PHILIPS

Hospital to Home

eTrAC

How will you manage patient populations after discharge?

Philips eTrAC program, featuring eCareCoordinator and eCareCompanion, can help.
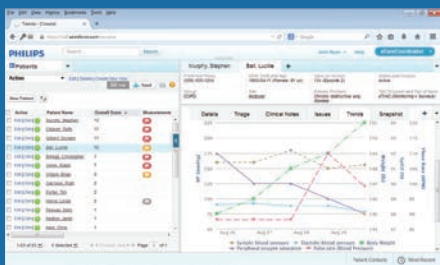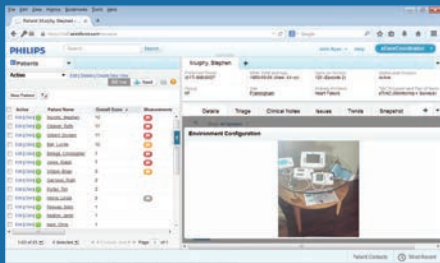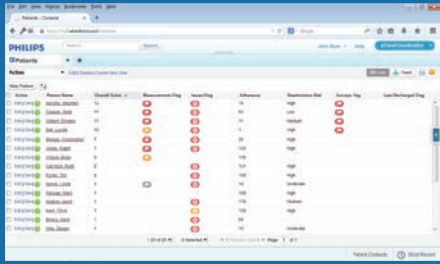
Clinical workflow and efficiency

eCareCoordinator prioritizes and helps the care team manage patients

With eCareCoordinator clinical software, clinicians can remotely monitor patients' vital signs and send them short surveys about their health status. The combination of objective data and subjective responses enables the clinician to make timely care decisions.

The patient experience

At home, patients keep in touch via eCareCompanion

With a tap of the screen, patients launch eCareCompanion and easily begin providing vital information to caregivers. Patients answer survey questions and enter requested measurements. They are reminded of pre–assigned health tasks and may be asked for additional information the clinician needs to make an assessment.
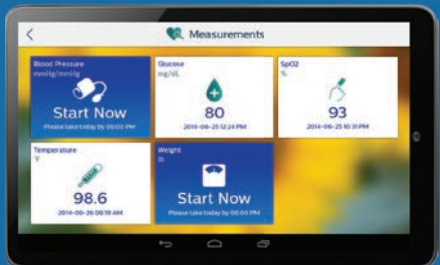
To learn more, call your Philips Program Executive
Visit www.philips.com/enterprisetelehealth

eCareCoordinator

eCareCompanion

eTrAC

Philips Transition to Ambulatory Care (eTrAC) Program

Manage populations in post–acute settings

The Philips Transition to Ambulatory Care (eTrAC) program is designed to reduce readmissions and potentially lower costs by enabling clinicians and patients to stay closely connected. It combines clinical software for effective chronic care management with in–home patient monitoring devices. Clinicians can monitor patients in the home and prioritize them for intervention.

eCareCoordinator platform

- Provides a daily review of patient population flags based on measurement data and survey responses
  - Sorting by severity and provides three levels of flags: High, Medium, and Low
- Shows a detailed review of a patient's chart with key data always visible and patient contacts easily accessible
- Creation of clinical notes and surveys
- Reports of clinical and operational details that can be output to Excel
- Assignment of devices to patients
- Monitoring Patient Satisfaction scores before and after the program

eCareCompanion patient portal

- Simplified, engaging user design
- Enables patient to enter vital signs such as INR, SpO2, temperature, and weight
- Enables patient to enter responses to subjective health assessments

Program design

- Defining your program goals and metrics
- Program scheduling, operational timeline and logistics planning
- Inventory management (installation, deinstallation, and cleaning processes)
- Clinical workflow and business process consulting
- Reporting for management to track progress
- Benchmarking against other leading ambulatory providers
- Organizational design elements

Resource planning

- Defining the right operational model for your program
- Evaluating clinical readiness and measurements needed
- Roles and responsibilities for staff

Training

- Online CEU courses and telehealth resources
- Clinical staff education and training on telehealth devices, clinical and administrative software, protocols, best practices, and management of surveys
- Patient education, user manuals, and training videos
- Telehealth Certification Program to credential your clinical staff

Clinical support

- Defining patient selection criteria for telehealth
- Patient stratification tools, including surveys on medication compliance, nutrition, depression, etc., to identify patients at risk for hospitalization
- Reporting for program administrators and physicians

Marketing support

- Marketing collateral for referral sources and patients, customized with your logo and contact information free of charge
- Demonstrations to referral sources
- Communication tools for internal teams and inservice with referring physicians

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