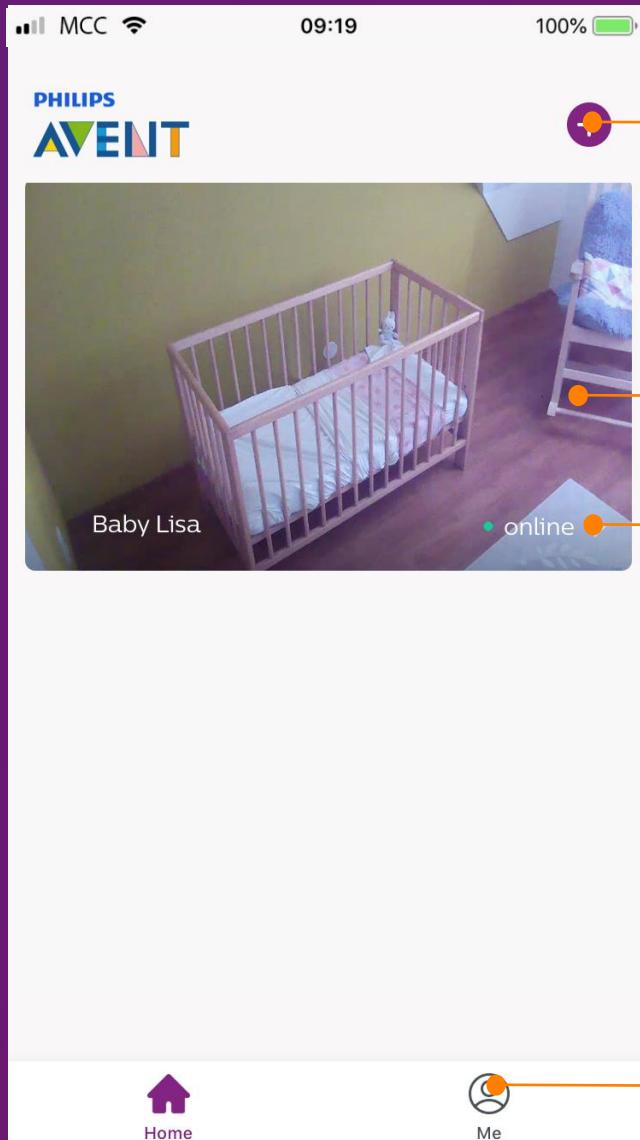
The screenshot shows a mobile application interface titled "Shared baby monitor". At the top, there are standard status icons for signal strength, MCC, and battery level (100%). The title "Shared baby monitor" is centered above a list of users. The first user listed is "Dad" (dad@philips.com), represented by a yellow circular profile picture of a smiling face wearing sunglasses. Below the user list is a large orange hand icon with a pointing finger, indicating where to tap to perform an action. At the bottom of the screen is a white bar containing the text "Add new user".

This screenshot shows the same mobile application interface after an action has been taken. The "Delete" button on the right side of the "Dad" user card is now highlighted in red, indicating it has been selected. The rest of the screen remains identical to the first one, showing the user list and the "Add new user" bar at the bottom.

En tant qu'administrateur, vous avez la possibilité de supprimer des utilisateurs de votre liste.



Caractéristiques - Page d'accueil



Ajouter babyphone

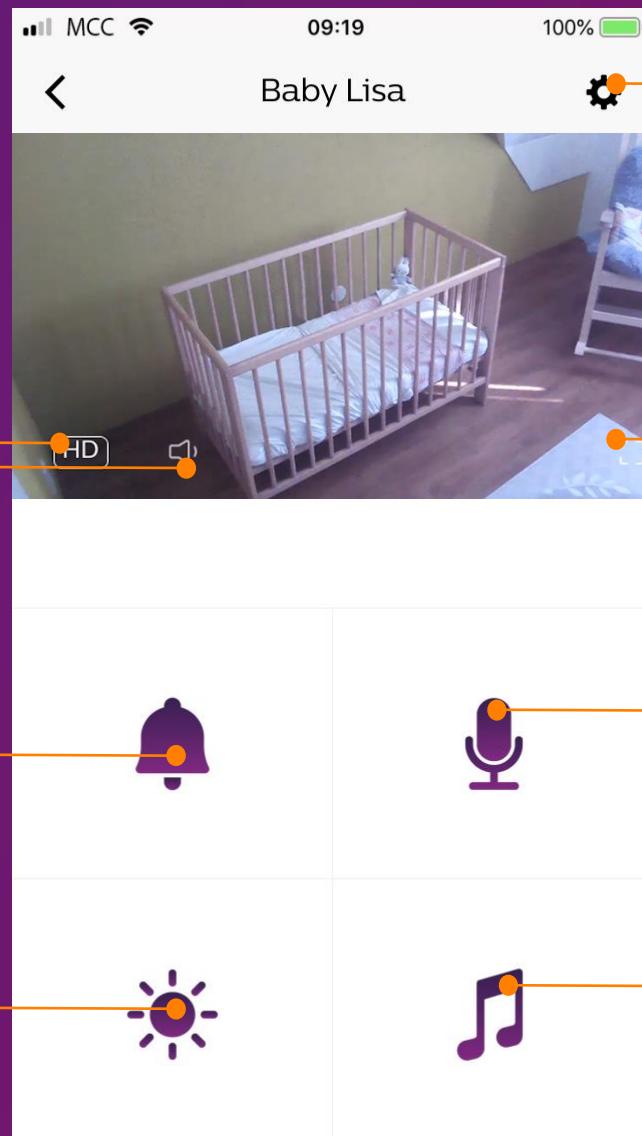
Voir babyphone.
Capture d'écran des
dernières images

Statut du babyphone

Mon profil



Caractéristiques – BabypHONE



Paramètres
- Baby phone partagé
- Détails du babyphone

Changer mode:
HD, SD, audio
uniquement

Allumer/éteindre
le son

Sensibilité sonore

Veilleuse

Mode plein écran

Répondre

Berceuses



Supports clients

Pour une assistance supplémentaire, veuillez-vous rendre sur votre page d'assistance locale:

Hollandais

https://www.philips.nl/c-p/SCD860_01/avent-slimme-babyfoon/ondersteuning

Anglais (UK)

https://www.philips.co.uk/c-p/SCD860_05/avent-smart-baby-monitor/support

Anglais (US)

https://www.usa.philips.com/c-p/SCD860_27/avent-smart-baby-monitor

Allemand

https://www.philips.de/c-p/SCD870_26/avent-smart-babyphone/support

Espagnol

https://www.philips.es/c-p/SCD860_26/avent-vigilabebes-inteligente/soporte

Française

https://www.philips.fr/c-p/SCD860_01/avent-ecoute-bebe-pour-smartphone/aide

Italien

https://www.philips.it/c-p/SCD860_26/avent-baby-monitor/support

Portugais

https://www.philips.pt/c-p/SCD860_26/avent-intercomunicador-inteligente-para-bebe/suporte

Grec

https://www.philips.gr/c-p/SCD860_26/avent-smart-baby-monitor/support