

**PHILIPS**

Enterprise mobility  
solution

Transform patient care  
through **mobility**



# Delivering quality patient care while on the go

Caregivers are always on the move: managing multiple patients, responding to alerts, meeting with clinical teams and documenting care. Yet no matter where they are, their first priority is the well-being of their patients.

Philips enterprise mobility solution provides patient data to caregivers virtually anywhere and anytime. Our solution delivers clinically rich patient information to your smartphones and other mobile devices to support informed clinical decisions and improved care coordination.



## Informed decision-making

With clinical information at your fingertips, you can make informed decisions. Our enterprise mobility solution gives you the power to have timely access to alarms, alerts and other data from the patient monitors, nurse call system, lab systems and more — from virtually anywhere. The system also supports data storage and makes it easy to create reports for retrospective analysis.

## Alarm management consulting

It is estimated that 85% to 99% of alarms require no intervention.<sup>1</sup> These non-actionable alarms strain your hospital's resources, contribute to alarm fatigue, and can affect the quality of patient care. We offer both the software and services to collect and analyze data so that you can create an alarm policy that works for your hospital.

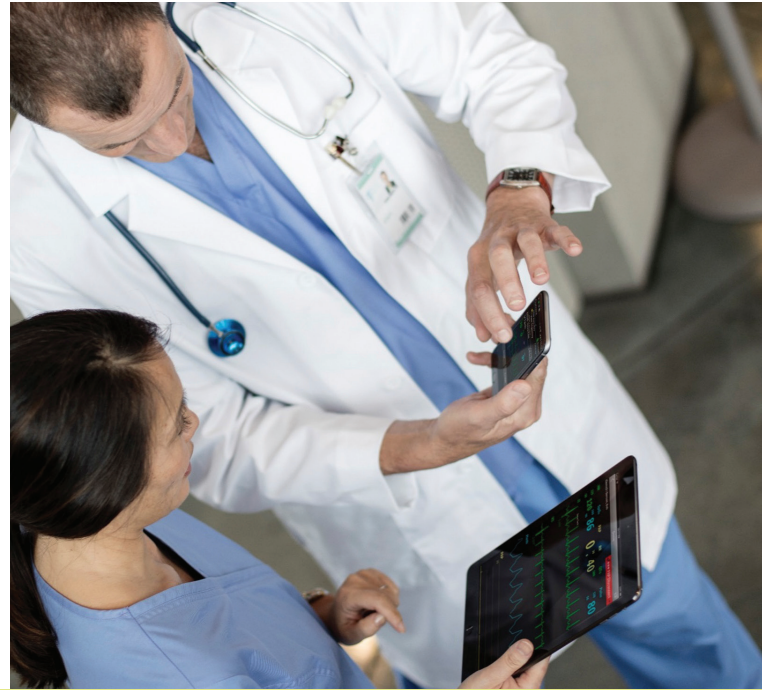


## Workflow optimization

With our enterprise mobility solution, it is easy to change caregiver assignments and delegate and escalate tasks. Efficient and secure, it allows you to configure your solution according to your workflow so that information is delivered only to appropriate caregivers.

## Care team coordination and communication

Our enterprise mobility solution keeps care teams in touch with each other through secure text messaging, Provider Note and voice call. It bridges the distance among team members, allowing them to review precisely the same patient data for coordinated care and effective communication.



# Comprehensive and customized

Our enterprise mobility products and services can be combined for a customized solution that meets your needs. Our comprehensive offering connects caregivers to patients and each other to support your goal of delivering responsive care.

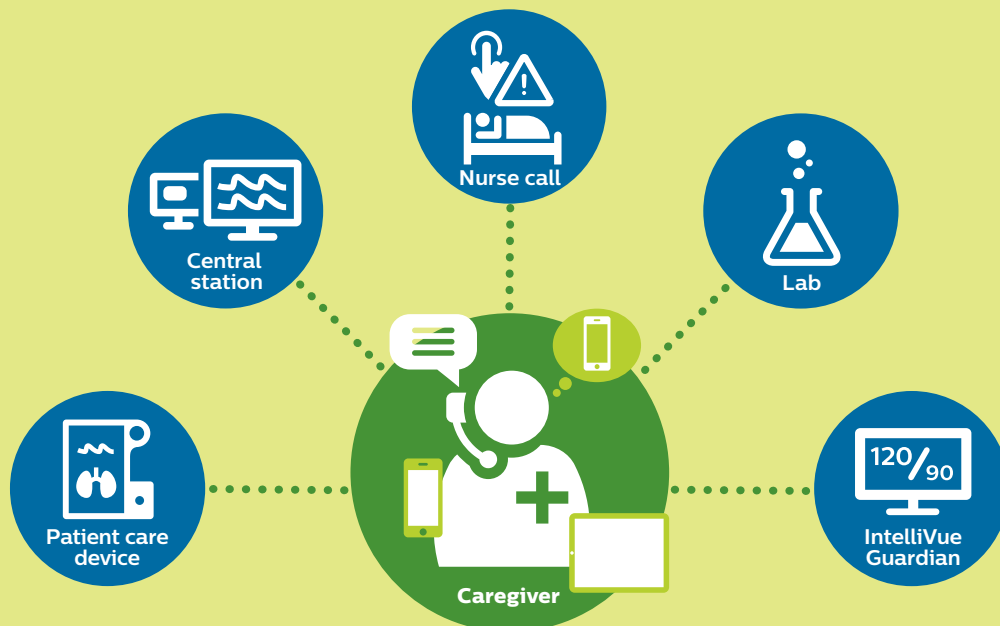
## An enterprise event notification and communication system

**Philips CareEvent** turns a smartphone into a powerful clinical tool for receiving alarms and event notifications from your Philips patient monitoring system, nurse call systems, lab systems and more. It provides clinical context for actionable alarms by delivering alarm and event notifications – including up to four numerics, four waveforms and associated data from Philips patient monitors – directly to the caregiver's smartphone, so they have comprehensive alarm information. With CareEvent, you can change caregiver assignments, communicate with team members, delegate caregivers and escalate tasks to manage workflow.

Notifications can also be delivered to standard devices such as LED signs, pagers and desktop phones.

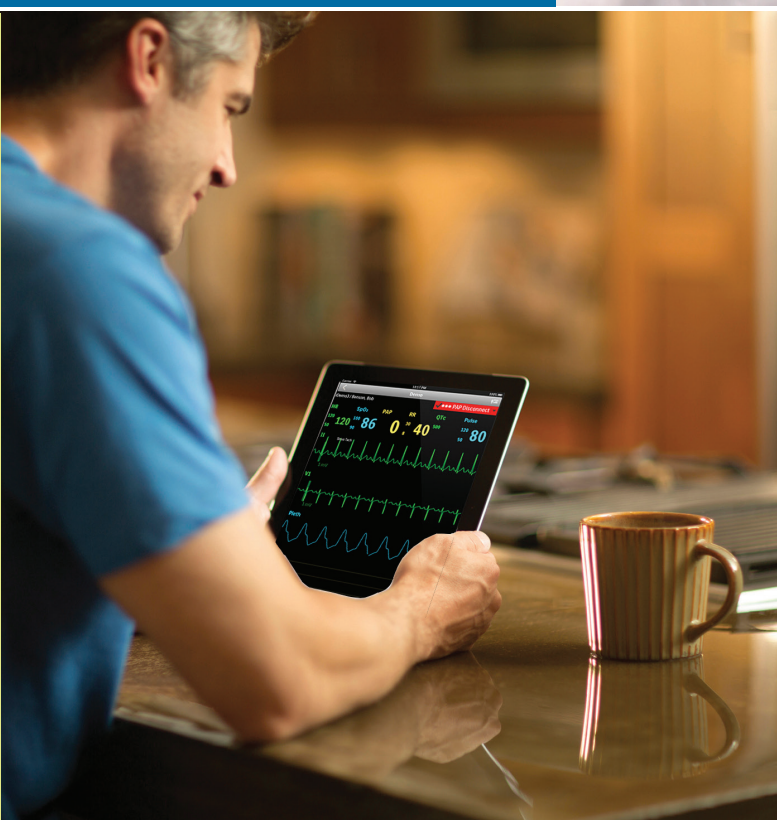
## A comprehensive view of patient data

**Philips IntelliVue Mobile Caregiver** is a tool to comprehensively view your patients' information. You can use your smartphone or tablet to view live or retrospective patient monitoring information from virtually anywhere.



When presented with a list of six options, the top two threats to patient safety identified by physician and nurse leaders are inconsistent care delivery and **having incomplete data on patients.**

\*This survey was conducted online by Regina Corso Consulting on behalf of Philips from September 6–18, 2017, among 251 adults ages 18 and older in the U.S., with 125 respondents who are Chief Medical Officers/Medical Directors and 126 respondents who are Chief Nursing Officers/Nursing Directors, at hospitals and/or health systems. For complete survey methodology, including weighting variables, please contact Jeannie O’Leary at [jeannie.oleary@philips.com](mailto:jeannie.oleary@philips.com).



“You get the data behind an alarm, with substance – with blood pressure statistics, saturation statistics, ECG graph – you get all of that on your phone during the alarm, and that instills confidence in nurses.”

Jannis Syntychakis, biomedical engineer,  
Isala Hospital





# The power of many **working as one**

In today's fast-moving world of clinical mobility, teams of caregivers need streamlined communication and access to patient information. Phillips enterprise mobility solution delivers that, and more.

We work closely with your clinical team, system administrators, IT managers, biomedical engineers, and telecom experts to understand the needs of your organization and deliver a mobility solution designed to help you achieve your clinical, operational and financial goals.



## Clinical consulting services

We provide clinical configurations and education during system deployment. We also offer alarm management consulting services to provide an end-to-end solution designed to help you manage alarms and reduce fatigue.

## Advanced IT services

We can deliver services ranging from custom integration of devices and systems, developing patient viewing solutions to designing and supporting your wireless clinical network.

## Education and training

Our education and training professionals support you through every state of discovery and clinical adoption. Our offerings range from monitoring basics to alarm management, advanced clinical decision support education, and the challenging task of change management.

## Customer service

We offer a broad portfolio of service options to keep your monitors up and running and your staff up to speed. Our flexible service agreements and support programs help you to do more with less.

## Online support

Our state-of-the-art Customer Care Solutions Center operates around the clock, just like you do. So when you have a question or service issue, you have direct, 24x7 access to experts.

## Better together!



Take your solutions to the next level with our services and supplies.

### Services

Comprehensive services at every stage of your equipment's lifecycle.  
[www.philips.com/rightfit](http://www.philips.com/rightfit)

### Supplies

An extensive range of supplies to support your Philips equipment.  
[www.philips.com/supplies](http://www.philips.com/supplies)



