

PHILIPS

RESPIRONICS

Care Orchestrator



Put power at your fingertips

For more targeted and efficient care of
your sleep and respiratory patients

Making care delivery easier than ever

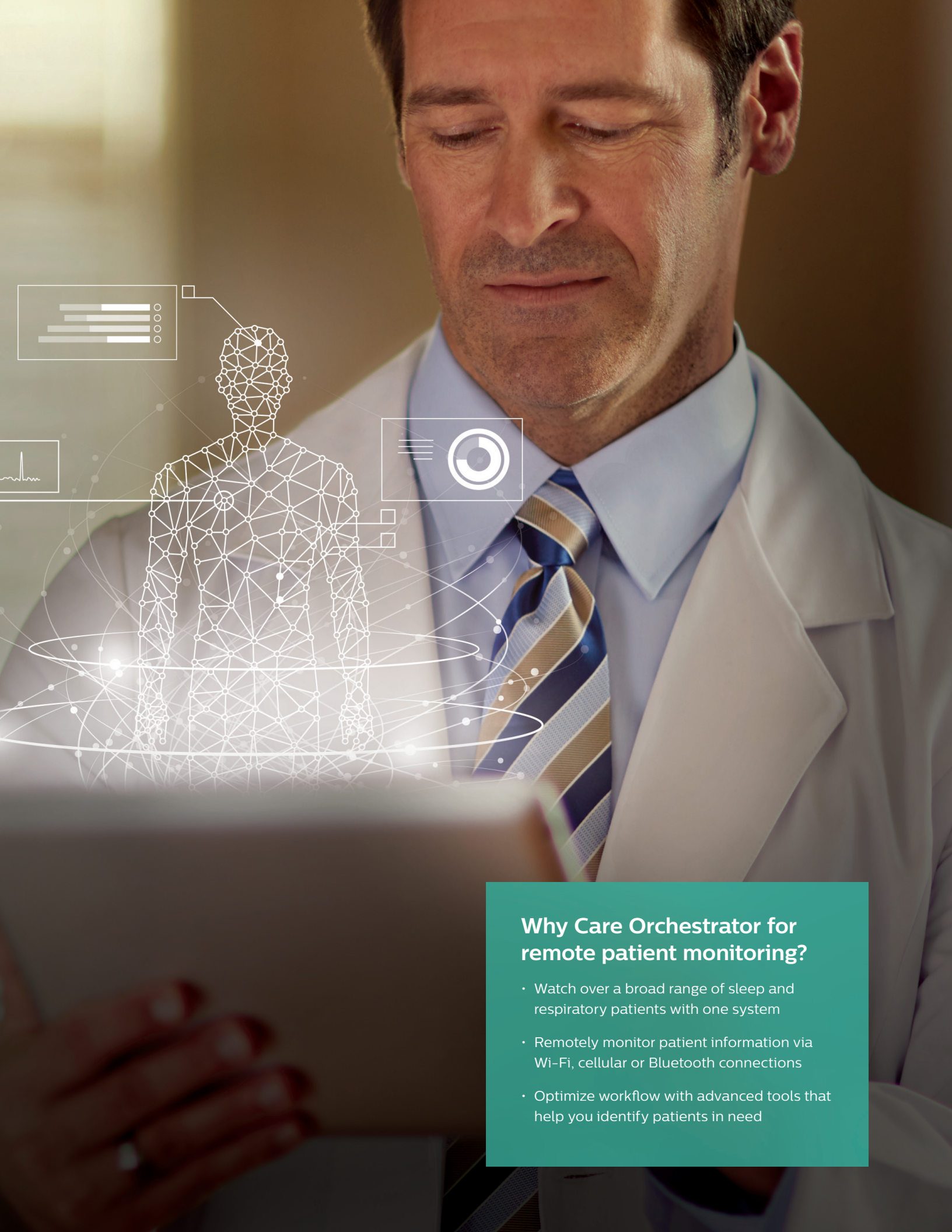
Care Orchestrator gives you the power to remotely monitor and manage all of your sleep and respiratory patients with a single system.

It brings together the technologies, resources, people and information essential to caring for the growing number of patients living at home with chronic sleep and respiratory conditions. So you can deliver the best possible care, while driving the success of your business.

Care Orchestrator unites homecare providers, physicians and payers with patients. It turns raw clinical data into actionable patient insights and delivers it directly to care teams —via smart phone, tablet or PC. This gives all team members access to a patient snapshot, for greater consistency of care.

Everyone can work together to make fast, informed clinical decisions, help identify which patients are at risk, and act decisively to provide timely care to those who need it.





Why Care Orchestrator for remote patient monitoring?

- Watch over a broad range of sleep and respiratory patients with one system
- Remotely monitor patient information via Wi-Fi, cellular or Bluetooth connections
- Optimize workflow with advanced tools that help you identify patients in need



Monitor and manage remotely

With Care Orchestrator, you can anticipate and resolve most patient concerns remotely to save time and avoid unnecessary costly home visits. Use voice, text, or email* to connect with sleep or respiratory patients who are having clinical, equipment or therapy adherence issues. Also view patient therapy data to help troubleshoot issues over the phone.

In the past year, Philips cloud based systems enabled more than 5,000 US-based customers/home health providers to securely manage more than 2.5 million patient records.[†]

Integrate smoothly

Care Orchestrator integrates sleep and respiratory patient information with hospital EMRs, insurance claims, and billing systems. So it's fast and easy to access critical patient data and make informed clinical decisions. You can also track and document patient behavior according to payer-specific or clinical rules. Plus, you can integrate with the Philips Adherence Management Service (PAMS), which provides fully automated, fully personal support to help keep patients engaged with their therapy.

Streamline workflow

A single system for monitoring both sleep and respiratory patients helps simplify day-to-day operations and improve staff productivity. So you can get more done with fewer resources. Share patient information with your entire care team—respiratory and sleep therapists, doctors, hospital caregivers, and business managers. Even access data on the go via smart phone, tablet, or PC.

Simplify task management

Make the most of your staff's time by focusing on critical patient issues via the Task Management Dashboard. It allows you to prioritize tasks by level of importance, and it defines whether a task is related to a clinical or adherence issue. With the Task Management Dashboard, your staff can log onto Care Orchestrator to see which patients need help right away.

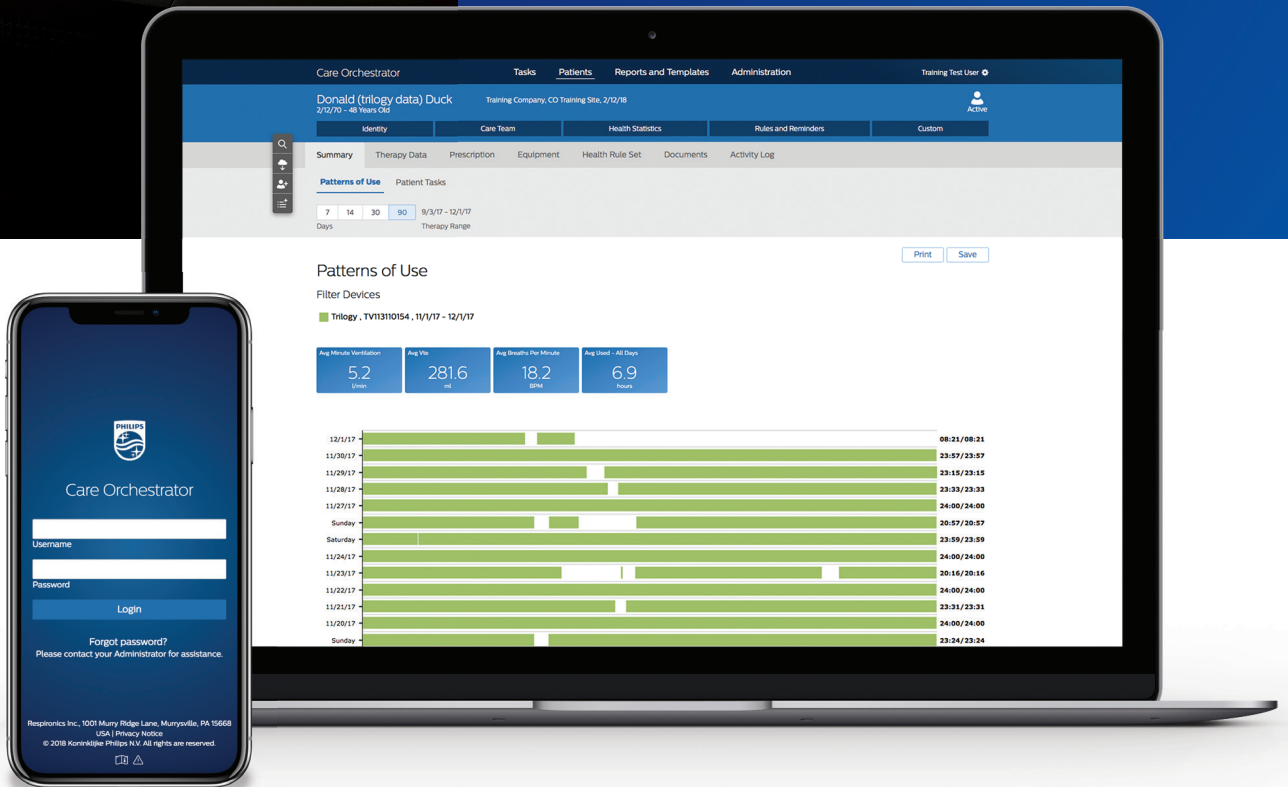
* Voice, text and email is only applicable to DreamMapper subscribers

† Based on snapshot data from Philips Encore Anywhere database. US companies with at least one active user logging in between 1/23/17 and 1/23/18 = 5,155 (sum of DME, Full Service Sleep Lab, Physician Practice and Sleep Lab data). Unique patients downloading data from Encore Anywhere data during the last 365 days = 2,513,623 as of January 2018.



Tap the power of Philips HealthSuite

Care Orchestrator is powered by Philips HealthSuite, our connected health ecosystem of products, programs and services. Philips HealthSuite is a secure, cloud-based innovation platform that enables informed, collaborative care across the health continuum. Care Orchestrator takes advantage of the Philips HealthSuite to protect the integrity of information and the privacy of patients. It securely collects, manages and stores clinical data for Philips sleep and respiratory devices, as well as EMRs and other systems.



Accelerate care. No matter how you deliver it. Care Orchestrator is easy to use and fast to learn – with an intuitive interface designed to help you complete everyday tasks with fewer clicks and in less time. Thanks to its responsive design, it automatically adapts to your smartphone, tablet, laptop, or desktop computer.



Make your own rules

Run your business your way

With Care Orchestrator, you have the power to create custom, evidence-based rules. Tailor adherence rules for sleep patients to meet the requirements of different payers. Customize ventilation rules to identify patients at risk. Set parameters for alert management. Automatically create clinical notifications based on your patients' specific health and usage information. Care Orchestrator gives you the flexibility to do all this and more.

Why Care Orchestrator for remote patient monitoring?

Care Orchestrator is your single solution to integrate care delivery across location and the continuum of care—to keep patients healthy at home.

Automate patient outreach

Care Orchestrator - Training Company
123 Test Lane, Test City, PA, 55555

Overview Users External Authorizations Settings

Agreements
Payers
Locations
Rules and Reminders
Compliance
Health
Usage
Reminders
Customization
System Preferences

1 year

When
A patient's device usage meets or exceeds 6 hours per night on 70 percent of 90 consecutive nights between day 1 from First Therapy Date and day 90

Then

- Add a task to view the compliance report.
- With a Priority of High
- Repeat compliance evaluation every 90 days.

Show Patient Not Compliant Rules Add Patient Not Compliant Rule

90 day

When
A patient's device usage meets or exceeds 6 hours per night on 70 percent of 90 consecutive nights between day 1 from First Therapy Date and day 90

Then

- Add a task to view the compliance report.
- With a Priority of High
- Repeat compliance evaluation every 90 days.

Show Patient Not Compliant Rules Add Patient Not Compliant Rule

90 day rule

When
A patient's device usage meets or exceeds 4 hours per night on 70 percent of 90 consecutive nights between day 1 from First Therapy Date and day 90

Then

- Add a task to view the compliance report.
- With a Priority of High
- Repeat compliance evaluation every 90 days.

Show Patient Not Compliant Rules Add Patient Not Compliant Rule

ABC

When
A patient's device usage meets or exceeds 6 hours per night on 70 percent of 30 consecutive nights between day 1 from First Therapy Date and day 90

Then

- Add a task to view the compliance report.
- With a Priority of High
- Repeat compliance evaluation every 90 days.

Show Patient Not Compliant Rules Add Patient Not Compliant Rule

ABC Copy

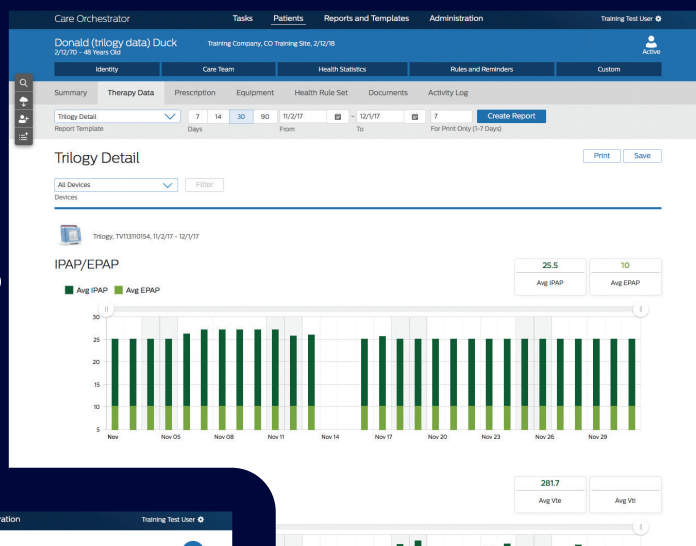
When
A patient's device usage meets or exceeds 6 hours per night on 70 percent of 30 consecutive nights between day 1 from First Therapy Date and day 90

Then

- Add a task to view the compliance report.
- With a Priority of High
- Repeat compliance evaluation every 90 days.

Show Patient Not Compliant Rules Add Patient Not Compliant Rule

Generate tasks and reports



Set up clinical notifications

Care Orchestrator - Training Company, CO Training Site, 2/12/18

Overview Users External Authorizations Settings

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All Tasks

All the tasks you have access to. Not all of these tasks are assigned to you. Only the highest priority task for each patient is listed. Dismissing a task may reveal lower priority tasks.

Filter Tasks
My Tasks (0)
All Tasks (4)
Current Future

Category

- Usage
- Compliance
- Achieved
- Not Compliant
- Health
- Adherence Profiler™
- Manual
- Reminder
- PAMS Managed Patients

Locations

- All Locations

Time Zones

- All Time Zones

Reminder: Patient Follow Up Call, Day 14
Ryan Smith
Location: Training Company, Tampa
Setup Date: 5/3/18 Time Zone: Eastern
5/17/18 3:27 PM High
Assigned: Care Team
Tasks: 4

Reminder: Patient Follow Up Call, Day 75
Training Test
Location: Training Company, CO Training Site
Setup Date: 2/27/18 Time Zone: Eastern
5/13/18 7:07 PM High
Assigned: Care Team
Tasks: 2

Compliance: Compliance Achieved
Test RxChange Access
Location: Training Company, CO Training Site
Setup Date: 5/17/18 Time Zone: Eastern
5/22/18 3:09 PM Medium
Assigned: Care Team
Tasks: 3

Adherence Profiler™: No Therapy Data - Modern
Michael Lee
Location: Training Company, Denver
Setup Date: 4/26/18 Time Zone: Mountain
5/7/18 8:01 PM Medium
Assigned: Care Team
Tasks: 2

Adherence Profiler™: No Therapy Data - Modern
COPD Patient
Location: Training Company, CO Training Site
Setup Date: 4/25/18 Time Zone: Eastern
5/1/18 9:24 AM Medium
Assigned: Care Team
Tasks: 1

Compliance: Compliance Achieved
123 DreamMapper
Location: Training Company, CO Training Site
Setup Date: 4/26/18 Time Zone: Eastern
4/30/18 6:00 PM Medium
Assigned: Care Team
Tasks: 2

Manual: test task
Vinnie Smith25
Location: Training Company, CO Training Site
Setup Date: 4/23/18 12:54 PM Medium
Assigned: Care Team

To learn more, contact your Philips Respironics representative, call 844-780-0208 or visit www.philips.com/careorchestrator



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